



Countertop Stainless-Steel Faucet Water Filtration System

MODEL NO.
WD-CTF-01



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About the System

Thanks for choosing the Waterdrop Countertop Stainless-Steel Faucet Water Filtration System. The product adopts activated carbon block to provide you with healthy water and release beneficial mineral trace elements. Its multistage filtration can remove harmful substances such as chlorine, lead, fluoride, arsenic, etc. It can also inhibit the bacteria from building up. The system is made of 304 food-grade stainless steel to ensure quality and durability, and the precise design makes it easy to install. The system doesn't need a power supply and it produces no waste water. You can get both tap water and filtered water by a switch.

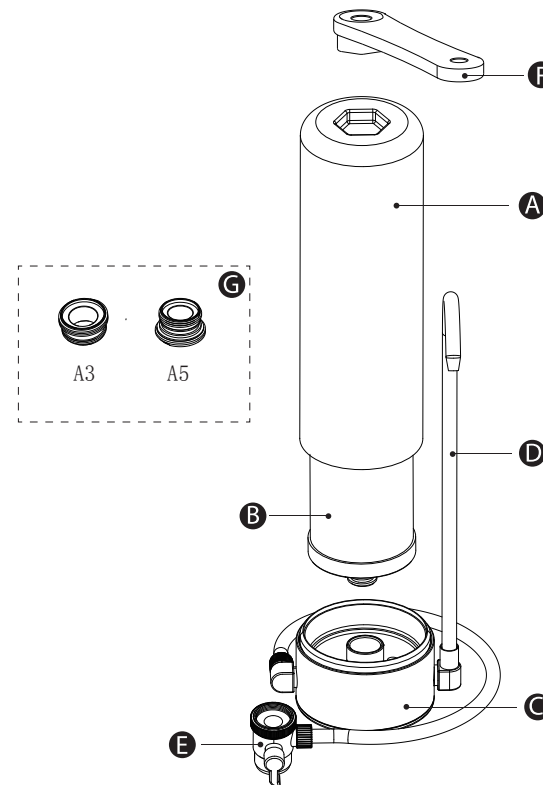
System Specifications

System Model No.	WD-CTF-01
Replacement Model No.	WD-CFF-01
Rated Capacity	12 months or 8000 gallons
Rated Flow	1.6gpm / 6lpm (tested under 60psi)
Operating Temperature	41-100°F/5-38°C
Operating Working Pressure	15-100psi/100-689Kpa

NOTE:

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after use of the system.

Assembly List



(A) Filter housing

(B) Filter

(C) Stainless-steel base

(D) Spout

(E) Mounting base

(F) Wrench

(G) A3 adapter (15/16-27)

A5 adapter (M18.5)

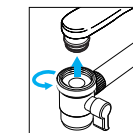
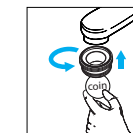
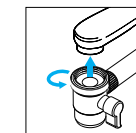
Installation Instructions

- 1 Take out the system and accessories.
- 2 Remove the faucet's aerator and choose the right adapter to match your faucet threading. Make sure the washer between the faucet and the system is installed firmly.

How to Choose the Right Adapter

For external threaded faucets, please connect the adapter directly to the mounting base (E).

For internal threaded faucets, select the appropriate adapter (A3/A5) according to the thread size. Use a coin to connect the adapter to the faucet. Then connect the mounting base (E) of the system to the adapter. If the seal ring of adapter is loose, please install it firmly.



If you still cannot connect it properly, please contact customer service to get another adapter.

- 3 Tighten the filter housing (A) with a wrench (F). [Figure 1.1]
- 4 Put the water system in its proper position. Switch the lever to the level position and run water to the system slightly. Flush it for 3-5 minutes during the first use. [Figure 1.2]

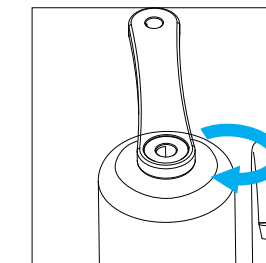


Figure 1.1

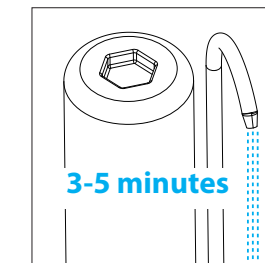


Figure 1.2

Tips: If there is water leakage at the connecting position between the faucet and the system, it is recommended to use the Teflon tape inside the instruction package to avoid leakage.

NOTE: There may be a small amount of black water during the first use. This is a normal phenomenon because of the activated carbon. Feel free to use the water after it becomes clear.

Use Method

1. Switch the lever to the downward direction to get tap water. [Figure 1.3]
2. Switch the lever to the level direction to get pure water. [Figure 1.4]

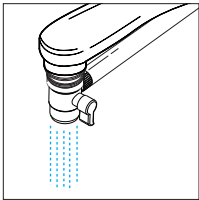


Figure 1.3

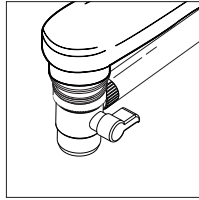


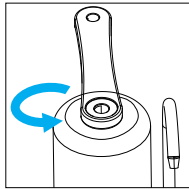
Figure 1.4

NOTE:

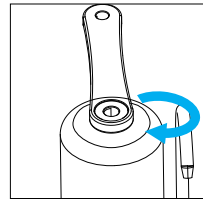
1. Before the first use, run water for 3-5 minutes in the “pure water” position. Do not run water at a temperature higher than 100°F/38°C. There may be a small amount of black water and the sound of water pushing air out of the filter during the first use. This is a normal phenomenon because of the active carbon. Feel free to use the water after it becomes clear.
2. Check for water leakage. In the event of leakage, refer to the FAQ or contact customer service.

Filter Replacement

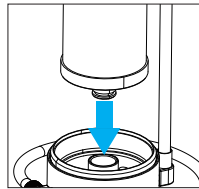
For optimum performance, it is highly recommended that you use a genuine Waterdrop faucet replacement water filter. To keep the water fresh, it is also advisable to change your filter every 12 months or 8000 gallons, whichever comes first. This will vary based on your water usage and water quality.



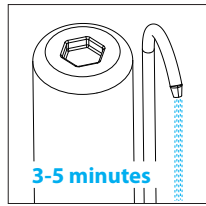
- ① Place the system in the water sink, and use the wrench (F) to unscrew the filter housing (A) from the top (there will be water between the filter housing and the base).



- ③ Screw the filter housing (A) into the base (C) by hand and tighten it with a wrench (F).



- ② Remove the expired filter from the system and insert the new filter into the base (C). Make sure the sealing ring is installed firmly.



- ④ Turn on the faucet and flush for 3-5 minutes.

Warnings

1. Do not use with water above 100°F/38°C.
2. Flush the filter for 3-5 minutes before the first use or after filter replacement.
3. If the system has not been used for over 24 hours, run water for 1 minute before use.
4. Do not touch the filtered water outlet of the system in order to prevent bacteria from building up.
5. Protect the filter system from freezing temperatures, frost, snow, sleet, and ice.
6. Clean the exterior of the system with a soft cloth to maintain its appearance and service life.
7. Replace the filter every 12 months or 8000 gallons for best filtration performance.

Frequently Asked Questions

Q: Why does the filtered water taste weird?

A: The filter is not installed appropriately, or it should be replaced. Please re-install it in a correct way. If there is still bad taste, please replace the filter.

Q: Why does the TDS value not lower after filtration?

A: TDS stands for total dissolved solids. It is composed of inorganic salts and a small amount of organic matter. This system cannot lower the TDS value because it removes harmful substances while keeping beneficial trace elements, which can increase the TDS value.

Q: Why does water leak between the mounting base and the faucet?

A: Remove the filtration system from the faucet and check on whether the O-ring at the connection is placed correctly. Ensure that the thread between the faucet and the filtration system is screwed in firmly so that the O-ring can work.

Q: Why is the water leaking or dripping?

A: Check on whether the selected adapter is correct, or whether the adapter sealing ring and the base sealing ring are installed firmly. Check on whether the spout (D) and the stainless-steel base (C) are installed in place. Flush the filter for 3-5 minutes to activate it, and then there will not be water leaking or dripping.

Limited Warranty

The Waterdrop activated carbon block faucet filtration system (model No.: WD-CTF-01) offers a 1-year warranty, which covers defects in materials and workmanship from the original date of purchase. If the product proves to be defective within 1 year from the date of purchase, call 1-888-352-3558, Monday to Friday from 8:00 AM-5:00 PM (PST). During the warranty period, we will replace or repair any part that is deemed to be defective if the product has not been subjected to tampering, alteration, or improper use after delivery, and has not been repaired by the manufacturer. The product is not warranted against misuse, use in abnormal operating temperature conditions, conditions listed outside the operating parameters, or use in commercial operations or any other manner outside the "system specifications" set forth in the owner's manual. Our obligation does not include the cost of transportation. We are not responsible for damage in transit; claims for such damage should be presented to the carrier by the customer.

Should you require service, or if you have any questions regarding how to use your product, please call our customer service at 1-888-352-3558, Monday to Friday 8:00 AM-5:00 PM (PST). We have a professional customer service team and will take care of your problem in a timely manner.

NOTE:

The warranty does not apply to any filter cartridge, which has a life expectancy that varies based on incoming water quality.

Contact Us

☎ 1-888-352-3558 Mon-Fri 8:00 A.M - 5:00 P.M (PST)

✉ service@waterdropfilter.com

🌐 www.waterdropfilter.com (live chat available)

