



USER MANUAL

LIMITED WARRANTY

Cooking Performance Group warrants its equipment free from manufacturer defect and workmanship for a period of **1 Year** from the original date of purchase. CPG equipment installed in/on a food truck or trailer will be limited to a period of **30 Days** from the original date of purchase. The CPG equipment umbrella covers:

- CPG Charbroilers
- CPG Griddles
- CPG Flat Top Grills
- CPG Ranges
- CPG Stock Pot & Wok Ranges
- CPG Fryers
- CPG Convection Ovens
- CPG Cook & Hold

CPG warrants all cast iron equipment parts for a period of 90 days from the equipment's original date of purchase. CPG does not warrant parts or accessories purchased independently from equipment. This CPG Limited Warranty is non-transferable and valid to the original commercial purchaser only.

CPG shall bear the standard labor charge for each approved repair or replacement, to the extent that such repair or replacement is performed within 50 miles of an authorized service agency, during regular (i.e. straight time) hours of operation. CPG does not assume responsibility for travel exceeding 50 miles, or any work performed outside of regular hours of operation (i.e. overtime). CPG reserves the right to approve or deny the repair or replacement of any part or repair request.

CPG Limited Warranty Does NOT Cover:

- CPG equipment not purchased directly from an authorized dealer.
- Installation of CPG equipment in a non-commercial or residential setting.
- Failure to install or use CPG equipment under proper operating conditions.
- CPG equipment purchased, installed, or used outside of the Continental United States.
- CPG equipment damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow.
- CPG equipment where the serial number plate has been removed or altered.
- CPG equipment that has not been used appropriately, or subject to misuse, neglect, abuse, accident, alteration, negligence, damage during transit, delivery or installation, fire, flood, or an act of God.
- CPG equipment that has been altered, modified, or repaired by anyone other than an authorized service agency. Cooking Performance Group shall not be held liable for any damages to any person or property which may result from the use of the equipment thereafter.
- Parts deemed by Cooking Performance Group to be categorized as normal wear and tear parts, such as light bulbs, gaskets, porcelain, and other glass components.

Prior to contacting your authorized service agency, locate the product serial number plate. See your CPG Product Spec Sheet for additional information. CPG parts deemed as defective must be returned to CPG at the expense of the commercial purchaser for a thorough warranty inspection, conducted by a certified CPG Equipment Pro.

Proper installation, initial check out, air shutter adjustments, or normal maintenance such as lubrication, adjustment, or calibration of controls is the responsibility of the dealer, owner/user or installing contractor and is not covered by this warranty.

This states the exclusive remedy against CPG relating to the product(s) whether in contract or in tort or under any other legal theory, and whether arising out of warranties, representations, instruction, installation, or defects from any cause. CPG shall not be held liable whether in contract or in tort or under any other legal theory, for loss of revenue or profit, or for any substitute use or performance, or for incidental, indirect, special or consequential damages, or for any other loss or cost of similar type, including without limitation, losses or damages arising from food or product spoilage.

For Warranty Inquiries or Service:

This warranty is only valid on equipment purchased from an authorized dealer. A list of authorized dealers can be found at www.cookingperformancegroup.com. For warranty inquiries or to request service please call 1-888-713-7230. Please have the model number, serial number, and order number (if available) ready when calling.

To register your CPG equipment, visit: www.CookingPerformanceGroup.com/Warranty

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