

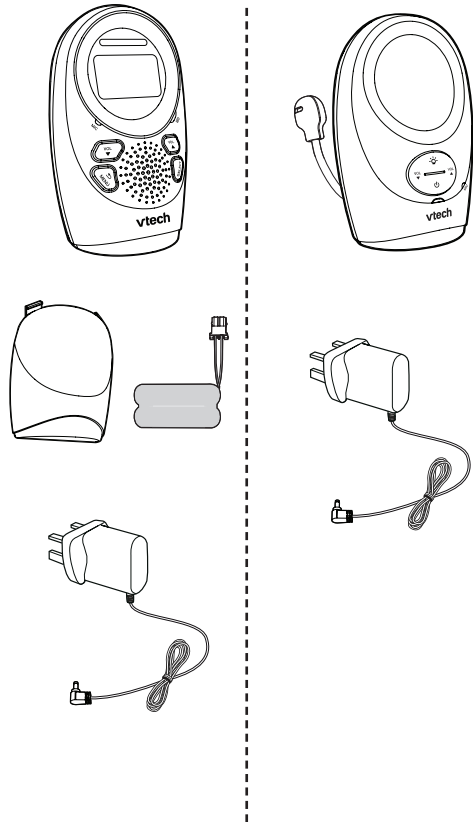
DM1211
Digital Audio Monitor

Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This manual has all the feature operations and troubleshooting necessary to install and operate your new VTech product. Please review this manual thoroughly to ensure proper installation and operation of this innovative and feature rich VTech product.

What's in the box



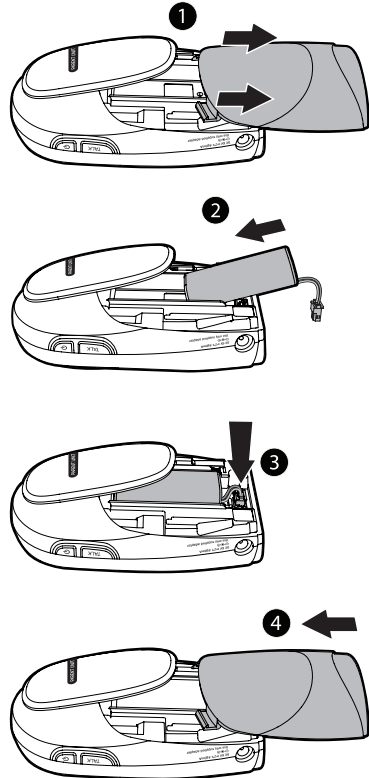
Install the battery

The parent unit runs on rechargeable battery or AC power. To continuously monitor your baby, make sure you use both battery and AC power at the same time. With the battery alone, the parent unit can cordlessly run for a short time only.

NOTES

- Use only the battery supplied with this product.
- If the parent unit will not be used for a long time, disconnect and remove the battery to prevent possible leakage.

Install the battery as shown below.



Replace the battery

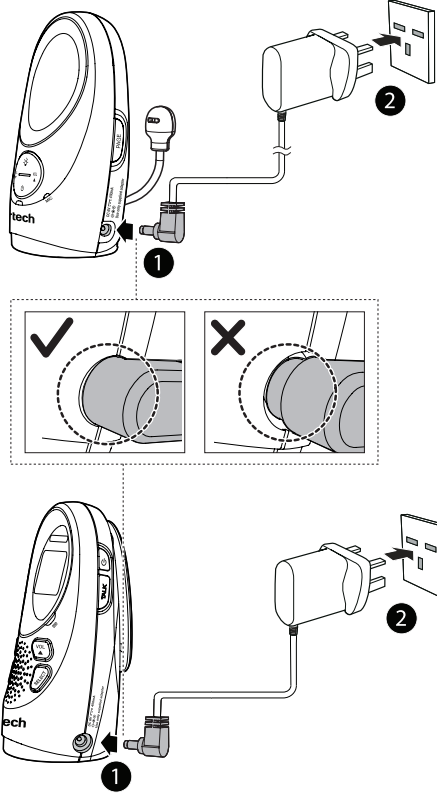
To replace the battery, unplug the battery connector from the socket, and then pull the battery out of the battery compartment. Follow the steps above to install the battery.

Connect and charge the battery

NOTES

- Use only the power adapters supplied with this product.
- Make sure the electrical outlets are not controlled by wall switches.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- Make sure the parent unit, the baby unit and the power adapter cords are out of reach of children.

Connect the baby monitor



Charge the parent unit battery

When you have connected the parent unit and installed its battery for the first time, it powers on automatically. The battery icon indicates the battery status (see the following table).

NOTES

- The parent unit battery is fully charged after 16 hours of continuous charging.
- It takes longer to charge the battery when the parent unit is turned on. To shorten the charging time, turn the parent unit off while charging.
- The standby time varies depending on the sensitivity level you set, your actual use, and the age of the battery.

Battery indicators	Battery status	Action
The battery icon is off.	No battery is installed but operates using AC power.	Install the parent unit battery. Charge without interruption (at least 30 minutes).
The screen displays LOW BATTERY and . The light flashes.	The battery has very little charge and may be used for ON?ly a short time.	Charge without interruption (about 30 minutes).
The battery icon becomes solid .	The battery is fully charged.	To keep the battery charged, connect it to power socket when not in use.

Before use

NOTE

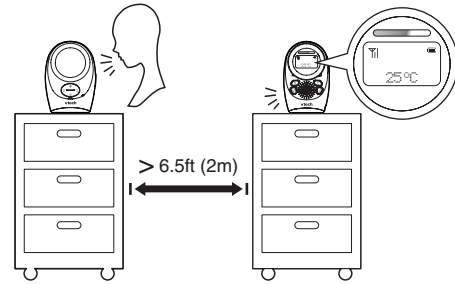
- This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

Test your audio monitor

You may test the baby monitor before initial use, and at regular times thereafter.

CAUTION

- For hearing protection, make sure the parent unit is more than 6.5 feet (2 metres) away from the baby unit. If you hear any high-pitched noise, move the parent unit further until the noise stops. You can also press on the parent unit to lower or mute the noise.



- Make sure your baby unit and parent unit are on.
- Speak towards the microphone of the baby unit. You will hear the sound at the parent unit, and see the visual sound indicators light up.

NOTE

- When the parent unit displays **NOT LINKED** and flashes, move the parent unit closer to the baby unit (observe the minimum distance of 6.5 feet/ 2 metres). You can also check if the baby monitor is connected to a live power socket and switched on.

TIP

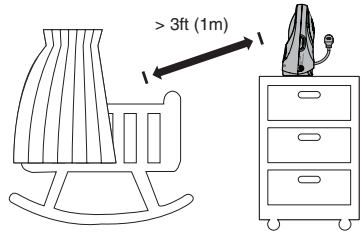
- Increase the speaker volume of the parent unit if you cannot hear the sounds transmitted from the baby unit.

Positioning the baby monitor

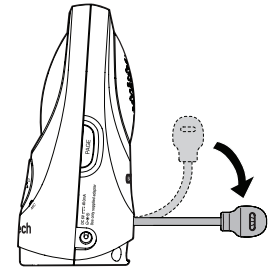
CAUTION

- Keep the baby unit out of the reach of the baby. Never place or mount the baby unit inside the baby's cot or playpen.

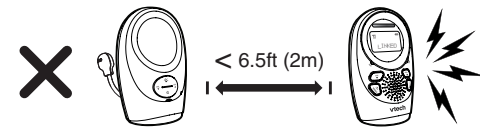
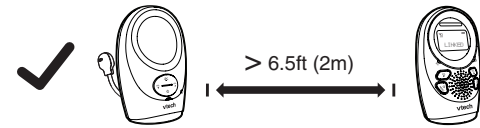
- Place the baby unit more than 3 feet (1 metre) away from your baby.



- Bend down the temperature sensor so that it stays away from baby unit to avoid deviation of temperature detection.



- Place the parent unit more than 6.5 feet (2 metres) away from the baby unit.



CAUTION

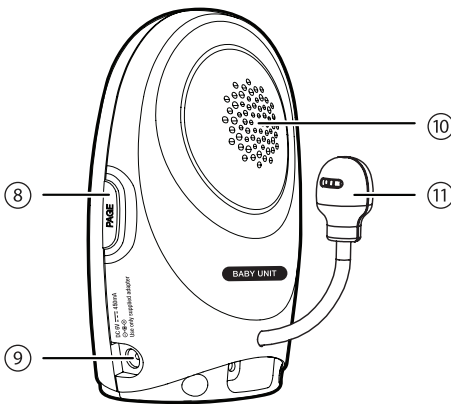
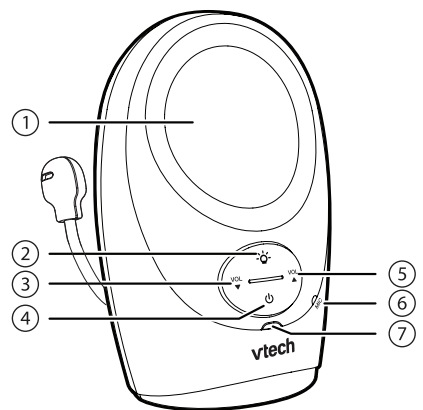
- The default volume of your parent unit is level 3. If you experience high-pitched screaming noise from your baby monitor while positioning:
 - Make sure your baby unit and parent unit are more than 6.5 feet (2 metres) apart, OR
 - Turn down the volume of your parent unit.

Operating range

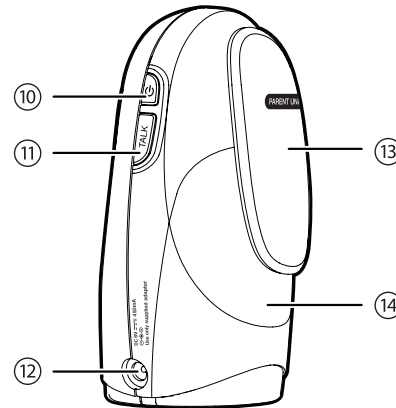
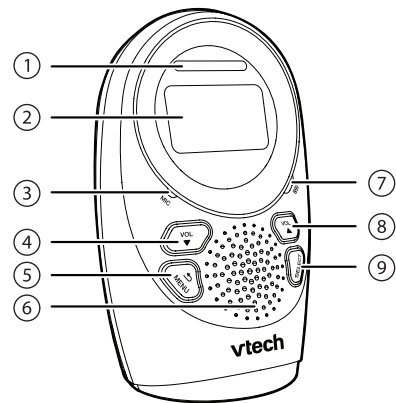
The operating range of the baby monitor is up to 1,500 feet (450 metres) outdoors or 160 feet (50 metres) indoors. The actual operating range may vary depending on the environmental conditions, and other interferences such as walls, doors, and other obstructions.

Overview

Baby unit overview



Parent unit overview



1	Visual sound indicator The visual sound indicator shows the sound level detected by the baby unit. - One to three green lights indicate a moderate sound level detected by the baby unit. - Additional red lights indicate a higher sound level detected by the baby unit (e.g. baby crying loudly).
2	LCD display
3	Microphone

4	VOL - Press to decrease the speaker volume. - Press repeatedly until the volume reaches the minimum to turn it off. - While in a menu, press to scroll down.
5	MENU - Press to enter the menu. - While in a menu, press to return to the previous menu.
6	Speaker
7	Battery LED - Light on when the battery is being charged. - Light flashes when the battery is low and needs charging. - Light off when the parent unit is running on AC power without battery installed, or the parent unit is running on battery only.
8	VOL - Press to increase the speaker volume. - While in a menu, press to scroll up.
9	SELECT While in a menu, press to choose an item, or save a setting.
10	(On/off) - Press and hold to power on, the screen turns on. - Press and hold again to power off, the screen turns off. - While in a menu, press to return to idle screen.
11	TALK Press and hold to talk to the baby.
12	Power jack
13	Belt clip
14	Battery compartment cover

Parent unit status icons

	Connection status - displays when strong signal strength is detected between the baby unit and the parent unit. - displays when moderate signal strength is detected between the baby unit and the parent unit. - displays when the weak signal strength is detected between the baby unit and the parent unit. - flashes when the link between the baby unit and the parent unit is lost.
	Night light On when the night light is turned on.
	Lullaby Displays when the baby unit is playing lullaby.
	Sound alert - Displays when the sound alert of the parent unit is turned on. - Flashes when there are loud sounds detected from the baby unit.
	Vibration alert - Displays when the vibration alert of the parent unit is turned on. - Flashes when there are loud sounds detected from the baby unit.
	Volume off Displays when the parent unit speaker volume is turned off.
	Battery status - animates when the battery is charging. - displays solid when the battery is fully charged. - flashes when the battery is in low level and needs charging. - No battery icon displays when there is no battery installed.

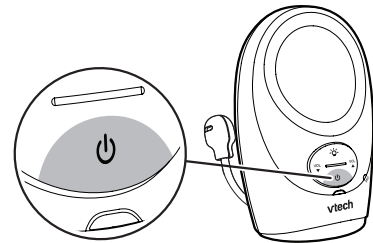
Parent unit display screen messages

LOW BATTERY	The parent unit uses only the rechargeable battery pack and it needs to be recharged.
NOT LINKED	The link between the parent unit and the baby unit is lost continuously for over 10 seconds.
PAGING	The parent unit is being paged by the baby unit.
SAVED	Your selection has been saved.
TALK	You are using the parent unit to talk to your baby.
°C	Displays the real-time temperature detected by the baby unit in Celsius (°C) (e.g. 22 °C).

Using the baby monitor

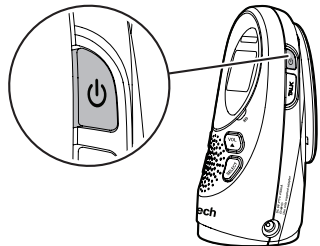
Power on or off the baby unit

- Press to power on the baby unit. The power light turns on.
- Press and hold to power off the baby unit. The power light turns off.



Power on or off the parent unit

- Press and hold to power on the parent unit. The screen turns on.
- Press and hold again to power off the parent unit. The screen turns off.



NOTE

- The parent unit powers on automatically once it is connected to power socket or battery installed. The baby unit also powers on automatically once connected to power socket.

Adjust the speaker volume for baby unit

- Press or on the baby unit at any time.

Adjust the speaker volume for baby unit using parent unit

You can also adjust baby unit's speaker volume in the parent unit. **Level 1** is the softest while **Level 5** is the loudest.

- Press when the parent unit is not in use.

- Press or to choose **BABY VOLUME**, then press **SELECT**.
- Press or to choose the desired volume level, then press **SELECT** to confirm your selection. The screen displays **SAVED** and you hear a confirmation tone.

NOTE

- The speaker of baby unit cannot be muted.

Adjust the speaker volume for parent unit

You can adjust the speaker volume from **VOLUME 1** to **VOLUME 5**, or turn it off. The speaker volume is preset to **VOLUME 3**.

- Press or when the parent unit is not in use.

When the speaker volume is set to **VOLUME OFF**, the screen displays .

Set default

Use this feature to restore to the default settings.

- Press when the parent unit is not in use.
- Press or to choose **RESET**, then press **SELECT**.
- Press **SELECT** again to choose **CONFIRM?**

Vibration alert

You can set your parent unit to vibrate and alert you, whenever the baby unit detects loud sounds. This feature is preset to **OFF**.

Once this feature is on, is shown on LCD display. When the visual sound indicator hits the red light range, i.e. the baby unit detects loud sounds, your parent unit vibrates and flashes.

- Press when the parent unit is not in use.
- Press or to choose **VIBRATOR**, then press **SELECT**.
- Press or to choose **ON?** or **OFF?**
- Press **SELECT** to confirm your selection. The screen displays **SAVED** and you hear a confirmation tone.

NOTE

- Each time you set the vibration alert to **ON?**, the parent unit vibrates briefly after you press **SELECT**.



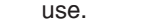
Nightlight

Both your parent unit and baby unit allow you to turn on or off the nightlight on the baby unit.

Turn on/off the nightlight using the baby unit:

- Press  to turn on the nightlight.
- Press  again to turn off the nightlight.

Turn on/off the nightlight using the parent unit:

- Press  when the parent unit is not in use.
- Press  or  to choose **NIGHTLIGHT**, then press **SELECT**.
- Press  or  to choose **ON?** or **OFF?**.
- Press **SELECT** to confirm your selection. The screen displays **SAVED** and you hear a confirmation tone.

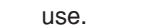
NOTES

- When the nightlight is turned on, the parent unit displays .
- The nightlight on baby unit operates even when the parent unit battery is out of charge or has been turned off.
- If the parent unit lost link, the nightlight icon on its LCD display will disappear, regardless of the nightlight status.

Sound alert

If you want the parent unit alerts you with sound, especially when the baby unit detects loud sounds you can turn on the sound alert feature. This feature is preset to **OFF**.

Once this feature is on,  is shown on LCD display. When the visual sound indicator hits the red light range, i.e. the baby unit detects loud sounds, your parent unit beeps and  flashes.

- Press  when the parent unit is not in use.
- Press  or  to choose **SOUND ALERT**, then press **SELECT**.
- Press  or  to choose **ON?** or **OFF?**.
- Press **SELECT** to confirm your selection. The screen displays **SAVED** and you hear a confirmation tone.

Adjust the sound sensitivity of the baby unit

You can choose to hear sounds from the baby unit all the time, or to hear sounds that exceed a certain level. You can use the parent unit to adjust the microphone sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the baby unit is in detecting sounds from transmitting to the parent unit. The sensitivity level is preset to **Level 5**.

Sensitivity Level		Description
Level 5		Highest sensitivity level The parent unit speaker is constantly on, and you will hear all sounds (including background noises) from your baby's room.
Level 4		High sensitivity level The parent unit speaker turns on for soft babbling and louder sounds from your baby. It remains quiet when your baby sleeps soundly.
Level 3		Medium sensitivity level The parent unit speaker turns on for loud babbling and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
Level 2		Low sensitivity level The parent unit speaker turns on for crying and louder sounds from your baby. It remains quiet when your baby makes soft sounds.
Level 1		Lowest sensitivity level The parent unit speaker turns on for loud crying or screeching sounds from your baby. It remains quiet when your baby makes soft sounds.

- Press  when the parent unit is not in use.
- Press **SELECT** to select **SENSITIVITY**.
- Press  or  to choose the sensitivity level.
- Press **SELECT** to confirm your selection. The screen displays **SAVED** and you hear a confirmation tone.

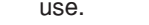
NOTES

- To enter the **SENSITIVITY** menu of the parent unit, the baby unit must be turned on.

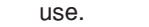
Lullaby

The baby monitor has five lullabies for you to comfort your baby. You can play lullaby on the baby unit by controlling remotely with the parent unit.

To play lullaby:

- Press  when the parent unit is not in use.
- Press  or  to choose **LULLABY**, then press **SELECT**.
- Press  or  to choose a lullaby, then press **SELECT**.
- Press **SELECT** again to choose **PLAY**. The screen displays **SAVED** and you hear a confirmation tone.

To stop lullaby:

- Press  when the parent unit is not in use.
- Press  or  to choose **LULLABY**, then press **SELECT**.
- Press **SELECT** again to choose the lullaby that you are playing.
- Press **SELECT** again to choose **STOP**. The screen displays **SAVED** and you hear a confirmation tone.

NOTES

- When the baby unit is playing lullaby, the parent unit displays .
- To enter the **LULLABY** menu of the parent unit, the baby unit must be turned on.

Talk to the baby unit

You can broadcast messages from parent unit to baby unit.

- Press and hold **TALK** on the side of the parent unit. The screen displays **TALK** when the voice connection to the baby unit is made.
- Speak towards the **MIC** on the parent unit. Your voice is broadcast to the baby unit.

NOTES

- If speaker volume of the parent unit has been turned off before the talk, it will change to default volume level after the talk finished.

Find/page the parent unit

Use this feature to locate misplaced parent units.

- Press **PAGE** on the baby unit. The parent unit rings and displays **PAGING**.
- To end paging, press any key on the parent unit, or press **PAGE** on the baby unit.

NOTES

- Paging rings the parent unit even if the speaker volume is set to **VOLUME OFF**.
- The baby unit cannot page the parent unit if it is turned off, out of range, or talking to the baby unit.

General product care

To keep this product working well and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under the tap.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the baby unit and parent unit are dry before you connect them to the mains again.

Storage

When you are not going to use the baby monitor for some time, remove the rechargeable battery from the parent unit. Store the parent unit, the baby unit and the adaptors in a cool and dry place.

Frequently asked questions

Below are the questions most frequently asked about the baby monitor.

Why does the baby monitor not respond normally?	Try the following (in the order listed) for common cure: - Disconnect the power to the baby unit and the parent unit. - Remove the batteries in the parent unit. Then, install the batteries again. - Wait a few minutes before connecting power back to the baby unit and the parent unit. - Turn on the baby unit and the parent unit. - Wait for the parent unit to synchronize with the baby unit. Allow up to one minute for this to take place.
Why doesn't the screen of the parent unit go on when I switch on the unit?	Perhaps the rechargeable battery of the parent unit is empty and the parent unit is not connected to the power. Insert the appliance plug into the parent unit and put the adaptor in a wall socket.
Why doesn't the POWER light of the baby unit go on when I switch on the unit?	Perhaps the baby unit is not connected to the power. Connect the baby unit to the power.
Why does the baby monitor produce a high-pitched noise?	The units may be too close to each other. Make sure the parent unit and the baby unit are more than 6.5 feet (2 metres) away from each other.
Why does the parent unit react too quickly to other sounds?	The baby unit also detects other sounds than those of your baby. Adjust the sensitivity level to a lower level or adjust the speaker volume on the parent unit.
Why don't I hear a sound/ Why can't I hear my baby cry?	The volume of the parent unit may have set too low. Press  to increase the volume level. You may have set a low sensitivity level. See Adjust the sound sensitivity of the baby unit to change the setting.

Why does the parent unit beep?	If the sound alert feature is on, there is sound detected from the baby unit. The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 6.5 feet). If the parent unit is powered by the provided battery, it may not have enough charge for the parent unit to perform normally. Charge the battery in the parent unit for up to 16 hours.
Why can't I establish a connection? Why is the connection lost every now and then? Why are there sound interruptions?	The baby unit may be out of range. Move the parent unit closer to the baby unit (but not less than 6.5 feet). Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible. The battery may not be working. Contact our customer service to purchase a new battery.

Important safety instructions

The applied nameplate is located at the bottom of the baby unit's base.

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the product.
- Adult setup is required.
- CAUTION:** Do not install the baby unit at a height above 2 metres.
- This product is not a substitute for adult supervision of the infant. Supervising the infant is the parent's or caregiver's responsibility. This product could cease operating, and therefore you should not assume it will continue working properly for any given period of time. Further, this is not a medical device and should not be used as such. This product is intended to assist you in supervising your baby.
- Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- CAUTION:** Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery into fire or a hot oven, or mechanically crushing or cutting or the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the instructions.
- Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
- Use only the adapters and battery listed below.

  Power adapter information:
Output: 6V DC 450mA
Ten Pao Industrial Co., Ltd.
Model: S003ATV0600045 (EU), S003ATB0600045 (UK).

  Rechargeable battery information:
NiMH AAA400mAh 2.4V
Model: Corun - Ni-MH AAA400*2-CB

- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not cut off the power adapters to replace them with other plugs, as this causes a hazardous situation.

- Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

Customer service and product warranty

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service

Please call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) and a service representative will be happy to help you.



PRODUCT WARRANTY

Thank you for choosing this quality product from VTech. We hope it will bring many hours of entertainment, imaginative play and learning.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.

2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.

3. VTech Electronics Europe plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.

4. If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.

5. This warranty is personal to the original purchaser and is not transferable.

6. Breakages to the LCD screen are not covered by the warranty.

7. Returns to VTech Electronics Europe plc should include a cheque or postal order for £1.50 towards the cost of return postage and packaging.

8. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not include batteries or adaptor). Please include details of the fault together with your name and address.

9. To keep an online record of your warranty, please register your product online at www.vtech.co.uk/warranty

VTech Electronics EU PLC, c/o XPO Logistics, Warehouse 350, Cat & Fiddle Lane, West Hallett, UET BRE

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS.

This warranty is valid for the UK and Eire only. For products purchased outside the UK and Eire, please contact your local distributor or place of purchase.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Baby unit: 1881 - 1897 MHz Parent unit: 1881 - 1897 MHz Maximum power used by the transmitter: 0.25W (250mW)
Channels	10
LCD	35 (x) x 21.2 (y) mm B&W LCD
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Parent unit: 2.4 V Ni-MH battery Baby unit power adapter: Output: 6V DC 450mA Parent unit power adapter: Output: 6V DC 450mA

Manufacturer: VTech Telecommunications Ltd.
23/F., Tai Ping Industrial Centre, Block 1, 57 Ting Kok Road, Tai Po, Hong Kong.

Importer: VTech Electronics Europe PLC
Napier Court, Abingdon Science Park, Abingdon, Oxon, OX14 3YT.

Disposal of batteries and product



The crossed-out wheelee bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.



The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

Declaration of Conformity

This product is intended for use within Europe and UK.

This equipment complies with the essential requirements to EU's Radio Equipment Directive (2014/53/EU) and the UK's Radio Regulations 2017 on radio systems and telecommunication equipment.

VTech Telecommunications Ltd. hereby declares that this Digital Audio Monitor DM1211 is in compliance with the essential requirements and other relevant provisions of EU's Radio Equipment Directive (2014/53/EU) and UK's Radio Equipment Regulations 2017.

The Declaration of Conformity for the DM1211 is available from <http://www.vtech.com/rtte-directive>.



Specifications are subject to change without notice.
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