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USER MANUAL



MULTI-PURPOSE DISPLAY WARMERS/MERCHANDISERS

Item #382HPW12D2S, 382HPW18D2S, 382HCW12D2,
382HZW12D2, 382HCZW12D2, 382HPWR12D2, 382HCW18D2,
382HZW18D2, 382HCZW18D2, 382HPWR18D2



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DISPLAY WARMERS/MERCHANDISERS MANUAL

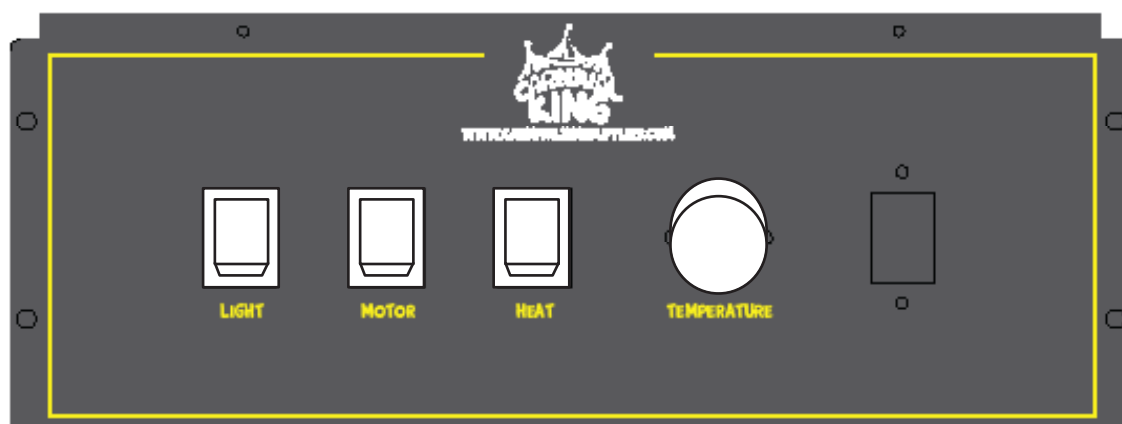


General Safety Precautions

1. This manual will outline safety warnings and precautions, operating, maintenance and cleaning. The warnings and instructions reviewed in this manual cannot cover all possible conditions and situations that may occur. Factors such as caution, and common sense cannot be built into this product, and it is trusted the operator will follow these measures.
2. This merchandiser must never be modified and should only be used for its intended purpose.
3. Always check that this merchandiser is plugged into a grounded outlet with the appropriate electrical supply. Ensure that the wall outlet being used is properly grounded. If it is not, you must install a grounded outlet. Have the work performed only by a certified electrician who is properly qualified to meet local safety and electrical codes.
4. Before disconnecting from the power source, be sure that all switches have been turned OFF. To unplug the product, firmly grasp the plug and remove from the outlet – never pull on the cord itself.
5. Ensure that the power outlet, plug, and cord being used are in good, working condition. Damaged components should be repaired by a certified electrician who is qualified to meet local safety and electrical codes. Even with a properly functioning power cord, keep water away from the cord and avoid letting your power cord run over carpets or heating devices.
6. If missing or broken components are found, leave the merchandiser TURNED OFF. Do not attempt to use the merchandiser. Contact a qualified service technician to make all repairs.
7. Use in the presence of flammable liquids, gases, dust, or other explosive situations should be avoided.
8. Never directly touch the bottom of the heating cabinet when in use. Metal surfaces will be extremely hot during and after use and should be allowed to cool before transporting or putting the unit in storage.
9. It is not recommended the machine be used outdoors.
10. Manual cleaning required – unit and parts are not dishwasher safe. Do not use abrasive cleaning products

Control Panel Overview

1. On/off switch for the cabinet light
2. On/off switch for Motor control (NOTE: The unit includes a slip clutch for loading/unloading product while the motor is ON. The motor does not need turned OFF for loading/unloading)
3. On/Off switch for heating
4. Adjustable temperature control knob
5. Power Cord inlet





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Operating Instructions

1. Before use, securely station the Merchandiser on a dry, level surface that is away from any water. Be sure to clean the glass surfaces and wipe down the interior with a clean, damp sponge.
2. This unit comes with multiple decal options. If you decide to use the decals, it's recommended to use them on different sides of the merchandiser to give it versatility. You can then have whatever you're serving that day face the customers.
3. Plug the female end of the power cord into the unit, and the male end of the power cord into a properly grounded electrical outlet.
4. Turn the light, motor, and heat switches to the ON position, and adjust the temperature knob to maximum. For first use, allow the unit to run for 30 minutes to burn off any left-over residue from the manufacturing process
5. For normal operation, allow the merchandiser to preheat for 10-15 minutes, or until you can feel the heat coming from the unit.
6. Load the food product into the unit by opening and closing the doors.
7. When unloading to serve food, simply open the doors and remove the food product
8. When finished, be sure to turn off and unplug the machine from its power supply

Cleaning and Maintenance

1. Turn the unit off and unplug, allow the unit to cool up to 30 minutes.
2. Remove all food product from the unit.
3. Use a degreaser such as Noble Chemical's Formula D Decarbonized and Degreaser (147FORMULAD) and a damp cloth to wipe the interior and exterior
4. Clean the glass with a window cleaner, such as Noble Chemical's Reflect Glass Cleaner (147REFLECT)
5. Allow the unit to air dry complete before using