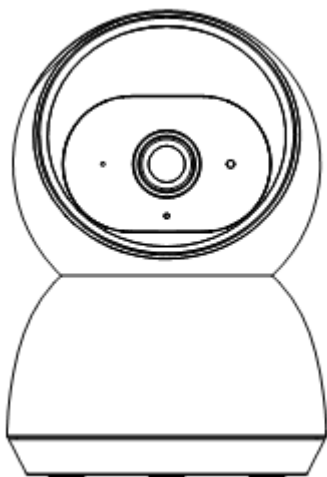


Quick Start Guide

FULL HD Wi-Fi INDOOR P&T CAMERA



Model: E95A

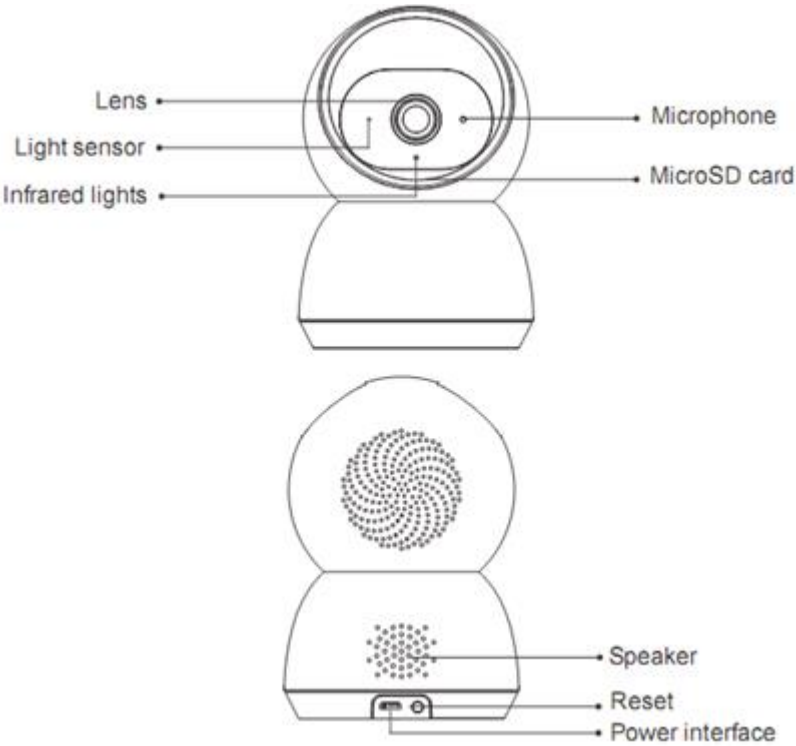
KEYCODE: 42988274



Welcome, Thank you for choosing our smart camera, getting started is easy.
What's included

	
Security camera	Power Adapter

Product Details



1. Connection Preparation

It is important that your phone is connect to 2.4Ghz home WIFI and not the 5GHz.

To verify your mobile device is set to a 2.4Ghz WIFI network, navigate to the **Setting** menu and click on **Wi-Fi**. In this menu you will see all the detectable networks in your area. Locate the SSID (the name of your network), and ensure that the Wi-Fi SSID does not end with a 5G / 5GHz.



Check you have a strong WI-FI signal (at least two bars) in the location where the smart camera is to be installed. 📶 📶 📶 📶 📶

If you don't have at least two bars signal on your phone, then you may need to reconsider the location or obtaining a Wi-Fi extender to boost the Wi-Fi signal strength.

2. Install the APP and register Account

For the best experience, download the "Mirabella Genio" APP to your smartphone from the App Store or Google Play, or you can also scan the QR code below, the APP icon will be displayed after it has been installed successfully

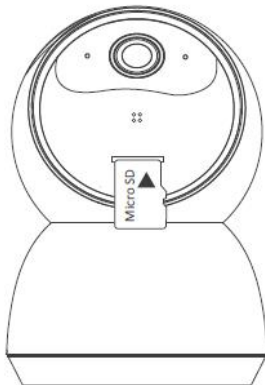


Insert the Micro SD card (Micro SD card not included)

(optional, camera can work without it, but it will not able to record any footage).

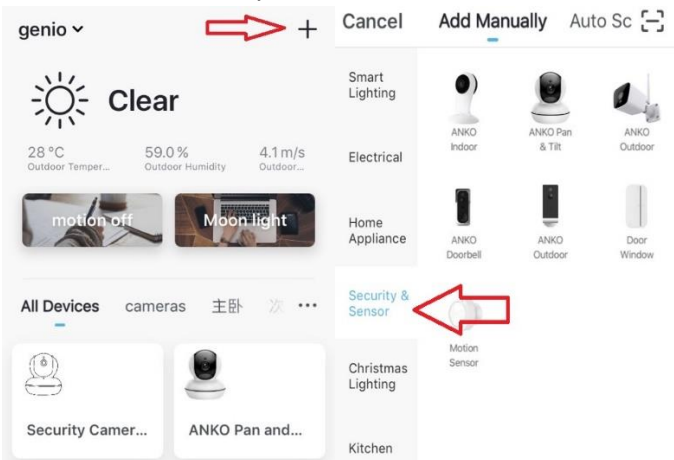
Rotate the camera by hand, let the camera lens towards ceiling to expose the Micro SD card slot. Insert the Micro SD card gently into the slot, please pay attention with the direction of the Micro SD card, by look at the direction icon on the Micro SD card slot. don't not force it inside.

Micro SD card size needs >8GB, support up to Max of 128Gb.



3. Pairing the camera using Mirabella Genio App

1. Connect the power to the camera using supplied DC 5V 1A Micro USB power adapter
2. Wait for 30-40 seconds, the indicator light will be blinking RED rapidly (2 blinks per second) Camera is ready to pair.
3. Open Mirabella Genio APP, tap on “+” symbol, then choose **Security & Sensor**, and select your camera



4. Follow the APP's instruction carefully to complete the network pairing process.

Video instruction is also available on the www.mirabellgenio.com.au

If after scanning the QR code, the indicator light changes from blinking Red to blinking Blue but failed to become solid Blue and you received time out and/or device not found error, this is an indication of a communication error with the router, please ensure

- 1.manually disable the 5Ghz Wi-Fi signal on the router setting
- 2.indicator light is blinking red rapidly as per APP screen (2 blinks per second)
- 3.make sure you enter the correct 2.4Ghz Wi-Fi name and password

if the led indicator light is not blinking red rapidly when turned on, power off the camera, wait for 10 sec, power on the camera, depress and hold the reset button until the light start to blinking red rapidly and repeat the pairing process again.

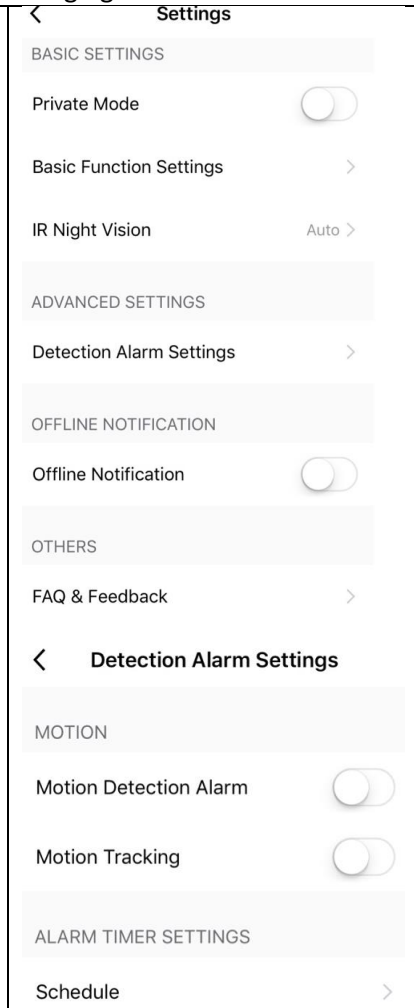
Camera usage Tips

Tap on the **pencil** icon you can access the camera’s settings page

	 Screenshot To take snapshot of the screen and save it to phone’s camera roll  Speak Tap to speak to the camera  Record Record live footage into your phone’s internal storage  Playback Access to the footage recorded on the Micro SD card  Alarm To turn the motion detection alarm on / off
 To turn sound on/ off  To change video quality , high definition or Standard definition  To access to camera’s settings page  To switch to full screen view mode  Signal: 92%: Wi-Fi signal, if signal is less than 60% you should consider	



changing the location or boost the WI-Fi Signal using Wi-Fi extender



Share Device, if you wish to share or remove sharing this camera with other genio APP user

Device information: detail information for this camera, owner information, Virtual ID, IP address etc

Use Echo, instruction on how to use with amazon alexa

Basic Function Settings: please ensure IR Night Vision is on Auto, and Talk Mode is two way Talk

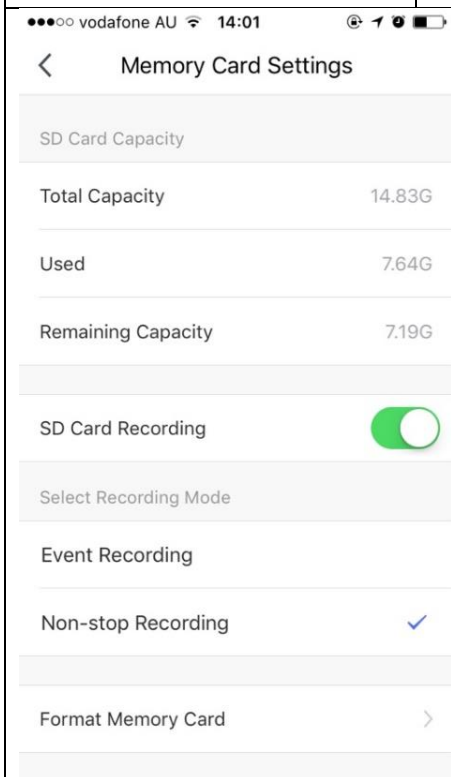
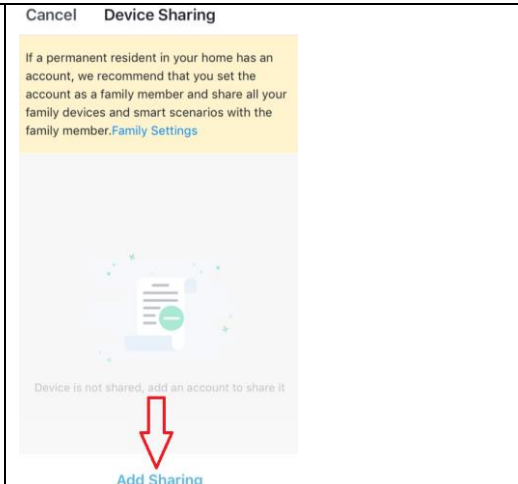
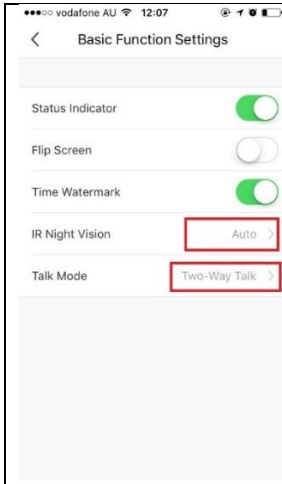
Detection Alarm Settings: where you can turn on/off the motion detection alarm and motion tracking,

Motion Detection: On/Off and detection sensitivity level setting

Memory Card Settings: this option will only appear when 8GB-128GB Micro SD card is inserted

Firmware information: when new firmware is release for this camera you will see a notification icon next to it.

Remove Device: remove the device from current account so you can re-pair it again or pair under different account/router



SD Card Recoding: this option must be turned on if you want to record footage into SD card and view it in playback mode

Event recording: only records if it detects motion movement, motion detection option must be on at same time for it to work

Non-stop Recording: camera will start to record 24/7, when SD is full new footage will automatically overwrite the old footage without end user action

Format Memory card: delete all the contains on the SD card and format SD into FAT32 format

We recommend use Scandisk, Verbatim, Kingston , Samsung Class 10 high

speed micro SD for best performance, When use non-stop recording a 32GB card can record up 6 days of footage. Event recording can record up to 4 weeks of footage.

Remember the performance of Wi-Fi camera is relies heavily on the performance of your router, before considering buying a new router or Wi-Fi extender, please google topics such as “Improving WiFi Signal and Changing Channels” and try out the settings suggested.

If you are using Telstra NBN or dual-band router, you must disable the 5GHz WI-Fi in order to make a successful connection and for best overall performance.

Please note that in Australia MOST smart products only work on the 2.4Ghz signal.



FAQ:

How to connect camera to another router/genio account?

Go the camera' settings page, look for "remove device" Remove it and reset the camera and pair it again through the APP.

Poor performance, take long time to load the live footage?

Please check the Wi-Fi signal, if it is less than 60%, you will need consider changing the camera location or purchase a Wi-Fi extender.

Camera went offline and doesn't reconnect back online by itself?

Go the camera' settings page, look for "remove device" Remove it and reset the camera and pair it again through the APP.

Follow the pairing process but still receive the Cannot find Device error?

Manually disable the 5Ghz Wi-Fi signal on the router setting

Ensure that the 2.4Ghz Wi-Fi signal is on.

Ensure the indicator light is blinking RED rapidly as per APP screen (2 blinks per second)

Please check you have entered the correct 2.4Ghz WI-Fi SSID and password

I am using Telstra NBN, I disabled the 5Ghz and I still cannot get it to pair?

Please follow the Guest Network paring instructions on

<https://mirabellagenio.net.au/faqs>

If you have done all of the above, ensuring that the 5Ghz is disabled and the light changed from blinking red to blinking blue, but failed to become a solid blue, then your modem could be incompatible with smart device.



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