

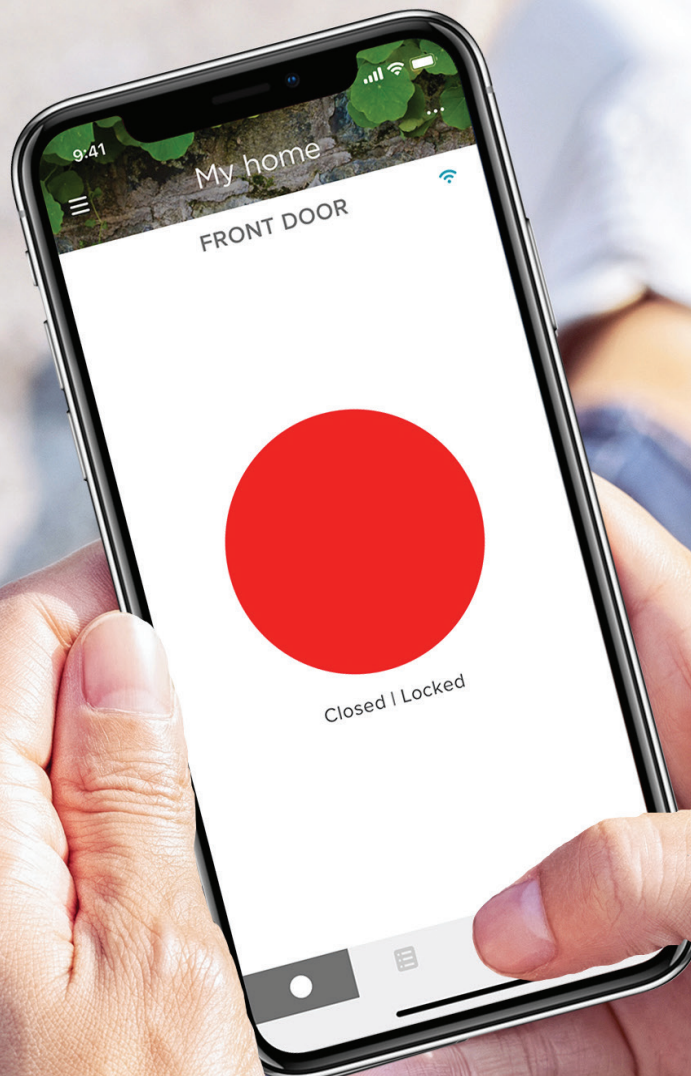


Access Kit

Handy hints and tips

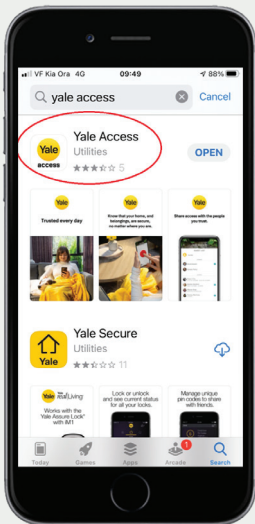
Turn your smartphone into your key. The intuitive Yale Access app lets you manage the access of your home remotely.*

*When used in conjunction with a Yale Connect Wi-Fi Bridge



DOWNLOAD YALE ACCESS APP

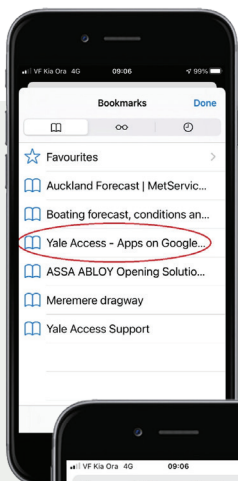
- The app requires a minimum operating system of **iOS 11 Plus** for iPhone, and **8 Plus** for Android based phones. **Bluetooth 4.0**.



iOS SYSTEM : Once you have the app you can press and hold on the app to share the app to other iphone users.

IMPORTANT!

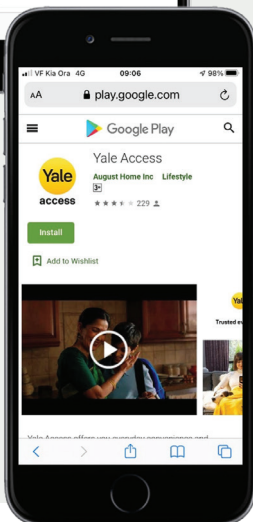
1. Always set up a **master code** at the face of the lock before pairing with the app
2. When downloading the app there is a **dual authentication** process required and as part of this you will be sent a text message with a code in it and then you will be sent an email with code in it
3. Always make sure that you set up your phone with the lock and don't try to install and set up the Connect Wi-Fi Bridge first – **THIS WON'T WORK**



ANDROID SYSTEM : For an Android based phone you will need to search for the app in the Google app store, you can save a link to this store in your favourites.

IMPORTANT!

1. Always set up a **master code** at the face of the lock before setting up the app
2. With Android phone this text message number will **auto populate** – it's easy to miss this step and you will be trying to put the text number where the email number should go. Read carefully and take your time! (When downloading the app there is a dual authentication process required and as part of this you will be sent a text message with a code in it and then you will be sent an email with code in it)
3. Always make sure that you set up your phone with the lock and don't try to install and set up the Connect Wi-Fi Bridge first – **THIS WON'T WORK**

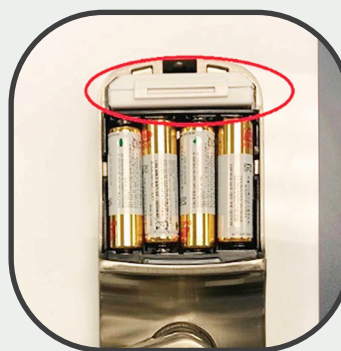


SET UP YALE ACCESS MODULE

- **Wi-Fi bridge cannot be registered** until the module registration is complete.
- **Make a note of the serial number beforehand**, as you may need to use this if the QR code doesn't register or you want to set this up manually.



Your Yale Access app should look like this once you have logged into your account for the first time.



IMPORTANT!

- The serial number always uses **zero's** not the letter "O" (See pic 'M13**S**0C1UR')
- Always **remove at least one battery** before inserting the module* (This step allows the lock to recognise the Network Module and begin the pairing)

*If you don't remove a battery before inserting the module, only the numbers 1 to 6 will show

SET UP YALE ACCESS MODULE

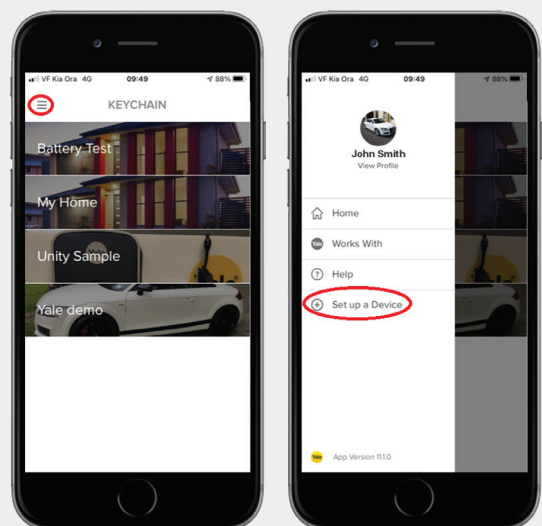
Alternatively



Scan the QR code

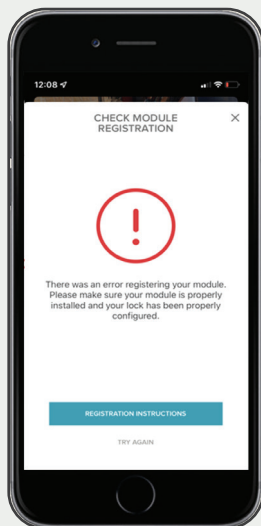
IMPORTANT!

*Please note that the QR Code may not always work when you scan it. Therefore, please click on **"My product has no QR Code"** at the bottom of the screen and follow the steps using the Module code you have written down before plugging in the module.



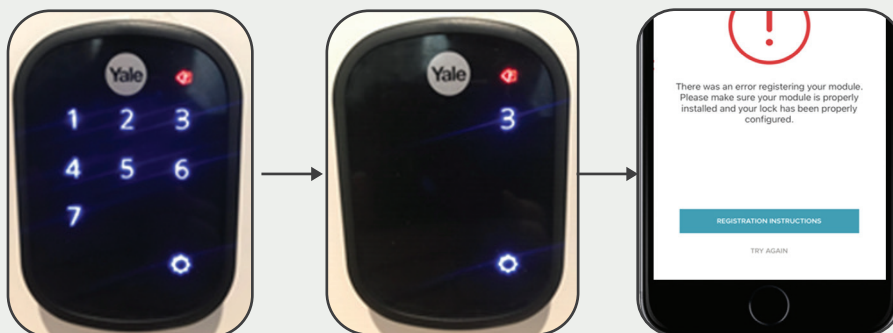
Open the app and go to the tab at the top left of the home page, once in here press on **"SET UP A DEVICE"**

TROUBLE SHOOTING



IMPORTANT!

If your module does not register successfully and you end up with the following error message:



SOLUTION!

Simply wake up the keypad with the palm of your hand; Enter in your Master Code, followed by the **Gear key** > **Press 7 then Gear key** > **Tap the back red arrow two times (located above the number 3 on the keypad)** Now hit "Try Again" on the app.

INSTALL DOORSENSE™

- Click here  for full installation guide



Surface mount DoorSense™



DoorSense Cover



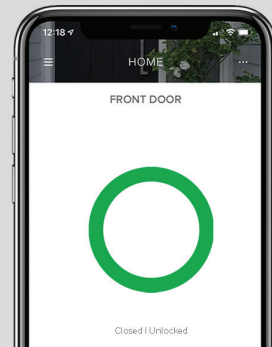
Mounting Tape



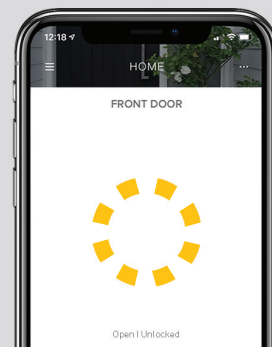
DoorSense Housing



Mounting Screws



Flush mount DoorSense™

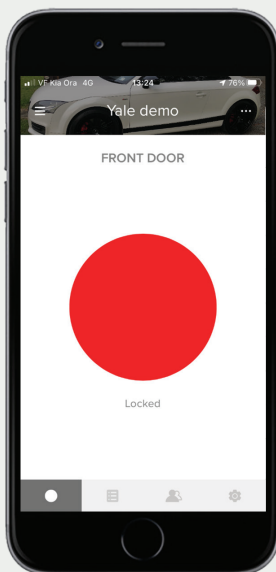


IMPORTANT!

- The Door Sense™ always needs to be **mounted in line with the module** as per the image above.

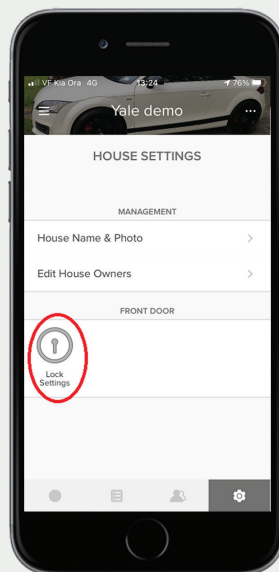
SET-UP DOORSENSE™

- Once the DoorSense™ is installed you will need to complete the set up using the app.



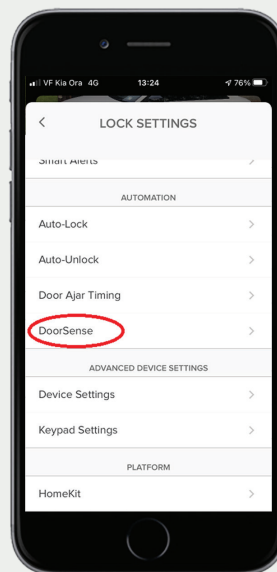
Step 1

Go to the lock that you have Door Sense installed next to it.



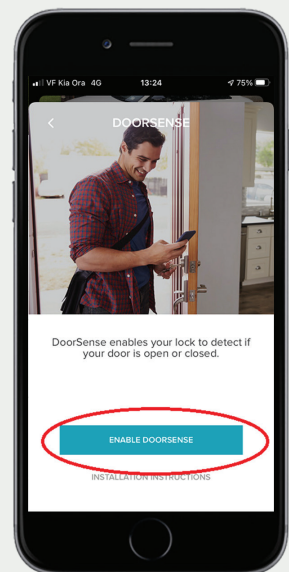
Step 2

Go to 'Lock Settings'



Step 3

Go to 'DoorSense' under Automation



Step 4

Select 'Enable DoorSense'

NOTE: If you want to add DoorSense™ later or you have moved past the prompt you can go into the 'lock settings' and go through the DoorSense™ set up.

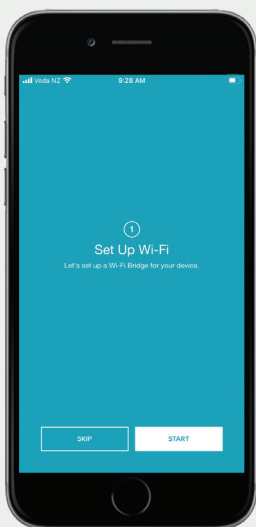
INSTALL CONNECT WI-FI BRIDGE

- Install the Connect Wi-Fi Bridge if you wish to extend the range from Bluetooth to remote access. Please note that before you set it up, make sure your phone is **connected to the WiFi using 2.4GHZ***.

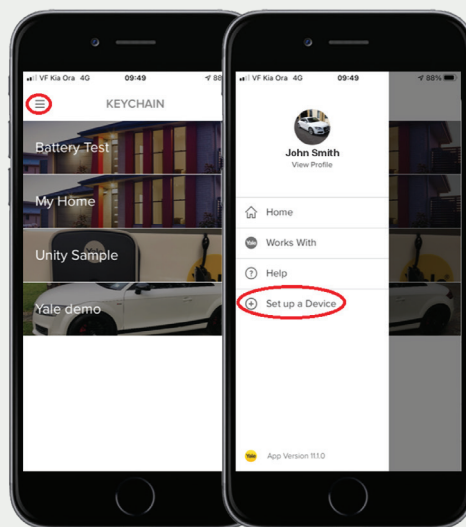
Note: Only 2.4GHZ will work with Yale Access



Alternatively



The app will prompt you to set up a 'Wi-Fi bridge' once you have registered the module.



Open the app and go to the tab at the top left of the home page, once in here press on **"SET UP A DEVICE"**



Scan the QR code (or enter the code as circled), then plug the bridge into a power socket within BLE range of the lock. Follow as instructed by the Yale Access app.

IMPORTANT!

- You won't be able to make the connection if you are using **5GHZ**, but you can change back to 5Ghz once the bridge has been connected.
- The **"signal appears to be weak"** doesn't affect the bridge's performance, continue past this point until the set up is finished.



Yale is trusted by millions of people every day to keep what's important to them safe.

Our innovations have protected their homes, families and belongings for over 180 years. We have expanded from being a leader in mechanical lock engineering to innovating connected smart locks and homes. Because we always make every effort to push the boundaries in a changing world.

We were there for your grandparents (and probably theirs) and we'll be there for your children.

ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience.

Trusted every day

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