



## Battery replacement instructions for your Bell Smart Home equipment.

Enclosed you will find the replacement battery for your Honeywell GSM and step-by-step instructions on how to replace it.

### Battery Disposal

We encourage you to dispose of your old battery in an environmentally friendly way. For more information about the designated battery types and recycling depot locations, please visit [www.call2recycle.ca](http://www.call2recycle.ca).

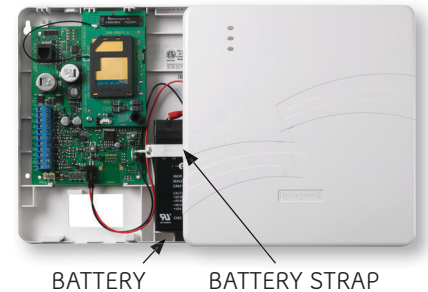
### Safety Warning

Before starting, ensure there are no abnormalities with the new battery, such as a swollen or split case, liquid leaking from the case, corroded terminals or a high temperature. If you notice any battery abnormalities, do not use the battery. Contact Bell Smart Home to schedule a service call. Contact numbers can be found below.

**IMPORTANT:** Before changing the battery, your alarm system must be temporarily taken OFFLINE. This will stop an alarm signal from being sent to the monitoring centre and an operator acting on the alarm. Call 1 866 949-0078 and choose **Option #1**. You will need to provide your password for verification.

### Instructions

1. **Open the panel.** Use a small flat-head screwdriver to push in the two tabs on the underside of the GSM and pop the cover off.
2. **Disconnect the battery.** Gently pull the red and black wires from the top of the battery. You may need to wiggle the wires back and forth slightly to release them.
3. **Remove the battery strap.** Loosen the screw on the end of the plastic strip that holds the battery in place. When the screw is loose, unhook the other end and remove the old battery.
4. **Replace the battery.** Insert the new battery and connect the red wire to the red lead [+ terminal] and the black wire to the black lead [- terminal] on the battery.
5. **Replace the battery strap.** Hook the plastic strap back in place, and secure the other side using the screw.
6. **Replace the front cover.** Snap the cover back in place. Attach it at the top, then push it in at the bottom.
7. **Contact Technical Support.** You will need to confirm that the battery replacement was successful and the device is in proper working order. Contact numbers can be found below.



### Contact us

For any additional questions about your Bell Smart Home equipment, visit [bell.ca/smart-home](http://bell.ca/smart-home).

For Technical Support, please call one of the following numbers:

Ontario and Québec: 1 877 267-2004. Manitoba: 1 866 949-0078.

New Brunswick, Nova Scotia, Newfoundland and Labrador and PEI: 1 844 474-2023.

