

SAMSUNG

Galaxy S21 5G

Galaxy S21+ 5G

Galaxy S21 Ultra 5G

Unlocked¹

Quick Reference Guide

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product. Visit [Samsung.com/us/support/premium-care](https://samsung.com/us/support/premium-care) to enroll.

Get to know your product

Visit [Samsung.com/us/support](https://samsung.com/us/support) or download the **Samsung Members** app



Contact us

Questions?

Visit us.community.samsung.com for questions

Get Support

Call **1.800.SAMSUNG** for support

Service locations

Find a service location near you at [Samsung.com/us/support/service/locations](https://samsung.com/us/support/service/locations)

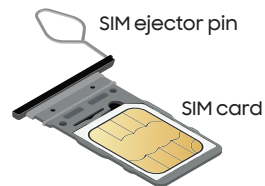
Learn more



Install your SIM card

Your SIM card may be pre-installed. If you need to install a SIM, follow these steps.

1. Locate the SIM card tray.
2. Insert the SIM ejector pin into the hole on the card tray.
3. Pull out the card tray.
4. Insert the nano-SIM card in the tray with the gold contacts facing up.



5. Insert the card tray back into the slot.

About your phone



Use only Samsung-approved chargers and cables. To avoid injury or damage to your device, do not use incompatible, worn or damaged batteries, chargers or cables.

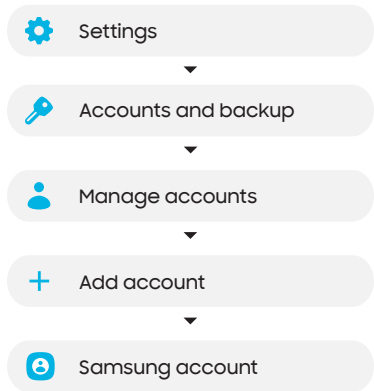
Samsung account

Get the most out of your phone with your Samsung account.

You can sign in to your Samsung account, create an account, or sign up with your Google account.

With your phone and your Samsung account, you can:

- Use Samsung Pay
- Schedule repairs
- Back up your phone
- Restore your phone and more



For more information
Samsung.com/us/support/account

Switching made simple

Whether you're coming from an iOS or Android platform, you can easily transfer your data with Smart Switch.

Back up your old phone

Back up your old phone using your favorite back-up app.

Samsung Smart Switch

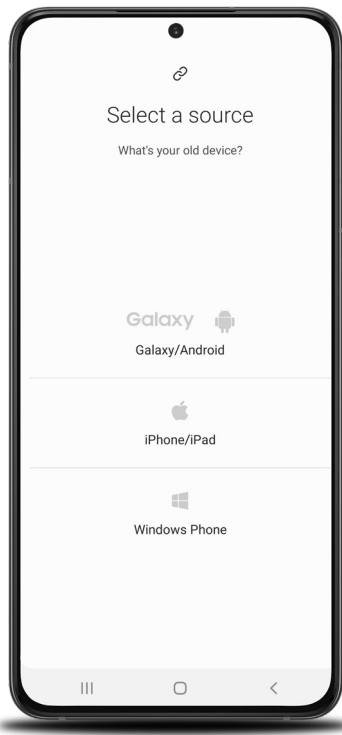
1. From your new Galaxy device, tap **Settings > Accounts and backup > Bring data from old device**.
2. Tap **Receive data**.
3. Select your old device type and follow the prompts to connect your phones.

For more information

Samsung.com/us/smart-switch

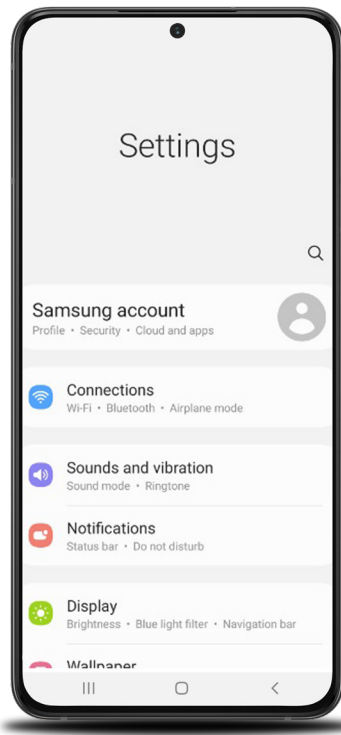
To download Smart Switch

Samsung.com/us/support/owners/app/smart-switch



Customize

From the Apps panel, tap **Settings**  to customize your phone.



Essential apps

-  **Samsung Pay**
Introducing a better way to pay.
-  **Samsung Pass**
Say goodbye to forgotten passwords.
-  **Google Duo**
Simple, high-quality video calling for smartphones, tablets, computers and smart displays.
-  **Google Photos**
Store and back up your photos and videos.
-  **Google Drive**
Store, share and access your files from any device.

¹Wireless voice, data and messaging services compatible with most major U.S. GSM and CDMA networks. Visit www.samsung.com for more information on your device. Support for certain features and services such as VoWiFi and hotspot, vary by wireless service provider. See provider for compatibility details.

For more information

Google Duo: duo.google.com

Google Photos: support.google.com/photos

Google Drive: support.google.com/drive

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