



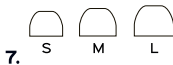
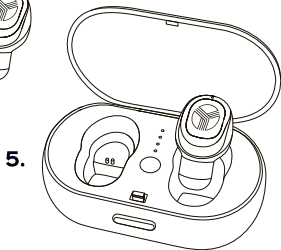
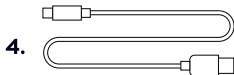
xGo

Truly wireless
earbuds

User's Manual

Please read this
manual before
using the product

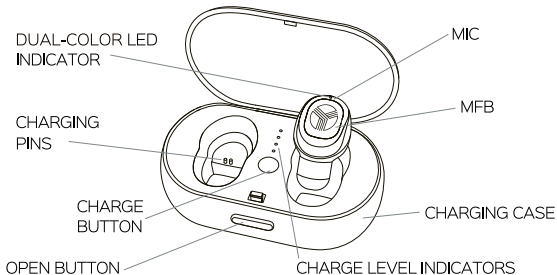
XGO



1. User's manual
2. Round Treblab logo sticker
3. Earbuds
4. Charging cable
5. Charging case
6. Insert card
7. Silicone L, M, S Ear-tips

Thank you for choosing TREBLAB xGo!

Our earbuds provide superior sound quality and mobility combined with light-weight construction and the convenience of hands-free wireless operation. Before using this product, please read this manual.



EARBUDS FUNCTION

Function	Operation
Power ON	Press and hold the MFB button on the left and right earbuds for 2 seconds.
Power OFF	Press and hold the MFB button on the left and right earbuds for 4 seconds.
Pause / Play	Press once the MFB button on the left or right earbud.
Previous track	Press twice the MFB button on the left earbud.
Next track	Press twice the MFB button on the right earbud.
Volume -	Press three times the MFB button on the left earbud.
Volume +	Press three times the MFB button on the right earbud.
Answer a phone call	Press once the MFB button on the left or right earbud during the incoming call.
Reject a phone call	Press and hold the MFB button on the left or right earbud during the incoming call.
Hang up	Press once the MFB button on the left or right earbud during the call.

Voice assistant activation Press and hold the **MFB** button on the left or right earbud for 1 second.

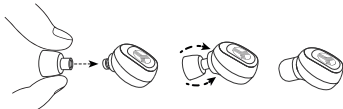
WEARING METHOD

Using the correct size ear-tips is critical for the maximum external noise isolation and a snug secure fit. It is also common to have different sized ear canals so try one ear-tip on at a time to find the best fit for each side.

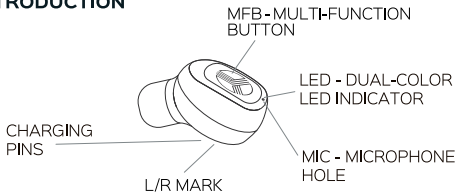


To change the silicone ear-tips:

1. Turn over the ear-tip upper cover.
2. Rotate and firmly push the ear-tip tube to cover the ear-tip pillar.
3. Turn the ear-tip upper cover back on the nozzle.



EARBUDS INTRODUCTION



CHARGING

The xGo model comes with a protective film on the charging contacts of both earbuds that is used for pre-sales protection. Please remove the film carefully to charge the earbuds.

A fully charged charging case can charge completely discharged earbuds up to 4 times. The fully charged earbuds provide 3.5 hours of playtime at maximum volume and up to 5 hours at medium volume. When the battery is running low, you will hear the "Battery low" voice prompt.

1. To charge the case

Be sure to use a 5V DC, 0.5 - 1A adapter or charger. Using a power source with lower power will increase the overall charging time. Connect the charging case to the power source with the Micro USB cable. The case has 4 blue LED indicators under the charging case cover. One indicator will flash while charging. Not flashing indicators show the charging level: 4 LED = full battery, 3 LED = 75% of the battery, 2 LED = 50% of the battery, 1 LED = 25% of the battery. To check the charge level of the charging case, press the charging case button under the cover, or put the earbuds into the case. It takes about 1.5 hours to charge fully the case.

2. To charge the earbuds with the charging case

When the earbuds' battery is low, you'll hear the "Battery Low" voice prompt. Put the left and right earbud into the slots in the charging case. The earbuds will turn off automatically. Now the charging case starts to charge the earbuds. The red indicators of the earbuds will turn on. The charging case indicators (the number depends on the charge level of the case) will turn on. It takes about 1.5 hour to charge the earbuds fully. When the earbuds are fully charged, the charging indicators will go off.

SETTING UP YOUR TREBLAB xGo

To turn the earbuds ON

1. After you take the earbuds from the charging case, they will turn on automatically.
2. Another option to turn them on is to hold the **MFB** button on both earbuds for 2 seconds. You will hear the “Power ON” voice prompt, and the LEDs will start flashing blue and red.
3. You will hear the “Stereo mode” voice prompt when the earbuds are pairing and the “Connected” voice prompt after connecting to the device.

To turn the earbuds OFF

1. Press and hold any **MFB** button for 4 seconds. You will hear the “Power OFF” voice prompt, and the red LEDs will light up thrice and then go off.
2. Alternatively, plug the left and right earbuds into the slots in the charging case. The earbuds will turn OFF automatically.

PAIRING

You can pair the **xGo** earbuds with your device either together or separately. Using only one earbud at a time will help you extend the overall playtime. Please read the instructions below to make the pairing process smooth and easy.

Note: To ensure the best level of the Bluetooth performance, we recommend keeping the distance between the Bluetooth device and **TREBLAB xGo** as short as possible.

To pair both earbuds

1. Take the earbuds out from the charging case. You will hear the “Power ON” voice prompt and “Stereo mode” voice prompt a few seconds later.
2. Activate Bluetooth on the device, scan/search for **TREBLAB xGo**, and click CONNECT.
3. If prompted by your device to connect, select Yes.
4. You will hear “Connected”.

When you turn the earbuds on, they will try to reconnect with the recently connected

device. If the reconnection does not happen automatically, the earbuds will try to find the next device in the pairing list. You can only connect and play audio from one device at a time. But you can save up to seven connected devices in the pairing list.

To pair one earbud only

1. Take one earbud out from the charging case. You will hear the “Power ON” voice prompt.
2. Activate Bluetooth on the device, scan/search for **TREBLAB xGo**, and click CONNECT.
3. If prompted by your device to connect, select Yes.
4. You will hear “Connected” in the earbud after a successful connection.

AUDIO PLAYBACK

To pause and resume the playback, press the **MFB** button.

To change tracks on **xGo**, press twice the **MFB** button on the right earbud to play the next track and press twice the **MFB** button on the left earbud to play the previous track.

To adjust the volume, press three times the **MFB** button on the right earbud to increase the volume and the **MFB** button on the left earbud to decrease the volume.

PHONE CALLS MANAGEMENT

TREBLAB xGo can be used to make and receive phone calls when connected via Bluetooth. Audio playback will be paused during the calls.

To answer an incoming call:	Press once the MFB button on the right or left earbud
To reject an incoming call:	Press and hold the MFB button on the right or left earbud.
To finish the conversation:	Press once the MFB button on the right or left earbud while on line.

VOICE ASSISTANTS SUPPORT

TREBLAB xGo earphones are compatible with Siri, Google Voice Assistant and others. To use a voice assistant, press and hold the **MFB** button on the right or left earbud for 1 second.

TROUBLESHOOTING

Problem	Solution
Device doesn't find TREBLAB xGo	Make sure the xGo buds are not paired with any other device, as they can only pair with one device at a time. If xGo are in pairing mode and the left earbud flashes blue and red, but still is not found by your device, please restart your device and the headset.
Frequent disconnection and noise	Make sure that the distance between your device and the earbuds is less than 33 feet / 10 meters. Make sure that nothing is blocking the signal between your device and your xGo earbuds.

Can't turn the earbuds ON

Please make sure the earbuds are charged, if not – charge them and try again.

Earbuds do not charge

Please check if there is a protective tape on the charging contacts of both earbuds. If yes, please remove it and try to charge the earbuds once again.

Clean the charging pins in the charging dock and contacts on the earbuds with a slightly damp washcloth when they are turned off (we recommend using water or a specially designed cleaning fluid sold for electronics).

Try charging the case with another micro-USB cable, power source, adaptor (if available).

Can't connect the earbuds to the device

Make sure that **TREBLAB xGo** are charged.

Go to your device's Bluetooth menu and delete all saved devices from the list by clicking "Forget this device".

Turn your device's Bluetooth off, then turn it on again: **TREBLAB xGo** won't be on the list of devices.

Restart your device. Put **TREBLAB xGo** into the charging case.

Take **TREBLAB xGo** out of the charging case, this will set them to power on.

Follow the instructions for connecting (page "PAIRING").

SAFETY RULES

- ⚠ Never disassemble or modify your **xGo** for any reason. Doing this may cause the device to malfunction or even become combustible. The damage to your device can void your manufacturer's warranty.
- ⚠ Do not allow your device to get wet - liquids can cause serious damage. Make sure the earbuds are dry before charging.
- ⚠ Avoid exposing **TREBLAB xGo** to extreme temperatures (below 37°F / 3°C or above 112°F / 45°C). Extreme temperatures can cause the deformation of the **xGo** components, reduce the battery life and the lifespan of your new earphones.
- ⚠ Avoid putting the device's LED lights close to the eyes of children or animals.
- ⚠ Do not use your **xGo** during a thunderstorm. Thunderstorms can cause serious malfunction and increase the risk of electric shock.

NOTE: Use only the provided USB / Micro USB cable to charge.

BATTERY INFORMATION

- ✔ Your device is powered by rechargeable batteries.
- ✔ Unplug the charging case from the electrical plug when not in use.
- ✔ If left unused, a fully charged battery will lose its charge over time.
- ✔ We recommend a full charging twice a month to ensure the battery integrity.
- ✔ Please do not leave the device (and the charging case) in hot or cold places, such as a closed car in summer or winter because this will reduce the capacity and lifetime of the batteries.
- ✔ Do not put the batteries in a fire as they may explode.
- ✔ Batteries may also explode if damaged.

RECYCLING

The earphones can be recycled, and they should be in order to keep our planet clean. Where should you bring them?

In the **US**, there are a couple of options:

1. Best Buy has a recycling program. Just take the broken earbuds with you next time you visit a Best Buy store.

This link will help you find the best location:

<https://www.bestbuy.com/site/store-locator/>

2. Check for other possible locations next to you on these websites (just enter your ZIP to find a location):

<https://www.call2recycle.org>

<https://search.earth911.com>

<https://recyclenation.com/find>

<https://www.cta.tech/Consumer-Resources/Greener-Gadgets>

In **Canada**, please visit the links below:

<https://thinkreuse.net>

<https://www.call2recycle.ca>

In the **UK**, please visit the links below:

<https://www.recycle-more.co.uk/>

<https://www.recyclenow.com/local-recycling>

SPECIFICATIONS

Speaker unit:	Ø 8MM, 16Ω
Frequency response:	20Hz - 20kHz
Wireless version:	BT 5.0, HFP/HSP/A2DP/AVRCP
Operating distance:	33ft / 10m
Waterproof level of earbuds:	IPX4
Earbuds battery capacity:	Up to 4-6H playtime
Charging case battery capacity:	Equal to full 4-time earbuds charging
Hands Free calls:	Yes
Voice assistant activation:	Supported with the MFB button pressing for 1 second

TREBLAB xGo MEET IPX4 WATERPROOF STANDARD

Suitable:

Splashes

Light rain or snow

Sweating

Unsuitable:

Swimming

Diving into water

Snorkeling or Scuba diving

Watersports

Showering

Dropping into water up to a depth of 3 feet
/ 1 meter for up to 30 minutes

THANK YOU

We truly appreciate that you chose **TREBLAB** as your trusted brand of wireless earbuds and sincerely hope you enjoy the great sound and seamless usability **TREBLAB xGo** provide. We love making our customers happy by providing true value with our products. If for any reason you are not completely satisfied with your purchase or have any questions, please visit www.treblab.com/contact_us. We care about our customers most of all and are always here to serve you.



1 YEAR WARRANTY
Parts and Labor Warranty

Please visit www.treblab.com
to register YOUR product.
Manufactured by Productech



TREBLAB

xGo

TRULY WIRELESS
EARBUDS

Made in China

RoHS **CE** **FC**  



WARNING: Cancer and Reproductive
Harm - www.P65Warnings.ca.gov

