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Getting Started with QuarkXPress CopyDesk 2022

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Related Documents

For more information about using QuarkXPress CopyDesk, refer documentation/resources listed below.

Document Name	Description	Location
QuarkXPress CopyDesk User Guide	A guide written for the end user of QuarkXPress CopyDesk. Use the guide to quickly look up information, find out what you need to know, and get on with your work.	www.quark.com/support/documentation



System Requirements

System requirements: macOS

Software

- macOS 12.3.1. (Monterey), 11.6.5 (Big Sur) and 10.15.7 (Catalina)

Hardware

- CPU with dual cores or more
 - 4GB RAM available for QuarkXPress CopyDesk
 - 3GB hard disk space for installation
 - NVIDIA graphic card also supported
- ➔ For better performance when working with long, complex (graphic-heavy) documents, it is recommended that you use more powerful hardware with greater RAM for QuarkXPress CopyDesk.

Other

- An Internet connection is required.

System requirements: Windows

Software

- Windows 11 Version 21H2 (64 bit) or later, Windows 10 Version 21H1 (64 bit) or later, Microsoft Windows 8.1 with April 2014 update rollup update (KB2919355), and March 2014 servicing stack update (KB2919442) (64 bit)
 - Microsoft .NET Framework 4.0 or later
- ➔ An update for Universal C Runtime is required on Windows 8.x. Please follow the link for more information: support.microsoft.com/en-in/kb/2999226

Hardware

- CPU with dual cores or more
- 4GB RAM available for QuarkXPress CopyDesk



- 3GB hard disk space for installation
- ➔ For better performance when working with long, complex (graphic-heavy) documents, it is recommended that you use more powerful hardware with greater RAM for QuarkXPress CopyDesk.

Other

- An Internet connection is required.



Installation for macOS

To install QuarkXPress CopyDesk for use with the appropriate macOS:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click on the installer dmg. Drag the QuarkXPress CopyDesk app (a single App bundle) to the "Applications" folder or to a directory of your choice.



Installation for Windows

To install QuarkXPress CopyDesk for use with the appropriate Windows OS:

- 1 Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the installer file, then disable your virus detection software.
- 2 Double-click the installer icon and follow the instructions on the screen.



License Management

QuarkXPress CopyDesk can be purchased as a perpetual license. The email-based licensing model allow new and existing users to start using QuarkXPress CopyDesk using email credentials without the need for activation through the validation code process.

Quark License Management Console

No matter if QuarkXPress CopyDesk users own 1 or 10 licenses, it is easier to manage every single one of them through a dedicated web-based license management console. The new, in-product license management console will provide a central location with complete control to manage and view all the QuarkXPress CopyDesk licenses, add/remove users, activate/deactivate devices, and assign users as needed.

Licensing Model

- Customer will receive login credentials on email to activate QuarkXPress CopyDesk, with a link to a web-based licensing console
- Customer can manage the volume of licenses from a single dashboard
- Validation code is no longer required for activating QuarkXPress CopyDesk
- No need to get in touch with tech support for activation

Viewing License Information

View detailed license information for QuarkXPress CopyDesk, including Maintenance expiration dates and active machines.



License Management Console

Licenses

Users

QuarkXPress CopyDesk

License Code

Activations

7 of 25

Maintenance

Expires Jan 12, 2023

Product Entitlements

QuarkXPress 2022 (17.x), QuarkXPress 2022 (18.x), QuarkXPress 2022 (19.x)

Username	Computer Name	Computer ID	Date Activated
srinivas	srinivas-india.quark.com	all-r0Kuhgghu0DMW3Kx	Apr 14, 2022 (Delete)
srinsh	srinsh-mac-india.quark.com	skd@Gw55Shwutj0d0JF	Apr 11, 2022 (Delete)
srinsh	srinsh	qnd1eQ000h0CYT0u7m53	Apr 15, 2022 (Delete)
patani	aputani-lap	oRZ5x13u0Y0u0N0g1w0F	Apr 6, 2022 (Delete)
patani	alishas-mac-india.quark.com	WynoTaZ00h003M0d0m	Apr 8, 2022 (Delete)

Viewing License Information

Viewing Active Assigned Users

Manage user assignments for individual licenses by assigning and controlling their access as per business requirements.

License Management Console

Licenses

Users

Users

EXPORT USERS

IMPORT USERS

Testing QXP 18 - Group 1

Actions	First name	Last name	Username	Email	Admin
Actions	Srinivas	Rao	srinivas	srinivasu@gmail.com	✓
Actions	Arun	Shank	arun	arunshank@quark.com	✓
Actions	Hari	Prasad	Hari	hprasad@quark.com	
Actions	Srinsh	Hari	srinsh	srinsh@quark.com	
Actions	Gurtej	Singh	gurtej	gurtej@quark.com	
Actions	patani	velu	patani	aputani@gmail.com	
Actions	Jasvinder	Kaur	jaskinder	jaskinderkaur@quark.com	
Actions	Isabelle	McPherson	isabel	isabelle@quark.com	
Actions	Ramona	Reilly	ramona	ramona@quark.com	
Actions	Kahli	Sharma	kahli	kahlisharma@quark.com	

Viewing Active Assigned Users

Adding New Users

Quickly add new users to the license group to allow QuarkXPress CopyDesk access.

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License Management Console

Licenses

Users

Users

EXPORT USERS

IMPORT USERS

Testing QXP 16 - Manager

Actions	First name	Last name	Username	Email	Admin
Actions			admin_admin	admin@quark.com	✓

ADD NEW USER

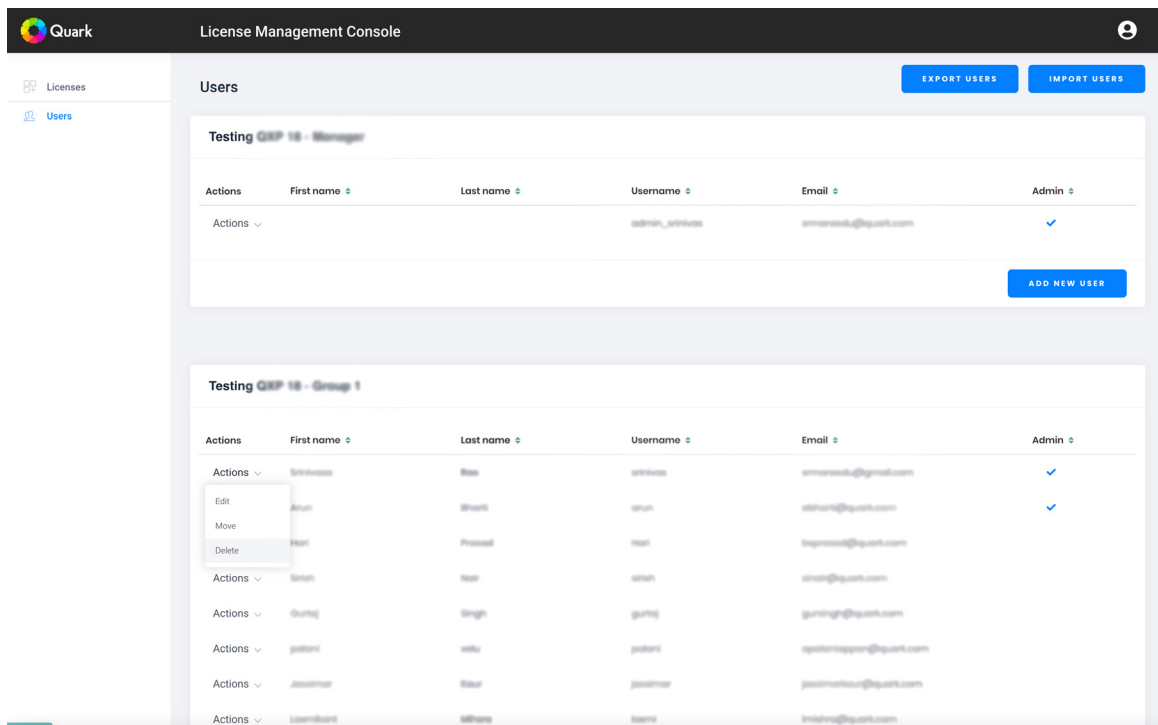
Testing QXP 16 - Group 1

Actions	First name	Last name	Username	Email	Admin
Actions	Shivansh	Rao	shivansh	shivansh@gmail.com	✓
Actions	Arun	Sharma	arun	arun@quark.com	✓
Actions	Hari	Prasad	Hari	hprasad@quark.com	
Actions	Shash	Hari	shash	shash@quark.com	
Actions	Gurtej	Singh	gurtej	gurtej@quark.com	
Actions	gokul	velu	gokul	gokulingam@quark.com	
Actions	Jasimur	Kour	jasimur	jasimur@quark.com	
Actions	Loamkard	Mhara	loamk	loamk@quark.com	

Adding New Users

Deactivating Users

When required, you can deactivate a user from the Licenses dashboard by deleting his license entry.



Removing Users

User-Based Activation

QuarkXPress CopyDesk 2022 does not rely on validation codes. Instead, users will activate the software with a username and password. After logging in, they will have access to the User Console and view information such as:

- Total Activated and Available Licenses
- Expiration Date of Maintenance Subscription
- Link to Download QuarkXPress CopyDesk
- List of Active Users/Computers

Managing Licenses in QuarkXPress CopyDesk

In QuarkXPress CopyDesk, you can manage licenses to different members of your team through the **Manage Account** option in the **Help menu** (Windows OS) and **QuarkXPress CopyDesk menu** (macOS) which will redirect you to the license management portal (<https://myaccount.quark.com/account/login>) or by directly accessing the portal through web. Once you log in to the portal, you can edit your password and profile.

In the **Licenses** pane, you can view the details about the number of Activation of QuarkXPress CopyDesk and the Maintenance Date of these products. You can find the details of the user assignments along with the computer name, computer ID and date of activation for both the products. In case you are an admin user, you can delete a user assignment and that license will be automatically returned to the pool.

In the **Users** pane, you can find details of all the registered users in your organization. In case you are an admin user, you can add new users or delete existing users or change their privileges.



Activation

After you have installed QuarkXPress CopyDesk, you must activate the software. Activation is a process that authorizes QuarkXPress CopyDesk to run indefinitely on the computer on which it was installed till the application has deactivated.

When you launch the QuarkXPress CopyDesk application after installation, the QuarkXPress CopyDesk Activation dialog will be displayed. In the QuarkXPress CopyDesk Activation dialog, you can choose the product configuration: **Free Trial**, **QuarkXPress CopyDesk**.

Free Trial

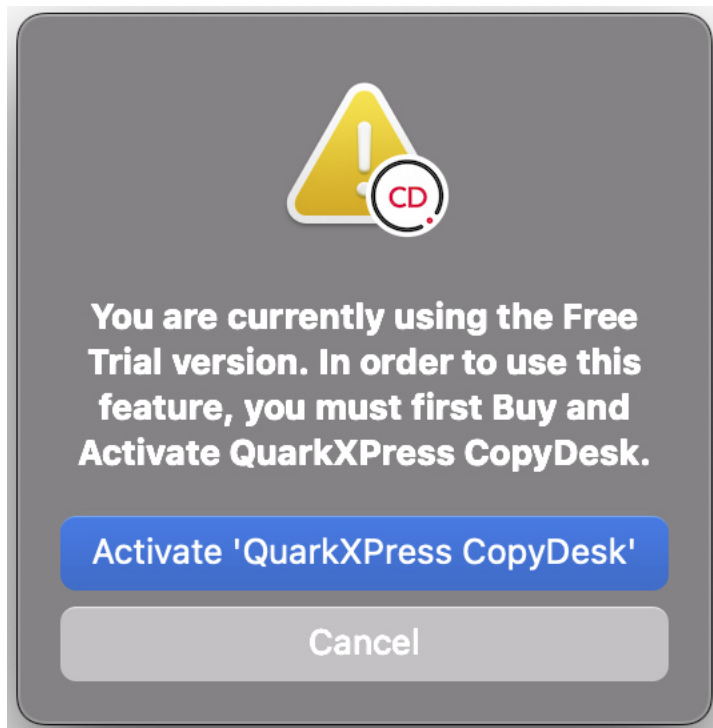
If you select a **Free Trial** configuration, you do not need to input a validation code or sign on credential, you can just click Continue to proceed.



Free Trial

You are free to use the QuarkXPress CopyDesk application for 7 days, but some functionalities such as Save, Print, Export will be restricted. On launching the application, a trial screen will be displayed to indicate the number of days remaining in the trial. Whenever you will try to use save, print and export functionalities in a free trial version, an alert to unlock the functionality will be displayed.





Activate QuarkXPress CopyDesk to unlock restricted functionalities in Free Trial version

You can choose the **Activate QuarkXPress CopyDesk** option in the alert and the QuarkXPress CopyDesk Activation dialog will be displayed. Likewise, you can choose to **Activate QuarkXPress CopyDesk** application from **Help menu** (Windows OS) and **QuarkXPress CopyDesk menu** (macOS). If the QuarkXPress CopyDesk license is deactivated, the application goes into a free trial mode. For more information on the restricted functionalities, see "*Free Trial mode*".

QuarkXPress CopyDesk

If you are a QuarkXPress CopyDesk user, you need to activate it through the email-based activation procedure which you have received in the welcome mail. Before clicking **Continue**, select the type of installation you want to activate.





QuarkXPress CopyDesk

You can also choose to **Activate QuarkXPress CopyDesk** application from within the application through the **Help menu** (Windows OS) and **QuarkXPress CopyDesk menu** (macOS).

In the next window, you have to enter your login credentials that has been shared within the email.



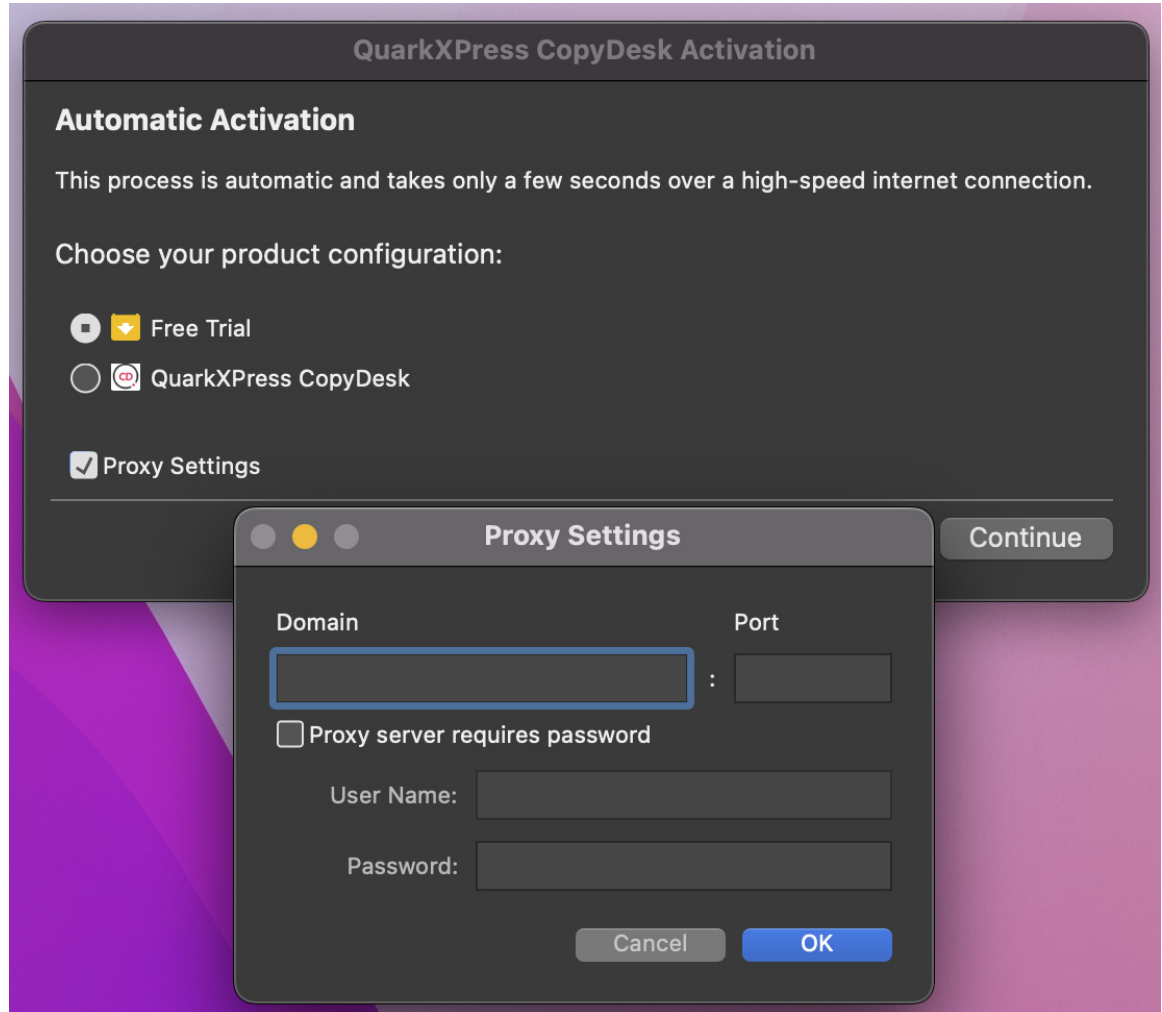
Sign In to QuarkXPress CopyDesk

- ➔ Canceling the QuarkXPress CopyDesk Activation dialog without selecting a valid configuration will quit the application.



Proxy Settings

In case you are working behind a proxy firewall, you can define the Proxy Settings while configuring your product through QuarkXPress CopyDesk Activation dialog. You can select the **Proxy Settings** option and this will invoke the **Proxy Settings dialog**.



Proxy Settings Dialog

You can define the proxy settings including IP/Domain, port, username and password will be saved in the xml file. Also, you can connect to the proxy server by manually specifying the proxy server values in the xml file. The saved proxy values will get removed from the xml file if you uncheck proxy settings in **QuarkXPress CopyDesk Activation dialog**.

Offline Activation

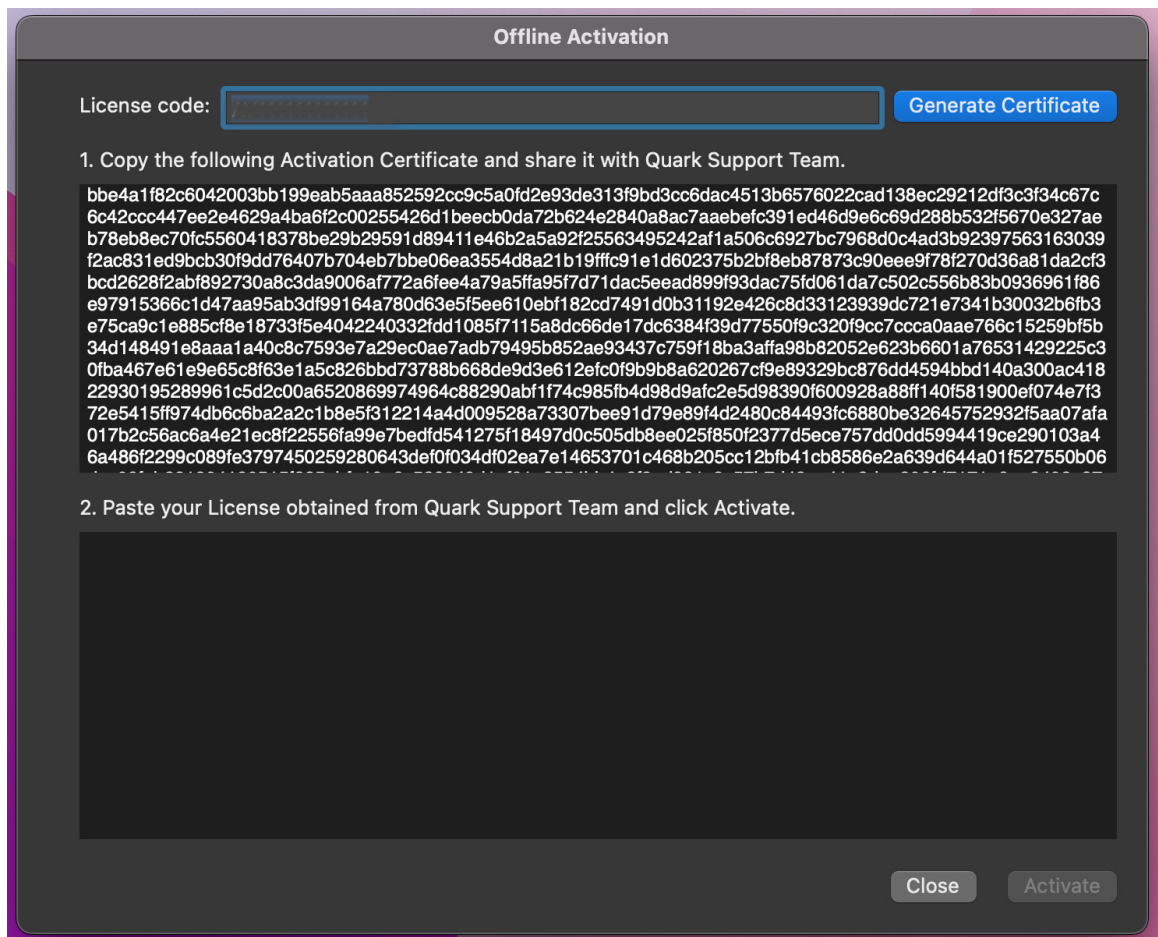
There are organizations where users have restricted internet access, and they are required to use QuarkXPress CopyDesk in offline mode. To cater to their needs, there is an offline activation option available in QuarkXPress CopyDesk . On launching QuarkXPress CopyDesk application in offline mode, an '**Other Activation Options**' button will be displayed.



Other Activation Options

On clicking this button, the **Offline Activation dialog** will be displayed.





Offline Activation Dialog

The user is required to input the license code and generate its corresponding activation certificate. The user has to copy and share activation certificate with Quark Support Team. In response, the Quark Technical Support Team will share license against that activation certificate. The user is required to paste the license and click **Activate** to activate his copy of QuarkXPress CopyDesk.

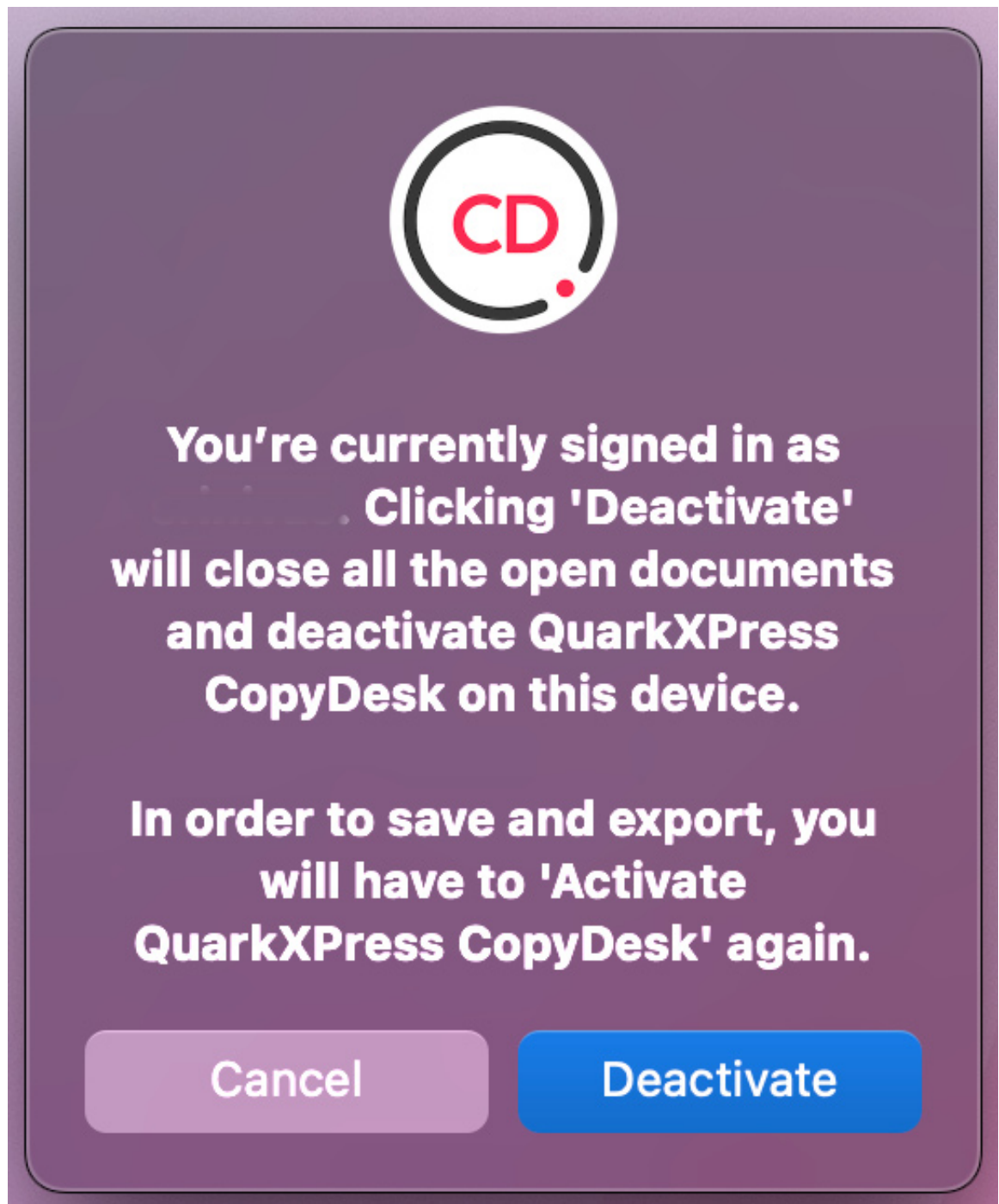
Reactivation

After activation, QuarkXPress CopyDesk verifies the validity of the activation key each time it is launched. If QuarkXPress CopyDesk detects that the activation data has been modified or is missing or corrupt, the application displays the QuarkXPress CopyDesk Activation dialog and prompts you to reactivate QuarkXPress CopyDesk. You can uninstall and reinstall an activated copy of QuarkXPress CopyDesk on the same computer as many times as you want without reactivating the application. If the activated copy of application is moved to different location, then on launching the application, the activation dialog will be displayed again.



Deactivation

In case, you wish to install and use QuarkXPress CopyDesk on a tertiary computer, you need to deactivate the software on one of the two computers and then activate it on the new computer. To deactivate the software, you need to choose the **Deactivate QuarkXPress CopyDesk** option from the **Help menu** (Windows OS) and **QuarkXPress CopyDesk menu** (macOS).



Deactivation dialog

In case there is a hardware change or your computer crashes and you are unable to deactivate the software, you would need to contact the Quark Technical Support Team to help you deactivate the software.



Free Trial Mode

In Free Trial mode, the following functionalities are restricted:

- Files cannot be saved.
- The Revert to Saved feature is disabled.
- Files cannot be output as PDF or Print.
- You can edit settings in the Save pane of the Preferences dialog box QuarkXPress CopyDesk/Edit menu, but articles will not be auto-saved or backed up using these settings.



Free Trial Mode



Uninstalling

Uninstalling: macOS

To uninstall QuarkXPress CopyDesk, open the “Applications” folder on your hard drive (or the folder in which QuarkXPress CopyDesk was installed) and drag the QuarkXPress CopyDesk App to the trash.

Uninstalling: Windows

To uninstall QuarkXPress CopyDesk:

- 1 Choose **Start > All Programs > QuarkXPress CopyDesk 2022 > Uninstall**.
 - 2 Click **Yes**. The uninstaller gathers the information necessary for uninstalling and then an alert displays to notify you that the contents of the QuarkXPress CopyDesk application folder will be deleted.
 - 3 Click **Yes** to continue or **No** to cancel.
- You can also uninstall by running the installer again.
 - If the uninstaller detects a running instance of the application, an alert displays. Close the application before you begin to uninstall.



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