

MATRIX

CXC

CXM





IMPORTANT PRECAUTIONS

SAVE THESE INSTRUCTIONS

When using Matrix exercise equipment, basic precautions should always be followed, including the following: Read all instructions before using this equipment. It is the responsibility of the owner to ensure that all users of this equipment are adequately informed of all warnings and precautions.

This equipment is for indoor use only. This training equipment is a Class S product designed for use in a commercial environment such as a fitness facility.

This equipment is for use only in a climate-controlled room. If your exercise equipment has been exposed to colder temperatures or high moisture climates, it is strongly recommended that this equipment is warmed up to room temperature prior to use.

DANGER!

TO REDUCE THE RISK OF ELECTRICAL SHOCK:

Always unplug the equipment from the electrical outlet before cleaning, performing maintenance and putting on or taking off parts.

WARNING!

TO REDUCE THE RISK OF BURNS, FIRE, ELECTRICAL SHOCK OR INJURY TO PERSONS:

- Use this equipment only for its intended use as described the equipment's Owner's Manual.
- At NO time should children under the age of 14 use the equipment.
- At NO time should pets or children under the age of 14 be closer to the equipment than 10 feet / 3 meters.
- This equipment is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or have been given instruction concerning use of the equipment by a person responsible for their safety.
- Always wear athletic shoes while using this equipment. NEVER operate the exercise equipment with bare feet.
- Do not wear any clothing that might catch on any moving parts of this equipment.
- Heart rate monitoring systems may be inaccurate. Over exercising may result in serious injury or death.
- Incorrect or excessive exercise may result in serious injury or death. If you experience any kind of pain, including but not limited to chest pains, nausea, dizziness, or shortness of breath, stop exercising immediately and consult your physician before continuing.
- Do not jump on the equipment.
- At no time should more than one person be on the equipment.
- Set up and operate this equipment on a solid level surface.
- Never operate the equipment if it is not working properly or if it has been damaged.
- Use handlebars to maintain balance when mounting and dismounting, and for additional stability while exercising.
- To avoid injury, do not expose any body parts (for example, fingers, hands, arms or feet) to the drive mechanism or other potentially moving parts of the equipment.
- Connect this exercise product to a properly grounded outlet only.
- This equipment should never be left unattended when plugged in. When not in use, and prior to servicing, cleaning, or moving equipment, turn off power, then unplug from outlet.
- Do not use any equipment that is damaged or has worn or broken parts. Use only replacement parts supplied by Customer Technical Support or an authorized dealer.
- Never operate this equipment if it has been dropped, damaged, or is not working properly, has a damaged cord or plug, is located in a damp or wet environment, or has been immersed in water.
- Keep power cord away from heated surfaces. Do not pull on this power cord or apply any mechanical loads to this cord.
- Do not remove any protective covers unless instructed by Customer Technical Support. Service should only be done by an authorized service technician.
- To prevent electrical shock, never drop or insert any object into any opening.
- Do not operate where aerosol (spray) products are being used or when oxygen is being administered.
- This equipment should not be used by persons weighing more than the specified maximum weight capacity as listed in the equipment Owner's Manual. Failure to comply will void the warranty.
- This equipment must be used in an environment that is both temperature and humidity controlled. Do not use this equipment in locations such as, but not limited to: outdoors, garages, car ports, porches, bathrooms, or located near a swimming pool, hot tub, or steam room. Failure to comply will void the warranty.
- Contact Customer Technical Support or an authorized dealer for examination, repair and/or service.
- Never operate this exercise equipment with the air opening blocked. Keep the air opening and internal components clean, free of lint, hair, and the like.
- Do not modify this exercise device or use unapproved attachments or accessories. Modifications to this equipment or use of unapproved attachments or accessories will void your warranty and may cause injury.
- To clean, wipe surfaces down with soap and slightly damp cloth only; never use solvents. (See MAINTENANCE)
- Use the stationary training equipment in a supervised environment.
- Individual human power to perform exercise may be different than the mechanical power displayed.
- When exercising, always maintain a comfortable and controlled pace.
- Ensure that adjustment levers (seat and handlebar fore-and-aft) are properly secured and do not interfere with range of motion during exercise.
- Do not attempt to ride the exercise bike in a standing position at high RPMs until you have practiced at slower speeds.
- When adjusting the seat height position, lift the saddle height adjustment lever and gently lower seat to a lower height, or raise the seat to the desired height. Push down on saddle height adjustment lever to clamp, and ensure clamp is fully engaged prior to use.
- Make sure handlebars are secure before each use.
- Never rotate the foot pedals by hand.
- Never dismount the equipment until the pedals come to a complete STOP.
- This unit is not equipped with a free wheel. Pedal speed should be reduced in a controlled manner.
- Care should be taken when mounting or dismounting the equipment. Before mounting or dismounting, move the foot pedal on the mounting or dismounting side to its lowest position.





ASSEMBLY

UNPACKING

Unpack the equipment where you will be using it. Place the carton on a level flat surface. It is recommended that you place a protective covering on your floor. Never open box when it is on its side.

IMPORTANT NOTES

During each assembly step, ensure that ALL nuts and bolts are in place and partially threaded.

Several parts have been pre-lubricated to aid in assembly and usage. Please do not wipe this off. If you have difficulty, a light application of lithium grease is recommended.

WARNING!

There are several areas during the assembly process that special attention must be paid. It is very important to follow the assembly instructions correctly and to make sure all parts are firmly tightened. If the assembly instructions are not followed correctly, the equipment could have parts that are not tightened and will seem loose and may cause irritating noises. To prevent damage to the equipment, the assembly instructions must be reviewed and corrective actions should be taken.

NEED HELP?

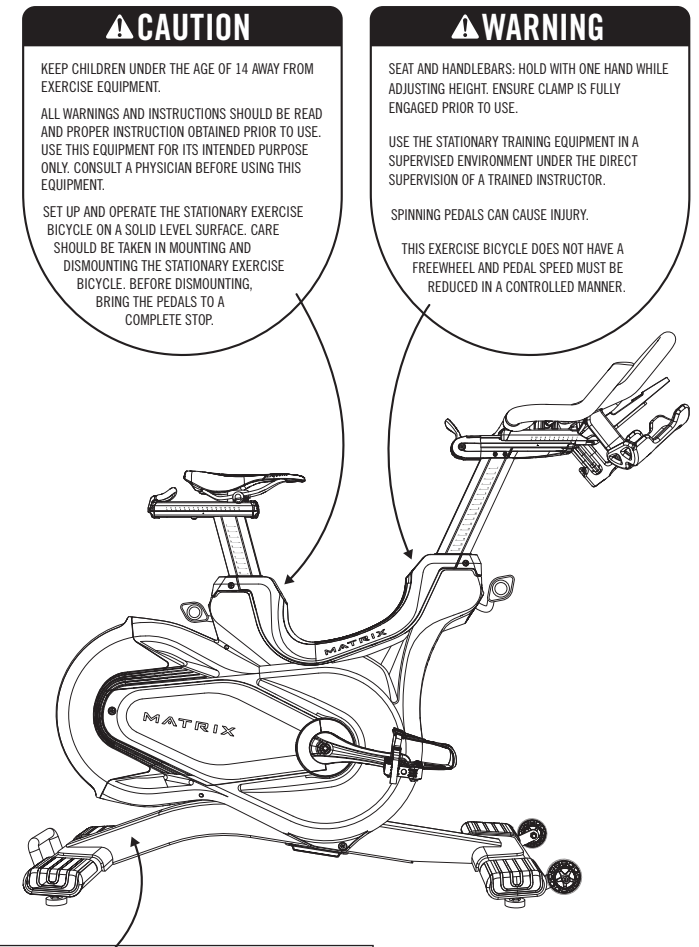
If you have questions or if there are any missing parts, contact Customer Tech Support.

TOOLS REQUIRED:

- ☐ 3 mm Allen Wrench
- ☐ 5 mm Allen Wrench
- ☐ 10 mm Allen Wrench
- ☐ Flat Wrench (15mm/17mm 325L)
- ☐ Phillips Screwdriver

PARTS INCLUDED:

- ☐ 1 Main Frame
- ☐ 1 Front Stabilizer Tube
- ☐ 1 Rear Stabilizer Tube
- ☐ 1 Handlebar Set
- ☐ 1 Transport Handle
- ☐ 1 Bicycle Saddle
- ☐ 2 Pedals
- ☐ 1 Console (CXM only)
- ☐ 1 Hardware Kit



SERIAL NUMBER

MODEL

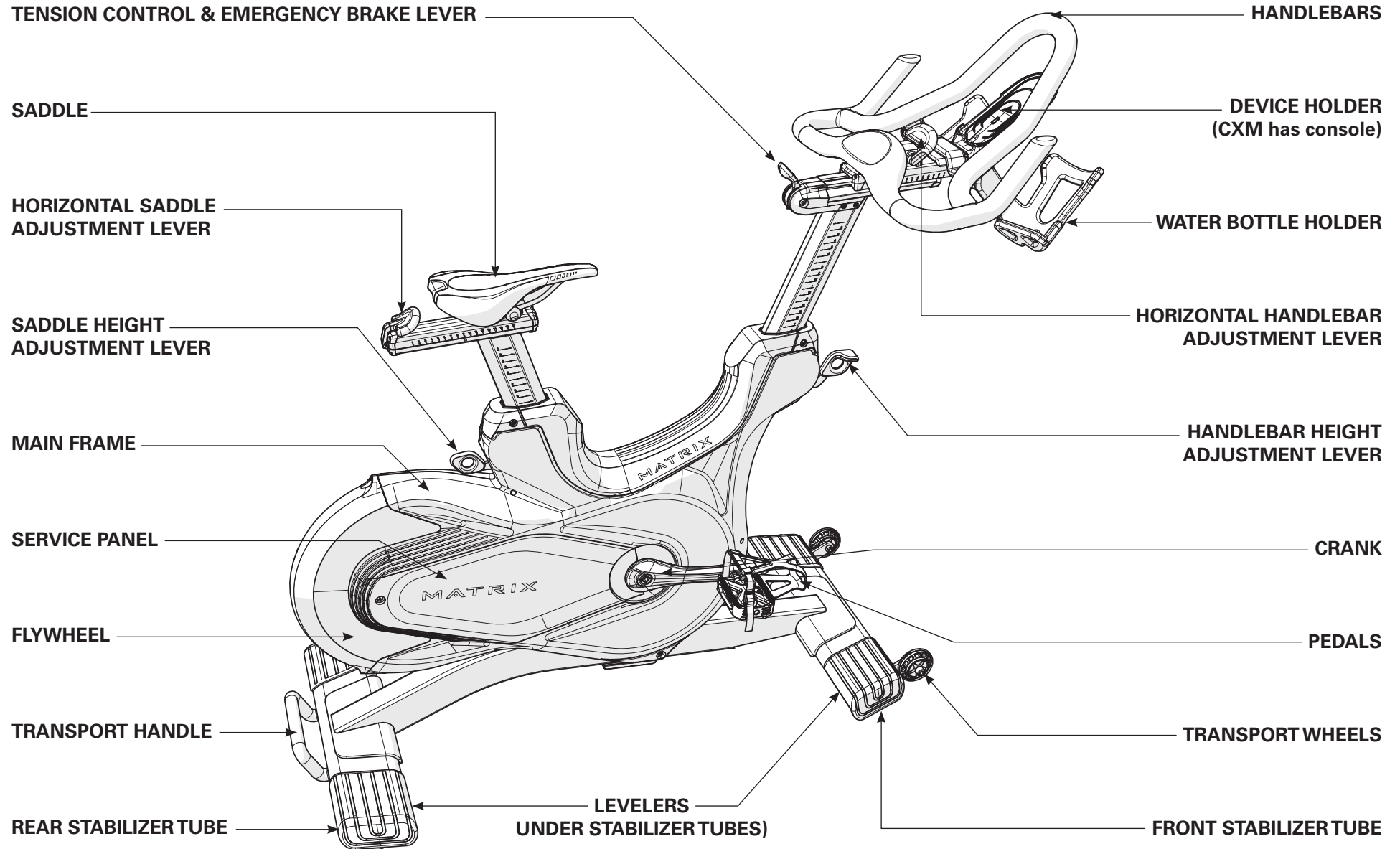
☐ CXC	MATRIX TARGET TRAINING CYCLE
☐ CXM	MATRIX TARGET TRAINING CYCLE

* Use the information above when calling for service.





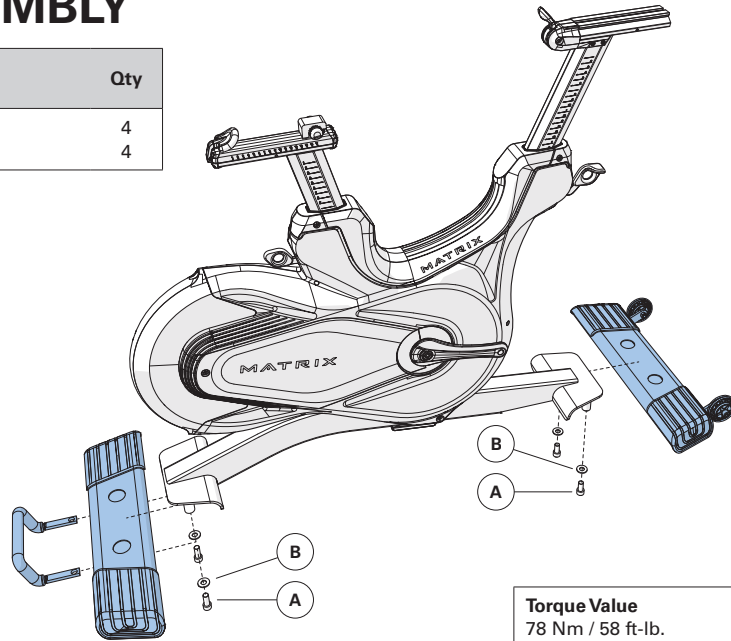
ASSEMBLY



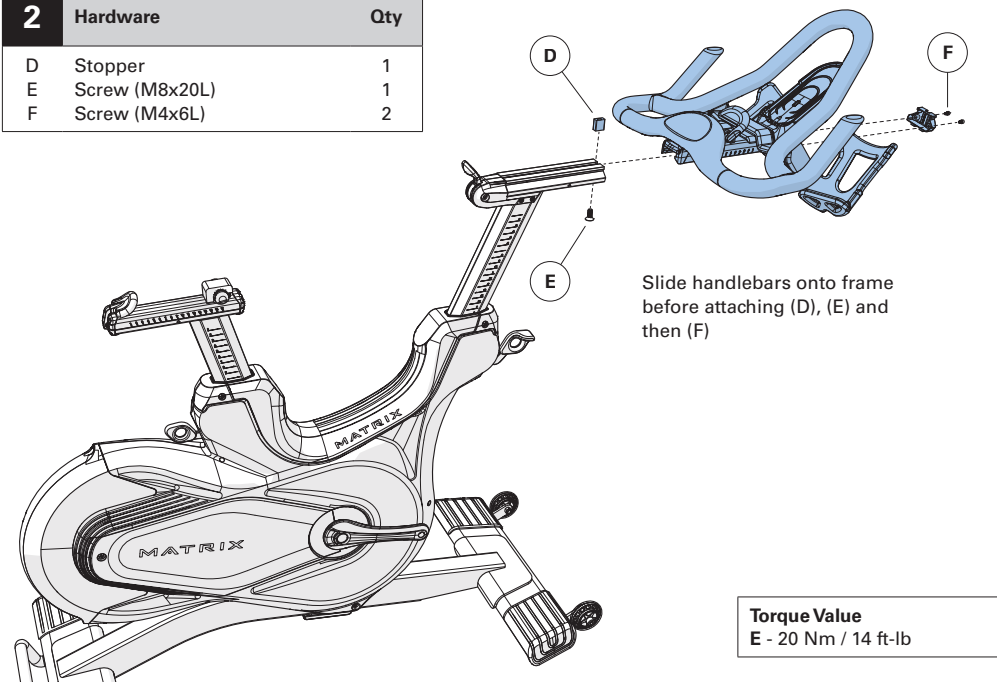


ASSEMBLY

1	Hardware	Qty
A	Bolt (M12x25L)	4
B	Flat Washer	4

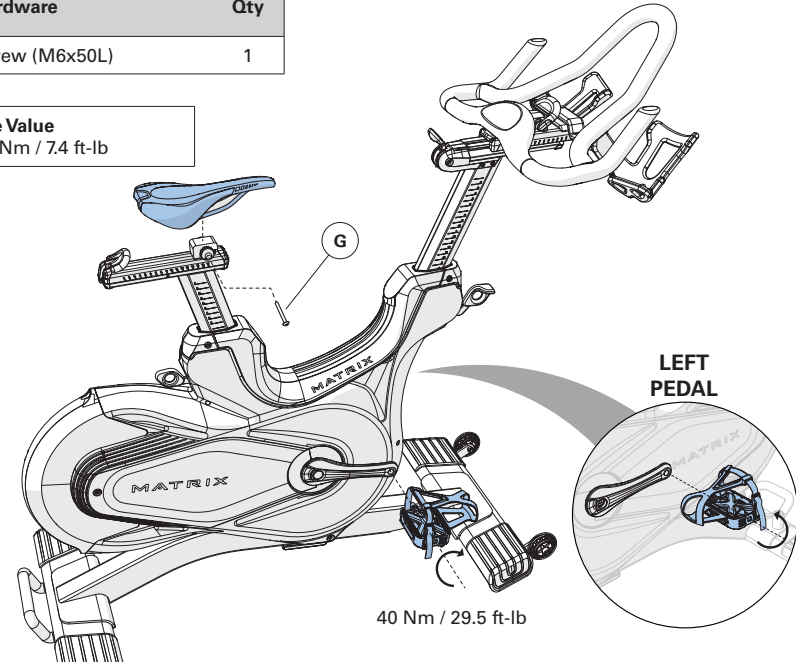


2	Hardware	Qty
D	Stopper	1
E	Screw (M8x20L)	1
F	Screw (M4x6L)	2



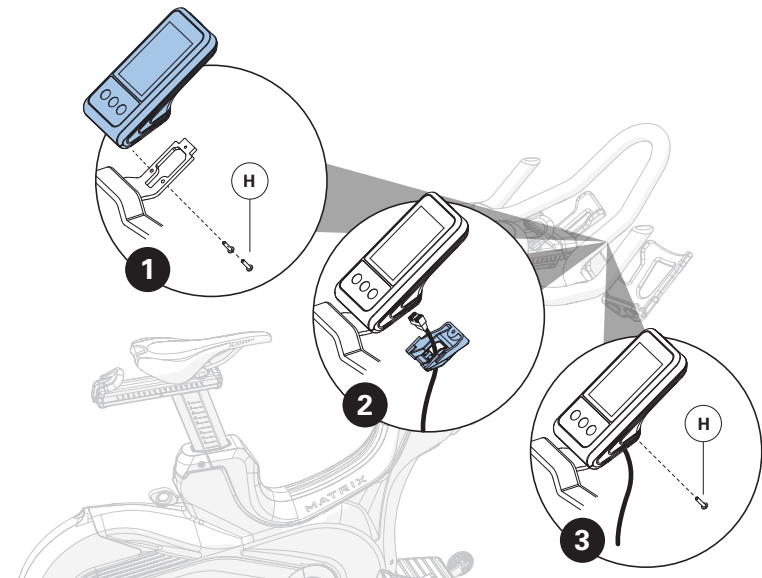
3	Hardware	Qty
G	Screw (M6x50L)	1

Torque Value
G - 10 Nm / 7.4 ft-lb



4	Hardware	Qty
H	Screw (M4x10L)	3

ASSEMBLY COMPLETE



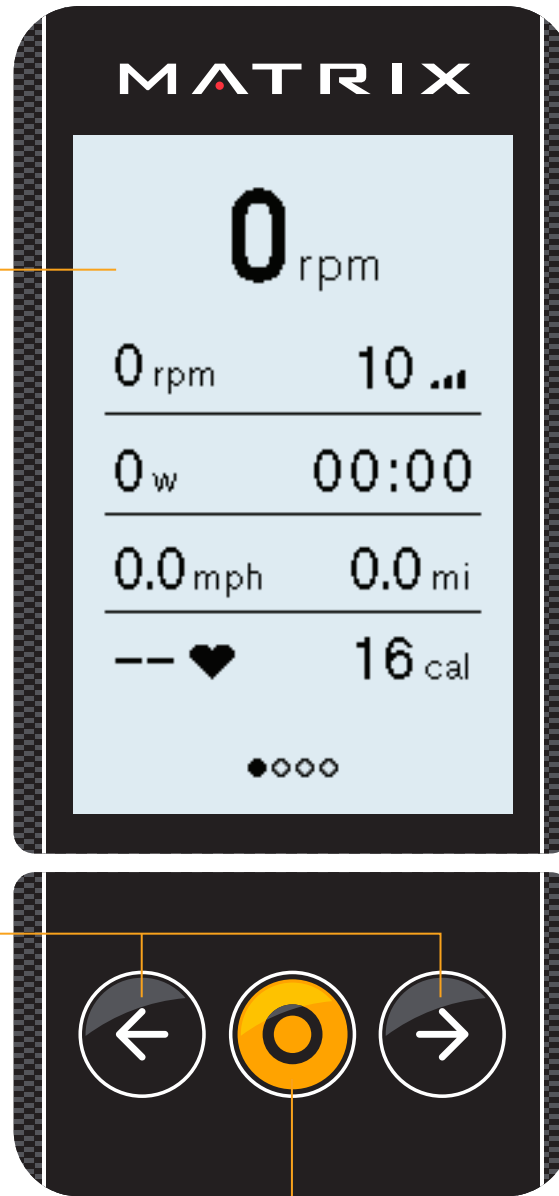


CONSOLE OPERATION

BACK-LIT LCD

Displays:

- Time
- RPM
- Watts
- Resistance Level
- MPH/KPH
- Distance
- Heart Rate (when heart rate strap is worn)
- Calories



NAVIGATION ARROWS

CONFIRMATION KEY

CXM CONSOLE INFORMATION

Console turns on when pedals are moved.

Press to change the large metric at the top from RPMs to Watts, to HR, to a lap feature.

LAP/INTERVAL - when on the lap screen, press to start the first interval. Lap number, time and distance covered will be displayed. Press to stop the interval. To start the next lap, press again, etc. At the end of the workout, lap times/distances will be displayed.

SUMMARY SCREENS – after the workout is complete, an average summary of RPM, Watts, MPH, HR, etc. will be displayed. Press to advance to the max summary screen for RPM, Watts MPH, HR, etc. Press again to advance to the Lap summary screen.

MANAGER MODE

To enter manager mode, press simultaneously for 3-5 seconds, to exit manager mode, press and hold for 3-5 seconds.

- **WORKOUT** – set desired pause time and inactivity time
- **USER** – select weight
- **UNIT** – set console to display metric or imperial units
- **SOFTWARE** – version and updates
- **FRAME LIFE** – Accumulated distance and time
- **MACHINE** – Type, Serial Number, out of order
- **LCD** – adjust backlight brightness and contrast settings
- **SHUTDOWN TIME** – When in the workout summary, if there is no RPM, this is the amount of time before the console shuts off
- **PAIR HR** – Disable / enable for ANT+/BLE HR pairing screen
- **ANT+** - enable or disable the broadcast function and set broadcast ID



CONSOLE OPERATION

POWER ACCURACY

This bike displays power on the console. The power accuracy of this model has been tested using the test method of ISO 20957-10:2017 to ensure a power accuracy within a tolerance of $\pm 10\%$ for input power ≥ 50 W, and within a tolerance of ± 5 W for input power < 50 W. The power accuracy was verified using the following conditions:

Nominal Power Rotations per minute measured at crank

- 50 W 50 RPM
- 100 W 50 RPM
- 150 W 60 RPM
- 200 W 60 RPM
- 300 W 70 RPM
- 400 W 70 RPM

In addition to the above testing conditions, the manufacturer tested the power accuracy at one additional point, using a crank rotation speed of approximately 80 RPM (or higher) and comparing the displayed power to the input (measured) power.

USING THE HEART RATE FUNCTION

The heart rate function on this product is not a medical device. The heart rate reading is intended only as an exercise aid in determining heart rate trends in general. Please consult your physician.

When used in conjunction with a **wireless chest transmitter** (sold separately), your heart rate can be transmitted wirelessly to the unit and displayed on the console. Compatible with Bluetooth, ANT+ and Polar 5kHz heart rate devices.

NOTE: The chest strap must be tight and properly placed to receive an accurate and consistent readout. If the chest strap is too loose, or positioned improperly, you may receive an erratic or inconsistent heart rate readout.

WARNING!

Heart rate monitoring systems may be inaccurate. Over exercising may result in serious injury or death. If you feel faint, stop exercising immediately.

BATTERY

When the battery is low, a low battery icon will be displayed in the upper right hand corner of the screen.

The user will be prompted to pedal to charge (minimum of 67 RPMs). The battery icon will disappear when sufficiently charged.

If the battery needs to be replaced, the console will display this message when necessary.





BEFORE YOU BEGIN

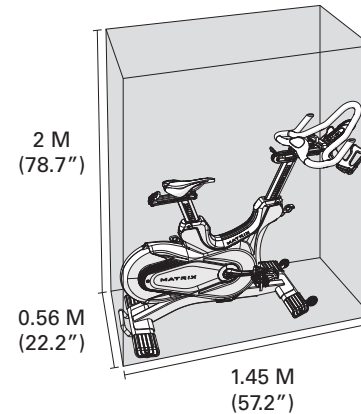
LOCATION OF THE UNIT

Place the equipment on a level and stable surface away from direct sunlight. The intense UV light can cause discoloration on the plastics. Locate your equipment in an area with cool temperatures and low humidity. Please leave a clear zone on all sides of the equipment that is at least 60 cm (23.6"). This zone must be clear of any obstruction and provide the user a clear exit path from the machine. Do not place the equipment in any area that will block any vent or air openings. The equipment should not be located in a garage, covered patio, near water or outdoors.

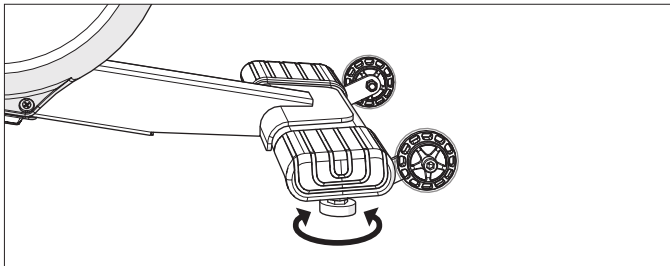
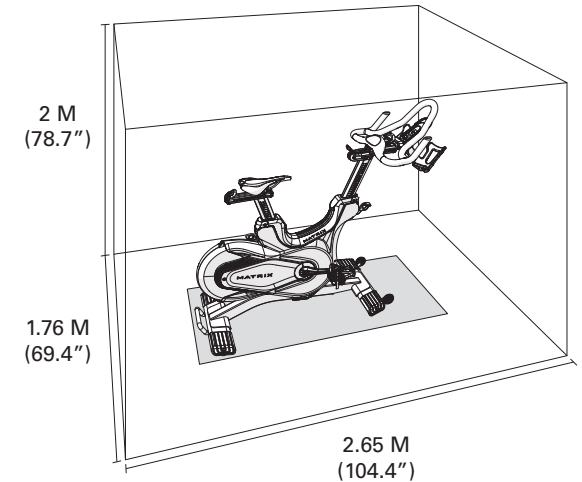
WARNING!

Our equipment is heavy, use care and additional help if necessary when moving. Failure to follow these instructions could result in injury.

TRAINING AREA



FREE AREA



LEVELING THE EQUIPMENT

It is extremely important that the levelers are correctly adjusted for proper operation. Turn leveling foot clockwise to lower and counter-clockwise to raise unit. Adjust each side as needed until the equipment is level. An unbalanced unit may cause belt misalignment or other issues. Use of a level is recommended.

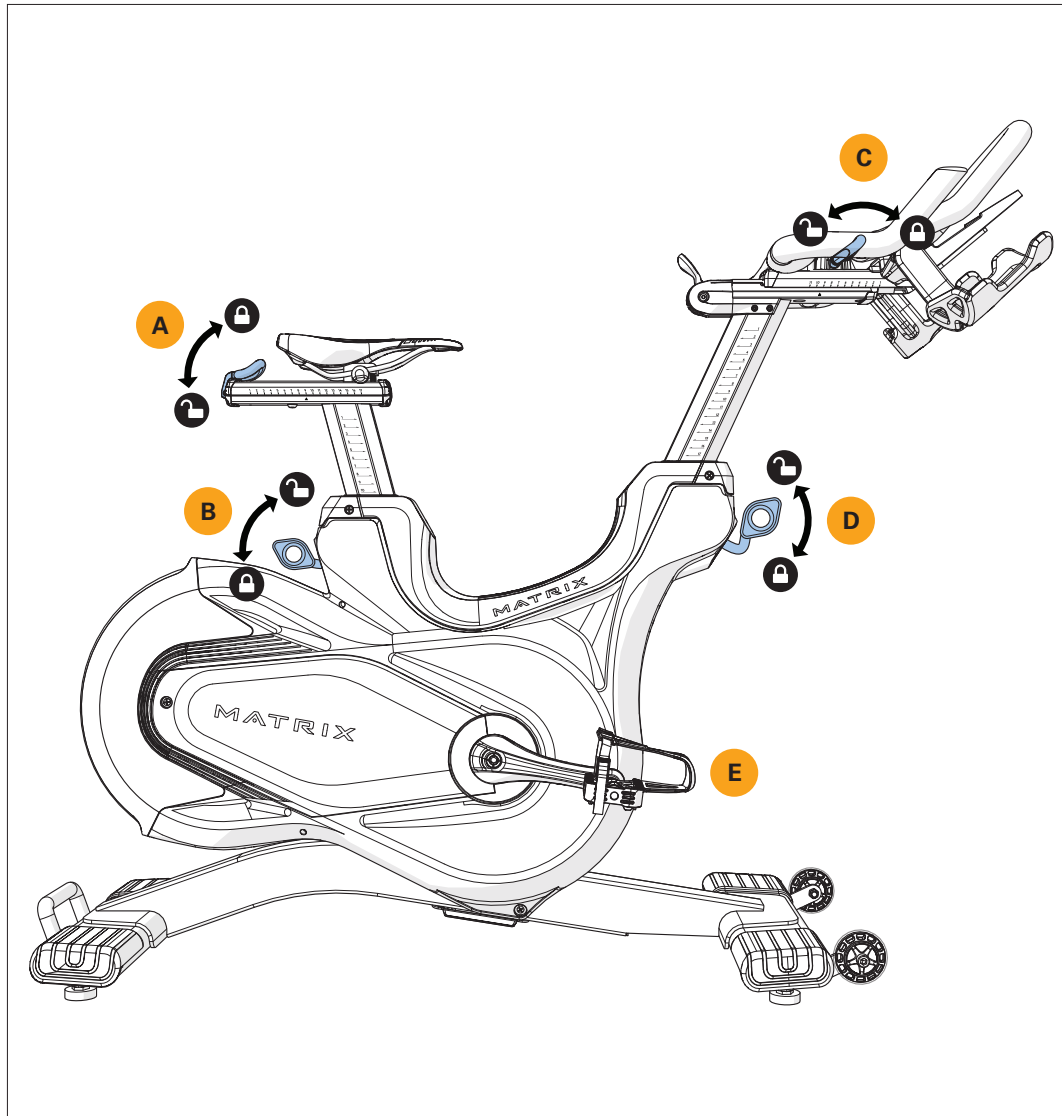


PROPER USAGE

1. Sit on the cycle facing the handlebars. Both feet should be on the floor one on each side of the frame.
2. To determine proper seat position, sit on the seat and position both feet on the pedals. Your knee should bend slightly at the furthest pedal position. You should be able to pedal without locking your knees or shifting your weight from side to side.
3. Adjust pedal straps to desired tightness.
4. To get off of the cycle, follow the proper usage steps in reverse.



BEFORE YOU BEGIN



HOW TO ADJUST THE INDOOR CYCLE

The indoor cycle can be adjusted for maximum comfort and exercise effectiveness. The instructions below describe one approach to adjusting the indoor cycle to ensure optimal user comfort and ideal body positioning; you may choose to adjust the indoor cycle differently.

SADDLE ADJUSTMENT

Proper saddle height helps ensure maximum exercise efficiency and comfort, while reducing the risk of injury. Adjust the saddle height to make sure it's in proper position, one that keeps a slight bend in your knee while your legs are in the extended position

HANDLEBAR ADJUSTMENT

Proper position for the handlebar is based primarily on comfort. Typically, the handlebar should be positioned slightly higher than the saddle for beginning cyclists. Advanced cyclists could try different heights to get the arrangement most suitable for them.

A) SADDLE HORIZONTAL POSITION

Pull the adjustment lever down to slide the saddle forward or backward as desired. Push the lever up to lock saddle position. Test the saddle slide for proper operation.

B) SADDLE HEIGHT

Lift the adjustment lever up while sliding the saddle up and down with the other hand. Push the lever down to lock saddle position.

C) HANDLEBAR HORIZONTAL POSITION

Pull the adjustment lever towards the rear of the cycle to slide the handlebars forward or backward as desired. Push the lever forward to lock handlebar position.

D) HANDLEBAR HEIGHT

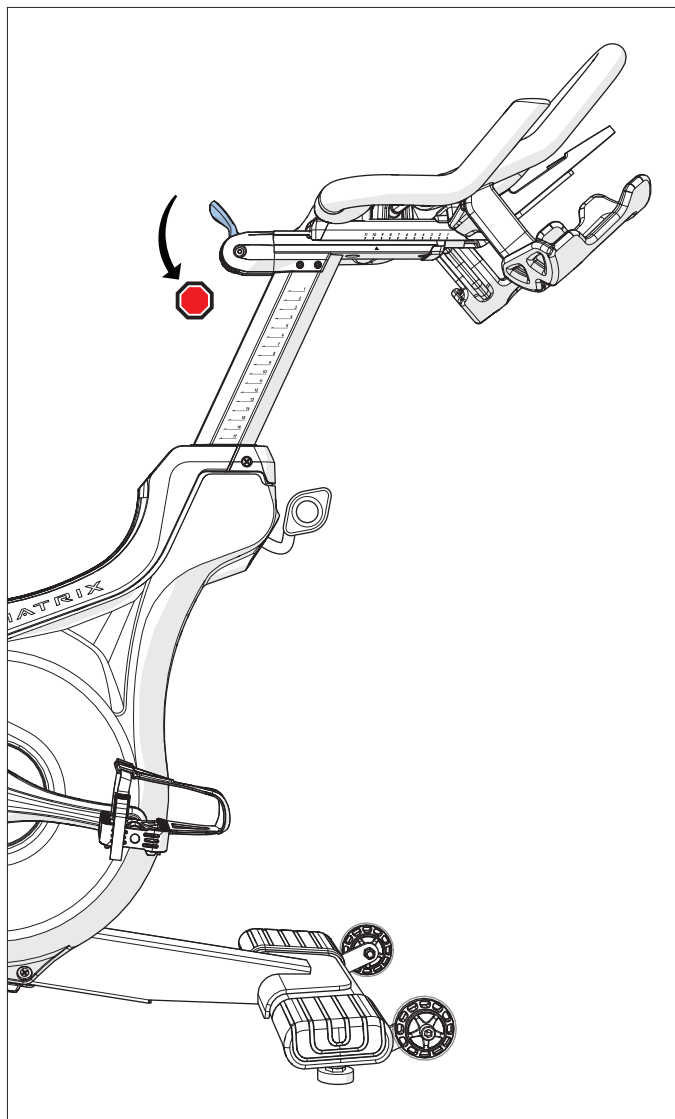
Pull the adjustment lever up while raising or lowering the handlebar with the other hand. Push the lever down to lock handlebar position.

E) PEDAL STRAPS

Place the ball of the foot into the toe cage until the ball of the foot is centered over the pedal, reach down and pull the pedal strap up to tighten prior to use. To remove your foot from the toe cage, loosen the strap and pull out.



BEFORE YOU BEGIN



RESISTANCE CONTROL / EMERGENCY BRAKE

The preferred level of difficulty in pedaling (resistance) can be regulated in fine increments by use of the tension control lever. To increase the resistance, push the tension control lever towards the ground. To decrease the resistance, pull up the lever upwards.

IMPORTANT:

- To stop the flywheel while pedaling, push down hard on the lever.
- The flywheel should quickly come to a complete stop.
- Make sure your shoes are fixed into the toe clip.
- Apply full resistance load when the bike is not in use to prevent injuries due to moving drive gear components.

⚠ WARNING

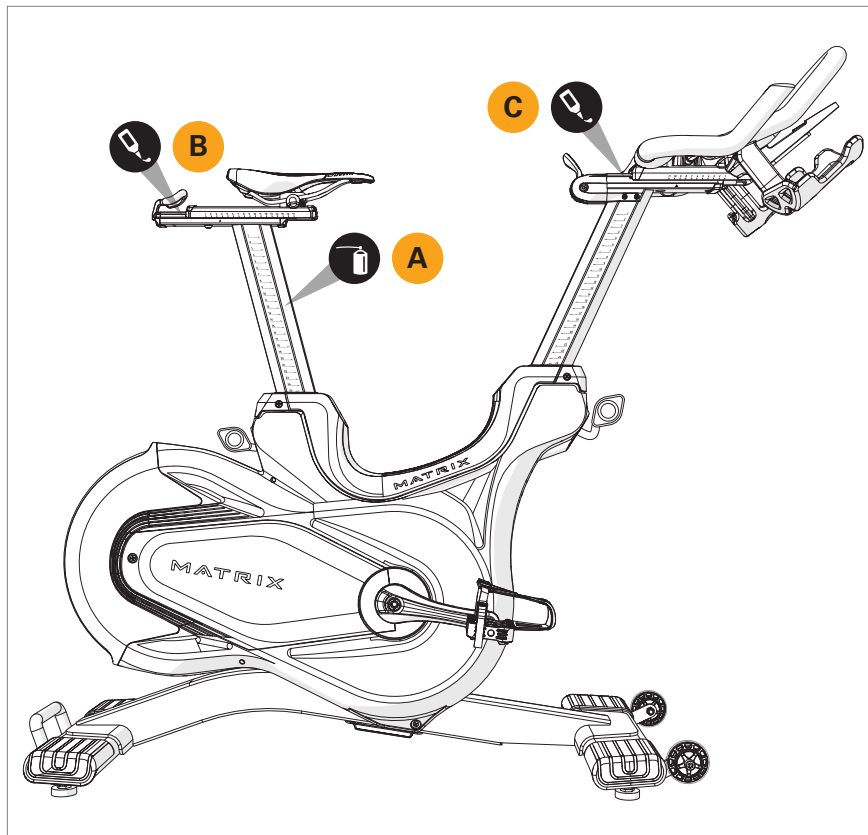
The indoor cycle does not have a free moving flywheel; the pedals will continue to move together with the flywheel until the flywheel stops. Reducing speed in a controlled manner is required. To stop the flywheel immediately, push down the red emergency brake lever. Always pedal in a controlled manner and adjust your desired cadence according to your own abilities. Push the red lever down = emergency stop.

The indoor cycle uses a fixed flywheel that builds momentum and will keep the pedals turning even after the user stops pedaling or if the user's feet slip off. **DO NOT ATTEMPT TO REMOVE YOUR FEET FROM THE PEDALS OR DISMOUNT THE MACHINE UNTIL BOTH THE PEDALS AND THE FLYWHEEL HAVE COMPLETELY STOPPED.** Failure to follow these instructions may lead to loss of control and the potential for serious injury.

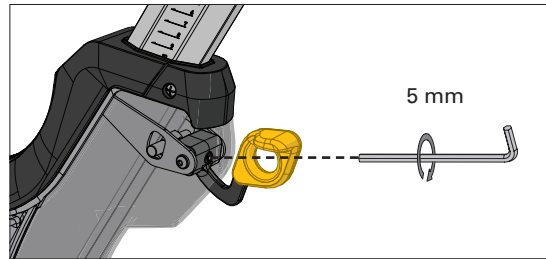


MAINTENANCE

1. Any and all part removal or replacement must be performed by a qualified service technician.
2. DO NOT use any equipment that is damaged and or has worn or broken parts. Use only replacement parts supplied by your country's local MATRIX dealer.
3. MAINTAIN LABELS AND NAMEPLATES: Do not remove labels for any reason. They contain important information. If unreadable or missing, contact your MATRIX dealer for a replacement.
4. MAINTAIN ALL EQUIPMENT: Preventative maintenance is the key to smooth operating equipment as well as keeping your liability to a minimum. Equipment needs to be inspected at regular intervals.
5. Ensure that any person(s) making adjustments or performing maintenance or repair of any kind is qualified to do so. MATRIX dealers will provide service and maintenance training at our corporate facility upon request.



MAINTENANCE SCHEDULE

ACTION	FREQUENCY
Clean the indoor cycle using soft cloths or paper towels or other Matrix approved solution (cleaning agents should be alcohol and ammonia free). Disinfect the saddle and handlebars and wipe off all bodily residues.	AFTER EACH USE
Make sure that the indoor cycle is level and does not rock.	DAILY
Clean entire machine using water and a mild soap or other Matrix approved solution (cleaning agents should be alcohol and ammonia free). Clean all exterior parts, the steel frame, front and rear stabilizers, seat and handlebars.	WEEKLY
Test the emergency brake to make sure it is functioning properly. To do this, press down the red emergency brake lever while pedaling. When functioning properly, it should immediately slow down the flywheel until it comes to a complete stop.	BI-WEEKLY
Lubricate the saddle post (A). To do this, raise the saddle post to the MAX position, spray with maintenance spray and rub down the entire exterior surfaces with a soft cloth. Clean the saddle slide (B) with a soft cloth and if necessary apply a small amount of lithium/silicone grease.	BI-WEEKLY
Clean the handlebar slide (C) with a soft cloth and if necessary apply a small amount of lithium/silicone grease.	BI-WEEKLY
Inspect all assembly bolts and pedals on the machine for proper tightness.	MONTHLY
	MONTHLY



PRODUCT INFORMATION

	CXM Indoor Cycle	CXC Indoor Cycle
Console	Back-lit LCD	NA
Max User Weight	159 kg / 350 lbs	
User Height Range	147 – 200.7 cm / 4'11" – 6'7"	
Max Saddle and Handlebar Height	130.3 cm / 51.3"	
Max Length	145.2 cm / 57.2"	
Product Weight	56.5 kg / 124.6 lbs	55.2 kg / 121.7 lbs
Shipping Weight	62.4 kg / 137.6 lbs	61.1 kg / 134.7 lbs
Required Footprint (L x W)*	125.4 x 56.3 cm / 49.4 x 22.2"	
Dimensions (max saddle & handlebar height)	145.2 x 56.4 x 130.2 cm / 57.2 x 22.2 x 51.3"	145.2 x 56.4 x 130.2 cm / 57.2 x 22.2 x 51.3"
Overall Dimensions (L x W x H)*	125.4 x 56.4 x 102.8 cm / 49.4 x 22.2 x 40.5"	125.4 x 56.4 x 102.8 cm / 49.4 x 22.2 x 40.5"

* Ensure a minimum clearance width of 0.6 meters (24") for access to and passage around MATRIX equipment.
Please note, 0.91 meters (36") is the ADA recommended clearance width for individuals in wheelchairs.

For most current owner's manual and information, check matrixfitness.com



MATRIX



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Rev 2.2 A

