



Mobile App Quick Start Guide

Supports models from:



APP-Q419



1. App-Recorder Connection

This quick start guide covers the most commonly used functions for the mobile app. To connect the recorder with the smartphone, you must connect the recorder to the internet first.

For recorder manuals, detailed product information & warranty details, please visit: www.c5k.info

1.1 Connecting your Recorder to the Internet

This guide does not cover setting up your NVR or cameras. Refer to the **Network Video Recorder Quick Install Guide** for basic setup, installation and use of your IP surveillance system.

Note: The images used for this guide use the user interface from the latest recorder models.

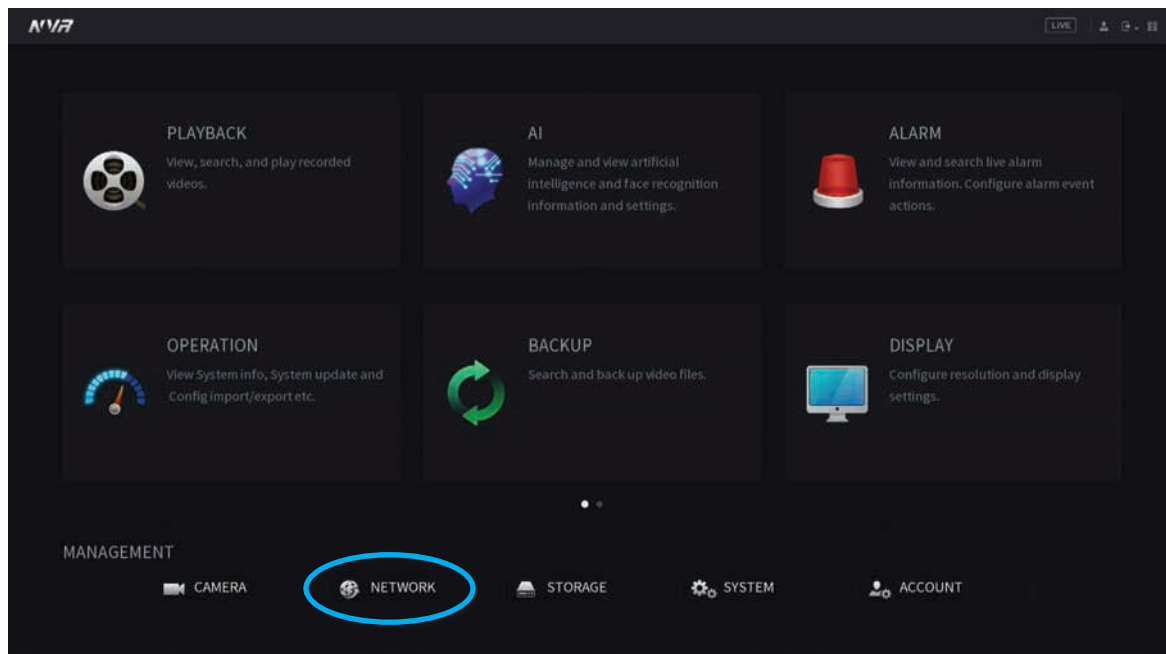
Older models of recorders may use a different user interface (pictured right).

Steps described in this manual will remain the same for both interfaces, **unless stated otherwise**.



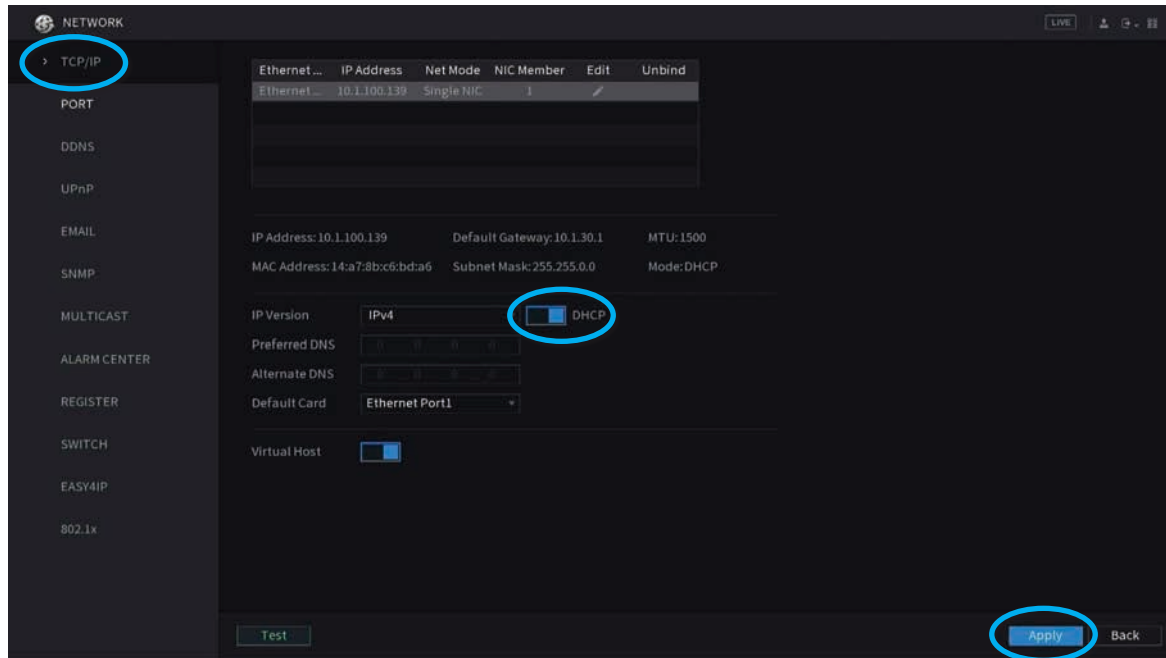
Before setting up the App for the recorder, the network port must be connected to the LAN port of a router or network switch by a CAT5E/CAT6 LAN cable. Please make sure the router/network switch is connected to the internet.

1. Right-click to access the **Main Menu**.

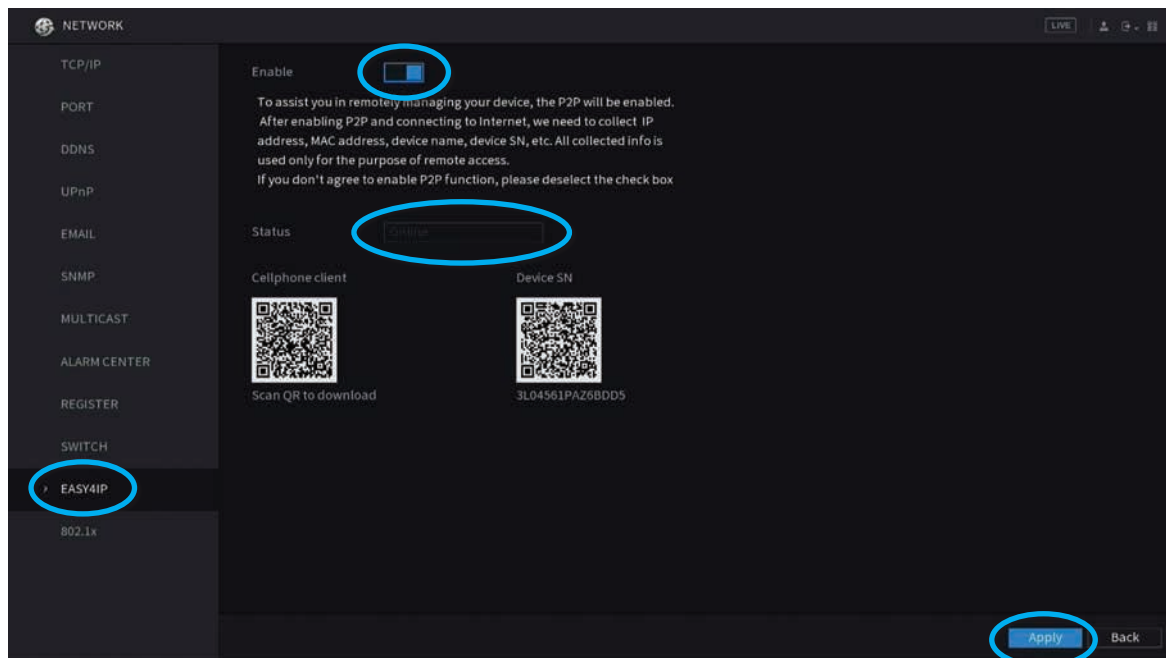


1.1 Connecting your Recorder to the Internet (continued)

- Click **TCP/IP** on the left panel, then click the **DHCP switch** to enable it.
- Click the **Apply** button.

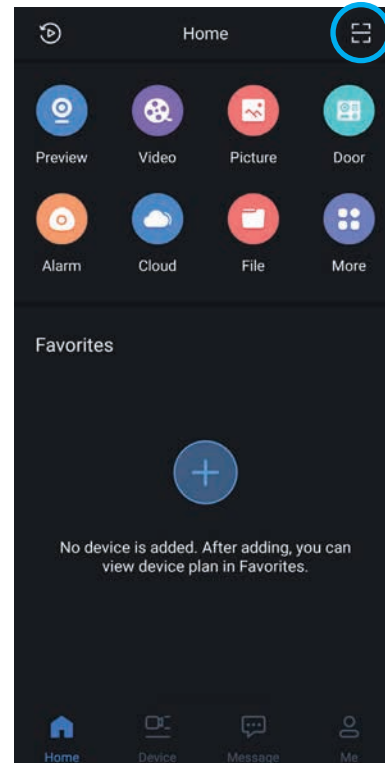
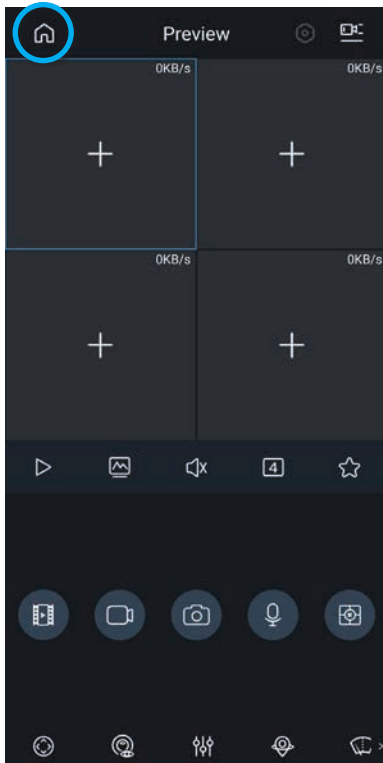


- Click **EASY4IP** on the left panel, then click the Enable switch to enable it.
- Click the **Apply** button. Once applied you may need to wait a few minutes. The status will change to “**Online**” once connection is successful (or “**Connect Success**” for older interface).
- If using the older interface, also click the **Save** button.

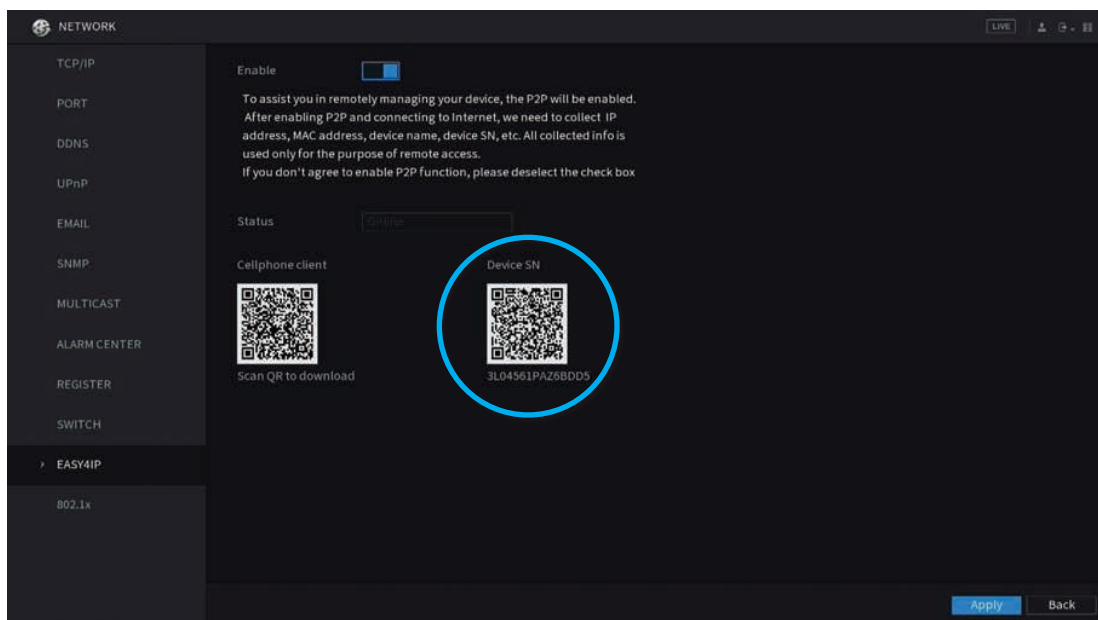


1.2 Install the App on Your Smartphone(s)

The app runs on iOS and Android devices, such as smartphones and tablets. Launch the Apple App Store or Google Play Store and search “iDMSS” (iOS) or “gDMSS Plus” (Android), then ownload and install the app.

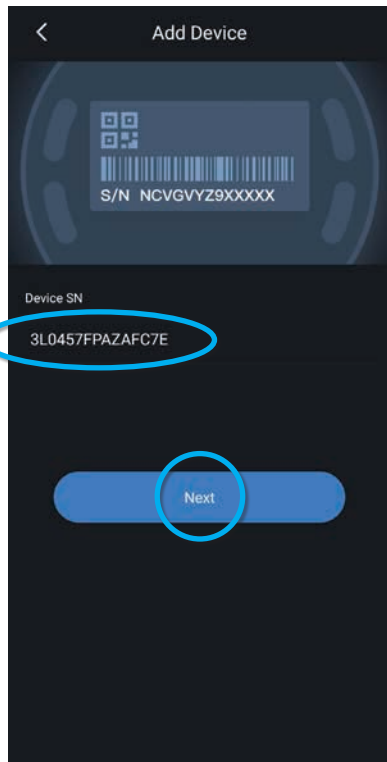


1. Open iDMSS/gDMSS Plus app on the phone and select the home icon located on the top left corner.
2. Select the  **Scan icon** located on the top right corner to add device.

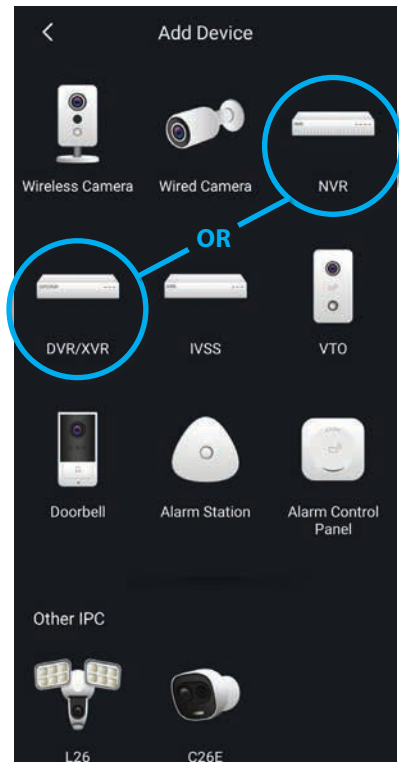


3. On the recorder (**Network -> EASY4IP**) scan the QR code on the right to add the device.

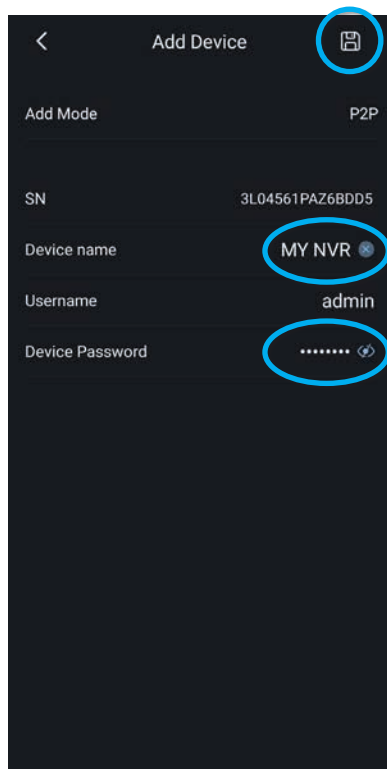
1.2 Install the App on Your Smartphone(s) (continued)



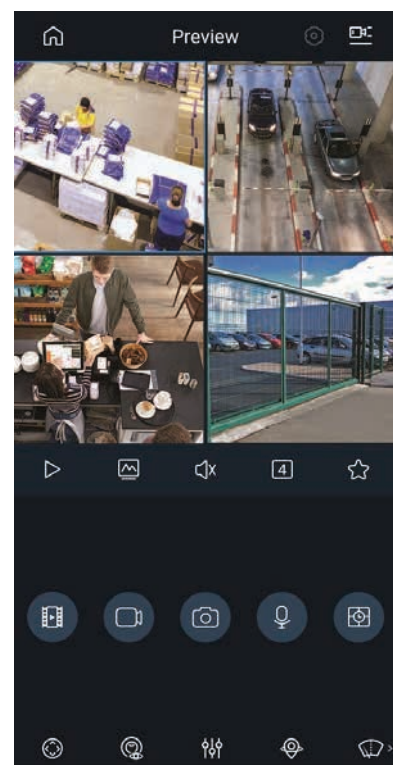
4. If scanning is successful, the serial number will show on the screen.



5. Select the device type: **NVR** (network video recorder) or **DVR/XVR** (digital video recorder).



4. Give your recorder a name, then **input the password of the recorder**.

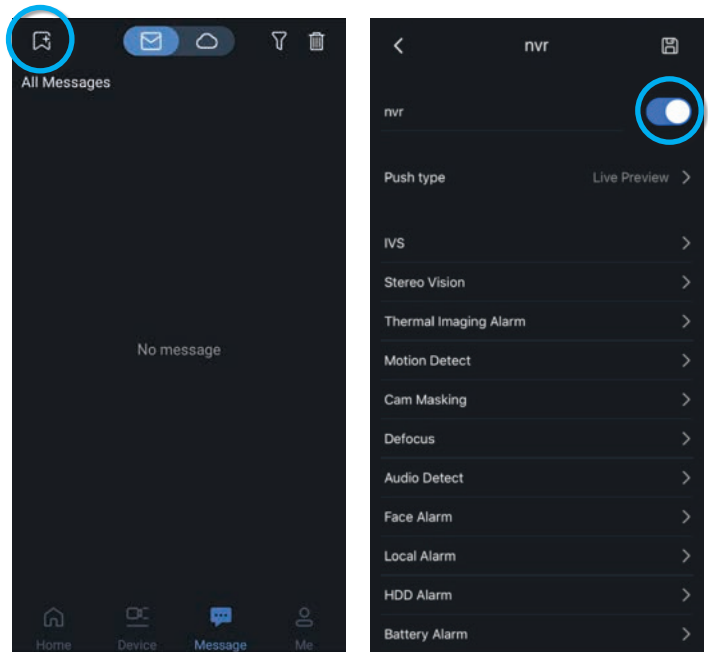


5. The app should now be connected to your recorder, displaying live video.

1.3 Enabling Push Notifications

After adding your DVR to your iOS / Android device, the next step is to enable notifications. This will allow you to receive and respond to surveillance app alerts on your device.

1. On the mobile application, press the **Home** button.
2. Select the **Message** tab to adjust notifications.
3. Select the **Add**  button at the top left of the screen.
4. Select your DVR to configure it for notifications.
5. Turn on the switch to Enable Notifications.
6. If you want IVS or Motion Detect notifications, select the **Push Type** of notifications you want to receive. **Live Preview** pushes you a live preview of the relevant camera, **Video** shows a video of the event and **Image** shows a snapshot of the event.
7. Customise the notifications you wish to receive, eg: **Motion Detect**. Some functions listed may not be supported by your recorder (*see list below*).
8. Select the **Save** icon to apply settings.



Notification Events List

There is an extensive list of events that can be set to trigger push notification alerts.

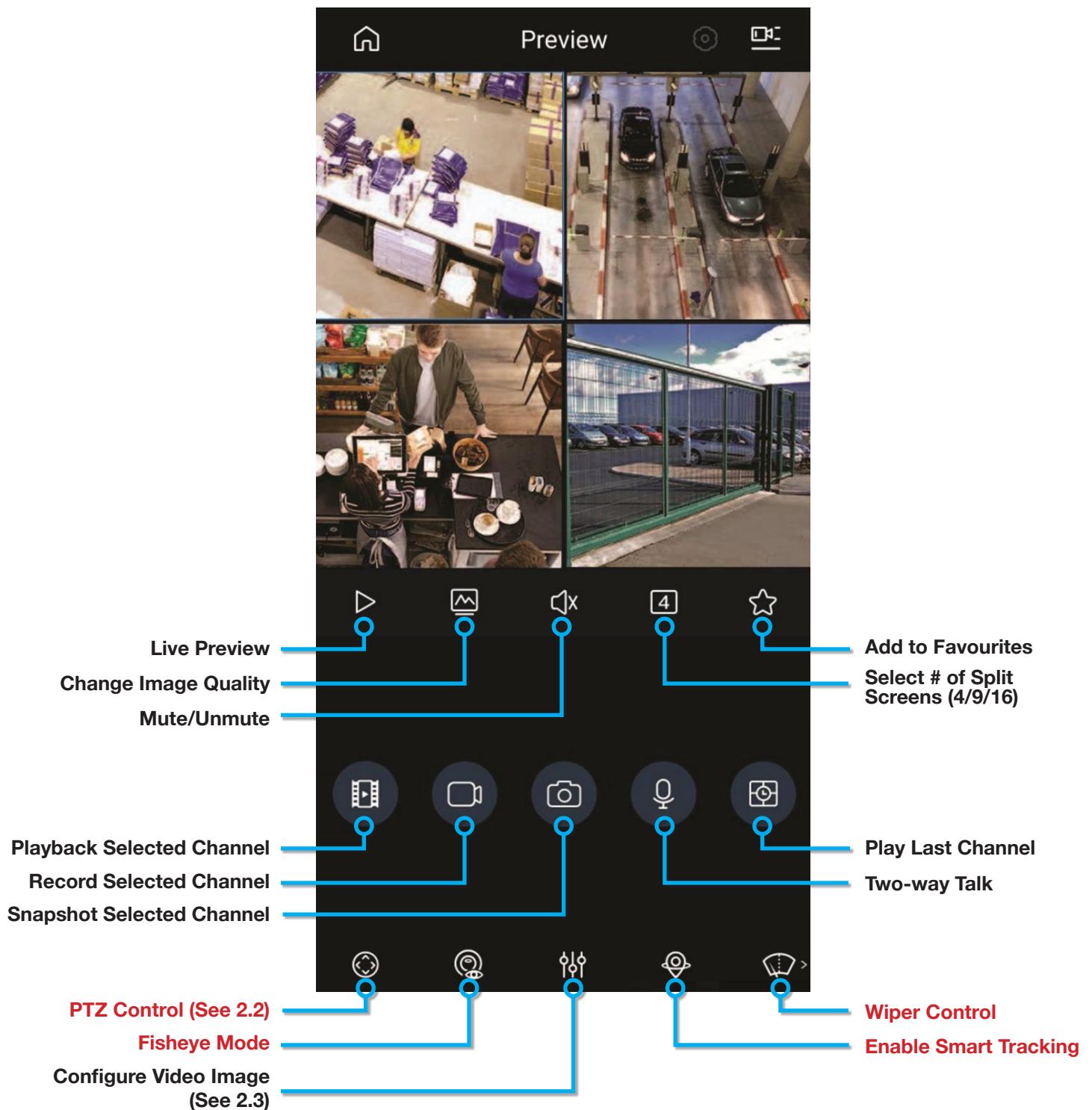
For standard CCTV systems, we recommend activating: IVS, Motion Detect, Cam Masking, Defocus, HDD Alarm

- **IVS** - IVS event has been triggered (tripwire, intrusion, etc)
- **Thermal Imaging** - Very high temperature detected (*thermal cameras only*)
- **Motion Detect** - Select between Head Detection or general Motion Detection
- **Cam Masking** - The camera lens has been covered up to obstruct view
- **Defocus** - The camera footage is out of focus
- **Face Alarm** - Face in the system has been detected (*AI systems only*)
- **Audio Detect** - Unusually high audio levels detected (*cameras w/ mics only*)
- **Local Alarm** - NVR alarm event triggered
- **HDD Alarm** - HDD has low storage space or is malfunctioning
- **Voltage Test** - Voltage spike detected
- **Network Alarm** - Network alarm event triggered
- **Battery Alarm** - Low battery level detected (*for built-in camera/doorbell battery only - does NOT work with external batteries, eg. VIP Vision Solar CCTV system*)
- **Sensor Alarm** - IR sensor detected



2. App Functions

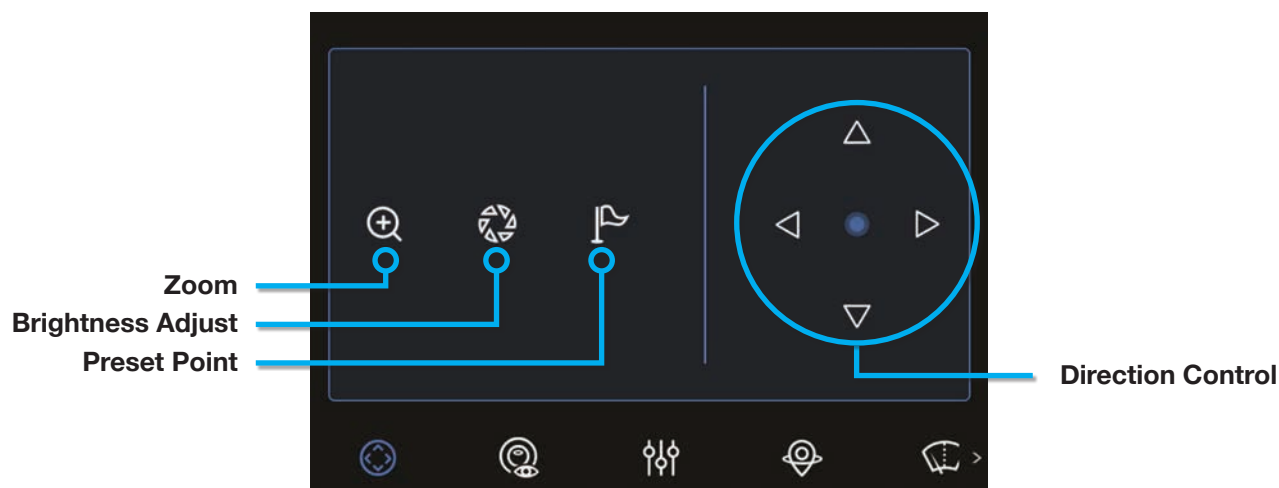
2.1 Main Menu Controls



* Requires supporting camera

2.2 PTZ Controls

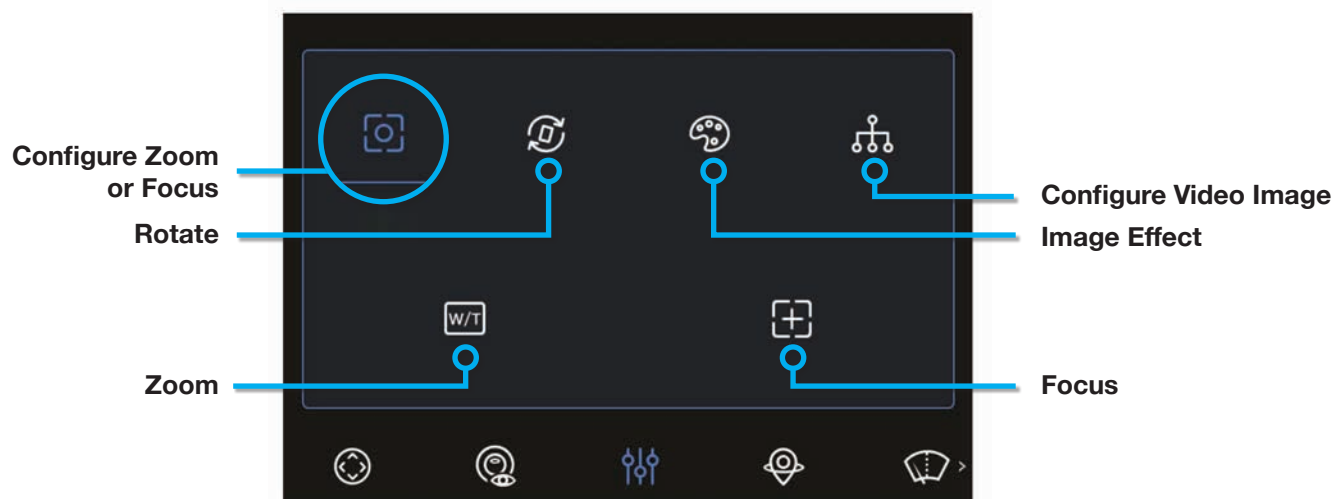
This section shows how to control a Motorised and Pan-Tilt-Zoom (PTZ) camera from your phone. Note that these controls will have no effect on fixed cameras.



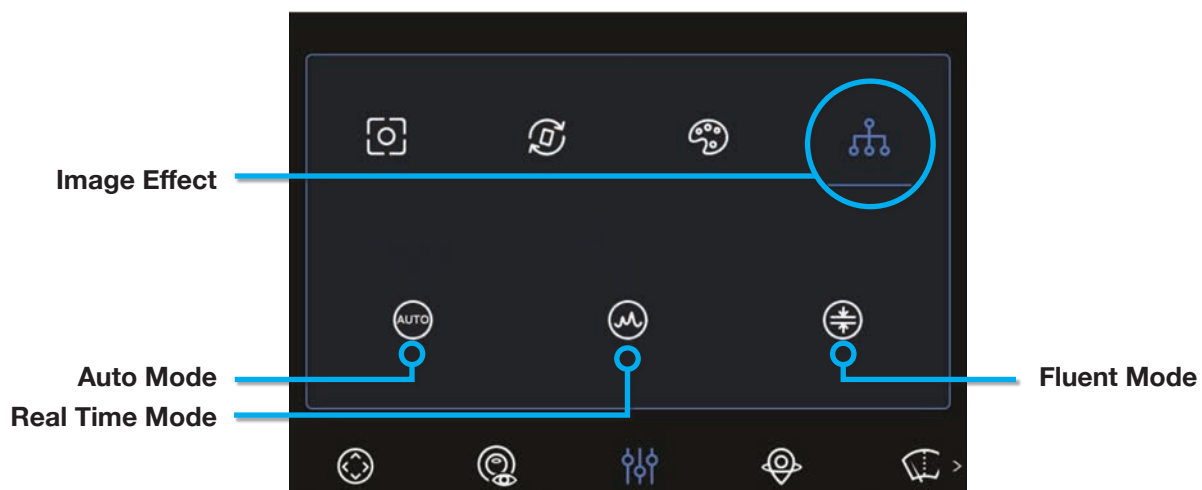
2.3 Image Controls

These buttons adjust the camera playback footage. Image controls are accessed from  **Configure Video Image** on the Main Menu.

Note that these options **only affect the live/playback preview** of the video, and do not alter the footage itself.

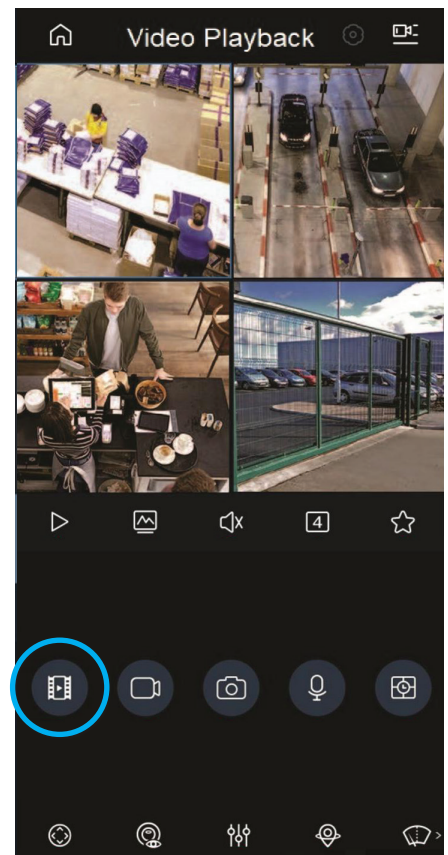
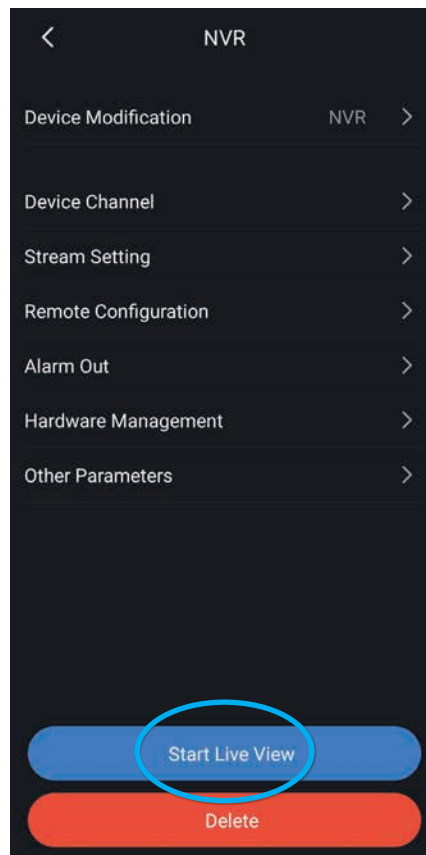
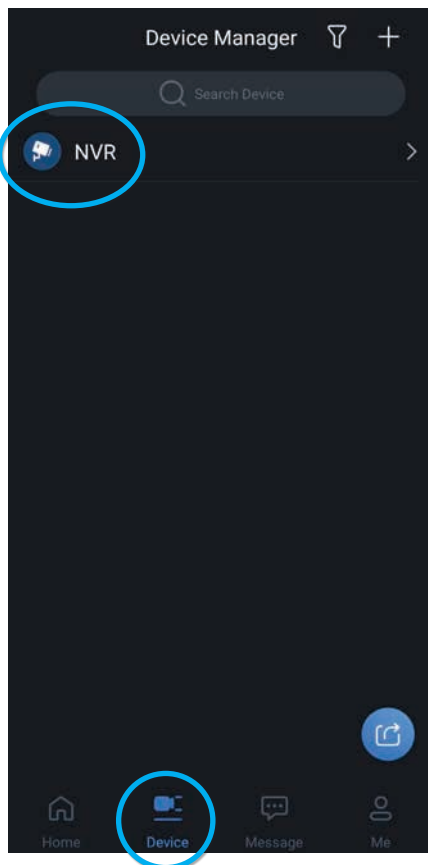


2.3 Image Controls (continued)



3. Video Playback

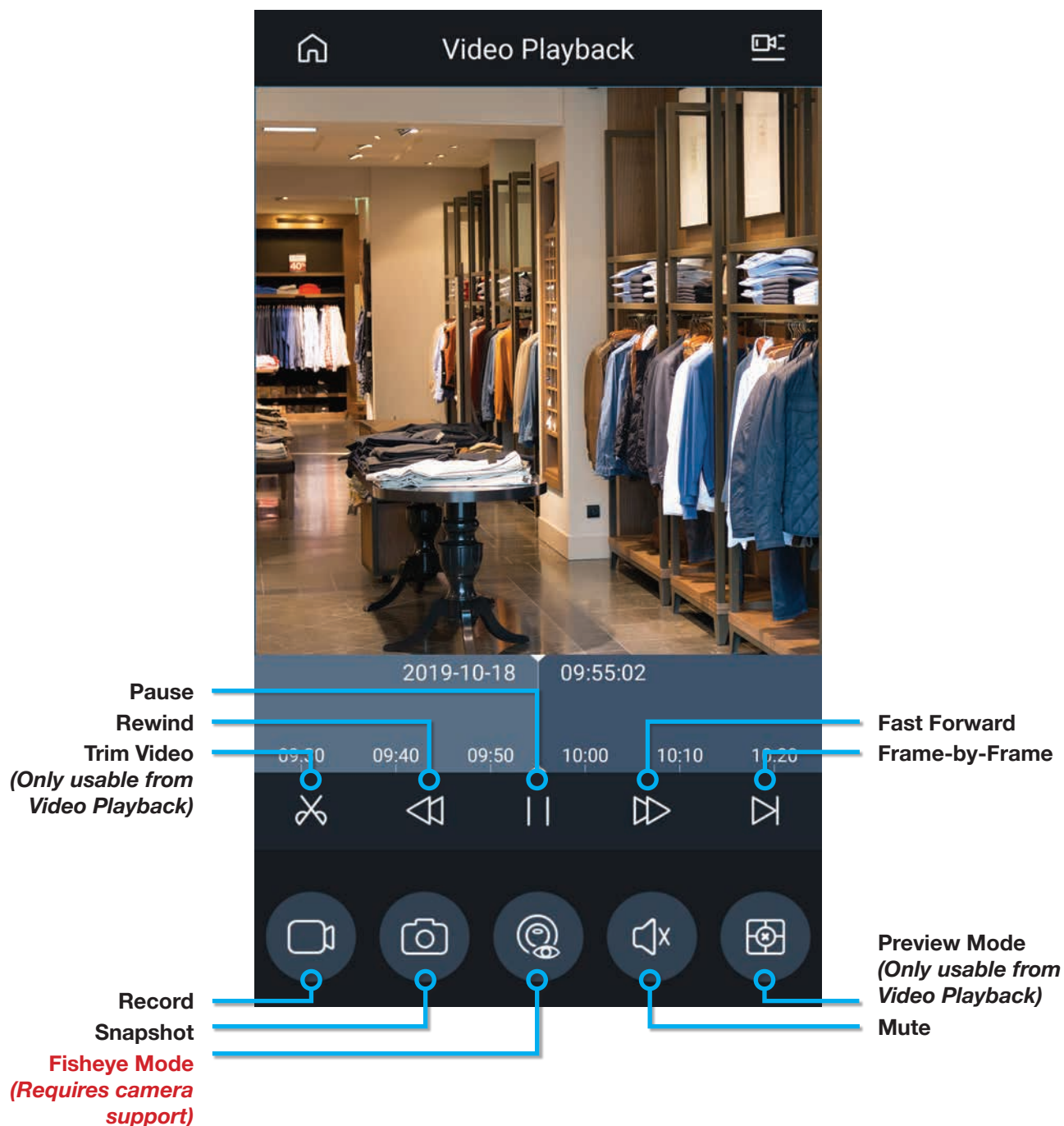
3.1 Accessing Video Playback from the Main Menu



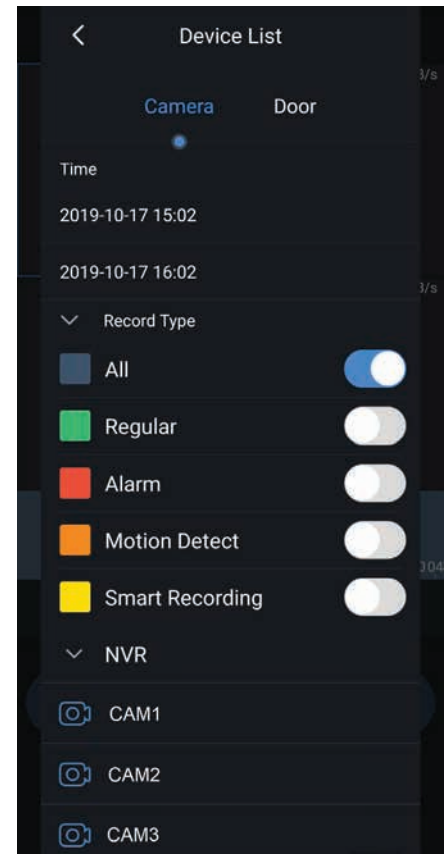
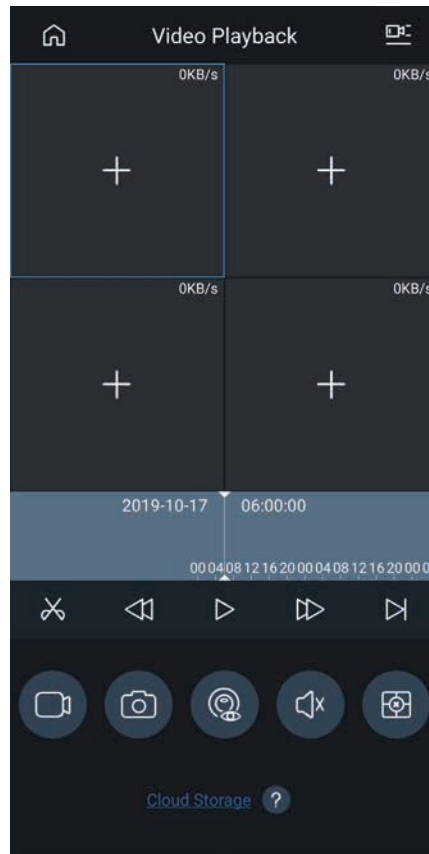
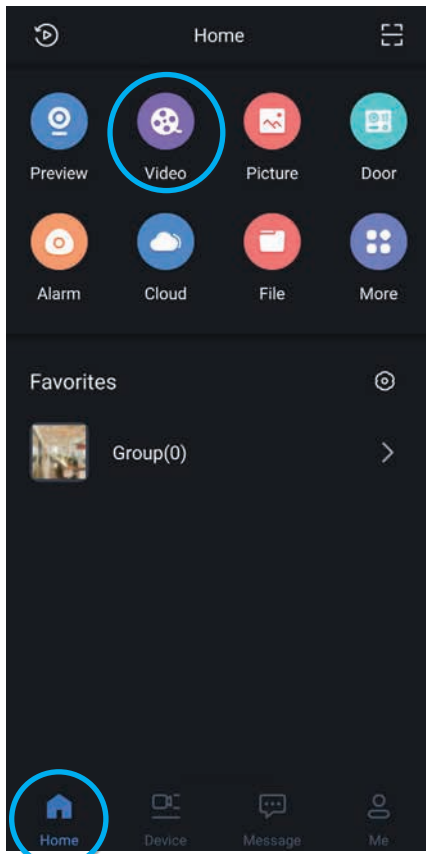
1. Tap the **Device** icon, then select the device to play back from.
2. Tap the **Start Live View** button.
3. Tap the **Playback** icon to begin video playback.

3.2 Video Playback Controls

You can start video playback from two locations: **Live View mode** and **Playback mode**. Trim and preview functions are available in **Playback Mode only**.



3.3 How to Playback Footage from Playback Mode



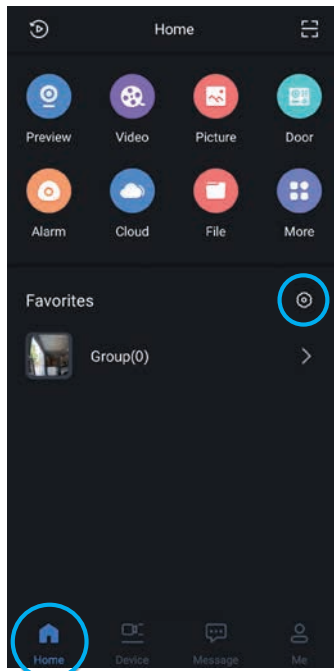
1. Tap the **Home menu** icon, then the **Video** icon.
2. Tap the + sign in any of the blank windows.
3. Select a time and date to playback footage from, then select the recorder and choose which camera to view.



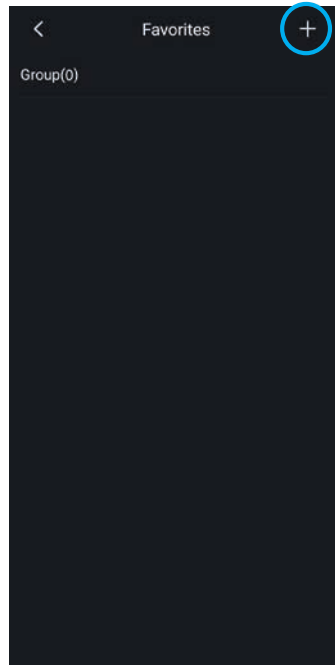
4. When finished, video footage from the selected camera(s) will be displayed in the small window(s).

3.4 Favorites Menu

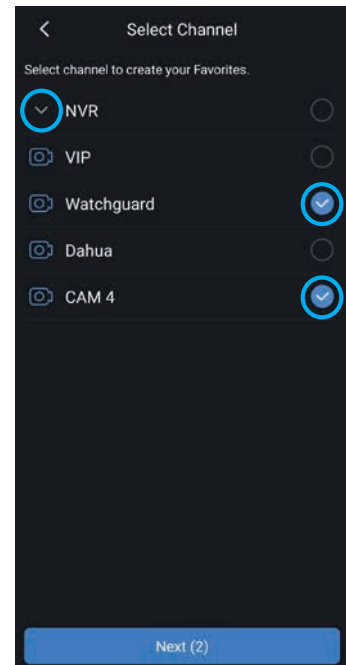
By creating Favorites, you can quickly enter a Live Preview showing all device channels in the Favorites group. Make sure you have added the device before adding the channel in favorite group.



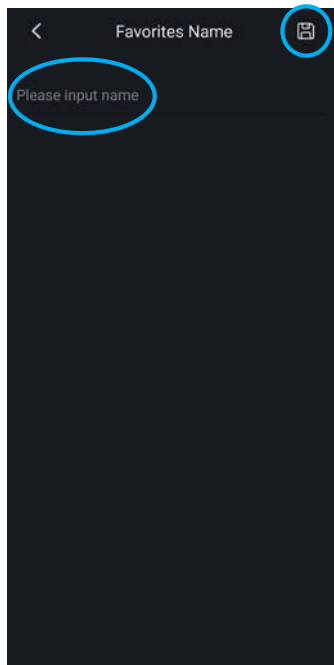
1. Tap the **Home menu** icon, then the **Favorites Menu** icon.



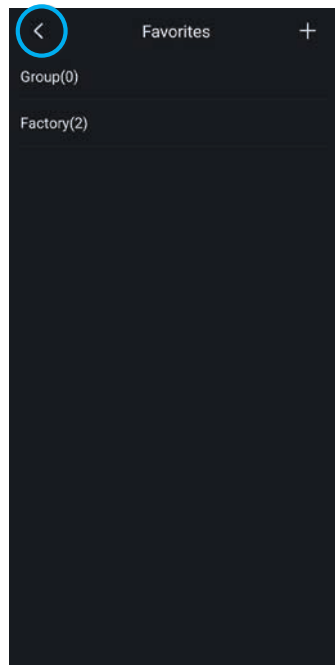
2. Tap the **+** icon at the top right corner to add a group.



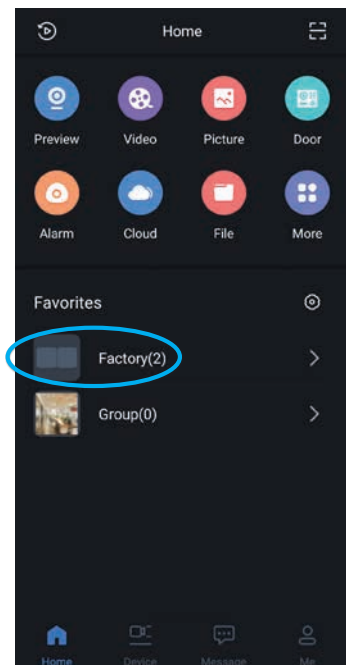
3. Select the recorder, then tap the cameras to be added to the new Favorites group. Tap Next to continue.



4. Give the group a **name** then tap the **Save** icon.



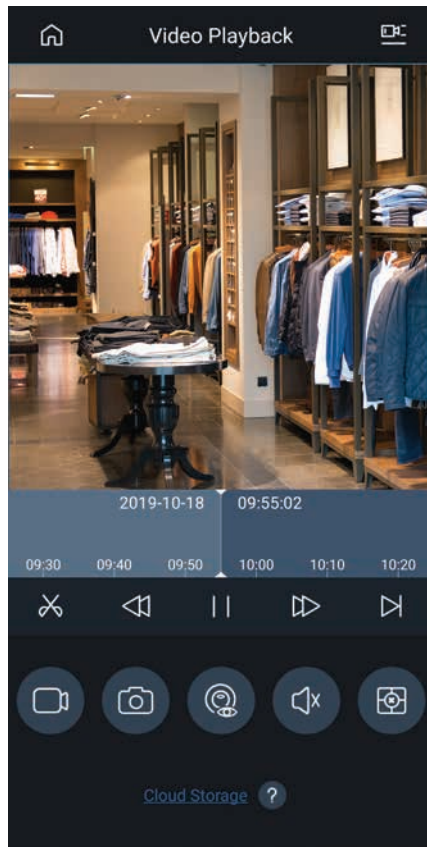
5. The favorites group is now created. Tap the **Back** icon to return to the Home screen.



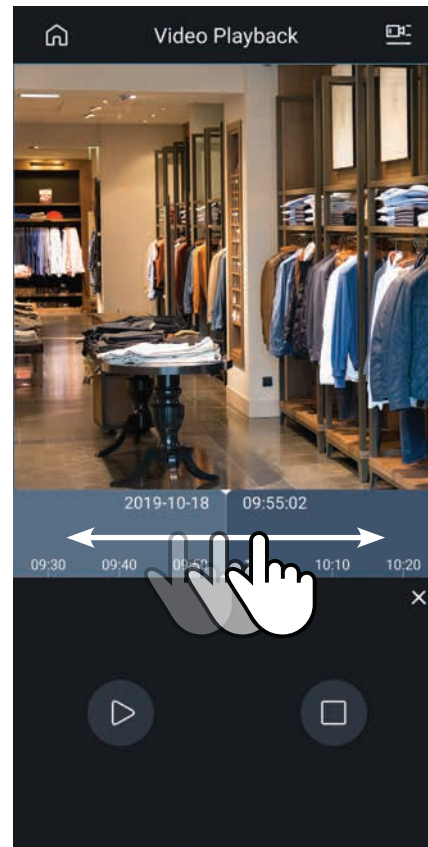
6. Tap the group name to start a Live Preview with the cameras selected in the Favorites group.

3.5 Cropping & Saving Video Clips

From Video Playback, you can easily crop and save video clips and store them on your smartphone. Refer to **3.6 Accessing & Sharing Snapshots/Clips** to see how to view/share these clips.



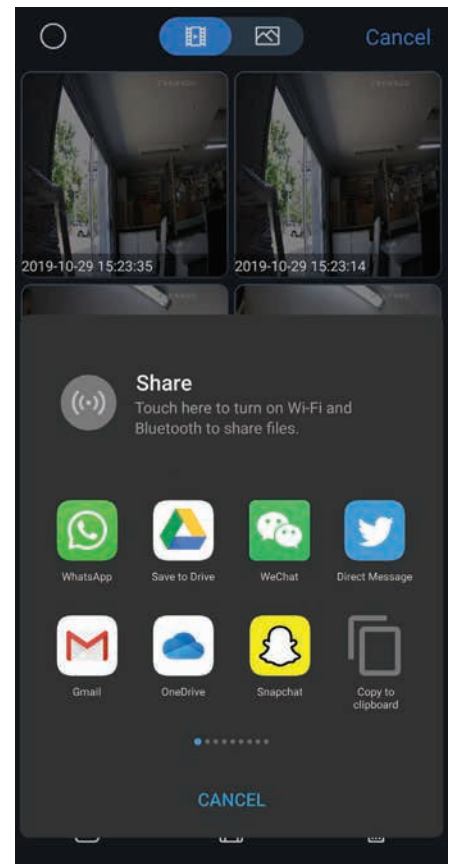
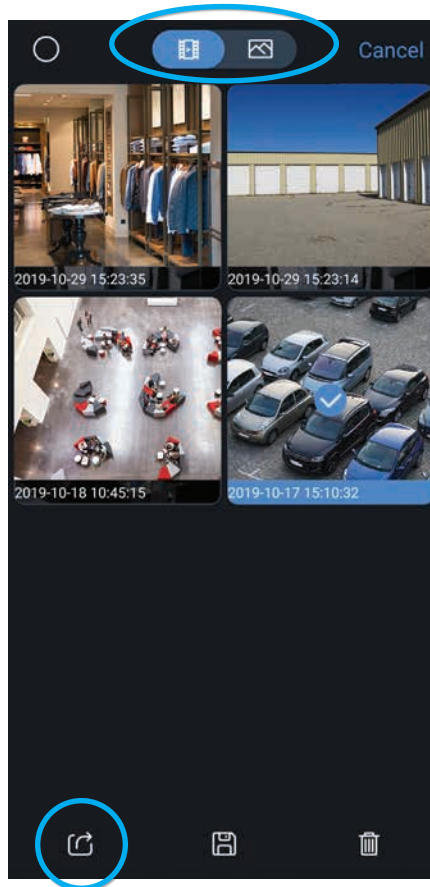
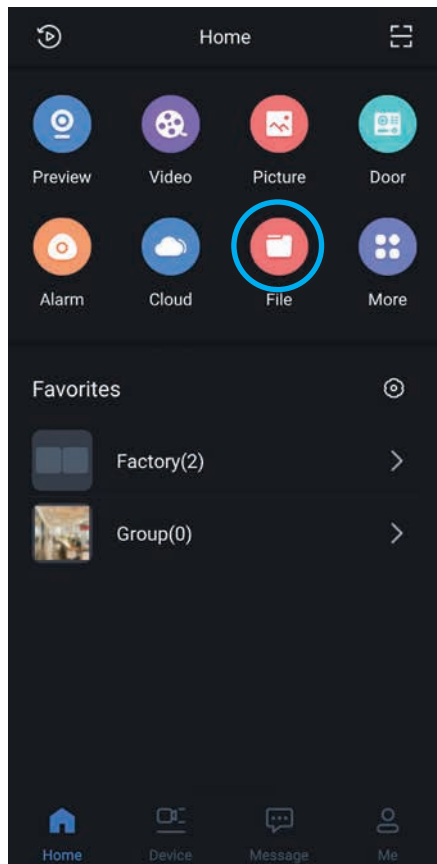
1. Tap the **Crop icon** (scissors) to start trimming the video.



2. Drag to the start time bar and tap Start icon to mark start of video clip. Drag the time bar and tap stop to mark end of video clip. The video clip selected within this time frame will be saved.

3.6 Accessing & Sharing Snapshots/Clips

The app can share any screenshots or video clips captured from your recorder to a wide range of apps and accounts, including Email, OneDrive, Google Drive, social media & more.



1. Tap the  **File icon** on the Home screen.
2. Select the file type (video/ picture) on the top of the screen.
3. Select the files to be shared, then tap the  **Share icon**.
4. Tap the **App** to send to, then select the recipient that you want to share the file with.

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