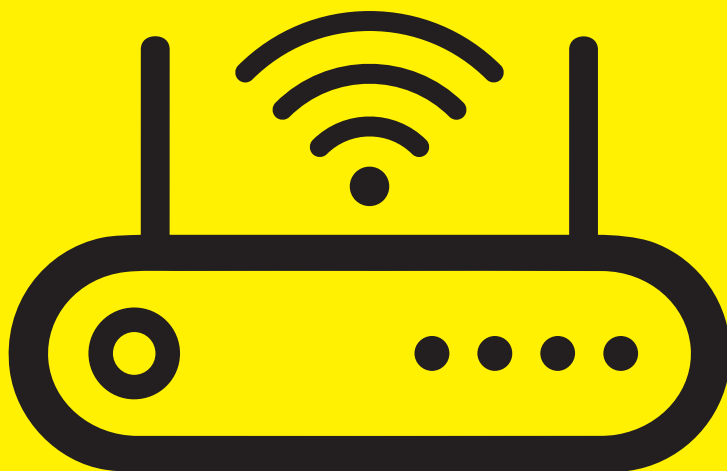




QUICK START GUIDE.

ULTIMATE WIFI

TP-LINK DECO M4



GUIDE TO SETTING UP YOUR ULTIMATE WIFI.

The following steps are for the Ultimate WiFi 1-pack, 2-pack and 3-pack.

READ BEFORE YOU GET STARTED

Before you start setting up, check for the router serial number as you will need this later on when setting up the Deco app. The serial number (S/N) will be located next to the barcode on the box your router came in. Ensure your mobile data is turned on when downloading and setting up the Deco app.

WHAT'S INCLUDED?

- 1, 2 or 3 Deco (M4) units (depending on what option you've ordered)
- 1, 2 or 3 power adaptors (depending on what option you've ordered)
- 1 Ethernet cable



STEP 1: CONNECTING TO THE ONT

(THE LITTLE WHITE BOX THAT IS ALREADY ON YOUR WALL)

This connects the Deco router to the Fibre network.

- Ensure power is flicked on at the wall and plug the provided Deco power adaptor into the wall and first Deco unit.
- Plug the provided ethernet cord from the GE1/LAN1 port on your ONT, into either of the two ethernet ports on the Deco unit.

STEP 2: SETTING UP THE DECO APP

- Download the TP-Link Deco app onto your device by scanning the provided QR code or downloading it from Google Play or the App Store.
- Open the app and create a TP-Link account using your preferred email address and password.
- Activate the account and login.

This username and password allows you to log in to your Deco app and remotely manage your router's settings.



STEP 3: CONNECTING DECO TO YOUR BROADBAND

This connects the Deco router to your broadband connection. When selecting your Deco model, please note that it may be referred to as **M4**, **M4/M3**, or **M4R**.

- Follow the on-screen prompts and when asked to '**Power off your modem**' select '**I don't have a modem**'.
- Continue to follow the on-screen prompts.
- Select connection type and change this from dynamic IP to PPPoE.
- Follow the prompts to connect your Deco unit to your broadband connection by creating a username and password. Note: Use the serial number (S/N) on your Deco box followed by mercurybroadband.co.nz and use the below password.

Username: e.g. DecoSerialNumber@mercurybroadband.co.nz

Password: Mercury

This username and password helps us recognise and authenticate you as a Mercury customer.

- Turn IPTV/VLAN 'on' and select the 'New Zealand UFB'. Then set the VLAN ID to '10' and priority to '0'.
- Follow the prompts to create a secure name and password for your WiFi network that your devices will connect to.

This username and password is your unique home network that you will connect your devices to.

STEP 4: CONNECTING DEVICES TO YOUR DECO

- Ensure that WiFi is enabled on your device.
- Go to WiFi settings on your device and select the network name you have previously set up in step 3 along with the password you created.

SET UP ADDITIONAL UNITS

- Your Deco app will guide you through the set up of any additional units.
Note: When adding additional units, they may be referred to as **M4**, **M4/M3**, or **M4R**.

NEED HELP GETTING SET UP?

VISIT [MERCURY.CO.NZ/BROADBAND](https://www.mercury.co.nz/broadband)

EMAIL US AT [BROADBAND@MERCURY.CO.NZ](mailto:broadband@mercury.co.nz)

OR GIVE OUR FRIENDLY TEAM A CALL ON 0800 10 18 10.



[MERCURY.CO.NZ/BROADBAND](https://mercury.co.nz/broadband)

