

Before the first use

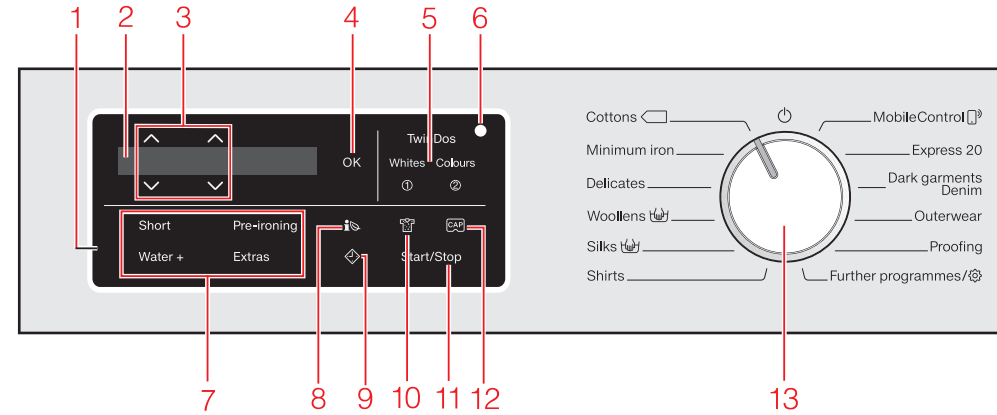
⚠ Damage resulting from incorrect installation and connection. Installing and connecting the washing machine incorrectly will cause serious damage. Please read the separate operating instructions supplied with the appliance.

⚠ Damage resulting from failure to remove the transit bars. Failure to remove the transit bars can result in damage to the washing machine and to adjacent cabinetry or appliances. Please read the separate operating instructions supplied with the appliance.

Switching on the washing machine

- Turn the programme selector to the Cottons programme.
- The welcome tone will sound and the welcome screen will light up.
- The display will guide you through the initial commissioning, which is divided into 5 steps. For further information please refer to the separate operating instructions.

Operating the washing machine



Operating the sensor controls

The sensor controls react to fingertip contact. Selection is possible as long as the respective sensor is illuminated. If a sensor is brightly lit, this means: **currently selected**. If a sensor is dimly lit, this means: **selection possible**.

1 Control panel

The control panel consists of a display and various sensor controls.

2 Display

Values are shown and/or selected in the display.

3 Sensor controls

The values in the display can be changed with the $\wedge \vee$ sensors.

4 OK sensor

The OK sensor is used to confirm selected values.

5 TwinDos sensors with options for Whites and Colours

The TwinDos sensor is used for deactivating and activating automatic detergent dispensing.

6 Optical interface

for service technicians.

7 Sensor controls for Extras

You can supplement wash programmes with Extras.

8 Sensor

You can view information about the energy and water consumption of your washing machine with the info sensor.

9 Sensor

The $\diamond$ sensor starts the Delay start function or SmartStart.

10 Sensor

You can specify the level of soiling of the load in three settings. This sensor is only active with the TwinDos option activated.

11 Start/Stop sensor

Touching the Start/Stop sensor starts the selected programme or cancels a programme that has already started.

12 Sensor

Activates detergent dispensing with a capsule.

13 Programme selector

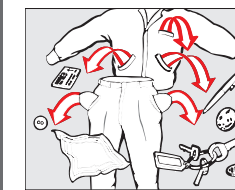
For selecting programmes and switching the washing machine off.

Washing environmentally and economically

- To get the most out of your machine, load the maximum dry load for the programme you are using.
- When smaller amounts of laundry are washed, the Auto load control system will reduce the amount of water and energy used.
- Modern detergents make it possible to wash at lower temperatures (e.g. 20°C). Using lower temperature settings will save energy.
- For precise dispensing, use automatic detergent dispensing.
- Adjust the dosage to the degree of soiling of the laundry.
- Selecting the highest possible spin speed for the wash programme will save energy when drying in a tumble dryer afterwards.

Preparing the laundry

1. Preparing the laundry



- Empty all pockets.

⚠ Foreign objects (e.g. nails, coins, paper clips, etc.) can cause damage to garments and components in the machine.

- Sort the laundry by colour and by care label. Most garments have a textile care label in the collar or side seam.
- Pre-treat stains and badly soiled areas (see the booklet "Miele's guide to laundry care").

2. Selecting a programme

- Turn the programme selector to a programme.

Programme selection

There are three possible ways to select a programme:

1. Selecting standard programmes via the programme selector

- Turn the programme selector to the required programme.
- The selected programme will appear in the display. This will then be replaced by the standard display.

2. Selecting further programmes via the "Further programmes/" setting and the display:

- Turn the programme selector to the *Further programmes/* position.
- Touch the $\vee \wedge$ sensors until the programme you want appears in the display.
- Confirm the programme with the OK sensor.

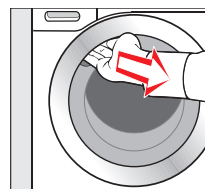
3. Selecting programmes via the MobileControl and the Miele@mobile app

- Turn the programme selector to the *MobileControl* position.
 - Touch the *Start/Stop* sensor.
- The washing machine can now be operated via a mobile device using the Miele@mobile app.

Selecting a programme

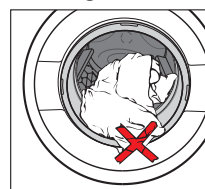
3. Loading the washing machine

Opening the door

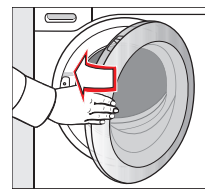


- Reach under the door grip and pull the door open.
- Unfold the laundry and load loosely in the drum.

Closing the door



- Make sure that no items are caught between the door and the seal.



- Shut the door with a gentle swing.

4. Selecting programme settings

Selecting a temperature/spin speed

- Touch the $\vee \wedge$ sensors above or below the temperature or spin speed value in the display until the temperature/spin speed you want appears in the display.

Selecting Extras

There are two ways of selecting Extras.

1. Directly above the sensor controls

- Touch the sensor for the Extra you want. It then lights up brightly.

2. Via the Extras sensor control and the display

- Touch the *Extras* sensor control.
- The following appears in the display: No Extras ✓
- Touch the $\vee \wedge$ sensor controls until the Extra you want appears in the display and confirm this with the OK sensor.

Adding detergent

Degree of soiling

The info sensor is only active when the *TwinDos* option is activated.

- info light
No visible soiling or stains
- info normal
Visibly soiled and/or just a few slight stains
- info heavy
Heavily soiled and/or clearly visible stains

Delay start/SmartStart

Delay start

With Delay start you can delay the start of a programme. The start of the programme can be delayed from 15 minutes up to a maximum of 24 hours.

SmartStart (only functional in selected countries)

The SmartStart function lets you define a time period during which your washing machine will start automatically. The machine will start on receipt of a signal, e.g. from your energy supplier, that indicates that the electricity tariff is particularly economical.

5. Adding detergent

There are several options for adding detergent.

TwinDos

TwinDos dispensing is automatically activated for all programmes in which dispensing is possible.

Changing TwinDos dispensing

You can change the suggested colour composition of the laundry.

- Touch the sensor for *Whites* or *Colours*.

Deactivating TwinDos dispensing

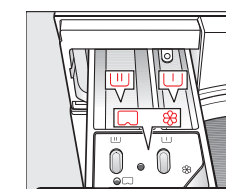
- Touch the *TwinDos* sensor.

The sensor control is only dimly lit and dispensing is deactivated.

Filling with detergent

Any detergent suitable for automatic front loading washing machines can be used with this appliance. Please observe the instructions for use and dosage on the detergent packaging.

Ensure that TwinDos dispensing is deactivated.



- Pull out the detergent drawer and add detergent to the compartments.



Detergent for the pre-wash



Detergent for the main wash, including Soak if selected



Fabric softener, liquid starch or capsules

Using detergent tablets or pods

Always put detergent tablets or pods directly in the drum with the laundry. They cannot be added via the detergent dispenser drawer.

CapDosing

Three different types of capsules are available:

- ⊗ Fabric care (e.g. fabric conditioner)
- ⊗ Additives (e.g. detergent enhancers)
- ⊗ Detergent

Each capsule contains the correct amount for one wash cycle.

Capsules are available to order from Miele or from the Miele online shop (see the end of this booklet for contact details).

Keep capsules out of the reach of children.

Activating CapDosing

- Touch the info sensor.
- The following appears in the display:

No cap ✓

- Touch the $\vee \wedge$ sensors until the capsule you want appears in the display.

- Confirm the capsule with the OK sensor. See "Detergent" in the operating instructions for more information.

Starting the programme

6. Starting the programme - end of the programme

Starting the programme

- Touch the flashing *Start/Stop* sensor.
- The door will lock (⊗ appears in the display) and the programme will start.

At the end of the programme

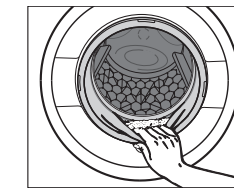
The door is still locked during the Anti-crease phase and the following will appear alternately in the display:

- ⊗ Finish/Anti-crease and
- ⊗ Press Start/Stop

- Touch the *Start/Stop* sensor. The door will be unlocked.

- Pull open the door.
- Remove the laundry.

Check that all items have been removed from the drum.



- Check the folds in the door seal for any small articles, e.g. buttons, which might be lodged there.

- Turn the programme selector to the info position. This switches the washing machine off.

- If applicable, remove the used capsule from the detergent dispenser drawer. Close the door. Otherwise there is a danger of objects being placed inadvertently in the drum. If these remain unnoticed and were washed in the next load, they could damage the laundry. An open door is also a danger to pets and children.

Extras

Extras

You can use the Extras sensor to augment the wash programmes.

Short

The programme duration is reduced. Mechanical action and energy usage are increased.

Pre-ironing

In order to reduce creasing, the laundry undergoes a smoothing process at the end of the programme. Reducing the maximum load by 50% will give a better result. Follow the instructions in the display. Small loads give a better result. The garments must be suitable for drying in a tumble dryer info and suitable for ironing info .

Water +

The water level in the wash and rinse stages is increased and a second rinse is carried out in the "Separate rinse/Starch" programme.

You can select other functions for the *Water +* sensor control. These are described in "Settings".

Pre-wash

For laundry with large amounts of dirt, e.g. dust and sand.

Stains

For cleaning stained laundry. The programme sequence is altered with this option.

Soak

For heavily soiled and stained items with protein stains. A duration of between 30 minutes and 6 hours can be chosen for the soak process. See "Settings" for more information. The factory default setting is 30 minutes.

Intensive

For hard-wearing laundry that is very heavily soiled. Cleaning efficiency is increased through more intense mechanical action and the application of more heat energy.

Extra quiet

This option reduces noise levels during the wash programme. Use this if you want to wash during quiet periods (for instance, when children are sleeping). The final spin is automatically reduced to info (Rinse hold). The programme duration is increased.

Extra gentle

Drum rotation and wash duration are reduced. Lightly soiled fabrics are washed more gently.

AllergoWash

This option should be used where high standards of hygiene are required. More energy is used to lengthen temperature holding times and more water is used to increase rinsing efficiency. The items must be suitable for drying in a tumble dryer info and suitable for ironing info .

Programme chart

Programme	Load (in kg)	Temperature	Items	Extras
Cottons	9.0	Cold to 90°C	Cottons, linens or cotton mix fabrics, e.g. table linen, towelling, underwear, T-shirts etc.	A, B, C, D, E, F, G, H, I, J
Minimum iron	4.0	Cold to 60°C	Synthetic, mixed fibre and easy care cotton.	A, B, C, D, E, F, G, H, I, J
Delicates	3.0	Cold to 60°C	Delicate garments made from synthetic fibre, mixed fibre, rayon and viscose.	A, B, C, D, E, F, G, H, I, J
Woolens	2.0	Cold to 40°C	Machine-washable or hand-washable wool or wool blend fabric. If the care label does not specify a temperature, wash using the cold setting.	A, B, C, D, E, F, G, H, I, J
Silks	1.0	Cold to 30°C	Silks and other hand-washable fabrics with no wool content, e.g. satin, lace and silk.	A, B, C, D, E, F, G, H, I, J
Shirts	1.0/2.0	Cold to 60°C	Shirts and blouses made of cotton and mixed fibre. If the preset Pre-ironing option is switched off, the maximum load capacity is increased to 2.0 kg.	A, B, C, D, E, F, G, H, I, J
MobileControl	-	-	The Miele@mobile app is used for selecting programmes and operating the machine.	-
Express 20	3.5	Cold to 40°C	Cotton garments that have hardly been worn or are only very lightly soiled.	A, B
Dark garments/ Denim	3.0	Cold to 60°C	Black and dark garments made from cotton, mixed fibres and denim.	A, B, C, D, E, F, G, H, I, J
Outerwear	2.5	Cold to 40°C	Performance outerwear (e.g. jackets and trousers) made from membrane fabric such as Gore-tex®, SYMPATEX®, WINDSTOPPER® etc.	A, B, C, D, E, F, G, H, I
Proofing	2.5	40°C	Treating microfibre fabric, skiwear and table linen made from mainly synthetic fibres to provide a water and dirt resistant finish.	-
Sportswear	3.0	Cold to 60°C	Sportswear such as jersey shirts and leggings, and microfibre and fleece garments.	A, C, D, E, F, G, H, I, J
Automatic plus	6.0	Cold to 40°C	Mixed loads of garments sorted according to colour which are suitable for the Cottons and Minimum Iron programmes.	A, B, C, D, E, F, G, H, I, J
Pillows	2 (40x60cm) 1 (60x80cm)	Cold to 60°C	Synthetic filled washable pillows.	A, C, D, E, F, G, H, I, J
Curtains	2.0	Cold to 40°C	Curtains, including net curtains, specified as machine-washable by the manufacturer.	A, B, C, D, E, F, G, H, I, J
Down filled items	2.0	Cold to 60°C	Jackets, sleeping bags, pillows and other down-filled items.	A, C, D, E, F, G, H, I, J
First wash	3.0	Cold to 40°C	New items made of cotton, towelling and polyester fabric.	A, C, D, E, F, G, H, I, J
Down duvets	2.5	Cold to 60°C	Quilts, duvets and pillows with feather or down filling.	B, C, H, I
Separate rinse/ Starch	8.0	-	For rinsing items washed by hand. Starching table cloths, serviettes and workwear.	A, C, D, E, F, G, H, I, J
Drain/Spin	8.0	-	Drain only. Select 0 rpm for the spin speed.	-
Clean machine	No load	85°C	With frequent washing at low temperatures there is a danger of a build-up of bacteria in the washing machine. Cleaning the washing machine will significantly reduce bacteria, mould, and biofilm, and prevent the build-up of unpleasant odours.	A

Ⓐ = Short; Ⓑ = Pre-ironing; Ⓒ = Water+; Ⓓ = Stains; Ⓔ = Soak; Ⓕ = Pre-wash; Ⓖ = Soak; Ⓗ = Intensive; Ⓖ = Extra quiet; Ⓜ = Extra gentle; Ⓜ = AllergoWash

PROGRAMME CHART

Detergent

Miele recommended detergents

Programmes	Miele UltraPhase 1/2	Miele Cap	Miele Cap	Miele Cap
Cottons	✓	-	Ⓜ	Ⓔ
Minimum iron	✓	-	Ⓜ	Ⓔ
Delicates	✓	Ⓒ	Ⓜ	-
Woolens	-	Ⓒ	-	-
Silks	-	Ⓒ	-	-
Shirts	✓	-	Ⓜ	Ⓔ
Express 20	✓	-	Ⓜ	-
Dark garments/ Denim	✓	-	Ⓜ	-
Outerwear	-	-	-	-
Proofing	-	-	-	-
Sportswear	-	Ⓐ	-	-
Automatic plus	✓	-	Ⓜ	Ⓔ
Pillows	✓	-	-	-
Curtains	✓	-	-	Ⓔ
Down filled items	-	Ⓑ	-	-
First wash	✓	-	Ⓜ	-
Down duvets	-	Ⓑ	-	-
Separate rinse/ Starch	-/-	-/-	Ⓜ/-	-/-

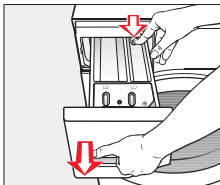
✓ = recommended; - = not recommended
Ⓐ = Sportswear; Ⓑ = Down Items; Ⓒ = WoolCare; Ⓜ = Fabric Softener; Ⓔ = Booster

Cleaning and care

Cleaning the detergent dispenser drawer

Washing at low temperatures and the use of liquid detergent can lead to a build-up of mould and bacteria in the detergent dispenser drawer.

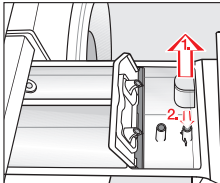
- Clean the entire drawer at regular intervals for hygiene reasons, even if you are using the TwinDos system exclusively.



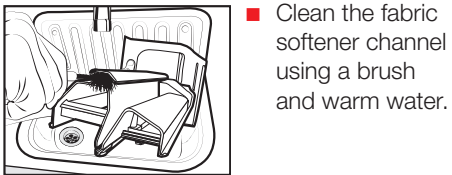
- Pull out the detergent dispenser drawer until a resistance is felt.

- Press down the release button and, at the same time, pull the drawer right out of the machine.
- Clean the detergent dispenser drawer with warm water.

Cleaning the siphon and the fabric softener channel

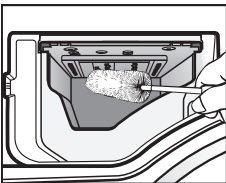


- Clean the siphon tube in the same way.
- Refit the siphon.



⚠ Liquid starch can cause the siphon to become clogged. Make sure that you clean the siphon and siphon tube particularly thoroughly after using liquid starch a few times.

Cleaning the detergent dispenser drawer housing



- Use a bottle brush to remove detergent residues and limescale from the jets inside the detergent dispenser drawer housing.

Cleaning the drum (Hygiene info)

Washing at low temperatures and/or using liquid detergents can cause bacteria and odours to build up in the washing machine. Use the Clean machine programme to clean the machine. Note the message in the display:.

Hygiene info:

Run a programme at min. 75°C or "Clean machine"

Cleaning the TwinDos system

⚠ Damage resulting from dried washing detergent. If the system has not been used for a long time (more than two months), the detergent in the hoses can become viscous or dry out. The hoses can become blocked and would then need to be cleaned by a service technician. Clean the TwinDos system.

To clean the system, a refillable TwinDos container is required (sold separately), available online at shop.miele.com.

Problem solving guide

Some of the messages in the display are more than one line long. Touch the V or ^ sensor to read them in full.

Message	Possible cause and remedy
The control panel remains dark.	There is no power to the machine. ■ Check whether the mains plug is plugged in and switched on. ■ Check whether the fuse or circuit breaker has tripped. The washing machine has switched off automatically to save energy. ■ Switch the washing machine on again by turning the programme selector.
Door lock. Service	The door is not closed properly. The door lock could not engage. ■ Close the door again. ■ Restart the programme. If the fault message appears again, contact Miele.
Check drainage. See	The water outlet is blocked or restricted. The drain hose has been fixed too high. ■ Clean the drain filter and the pump. ■ Check whether the maximum delivery head of 1 m has been exceeded.
Water intake. See	The water inlet is blocked or restricted. ■ Check whether the tap is turned on properly. ■ Check whether the inlet hose is kinked. ■ Check whether there is sufficient water pressure. The filter in the water inlet is blocked. ■ Clean the filter (see the operating instructions).
Waterproof syst. Service.	The water protection system has reacted. ■ Turn off the tap. ■ Call Miele.
Service. Fault F	There is a fault. ■ Disconnect the washing machine from the main electricity supply, either by switching it off at the wall socket and withdrawing the plug, or by disconnecting it at the circuit breaker. ■ Wait at least 2 minutes before reconnecting the washing machine to the main electricity supply. ■ Then switch the washing machine on again. ■ Restart the programme. ■ If the fault message appears again, contact Miele.
Door jammed. Service.	The door lock has jammed. ■ Call Miele.

Message	Possible cause and remedy
Check detergent	Excessive foam has built up during washing. ■ Check the amount of detergent dispensed. ■ With automatic detergent dispensing, check the dosage amount set. ■ Observe the instructions on the detergent packaging and the degree of soiling of the laundry. ■ If necessary, reduce the dosage amount by increments of 10%.
Hygiene information: Use a programme with min. 75°C or "Clean machine"	A programme using a temperature above 60°C has not been run for a long time. ■ Turn the programme selector to <i>Further programmes</i> and select the Clean machine programme in the Care submenu. ■ Run the Clean Machine programme using Miele IntenseClean or a universal powder detergent. This will clean the washing machine and prevent a build-up of bacteria and odours.
Levelling the machine	The <i>Pre-ironing</i> Extra which runs at the end of the programme could not be carried out properly. ■ Check whether the washing machine is aligned correctly as described in "Installation and connection – Levelling the machine". ■ Check whether the maximum delivery head of 1 m has been exceeded. If the fault message appears again, contact Miele. The washing machine can still be used, however without the <i>Pre-ironing</i> Extra.
UltraPhase 1 almost empty Only a few more programmes are possible	The detergent in the cartridge is running low. There are between 4 and 8 wash cycles remaining. ■ Order a new cartridge.
Use TwinDos or start Maintenance See	TwinDos or automatic dispensing via compartment ① and/or ② has not been used for a long time. ■ Use TwinDos for one of your next loads. ■ Carry out the TwinDos maintenance programme as described in "Cleaning and care - TwinDos maintenance".
TwinDos maintenance for compartment ① must be started See	TwinDos or automatic dispensing via compartment ① and/or ② has not been used for a long time. It is possible that detergent has dried inside the hoses. ■ Carry out the TwinDos maintenance programme immediately as described in "Cleaning and care - TwinDos maintenance".

The messages will appear at the end of the programme and when the washing machine is switched on and need to be confirmed with the OK sensor.

Miele

Quick Start Guide Washing machine



PROBLEM SOLVING GUIDE

These short instructions are not a substitute for the operating instructions supplied with the appliance. Please read the operating instructions supplied with your washing machine before using it for the first time and take note of the Warning and Safety instructions, as well as the full descriptions on how to use your appliance.