

newWORLD

Instruction manual

Tumble Dryer

NWCTDW-521





You'll soon be enjoying your new tumble dryer.

It all begins here, with your instructions. Don't worry, there's nothing too technical coming up. Just simple, step-by-step guidance to get you up and running quickly. Sound good? Then let's get started.

Help and Guidance

We're here to help you get the most from your Tumble Dryer. Should you require any guidance, a simple solution can often be found online at:

www.newworldassist.co.uk

If you still require further assistance, call one of our experts on **0333 305 2263**.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions, or online at **www.newworldassist.co.uk** If you still require further assistance, call one of our experts on **0333 305 2263**



newWORLD

2021-7-21



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Safety information

1





Safety information

Important - Please read these instructions fully before installing or operating

Before use

- The installation of this appliance is best carried out by 2 people.
- Dispose of all packing carefully and responsibly.
- The appliance is designed for **indoor use only** and must be protected from rain, moisture and extreme temperature variations.
- This appliance is designed for household use.
Do not use the appliance for Industrial and commercial use, or any other purpose.
- The appliance **MUST** be positioned on a firm level base.
- **Do not** splash water on the appliance. It may cause electrical parts to fail and result in an electric shock.
- For appliance with ventilation openings in the base, the carpet **must not** obstruct the openings.
- The appliance **must not** be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.
- **Do not** sit, stand or place any other heavy objects on top of the appliance. This could result in injury or damage to the appliance.
- **Do not** allow children to play with the appliance to avoid the risk of entrapment and suffocation.
- Keep ventilation opening, in the appliance enclosure or in the built-in structure, clear of obstruction.

- The lint trap has to be cleaned frequently.
- Clean lint screen before or after each load.
- Never use the dryer without the lint filter.

During use

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The tumble dryer is not to be used if industrial chemicals have been used for cleaning.
- Lint must not to be allowed accumulate around the tumble dryer.
- Do not dry unwashed items in the tumble dryer.
- Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,





Safety information

Important - Please read these instructions fully before installing or operating

- Fabrics softeners, or similar products, should be used as specified by the fabric softener instructions.
- The final part of a tumble dryer cycle occurs without heat (cool down cycle) to ensure that the items are left at a temperature that ensure that the items will not be damaged.
- Remove all objects from pockets such as lighters and matches.
- **WARNING:** Never stop a tumble dryer before the end of drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Children of less than 3 years should be kept away unless continuously supervised.
- Do not attempt to repair the appliance yourself.
Contact the Customer Helpline: 0333 305 2263.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not dry items contaminated by oil.
- **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.



CAUTION: HOT SURFACE!



CAUTION: RISK OF FIRE!



READ OPERATOR'S MANUAL





Getting to know your Tumble Dryer 2



Getting to know your Tumble Dryer

You'll be up and running in no time

Ready? Let's begin...

Please read these instructions carefully. They contain important information which will help you get the best from your Tumble Dryer and ensure safe and correct installation and operation.

If you require any further assistance, our technical experts are happy to help. For full details, refer to the product support section at the end of these instructions.

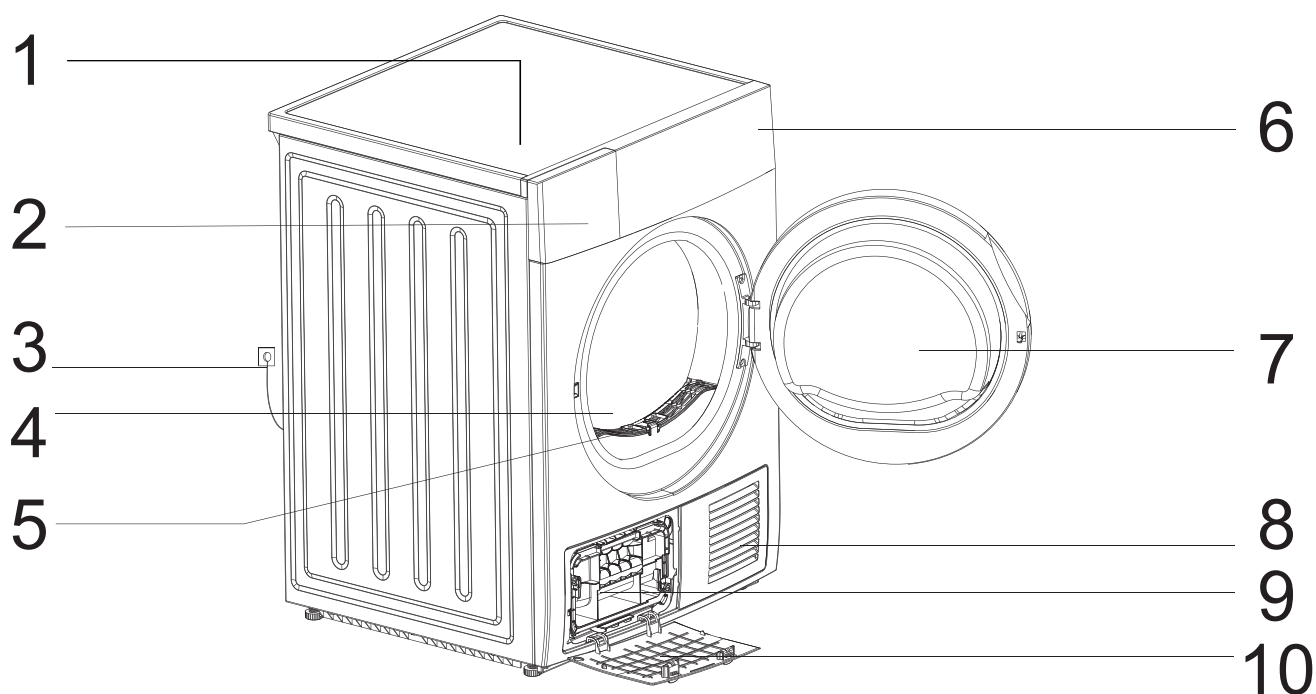
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



Getting to know your Tumble Dryer

You'll be up and running in no time

Component



- 1.Top board
- 2.Container
- 3.Power Cord
- 4.Drum
- 5.Filter door

- 6.Control panel
- 7.Door
- 8.Air inlet
- 9.Filter base
- 10.Maintenance cover

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Getting to know your Tumble Dryer

You'll be up and running in no time

Model	capacity	Energy class	Color
NW 8KG COND WT TD	8kg	B	White

Accessories

This machine includes below accessories

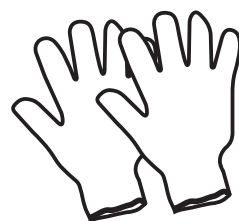
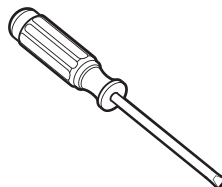
- Instructions X 1



Tools

You may use this tools to help install above parts

- glove
- screwdriver



If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



Installing your Tumble Dryer 3



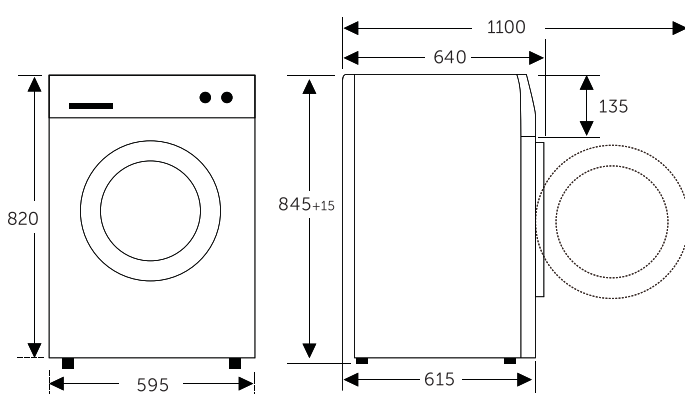
Installing your Tumble Dryer

Bringing it all together

Installation requirements

Transportation

- ⚠ Caution: 2 people are required to unpack and handle the appliance, it is recommended that gloves are worn.
- The appliance should be transported only in an upright position. Do not tilt the appliance greater than 45°. The packaging as supplied must be intact during transportation.
- Do not move the appliance by pulling the door or handle as it may damage your flooring and wall coverings etc.
- Ensure the supply cable is not caught under the appliance during and after moving.
- Carefully remove all package materials including the foam base, dispose of correctly.
- Dimension of the machine with door open.



Unpacking heat pump dryer

Caution: 2 people are required to unpack the tumble dryer, it is recommended that gloves are worn.

Carefully remove all packaging materials including the foam base, dispose of correctly.

Installation

- Please install the dryer on solid and flat ground.
- Please do not place the dryer on the slope, soft carpet or wooden floor.
- Please do not install the dryer outdoors, to prevent the dryer from being frozen to damage of machine parts.
- If the floor is obviously uneven, it needs to be adjusted. It vibrates the machine, causing machine to move from its position. Use tools to adjust the height of the four machine legs to adjust the levelness of this dryer.(Fig1)

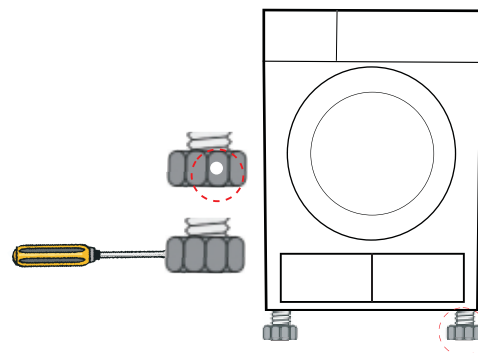


Fig 1

Note that the dryer must be installed at least 5cm away from other furniture or walls

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Installing your Tumble Dryer

Bringing it all together

Electrical connection



Any electrical work that is required to install this appliance **MUST** be carried out by a qualified electrician.



Warning: THIS APPLIANCE MUST BE EARTHED

Before making any electrical connections, ensure that:

- Electrical safety is only guaranteed when the earth system of your house is in accordance with the related local regulations.
- Do not bend, stretch or pull the supply cable to avoid electric shock.
- Ensure the power socket is suitable for the Maximum power of the machine (fuses in the power circuit must be 13 amp).
- The supply voltage should be the same as that indicated in the technical specifications and the appliance rating plate.
- The appliance should be earthed and in compliance with the applicable law.
- When installed, the power socket must be within easy reach.
- If the socket outlets in your home are not suitable for the plug supplied with this unit check with a qualified electrician for replacement.
- To avoid the risk of overloading your plug socket, the use of adapters, multiple connectors or extension cables are not recommended. The appliance must be connected to a 220-240 volt 50Hz AC supply by means of a three pin socket, suitably earthed and protected by a 13 amp fuse.
- Should the fuse need to be replaced, a 13 amp fuse approved by BS1362 must be used.
- The plug contains a removable fuse cover that must be refitted when the fuse is replaced. If the fuse cover is lost or damaged, the plug must not be used until a replacement cover has been fitted or the plug is replaced.
- A damaged plug should be cut off as close to the plug body as possible, the fuse should be removed and the plug disposed of safely.

Plug replacement (UK & Ireland only)

Should you need to replace the plug; the wires in the power cable are coloured in the following way:

Blue - Neutral 'N'

Brown - Live 'L'

Green & Yellow - Earth 'E'

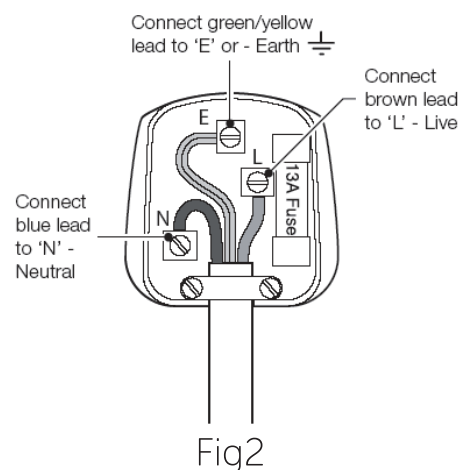
As the colours of the wires in the power cable may not correspond with the coloured markings identifying the terminals in your plug, and proceed as follows (Fig2):

The green & yellow wire must be connected to the terminal in the plug that is marked with the letter E or by the earth symbol.

The blue wire must be connected to the terminal that is marked with the letter N.

The brown wire must be connected to the terminal that is marked with the letter L.

If power supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similar qualified person in order to avoid a hazard.



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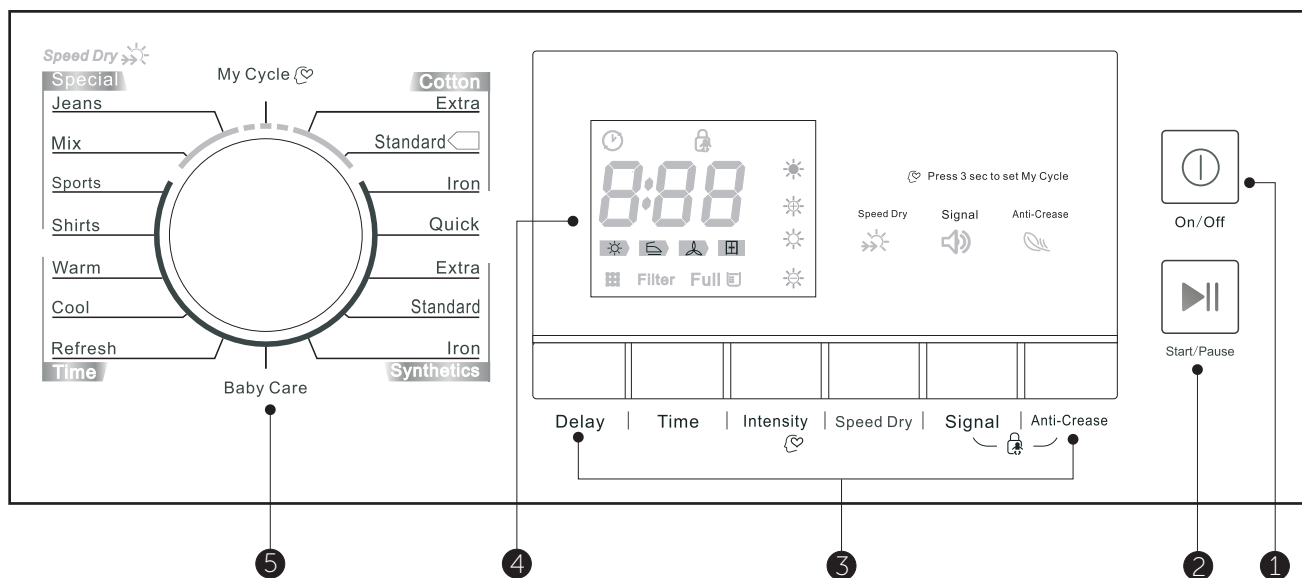


Functions 4



Functions

Simple everyday use



1 On/Off

Product is switched on or off.

2 Start/Pause

Press the button to start or pause the drying cycle.

3 Option

These buttons are used for setting additional functions.

4 Display

This display shows the setting, estimated program time remaining and status messages of your dryer.

5 Programmes

Different drying cycles can be selected according to the users need and the type of laundry to be dried.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Functions

Simple everyday use

Programmes

Programme selector

1. When the LED display screen brightens up, rotate the programme knob to select the desired programme.
2. Select the **【Delay】**, **【Time】**, **【Intensity】**, **【Speed Dry】**, or **【Anti-Crease】** functions for additional options.
3. Press the **【Start/Pause】** button.
4. Press the **【On/Off】** button after the programme has completed.

Programme start

The drum will rotate after the programme starts. The remaining programme time will be displayed.

Programme end

1. The drum will stop rotating after the programme ends. The display will show "0:00". The dryer will start **【Anti-Crease】** function if the user doesn't remove the load. (Refer to page 17).
Please press **【On/Off】** button after unloading the tumble dryer to cut off power and pull out the plug.
2. Deal with the problems according to "Trouble Shooting" section, if there is an unexpected stop during the drying procedure or the dryer shows an Error Code (Refer to page 23).

Delay

This function is used for delaying the start of the drying programme up to 24 hours. When the delayed programme starts, the time starts to countdown on the display and the delay icon blinks.

1. Load your laundry and make sure the machine door is closed.
2. Press the **【On/Off】** button, then turn the programme selector knob and select the desired programme.
3. You can select the **【Anti-Crease】** function according to your need.
4. Press the **【Delay】** button.
5. Continue to press **【Delay】** to select the desired delay time.
6. After the **【Start/Pause】** button is pushed, the dryer is at the run condition. The drying procedure will be automatically performed when the delay time is over.
7. If you push the **【Start/Pause】** button again, the delay function will be paused.
8. If you want to cancel the "Delay" function, please press the **【On/Off】** button.

Time

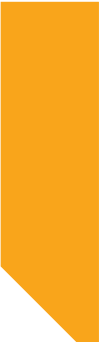
When the **【Warm】** or **【Cool】** or **【Refresh】** programme is selected, the **【Time】** button can be used to adjust the drying time in 10 min. steps.

Intensity

You can adjust the dryness level of the laundry by pressing the **【Intensity】** button.

1. The intensity function can be activated only before the programme start.
2. Except the Except **【cotton iron】**, **【quick】**, **【synthetic iron】**, **【refresh】**, **【cool】**, **【warm】** all the other programmes can be the **【Intensity】** function.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions, or online at www.newworldassist.co.uk If you still require further assistance, call one of our experts on **0333 305 2263**.



Functions

Simple everyday use

Speed Dry

Use this option to shorten the drying time. The **【CottonExtra】** , **【Cotton Standard】** , **【Mix】** and **【Jeans】** programme can use this function.

Signal

Set the buzzer on or off. In default condition, the buzzer is on. Please touch it if needed. When the buzzer is on:

- 1.The dryer will make the leading sound if press the extra function buttons.
- 2.If the programme knob is rotated when the dryer is running,the dryer will remind the operator that it is an invalid programme selection.
- 3.When the drying programme is done, the buzzer will beep to remind the user.

Anti-Crease

At the end of the drying cycle, the anti-crease time is 30 minutes (default) or 120 minutes (selected).

The **【Anti-Crease】** light will illuminate when the anti-crease function is selected. This function prevents the laundry from creases. The laundry can be removed during the anti-crease phase. Except **【Cool】** , **【Refresh】** all the other programmes provide this function.

My Cycle

Used to define and save your favourite programme, which is used frequently.

1. Select the desired programme and other drying functions.
 2. Press and hold the **【Time】** button for 3 seconds until the beep sounds and the desired programme has been saved.
 3. Turn the programme selector to the **【My Cycle】** position, then you can start your favorite programme.
- If you want to change the **【My Cycle】** settings, repeat the steps 1 and 2.

Child Lock

1. This machine incorporates a special child safety lock, which can prevent children from carelessly pressing buttons or making faulty operation.
2. When the drying cycle is running, press the **【Anti-Crease】** and **【Signal】** buttons for 3seconds to activate the child lock function.
3. When child lock function is set, the display will show the child lock icon and all button are deactivated, except **【On/Off】** button.
- 4.To deactivate the child lock function, the **【Anti-Crease】** and **【Signal】** buttons shall be pressed for 3 seconds.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



Functions

Simple everyday use

Display

	Delay
	Child lock
	Remaining Time indicator/Error message
 Filter	Clean filters (warning)
Full 	Empty water container (warning)
	Intensity
	Cycle phase status
	Speed dry
	Signal
	Anti-Crease
	My Cycle

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Functions

Simple everyday use

Drying Programmes Table

Programme		Max Load	Application/Properties	Delay	Time
Cotton	Extra	8.0kg	For single or multi-layer cotton laundry to be dried completely for direct storage.	Y	N
	Standard 				
	Iron		For single layer cotton laundry to remain damp for ironing.		
Quick		3.0kg	For washing which is to be dried quickly, eg, made of acrylic fibres or for individual small items. Also for subsequent drying.	Y	N
Synthetics	Extra	3.5kg	For thick or multi-layer synthetic fabrics to be dried completely .	Y	N
	Standard		To dry thin synthetic textiles, which are not ironed, such as easy care shirts, baby cloths or socks.	Y	N
	Iron		To dry thin synthetic fabrics which are also to be ironed, such as knitwear, shirts.		
Baby Care		1.0kg	To dry small amount of baby clothing.	Y	N
Special	Jeans	6.0kg	To dry jeans or leisure clothes that are spun at high speed in the washing machine.	Y	N
	Mix	3.0kg	For mixed fabrics from cotton and synthetics.		
	Sports	3.0kg	To dry sportswear and thin fabrics from polyester, which are not ironed.		
	Shirts	3.0kg	For easy care laundry, such as shirts and blouses equipped with anti-crease functionality to minimize the ironing effort. Place clothes loosely in the dryer. Once dried, remove quickly and hang it on a clothes hanger.		
My Cycle		—	Define and save your favourite programme.	Y	—
Time	Warm	—	To dry individual items or complete the drying process of multi-layer fabrics with different drying behavior, such as jackets, pillows or voluminous items. Min 10 min. to max. 120 min.(in 10 min.steps)	Y	Y
	Cool	—	To air items without heating. Min. 10 min to max. 30 min.(in 10 min. steps)		
	Refresh	1.0kg	To refresh clothes kept at closed environment for a long time or to remove odors. Min. 20 min to max. 150 min.(in 10 min. steps)		

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Using your Tumble Dryer 5



Using your Tumble Dryer

Getting the most from your appliance

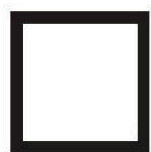
Before first use

Final checks before operating the appliance:

1. Good air circulation around the positioned appliance.
2. The feet have been adjusted for perfect leveling.
3. Plug in the appliance.

Garments suitable for drying in tumble dryer

Before using the tumble dryer, you have to ensure the laundry is suitable to dry in the tumble dryer. Always follow the advice on the garment labels. Dry only laundry with a label stating they are suitable for drying in the dryer and select the appropriate programme.



Dry



Do not dry



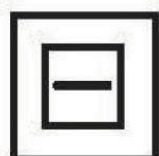
Do not tumble dry



Tumble dry, high heat



Tumble dry, middle heat



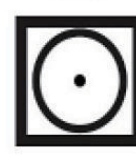
Dry horizontally



Hang without spinning



Dry on a hanger



Tumble dry, low heat

Garment NOT suitable for drying in tumble dryer

- Do not dry articles that have been previously cleaned in, washed in, soaked in or spotted with: petrol/gasoline, dry-cleaning solvents or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not dry the articles containing rubber, plastic or similar elastic materials such as padded bras, tennis shoes, galoshes, bath mats, rugs, bibs, baby pants, raincoat plastic bags or pillows that may melt or burn. Some rubber materials, when heated, can under certain circumstances produce fire by spontaneous combustion.
- Do not dry clothes / articles made of foam or rubber as they may be deformed.
- Clothes / articles made of/containing metal, hard plastic and similar materials, such as belt buckles, jeans, bra wires, buttons and similar accessories will damage the machine and may cause breakdown.
- Do not place such items in the tumble dryer.
- Do not dry items such as woolen, silk articles and nylon stockings, delicate embroidered fabrics, garments with metal accessories and items such as sleeping bags.
- Overly wet laundry or laundry with dripping water must not be put into the tumble dryer.

Preparation for the clothes to be dried

- Thoroughly spin the laundry in washing machine. High spin speed can reduce the drying time and save energy consumption.
- Separate your laundry before placing them into the tumble dryer.
- Sort the laundry according to their types thickness. Put the same type of laundry together.

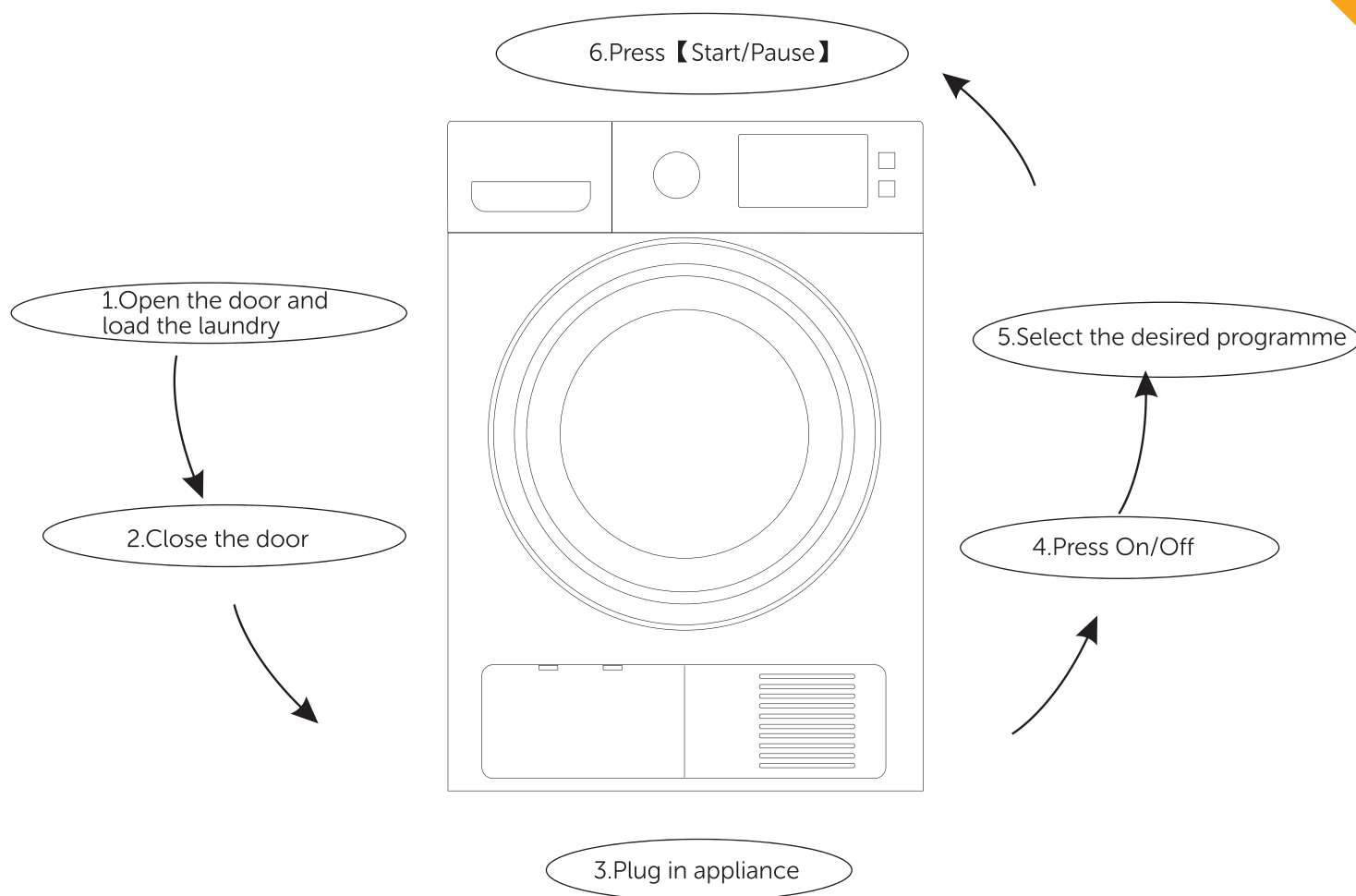
If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Using your Tumble Dryer

Getting the most from your appliance

Quick start



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Care and maintenance

6



Care and maintenance

Looking after your appliance

General



Important: Always unplug the appliance from the power socket during cleaning and maintenance.

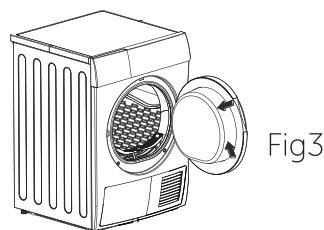
- Never use any sharp instruments or abrasive substance, soap, household cleaner, detergent or wax polish for cleaning.
- Use luke warm water to clean the cabinet of the appliance and wipe it dry.
- Never clean the appliance with flammable fluids. It could cause a damage and fire hazard.
- Clean the exterior of the appliance, inner tube and door seal with a damp cloth. Open the door for aeration to dry the inner tube through.
- Do not allow water enter the control panel. Clean with a dry cloth only.
- Clean the lint filter after each use.

NOTE!

- 1.The lint accumulated on the filter will block the air circulation, which will cause the extension of drying time and power consumption; therefore, the filter shall be cleaned after each use.
- 2.Do not operate the dryer without the lint filter !
- 3.Clean the lint filter after each use to prevent lint accumulation inside the dryer.
- 4.After each cycle finishes,the icon  + filter will flash to remind you to clean the filter.

Cleaning the door

Periodically clean the interior part of the door to remove any fluff from the seals around the filter. Accurate cleaning ensures correct drying (Fig3).



Cleaning the filter

- 1.Open the door.
- 2.Take out the filter. (Fig4)
- 3.Open the filter and remove the fluff on the filter, You can clean it in water. (Fig5)
- 4.Dry the filter thoroughly before installing it back.



Fig4



Fig5

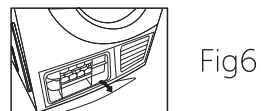


Fig6

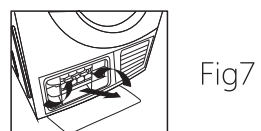


Fig7

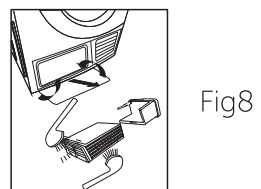


Fig8

Cleaning the heat exchange

Leave the dryer to cool down.

Residual water may leak out, place an absorbent cloth under the maintenance cover.

1. Unlock the maintenance cover. (Fig6)
2. Completely open maintenance cover.
3. Turn both locking levers towards each other.
4. Pull out the heat exchanger. (Fig7)
5. Flush the heat exchanger with water to remove lint; let the water drain properly.
6. Clean the seals. (Fig8)
7. Re-insert the heat exchanger, the handle at the bottom.
8. Turn both locking levers.
9. Close the maintenance cover until it locks into position.
Please clean the heat exchanger approximately, once every 3 months if frequently used.
Do not damage the heat exchanger!

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Care and maintenance

Looking after your appliance

NOTE!

Do not be alarmed by the amount of fluff. It is not due to excessive wear caused by the dryer.

All fabric loses fluff when drying but it goes unnoticed in the air. In a tumble dryer it simply collects in the filter.

After a while, a whitish film due to detergent residue on laundry forms on the filters. When this occurs, clean the filters with warm water using a brush.

Cleaning and Care

Empty the water container

1. Hold and pull out the water container with two hands.(Fig9)
2. Tilt the water container, pour out the condensate water into basin.(Fig10)
3. Install the water container.

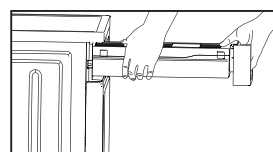


Fig9

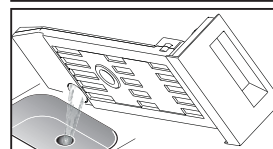


Fig10



Empty the water container after each use, the programme will be paused and the " " icon+full will light if the water container is full during the drying process.

After the container is emptied, the dryer can be restarted by pressing

【Start/Pause】 button.

Do not drink the condensate water.

Do not use the dryer without the water container.



Care and maintenance

Looking after your appliance



WARNING:

The fluff accumulated on the filter will block the air circulation, which will cause the extension of drying time and energy consumption.

Disconnect the power cord before cleaning!

Do not operate the dryer without the filter!

Clean the filter after each use to prevent lint accumulation inside the dryer.

Clean heat exchanger

It is highly recommended to clean the heat exchanger every 2 months.

1. Open the maintenance cover
2. Unscrew both locking levers to loosen the filter.
3. Pull out the filter base by the handle.
4. Wear the gloves to protect your hand. Then use the sponge or soft brush to remove the fluff on the surface of the heat exchanger.
5. Refit the filter base.
6. Screw both locking levers to lock the filter in place.
7. Close the cover and make sure it is locked into the position.

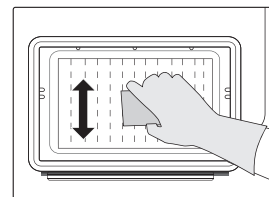


Fig11



The fluff can be removed more easily if it is first dampened.



Care and maintenance

Looking after your appliance

Technical specification

Model	NW 8KG COND WT TD
Energy efficiency class	B
Energy consumption	560.9kWh
Rated capacity (max.)	8 kg
Operating noise level dB(A)	69
Product dimension (mm)	H845xW595xD640
Net Weight	41kg
Rated power input	2700W
Rated voltage/Frequency	220-240V~/50Hz
Minimum operation temperature	+5°C

- The rated capacity is the maximum capacity so do not exceed this.
- Do not install the tumble dryer in a room when there is a risk of frost occurring. At temperatures around freezing point the tumble dryer may not be able to operate properly.
- There is a risk of damage if the condensed water is allowed to freeze in the pump, hoses and / or condensed water container.

NOTE:

1 A+++ (most efficiency) to D (least efficiency)

2 Energy consumption 560.9kWh per year, based on 160 drying cycles of the standard cotton programme at full and partial load, and the consumption of the low-power modes. Actual energy consumption per cycle will depend on how the appliance is used.

We apologise for any inconvenience caused by any minor inconsistencies in these instructions, which may occur as a result of product improvements and development.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Product fiche

■ Product Fiches

Model	NW 8KG COND WT TD
Rated Capacity	8kg
Dryer Type	Condenser
Energy efficiency class	B
Weighted annual energy consumption (AE_c) ¹	560.9kWh / year
Automatic or non-automatic	Automatic
EU Ecolabel	N/A
Energy consumption of the standard cotton programme	
Weighted energy consumption of the standard cotton programme at full and partial load	3.50kWh
Energy consumption of the standard cotton programme at full load	4.74kWh
Energy consumption of the standard cotton programme at partial load	2.57kWh
Power consumption of the off-mode (Po)	0.1 W
Power consumption of the left-on mode (Pl)	0.8 W
Duration of the left-on mode	10 min
Programme time of the 'standard cotton programme'	
Weighted programme time of the standard cotton programme at full and partial load	111min
Programme time of the standard cotton programme at full load	140min
Programme time of the standard cotton programme at partial load	90min
Condensation efficiency class A (most efficient) to G (least efficient)	B
Average condensation efficiency of the standard cotton programme at full load	81%
Average condensation efficiency of the standard cotton programme at partial load	81%
Weighted condensation efficiency for the standard cotton programme at full and partial load	81%
Sound power level for the standard cotton programme at full load	69dB

Remarks:

- 1** Energy consumption per year, based on 160 drying cycles of the standard cotton programme at full and partial load, and the consumption of the low-power modes. Actual energy consumption per cycle will depend on how the appliance is used. The 'standard cotton programme' used at full and partial load is the standard drying programme to which the information in the label and the fiche relates, that this programme is suitable for drying normal wet cotton laundry and that it is the most efficient programme in terms of energy consumption for cotton.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions,



Product support

7



Product support

Help is always at hand

Troubleshooting

1. Tumble dryer doesn't operate?

Please make sure the power plug was inserted well and check the protection devices and fuses.

2. Laundry has shrunk?

Please review the advice on the garments label to select the suitable programme setting.

3. Laundry not dry enough at the end of drying?

Please reduce the quantity of clothes for drying each time and clean the lint filter after each use.

4. Laundry too dry?

Please take out the clothes immediately while the drying cycle is finished and review the advice on the garments label to select the suitable programme setting.

5. The tumble dryer is noisy?

Please make sure the tumble dryer was installed on an even surface and leveling the appliance.

6. is flashing?

Please empty condensation container.

7. is flashing?

Please clean air cooler and lint filter.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions.



Product support

Help is always at hand

Help and assistance

If you require any technical guidance or find that your tumble dryer is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions or online at www.newworldassist.co.uk

If you still require further assistance, call one of our experts on **0333 3052263***. To help give you a fast and efficient service please have the following information ready:

Model Ref.

Serial number

You can find these on the rating plate - a small information panel (usually a sticker or metal plate) on the rear of your appliance

Date of purchase

This will be shown on your receipt

Local call rates applies*

Lines open 9am-5pm Monday to Friday.

*Calls to New World enquiry lines may attract a charge and set up fee from residential lines depending on your call plan/tariff. Mobile and other providers costs may vary, see www.bt.com/pricing for details.

For Security and training purposes, telephone calls to and from customer service centres maybe recorded and monitored. Calls from Republic of Ireland will attract international call charges.



Product support

Help is always at hand

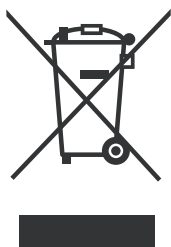
Spare Parts Supply

To order spare parts, please contact our customer helpline: 0333 305 2263.

The original spare parts for some specific components are available for a period of 10 years, based on the type of component, from the placing on the market of the last unit of the model.



Notes on disposal :



The symbol on the product or its packaging indicates that this product may not be treated as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling this product, please contact your local council office, your household waste disposal service or the shop where the product was purchased.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the **Troubleshooting** section of these instructions, or online at www.newworldassist.co.uk If you still require further assistance, call one of our experts on **0333 305 2263**



newworld

Product support



Product support

Help is always at hand



Call us now and activate your 24 month guarantee

Thank you for choosing Newworld. Your new product is guaranteed against faults and breakdowns for 24 months. Don't forget to register it with us today so we can provide you with our best possible after-sales service and useful updates.

www.newworldassist.co.uk

0333 305 2263

Your New World Guarantee

This product is guaranteed for 24 months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.
- Specifications are subject to change without notice.
- New World disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

Important Data Protection Information

To find out how we use your data please refer to the guarantee registration material or visit www.newworldassist.co.uk







newWORLD

Safety:Electrical Equipment (Safety) Regulations 2016

Energy:The Ecodesign for Energy-Related Products Regulations 2010

EMC:S.I. 2016/1091

Rohs:The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012

Contact:

www.newworldassist.co.uk

Helpline: 0333 305 2263

