

## FAQs

- About the product

- **Can I use Buds VS201 as a single earbud while listening to music?**

Yes, you can. Place one earbud inside the case and use the other one. Please note that both the earbuds would be connected to the phone.

- **Do Buds VS201 have a touch feature to change tracks?**

Yes, you can change tracks from the earbuds. Touch and hold the left earbud to go back to the previous track. Touch and hold the right earbud to go to the next track.

- **How is the calling?**

Buds VS201 deliver a great call quality experience. They come with dedicated individual mic in each earbud to ensure you can hear everything clearly.

- **During calls is the audio available in both ears?**

Yes, Buds VS201 support stereo mode during calls.

- **Does it announce caller name or number on incoming calls?**

No, it doesn't.

- **What is the exact use of the case?**

The case works as a charging and holding case for Buds VS201 on the go.

- **Do Buds VS201 have any special feature?**

Buds VS201 come with a Dual equalizer mode that allows them to switch between basic or EQ mode. To activate the EQ mode, triple tap the right earbud.

- **Do Buds VS201 have noise cancellation mode?**

No, Buds VS201 do not feature noise cancellation mode.

- **Are Buds VS201 earbuds waterproof?**

Buds VS201 earbuds are IPX5 water-resistant. However, the buds need to be completely dried before placing them back in the case to maintain their long life.

- **What are the colour options?**



Buds VS201 are available in 3 colours – Charcoal black, Snow white and Olive Green.

- **Compatibility**

- **Are the earbuds compatible with iPhones?**

Yes, they are compatible with iPhones.

- **Are the earbuds compatible with Android smartphones?**

Yes, they are compatible with Android smartphones.

- **Can Buds VS201 be connected to a laptop/computer?**

Yes, they can be connected to the laptop/computer as long as the latter is equipped with Bluetooth connectivity provision.

- **Do they support Bluetooth 4.2?**

Buds VS201 are best suited with Bluetooth v5.1. However, they also support smartphones with Bluetooth v4.2 as well.

- **What is the Bluetooth range from the phone?**

The Bluetooth range is 10 meters without any obstacle.

- **Can I use Siri/Google Assistant?**

Yes, you can use Siri & Google Assistant.

- **Battery & Charging**

- **What is the battery backup?**

The battery backup of the earbuds is up to 4.5 hours on a single charge and backed with the charging case, they provide a total playtime of up to 14 hours.

- **How much time does it take to charge the earbuds?**

Buds VS201 take up to 1.5 hours to fully charge.

- **Can Buds VS201 be charged without putting them into the case?**

No, they cannot be charged without the case.

- **What to do in case the charging case is not charging?**



You can reach out to us on the following link -  
<https://www.gonoise.com/pages/register-your-complaint>

- **How do I check the Buds VS201 battery level?**

You can check the battery level of the Buds VS201 earbuds on your smartphone. Go to the notification bar and look at the Bluetooth icon. The battery level is mentioned under it. You can also check the battery status of the charging case on the case. Blinking red LED indicates charging while red LED indicates fully charged.

- **Can I charge Buds VS201 with my PC/laptop?**

Yes, you can charge the earbuds with your PC/laptop. It is advisable to use the charging cable provided with the device.

- **Getting started**

- **How to turn Buds VS201 on and off?**

The earbuds will turn on automatically on opening the charging case and turn off on placing them inside the charging case and closing the lid.

- **How to pair Buds VS201 with your smartphone?**

Before starting, make sure that the earbuds are charged. Open the charging case. Turn on the Bluetooth on your device and open the Bluetooth menu. Now select Add device and from the list of devices, select Noise Buds VS201. Your Buds VS201 earbuds are now paired and ready to use. Buds VS201 will automatically connect to the last paired device as soon as you open the case.

- **Troubleshooting**

- **Only one bud is working, what do I do?**

Check if the non-working earbud is charged and connected to your device. Try to reset the earbuds and connect them, if they still don't work, please raise a support ticket at [support.gonoise.in](https://support.gonoise.in).

- **How to reset Buds VS201?**

Before resetting, ensure that the earbuds and the case are charged fully. On your paired devices, remove/delete Noise Buds VS201 from the list of paired devices in the Bluetooth menu. Take out the earbuds from the charging case. Together long press both the earbuds for 8 seconds to clear out the pairing history. The white LED will blink 3 times, indicating that the earbuds have been reset and are ready to be paired.



- **Is single earbud available if one of them goes missing?**

No, single earbuds are not available.

