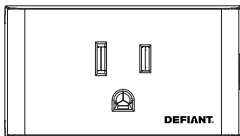


DEFIANT®

Item #1006 355 007
Model #HPPA11CWB

USER GUIDE

Smart Plug



THANK YOU

We appreciate the trust and confidence you have placed in Defiant through the purchase of this Smart Plug. We strive to continually create quality products designed to enhance your home. Visit us online to see our full line of products available for your home improvement needs. Thank you for choosing Defiant!



Safety Information



WARNING: For indoor use only. Do not use in wet locations. The total current limit of the device is 10 Amp. To avoid damage, do not exceed the 10 Amps limit. If a direct short is created on the output, the Smart Plug will be damaged and no longer function. Do not disassemble the product or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need service, please contact Customer Support.

Make sure to use this product together with 15A circuit breaker in the upstream.

FCC Regulation

Supplier's Declaration of Conformity

47 CFR § 2.1077 Compliance Information

Responsible Party

Leedarson America, Inc. 300 Technology Court SE Suite 100; Smyrna, GA 30082 1-678-293-8382

Unique Identifier: HPPA11CWB (SKU # 1006 355 007)

Contains FCC ID: 2AB2Q-LA02301

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and any part of your body.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



FCC Regulation

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Wireless Protocol

The Wi-Fi CERTIFIED™ Logo is a certification mark of Wi-Fi Alliance®. Apple and the Apple logos are trademarks of Apple, Inc., registered in the U.S., and other countries. App Store is a service mark of Apple Inc. Google and Google Play are trademarks of Google LLC.



Warranty

1 YEAR LIMITED WARRANTY

This product is guaranteed to be free of defects in materials and workmanship for 1 year from the date of purchase. Guarantee does not include normal wear and tear.



Package Contents



A



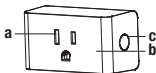
B



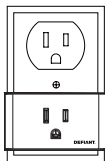
C

Part	Description	Quantity
A	Smart Plug	1
B	User Guide	1
C	Quick Start Guide	1

Part	Description
a	Power Socket
b	Indicator Light
c	Power Button



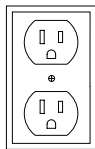
Installation



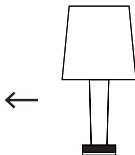
Insert the Smart Plug into a wall socket



Do not insert plugs in a row



Insert the plug into the socket. The plug is now ready to use



You can now plug in the desired electrical appliance

Operation

- 1 Download the Hubspace™ app from the App Store or the Google Play Store.



- 2 Create an account to sign in or log in if you already have an account.

- 3 Connect your plug to power and follow the instructions on the app screen.



NOTE:

- This Hubspace device requires a 2.4GHz Wi-Fi channel. Hubspace only shows Wi-Fi networks that your device can use.
- If you do not see your Wi-Fi network name when you attempt to connect your devices, please check your router settings or move your product closer to your Wi-Fi router.

- 4 Tap the '+' button in the upper right corner to add your plug.



NOTE: Bluetooth access is required for device setup.

Operation (continued)

5 Scan the QR code on the plug or in the Quick Start Guide.



NOTE: If the QR code cannot be scanned, you can enter the code manually. Tap Enter Code and follow the instructions.

6 Using your Smart Plug

- a) Turn your Smart Plug on or off from the Home page on the Hubspace app.
- b) To set a schedule or timer, tap the name of the smart plug on the Home page. You will see options for setting Schedules and Auto-Off Timers.

7 Set up your Voice Assistant

You can connect your smart plug to Google Home and Alexa from the Hubspace app. Or, you can sign in to Alexa app or Google Home and connect to your Hubspace devices from there.

Specification

LED Indicator

LED State	Plug State	Meaning	Action To Take
Orange Quick Blink	Off	Wi-Fi is not connected.	Set up Wi-Fi for the product. If you have already set up Wi-Fi for this product, wait for it to connect. Check the Hubspace app for connectivity status.
Orange/Green Quick Blink	On		
Off	Off	The plug is off.	No action required.
Green	On	The plug is on.	
Red	Off	There is a WiFi error.	Go to the device settings in the app and set up WiFi again. Check that your WiFi Access Point is allowing the device to join the network.
Orange	On		

Input	120VAC, 60Hz
Output	120VAC, 60Hz, 10A Maximum load, Resistive
Network Wireless Type	2.4GHz, IEEE 802.11b/g/n
Operating Temperature	32°–104° F
Operating Humidity	5-85% RH, Non-condensing
Certification	FCC, ETL

Troubleshooting

Problem	Solution
What devices can be controlled with the Smart Plug?	You can control any small appliances (less than max load 1200W) in accordance with the Smart Plug's specifications.
My Hubspace device is not connecting to Wi-Fi.	Make sure your device is connected to a power source. Your Internet connection or Wi-Fi network may be down.
My device cannot find any Wi-Fi networks.	Make sure you have a 2.4GHz capable Wi-Fi network within range of the device you are trying to add.
My device is in a location that does not have Wi-Fi. Can I still use it with the Hubspace app?	Yes. Use the app on a phone with an Internet connection like LTE. The phone must be within Bluetooth range of your Hubspace device and have Bluetooth enabled.
I cannot find the QR code.	It is on the plug housing. A copy of the QR code is also included in your device's documentation.
The QR code has become damaged. How do I add the device?	Under the QR code are numbers. You can enter those in manually instead of scanning the code.
I lost my QR code. How do I add a device?	1. Make sure the device is connected to power. 2. In the Hubspace app, tap +, then Add Device. 3. On the Scan Device screen, tap the Search button in the lower right corner. 4. Follow the instructions on-screen.

Troubleshooting (continued)

Problem	Solution
A device is on another account. How do I transfer it?	Scan the QR code and it will transfer to your account.
My device is offline for long periods of time.	Make sure your Wi-Fi signal strength is sufficient. You may need to move your router, use mesh Wi-Fi, or Wi-Fi extenders.
The device is on and I scanned the QR code, but the app cannot connect to it.	Turn off Bluetooth on your phone and turn it back on. Then, scan the QR code. If the problem persists, turn your phone off and on, then try again.
Can I scan the same QR code to add multiple products?	No. Each product has a unique QR code.

DEFIANT®

Questions, problems, missing parts? Before returning to the store,
call Hubspace Customer Service
8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday

1-877-592-5233

HOMEDEPOT.COM/Hubspace

Retain this manual for future use.

