

Please READ ME Before Installation

When you encounter difficulties, please read this manual for a quick solution, if you still cannot solve it, please feel free to **CONTACT** us.

A: Common Questions

Q1: The mirror dash cam only record front camera image/Can't find the rear camera video.

A1: Pls touch the "R" and "F" to check the rear camera and front camera's video. "R" represents rear view camera,"F" for front camera.



Q2: Why my rear view camera image is upside down?/How to flip the rear camera image after installed the car or the RV?

A2: You can upside down the image by TURNING ON/OFF the "Upside Down of Rear Camera" without re-install.

Q3: Why the rear camera is left and right reversed?

A3: It is caused by the mirror dash cam effect, you can adjust it in the setting, find "Rear Cam Mirror Image" to fix it (TURN ON/OFF).



Q4: Why my rear camera can't be detected?

A4:

- 1 Pls check the AV connector and 4 pin connector first, the AV&4 pin connector may loose, you can tight it and re-connect. After that, pls check whether the problem

still exist, if yes, it may caused by the rear view camera cable or the rear view camera. Largely, it can be solved by a new rear view camera cable.

- ② If you have an extra extension rear view camera cable, pls connect the un-used rear view camera cable and check whether the problem still exist, if yes, it might caused by the rear view camera. After confirmed the problem, we'll send related accessory to you.



Q5: Why the rear camera didn't work?

A5: This problem might caused by the rear view camera cable or the rear view camera. Largely, it can be solved by a new rear view camera cable.

Or if you have an extra extension rear view camera cable, pls check as A4 step 2. We'll send related accessory for you after confirmation.

Q6: Why the rear camera glares at night/ why the license plate cannot be seen clearly?

A6: If this happened at a short distance(no longer than 2.5m), we have a WDR camera to improve it, can send one for you if you give us your address^.^

If this Questions happened at a long distance, this is because the distance is set at 2.5 meters after many measurements of the camera effects.

Q7: Why my mirror dash cam turn off repeatedly/The mirror dash cam can't stay turn on.

A7: Pls check whether you have turn off the "power off" in the setting first, if not, the mirror dash cam will turn off in 1min. Second, pls check whether have you set the "screen saver options" in the setting at "Display Off", if yes, pls change the setting according below detailed explanation.

Mode 1-OFF: The mirror won't turn dark, keep light if you don't turn off it.

Mode 2-Display off: The mirror will turn in dark in 1min.

Mode 3-Low brightness: The screen still light but will be darker.

Mode 4-Time and Date: The mirror will turn in dark only shows time and date on it.



B: Mirror Dash Cam Questions

Q1: Why my screen freezes?

A1: It might be caused by the screen failure or a short circuit, could you pls kindly help us do below check what the problem is:

- 1 Pls confirm whether you're using the original accessories first. If not, pls use the original accessory and check the problem.
- 2 Pull out GPS&SD Card&Rear Camera then long press the reset button on the back of the dashcam then connect the car charger to check whether it can work as normal. If yes, it may be the problem with a certain accessory. If not, it might be caused by the dashcam or car charger.



Use a toothpick to long press the "R"="Reset".

2-1 a certain accessory problem

Connect the other accessories one by one and check as former. If there is a problem after connected to a certain accessory, pls tell us, that might be the problem.

2-2 dashcam or car charger problem

Pls use a mini usb cable(if you have) to connect the dashcam and check whether the dashcam can work well. If normal, it may be caused by the broken car charger cable. If still don't work, pls tell us for further help.

Q2: The mirror didn't work/It turn on repeatedly.

A2: It might be caused by the car charger, you can check as below:

- 1 Pls confirm whether you're using the original accessories first. If not, pls use the original accessories and check the problem.
- 2 Pull out the GPS&SD Card&Rear Camera and then connect the car charger to check whether the mirror dash cam can work well.



2-1 If normal, then connect the other accessories one by one and check as former. If there is a problem after connected to a certain accessory, pls tell us, that might be the problem.

2-2 If not, it may be the problem of car charger. pls use a mini usb cable(if you have) to connect the dashcam and check whether the dashcam can work well.

③ Any question please contact us.

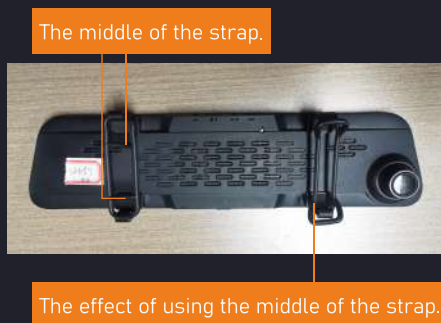
C: Install Questions

Q1: The rear view cable isn't long enough for my car.

A1: The original rear view cable is 20 ft, if not long enough, we have 50 ft rear view cable(ASIN:B0814ZHHST) sold separately or you can tell us your address to get one.

Q2: The mirror dash cam is too big/small for the original rear view mirror.

A2: If the mirror dash cam is too big, you can use the middle of the strap to fix it. If the mirror dash cam is too small for your original mirror dash cam, we have long straps(ASIN: B09NBCQQGC) to help you fix it.



Q3: I want to center the mirror dash cam/I want a mirror dash cam with three cameras/Can I have a in-car camera?

A3: If you want center the mirror dash cam, our new model (ASIN: B09LQS89GL) can achieve it. For this model has a separate front camera. If you want a mirror dash cam with three cameras/ or want a in-car camera, you can check (ASIN:B09GTW3SHX).

D: Hardwire Kit Questions

Q1: How to connect the hardwire kit.

A1: Pls connect the yellow cable to BATT/B+, red cable to ACC, black cable to GND.



Q2: How to find the BATT, ACC correctly/Why the battery still drain out after connected to the hardwire kit.

A2: BATT with electric all the time no matter the car is on or off, ACC only have electric when the car is on, you can use an voltage tester pen to check it accordingly. If you're still not sure about it, please provide your fuse box drawings to us, we will let our technical department to help you find it. If you connect both the yellow and red cable to the BATT, it will cause the battery drain out.

E: GPS Questions

Q1: GPS don't work/No GPS information display on the mirror dash cam.

A1: Pls check whether you have turn on the "GPS Disp" in the setting first. If yes, you can check as blow:

- ① The vehicle must be within a large area without signal disturb.
- ② Insert the GPS plug again.
- ③ Place the GPS plug upward.
- ④ Restart.
- ⑤ It will be recognized after about 40 seconds.

If still don't work, pls tell us your address to get one new GPS.

Q2: My date and time is constantly changing/I have to reset the date&time again and again.

A2: You can connect the GPS and then set the "time zone" in the setting to fix this problem.

Q3: Where could I get GPSPLAYER?

A3: Pls download from: <http://gpsplayer.net/setup.html>.

If your video still don't have GPS info., pls zip the video in SD card and send to us for help.



F: Other Questions

Q1: Why my car beeping continuously?

A1: It might caused by the "LDWS", it's a reminder function when your car is entering another load. If you don't need, you can turn off it in the setting. We recommend turning it on when driving at high speed.

Or caused by the G-sensor, when the video is locked, it will have a voice reminder. You can set "G-Sensor sensitivity" in the setting at low or middle to avoid it.

Also, pls mind that when you turn on the "Over speed remind", there will be "Deng" voice remind if you car speed is over the speed you set in "Over speed remind". We suggest to change the speed in the setting under "Over speed remind" or turn it off.

Q2: Why the videos often locked?

A2: It might because the "G-Sensor sensitivity" in the setting set at "High". We suggest to set it at "Middle/Low" for G-Sensor is a function that can lock the video when there is a collision, which can help you save necessary video and avoid being covered.

Q3: Why the mirror dash cam drain out my battery?

A3: It depends on 2 situations.

- 1 If you have connected the WOLFB0X Direct hardwire kit (ASIN: B081TY3H7T, B09DC61FWG), then it might caused by the yellow and red cable both connected to BATT. You can try to reconnect the red cable to the ACC. You can check detailed connect method under "D: Hardwire Kit Questions"
- 2 If you're using car charger, pls check whether your cigar port is BATT or not. (If it is BATT, the car charger will still light after you car is off, you can check accordingly). If you find your cigar port is BATT and the car charger didn't pull out after your car was off, then car battery will drain out. You can avoid this situation by pulling the car charger out after driving or using our hardwire kit.



Q4: The reversing line didn't appear when I'm reversing.

A4: Pls check whether the "Show reversing line" in the setting had turned on. If yes, pls check whether the red wire is right connected to the positive pole of the reversing light. The checking method as below:

Step on the brakes, put the R gear, there is voltage. Hang the D gear, there is no voltage, then that's the positive of the reversing light.

If still don't work, pls CONTACT us for further help^.^

Q5: The reversing assist line was always on the screen, even though I was out of reversing mode.

A5: You can pull out the rear view camera cable to see if it can work normally. If the reversing line disappeared, the problem may be with the rear view camera cable. If still exist, the problem might be with the mirror dash cam. Pls tell us for further help.

Q6: Can't estimate the distance when reversing/The image is zoomed when reversing.

A6: G840S is a streaming media dash cam. In order to get better vision, the image has been enlarged by 1.5 times. And this function was designed to use as an assist of reversing.

PS: We have a new reversing firmware shows panoramic image when reversing, if you need, pls download through below link:

https://drive.google.com/file/d/1GcHpbs_JnGs0n5HIEeLM086wWsPb07Bc/view?usp=sharing



Full-screen reversing mode



Panorama reversing mode

G: Great Customer Service

If you have any problem about the function or installation, please feel free to TELL us.



Installation of dash camera



Installation of hardwire kit



WhatsApp



Line



YouTube

For more information: WOLFBOX

E-mail: service_us@wolfbox.com

Europe: Service_EU@wolfbox.com

Other Countries: Service@wolfbox.com

Website: www.wolfbox.com

