

CARE80S

Amplified Phone with direct dial picture buttons



USER'S GUIDE

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service.

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Need Help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

- Australia

02 4574 8888
www.oricom.com.au
Mon-Fri 8am – 6pm AEST
- New Zealand

0800 67 42 66
Mon-Fri 10am – 8pm NZST



General Information



WARNING

It is very important that you read the User Guide carefully as it contains detailed information on installation, programming and operational issues which you will need to be aware of to ensure the Care Phone operates properly. Following is a list of **some** of the important issues and important warnings which you need to be aware of.

This is a summary of the important issues you **must still read** the User Guide in full.

- The telephone is designed for indoor use only. Do not install the telephone in areas where there is the risk of an explosion, excessive exposure to smoke, dust, vibrations, chemicals, moisture and heat.
- Do not use your telephone during an electrical thunderstorm as it is possible to get an electric shock. Refer to information contained in Telstra White pages directory.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- Setting the receiver volume to maximum may, under some situations cause ear damage. We suggest returning the handset volume control to the “0” position after each call.
- Do not install in damp locations such as a bathroom or laundry, do not expose the unit to direct sunlight.

Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Spark has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Spark, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Spark's network services.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.

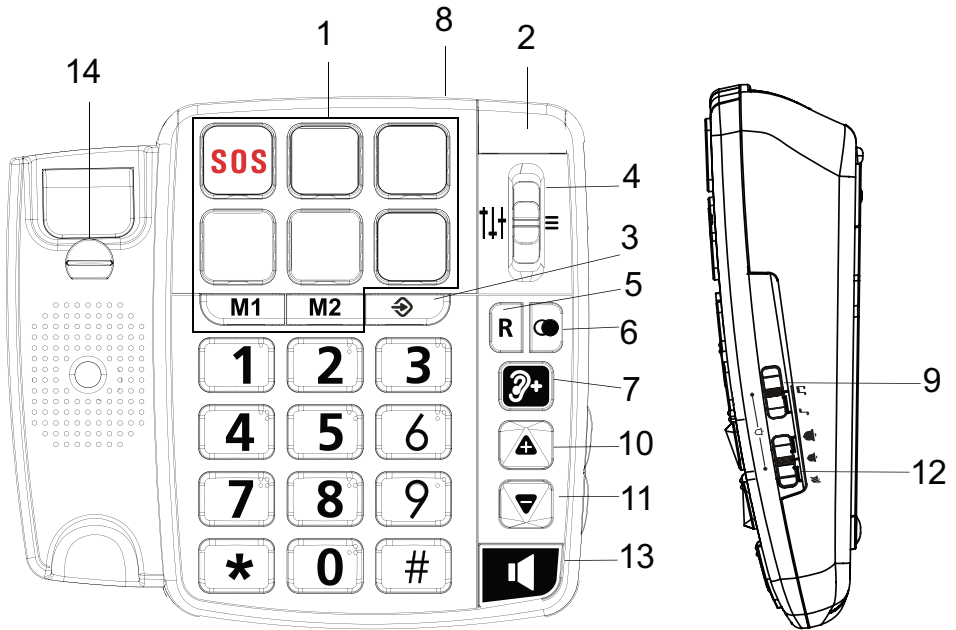
This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Description of Telephone Care80s



1. 8 one touch direct memories (SOS, Photos, M1 and M2)
2. Indicator: Ringer (incoming call)
3. Program key
4. Handset receiver equalizer
5. Flash key
6. Redial key
7. Audio boost (Handset receiver volume amplify)
8. Audio boost override
9. Ringer pitch
10. & 11. Handsfree or Handset volume increase/decrease
12. Ringer volume switch
13. Handsfree key
14. Hanger knob

Installation

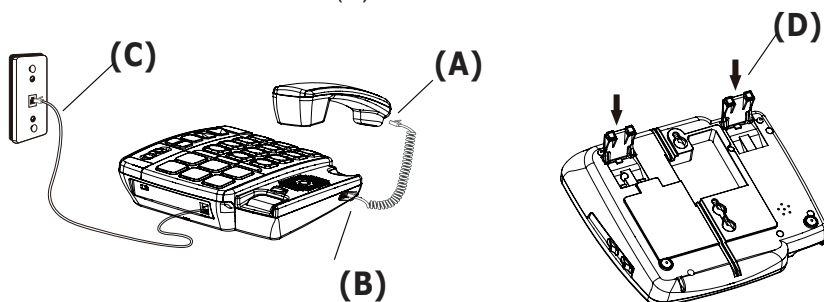
Recommandations

- Do not expose the phone to direct sunlight or excessive temperature.
- Operating temperature between + 5 °C and + 40 °C.
- Your phone must be installed at least 1 meter away from radio equipment such as television, cell phone, etc.

NOTE: Phone should not be mounted at a height greater than 2 m.

Telephone installation

- Your phone should be placed on a flat surface for more stability. Plug the coiled cord into the handset (A) and into the socket on the left side of the phone (B).
- Plug the telephone cord into the socket at the back of the set and into the wall outlet (C) or into the telephone port of the internet box. For desktop position, raise the 2 feet under the base (D).



Wall mounting

- Fold the 2 feet under the base (D).
- Flip the small plastic piece on the base (14).
- Drill two 6mm holes spaced 100mm apart. Insert 2 wall plugs and screw in the wood screws (3.5 mm in diameter and 30 mm long - not supplied).
- Mount the base to the 2 screws by pulling it downwards.

NOTE: Phone should not be mounted at a height greater than 2 m.

Insert a photo (or the SOS label) on one of the 6 memory keys

- Remove the transparent cover attached to the photo memory button.
- Cut out the chosen photo using the provided photo cutting guide.
- Put the photo on the key and replace the transparent cover on the photo.

General Use

Make a call

- Pick up the handset or press the  key.
- Dial the number using the keypad.
- To end the call : Return the handset to the base or press the  key.

Call from memories or emergency number (SOS)

- Pick up the handset or press  key.
- Press the photo key, M1, M2 or SOS according to your choice. To register a number on these keys, see "Program memory keys."
- At the end of the call, hang up the handset or press  key.

Dial back an outgoing number

- Pick up the handset or press the  key.
- Press the  key.

Answering a call

- To answer : pick up the handset or press the  key (hands-free mode).
- To hang up : replace the handset on the base or press the  key.

Set hands-free volume

- During (hands-free) conversation.
- Press  to increase the volume.
- Press  to decrease the volume.
- 8 levels can be selected.

Set handset volume and audio-boost

During handset conversation, 2 modes of amplification are available:

- **Standard mode**

Press ▲ or ▼ to increase or decrease (4 levels).

- **Audio boost mode** (extra strong up to + 30dB)

During handset conversation, press the  key. Press this button again to stop amplification.

A slider on the back of the phone (AMPLIFY) is used to always activate the audio boost function. By default, the position is "OFF". If it is in the "ON" position, the audio boost will be automatically activated at each call.

Handset receiver equalizer adjustment

Slide the switch to adjust the handset receiver sound frequency pitch (bass or

treble)  .

Programming

Program memory keys (SOS, photos and M1, M2)

- 1) Pick up the handset.
- 2) Press .
- 3) Dial the phone number to be stored, eg 0612345678.
- 4) Press the memory key dedicated to this number (SOS, Photos, M1 or M2).
The SOS number is the one you want to reach in case of emergency.
- 5) Hang up the handset. It is advisable to make a test to verify the registered number is correct.
- 6) To change the number, repeat the procedure from 1.

Setting flash time

By default, the programmed flash time is 100ms. If change is needed:

 +  /  /  /  /  /  = 100ms

 +  /  /  /  /  /  = 300ms

 +  /  /  /  /  /  = 600ms

Setting tone or pulse mode

By default, the TONE mode is programmed. To modify it:

-  +  /  /  /  /  /  = pulse

-  +  /  /  /  /  /  = tone

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”.

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.

The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 12 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.



ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

02 4574 8888

Monday - Friday 8am – 6pm AEST

Email: support@oricom.com.au

www.oricom.com.au

Oricom Support - New Zealand

0800 674 266

Monday - Friday 10am - 8pm NZST

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