

10X Hybrid Zoom PTZ Camera

Quick Operation Guide

Please read the Quick Operation Guide carefully before using this product

V1.2



If you have any question or problems

Please Contact us by

SC@yoomail.com

We will offer a prompt and authoritative reply within 24 hours and try our best to resolve your problem as soon as possible.



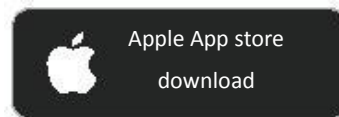
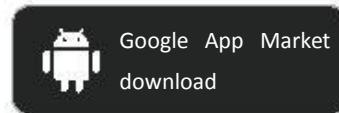
Software installation and login

1. Downloads and install the APP

- Method 1: Scan the QR code below to quickly download and install it;



IPC360 Home



- Method 2: Search for "IPC360 Home" and download the installation in the mobile app store.

2. Opens the device

- ① First installs the memory card into the camera card slot (the memory card does not support hot plug, please plug the memory card when the device is powered off)
- ② Then connect the camera to the power adapter to start the device

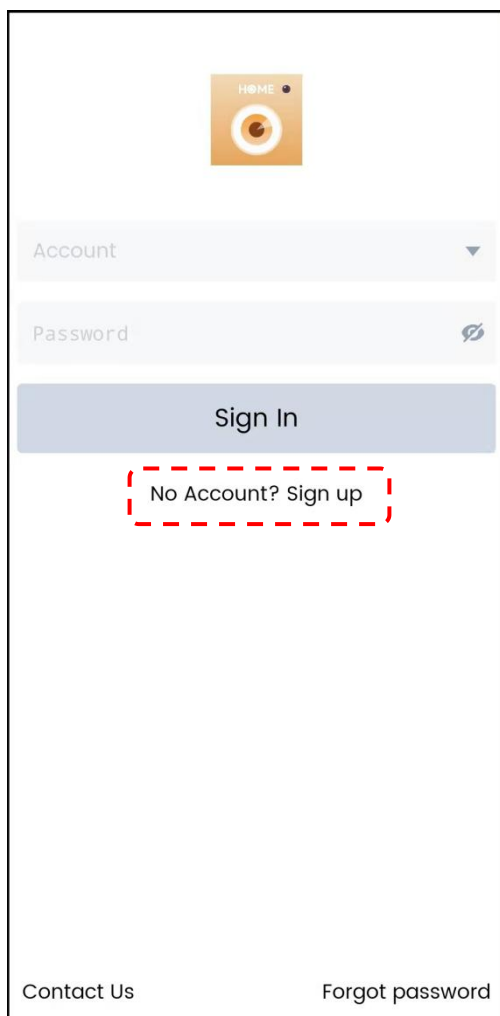
Note: Before downloading and installing, it is recommended to connect to the wireless network (the camera supports 802.11b/g/n protocol does not support 5 G WiFi,. Please make sure that the phone and the router is connected through 2.4G WiFi)



3. Account registration and log in

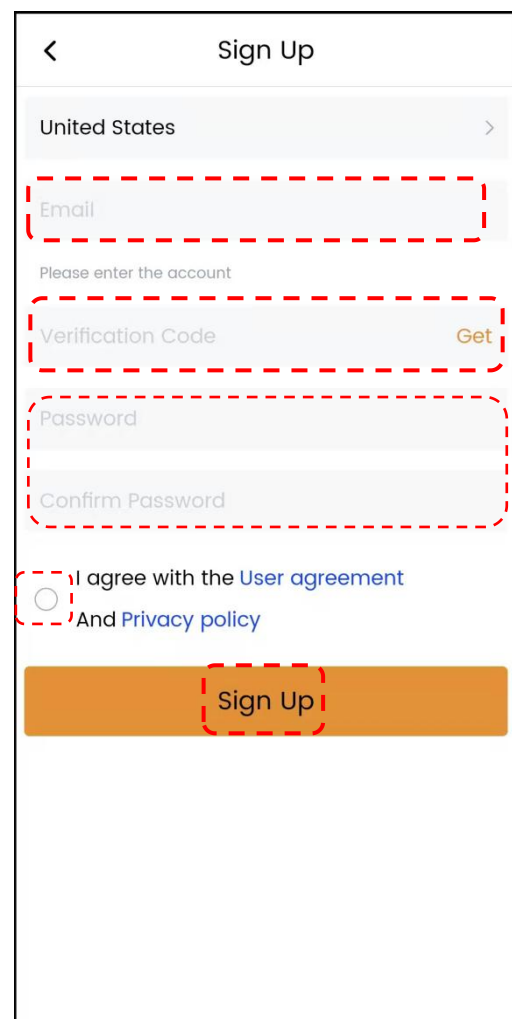
- Open the "IPC360 Home" APP(Figure 1)
- Click the "registration" button at the lower left, enter the mobile phone number or mailbox to obtain the verification code, and then fill in the verification code, password and confirmation password accordingly. Click to "User Agreement and Privacy Policy" to complete registration (Figure 1,2)
- After the registration, fill in the "user name, password" on the home page of the APP to log in.

(Figure 1)



The screenshot shows the home screen of the IPC360 Home app. At the top is a logo with the word "HOME" and a circular icon. Below the logo are two input fields: "Account" and "Password". A blue "Sign In" button is positioned below these fields. A red dashed box highlights the text "No Account? Sign up" located below the "Sign In" button. At the bottom of the screen, there are two links: "Contact Us" on the left and "Forgot password" on the right.

(Figure 2)

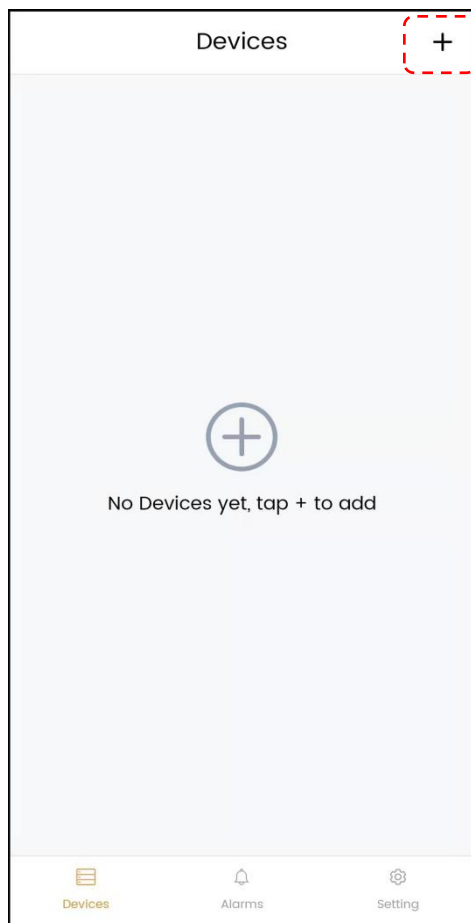


The screenshot shows the "Sign Up" screen in the IPC360 Home app. At the top is a back arrow and the title "Sign Up". Below the title is a dropdown menu for "United States". There are four input fields: "Email", "Verification Code" (with a "Get" button), "Password", and "Confirm Password". A red dashed box highlights the "Sign Up" button at the bottom. Above the button, there is a checkbox and the text "I agree with the User agreement And Privacy policy".

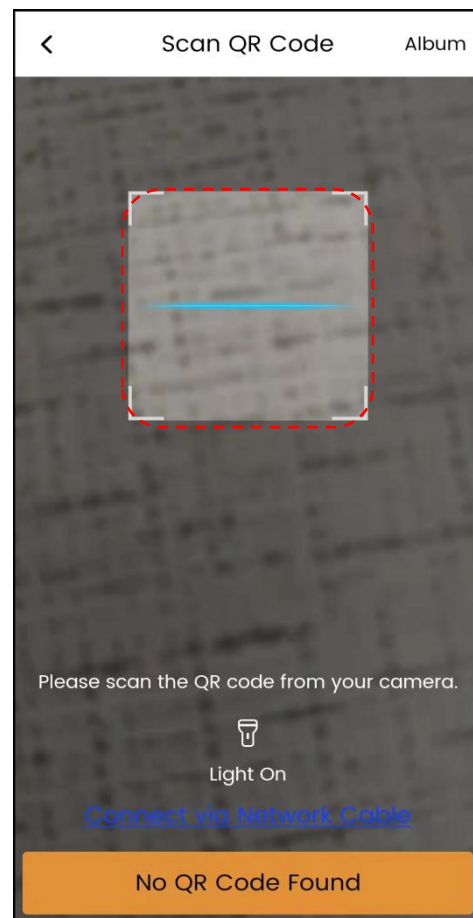
4.Add the device

- After successful landing, click the "+" button in the top right corner to add the device (Figure 3)
- Aign at the QR code on the body to scan and add " (Figure 4)
- Connection according to the APP interface step boot, prompted

(Figure 3)



(Figure 4)



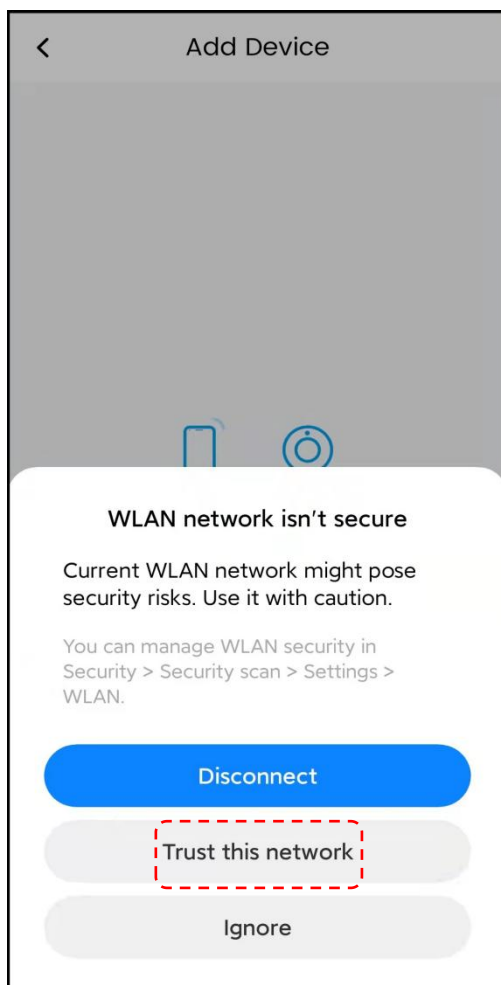
Note:

- 1.Before adding a device, connect your phone to the WiFi network that you need to configure.
2. After the camera is turned on, the red indicator light will turn on and flash. After a few seconds, the next step (If not prompted for a long time, please press Reset for about 6 seconds, and the camera will enter and resume the factory settings)

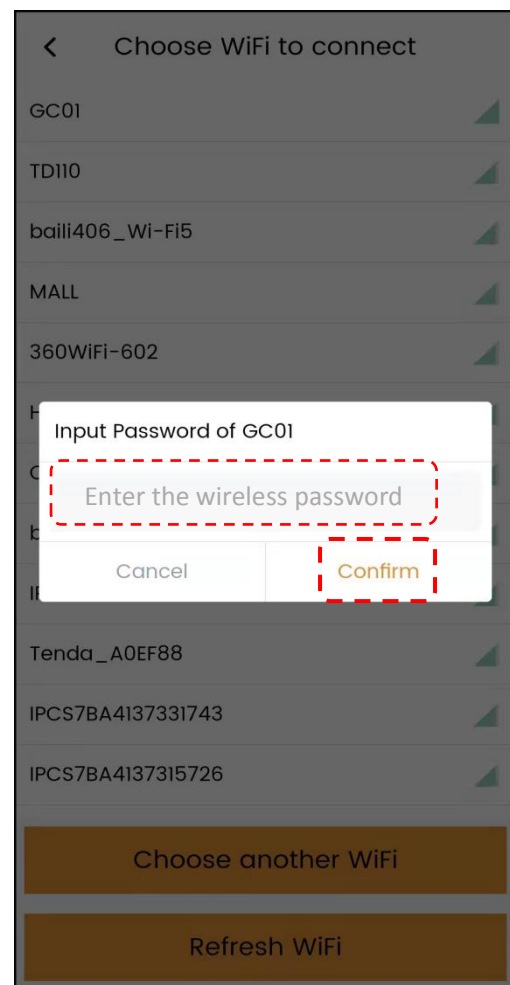
- When the connection process prompts that WLAN is at Risk, click Trust (Figure 5)
- When having the WiFi list popup, please select the WiFi name that you need to connect and fill in the password, click OK (Figure 6)
- When you hear the Internet connection, the connection is complete.

Note: 1. If you do not find your WiFi name in the list, you can find it again through the refresh below
 2. connection process is distributed as close as possible to the router

(Figure 5)



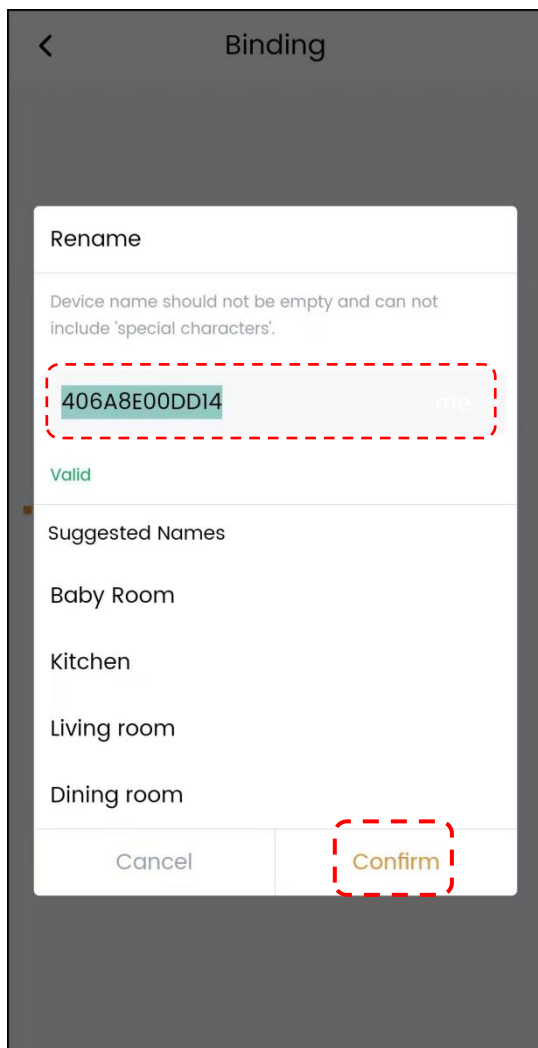
(Figure 6)



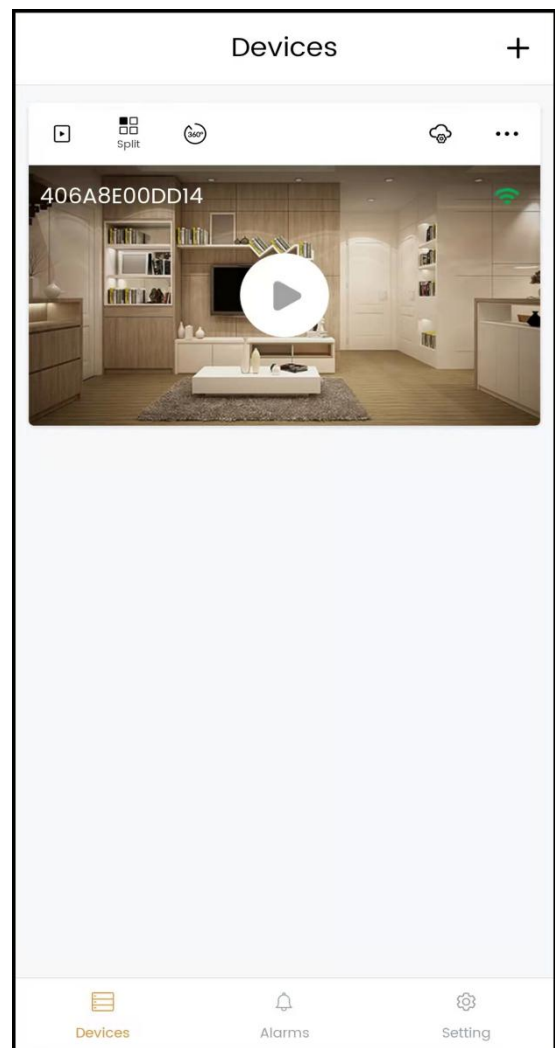
5. Add success

- After the addition is successful, the interface prompts for the device name (you can also choose the default) (Figure 7)
- After the device name is set, click OK (Figure 7)
- After a successful connection, the device appears in the APP device list interface, which means that the device has been successfully connected (Figure 8)

(Figure 7)



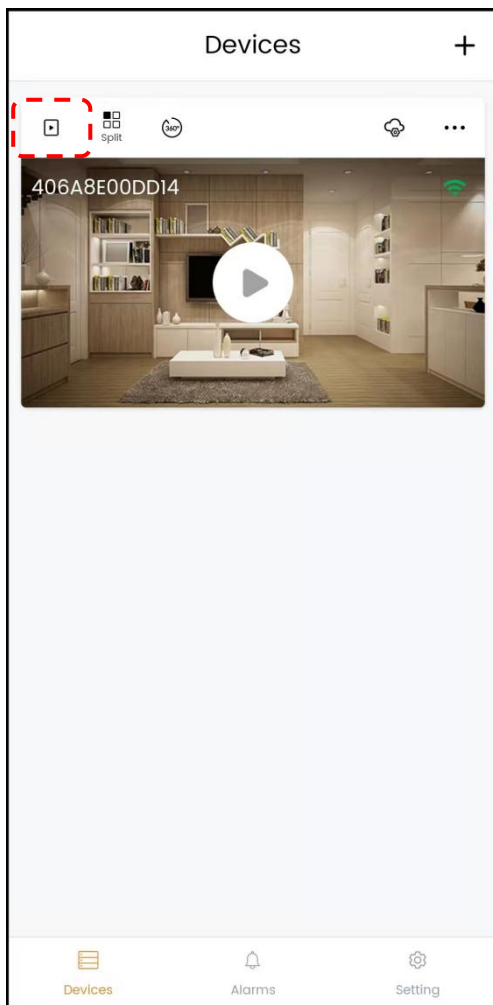
(Figure 8)



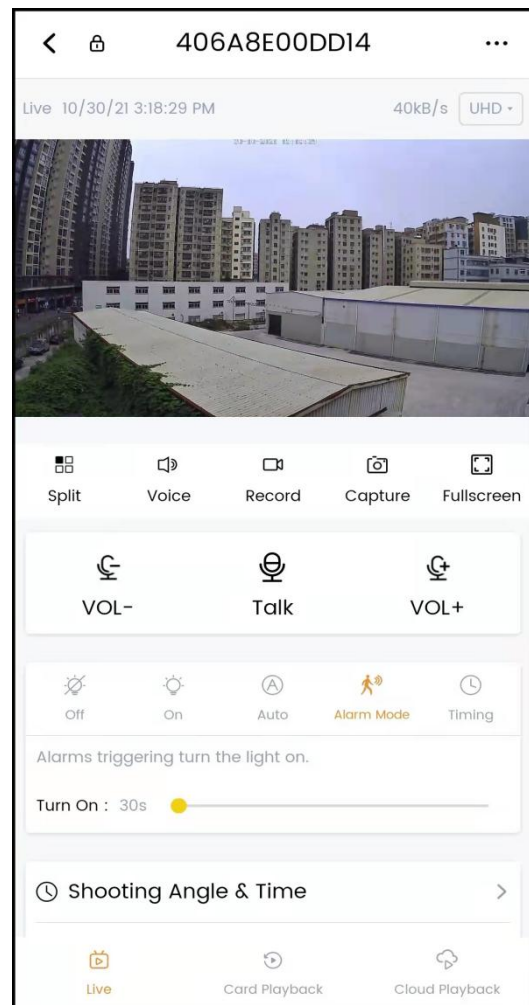
6. Opens the video

- Click the "play icon" in the list of devices to enter the monitoring interface (Figure 9)
- Click the playback icon (position in the top left corner of the red box) to enter the monitoring screen and can operate the relevant functions (Figures 9,10)

(Figure 9)



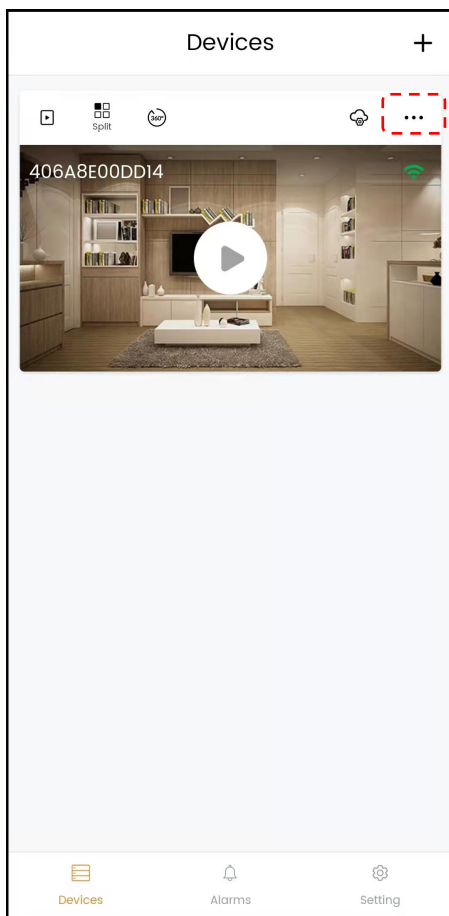
(Figure 10)



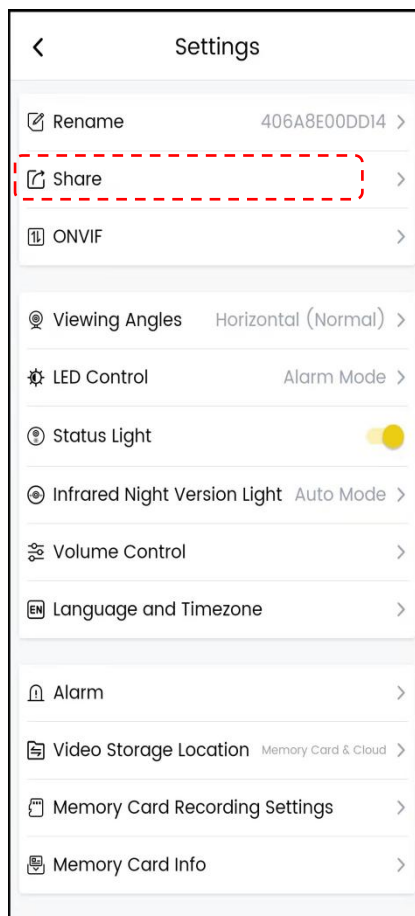
7. Device sharing

- In the device settings list, click Share (Figure 11、 12)
- Enter your friend's account in the Add box, and click OK to complete the device sharing (Figure 13)

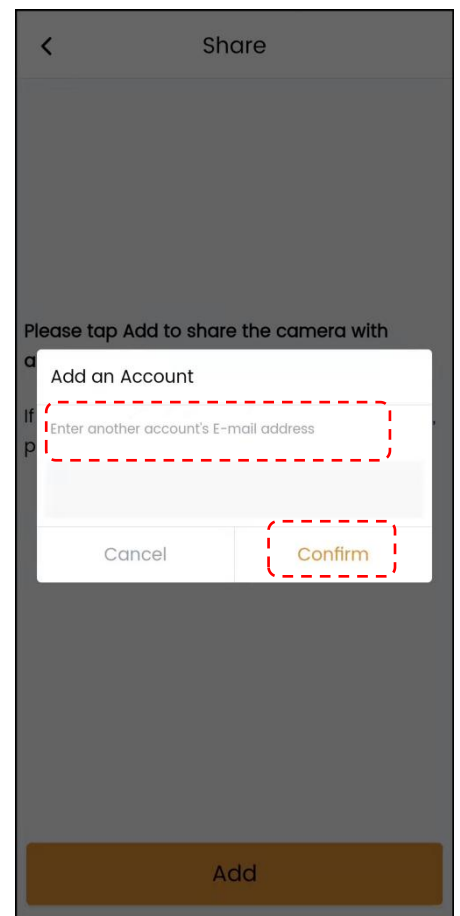
(Figure 11)



(Figure 12)



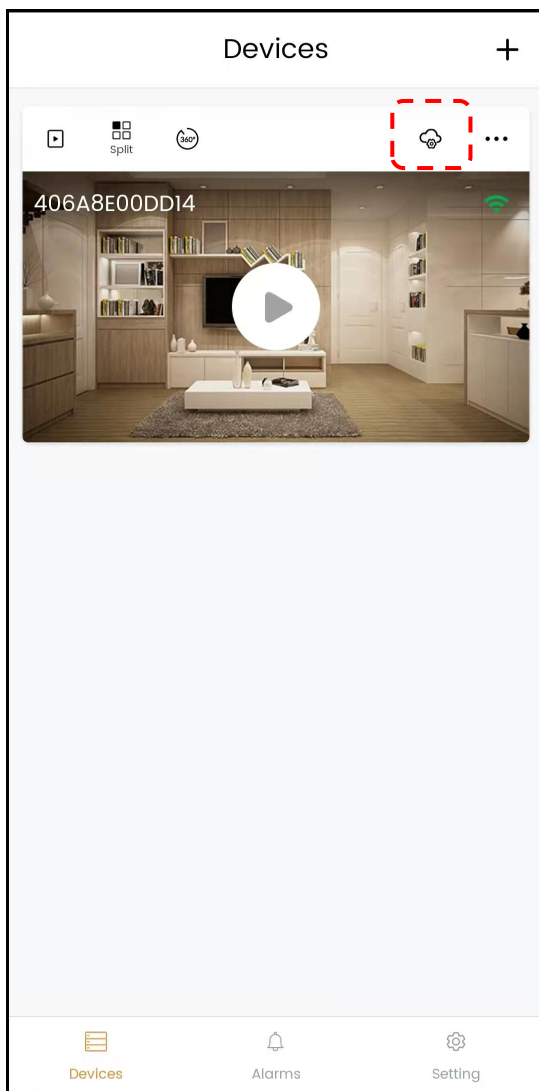
(Figure 13)



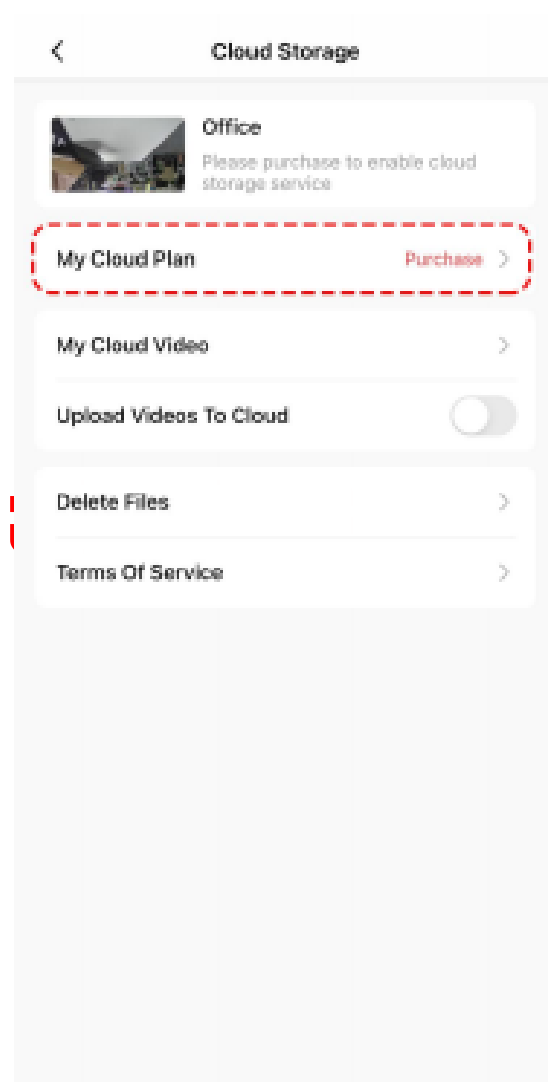
8. Cloud storage

- Click "Cloud Storage" in the device list (Figure 14)
- At the cloud storage service interface, please choose to buy a cloud storage package according to your needs to experience the cloud storage services (Figure 15)

(Figure 14)



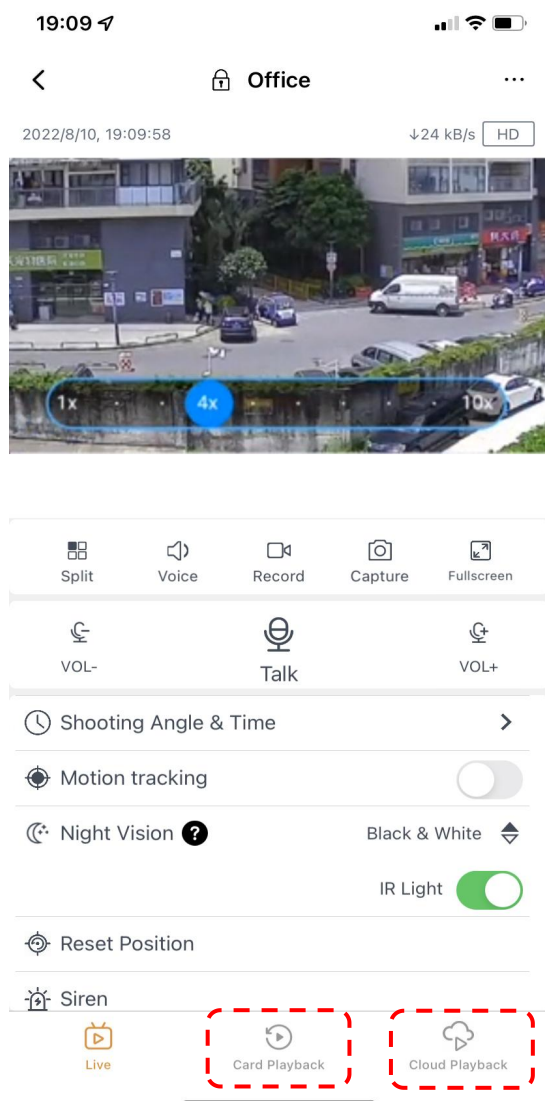
(Figure 15)



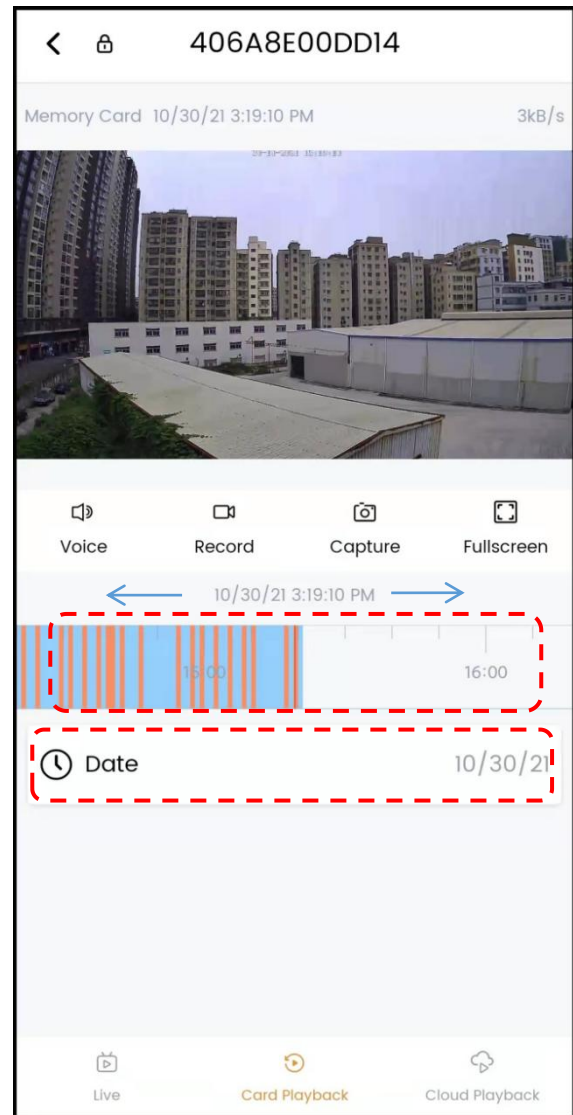
9.Video playback

- Find the "TF card playback" and "cloud playback" at the bottom of the live broadcast interface and click to enter the playback interface (you can choose the playback location according to the video route).(Figure 16)
- In the playback interface, you can drag the video playback bar, and you can choose to view the video date(Figure 17)

(Figure 16)



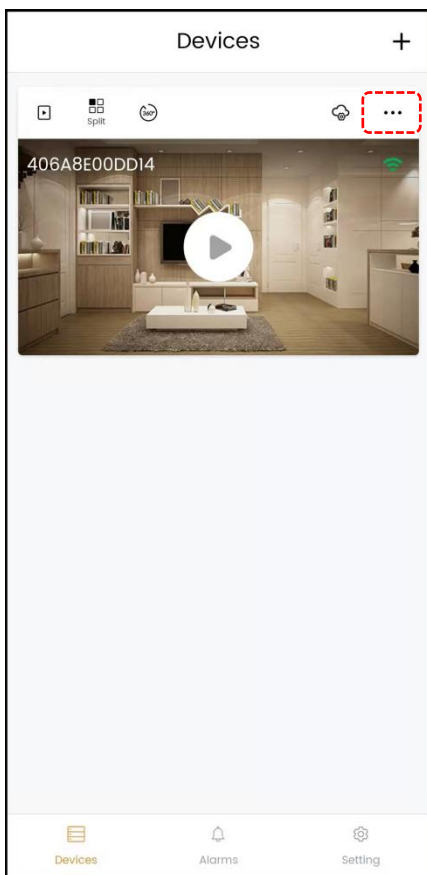
(Figure 17)



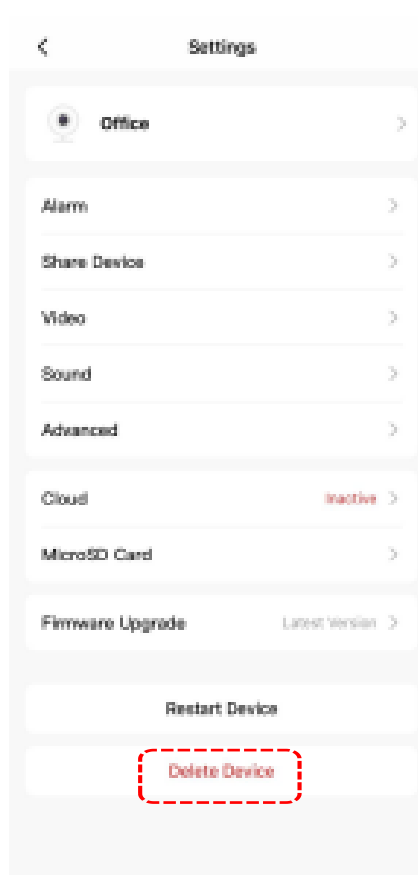
10. Device unbinding

- Find " ⋮ " in the device list and click to enter the Settings interface(Figure 18、 19))
- Step down to the bottom to find "Delete" and click OK Delete (Figure 20)

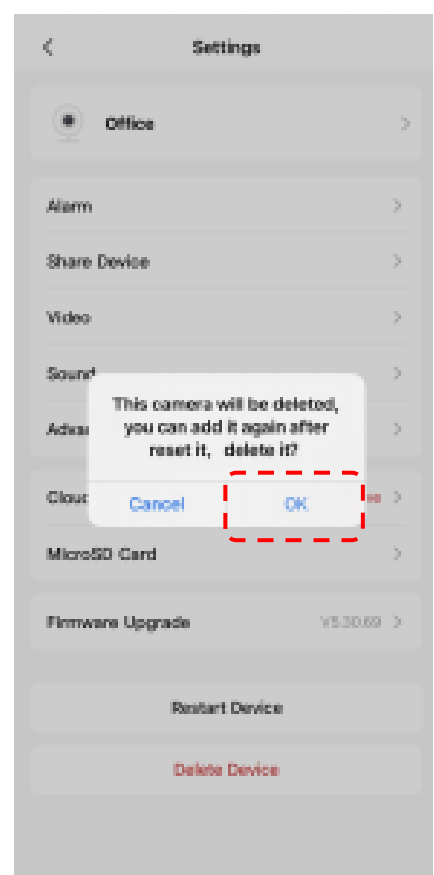
(Figure 18)



(Figure 19)

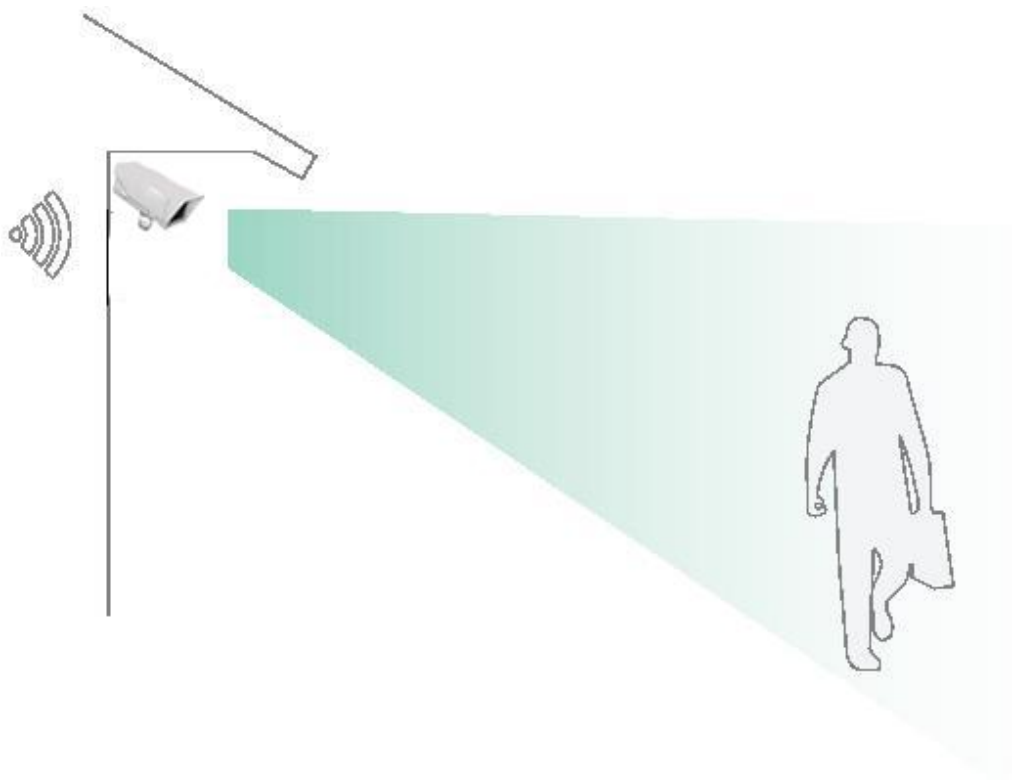


(Figure 20)



11. Install the camera

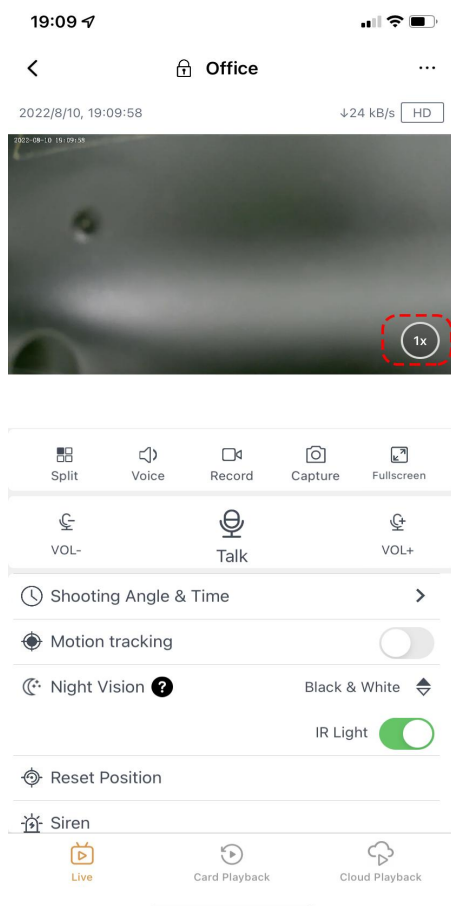
- You can install the camera on a shelf or other plane, or on a wall.
- Install the camera in an unobstructed view and within the wireless network coverage.
- Install in an environment without occlusion , Or installed in a unbacklit scene.
- Screw fixing: please drill according to the distance of the base, use the drilling tool, it is recommended to use a pencil on the wall before drilling. Attach the expansion nut into the wall and secure the bracket to the expansion nut with a screwdriver.



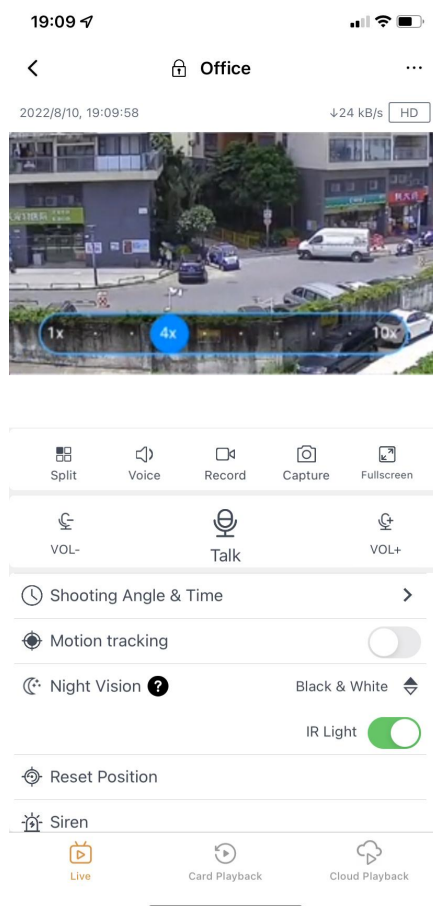
12.Zoom Function

- Click on the top left-hand corner to play the ICON (red box position) to enter the real-time monitoring screen, function (figure 18) in the lower right corner of the figure to find the "1X" icon.
- Click on will show a multiple bar, can be adjusted according to the requirements of the corresponding multiple (figure 21-23)

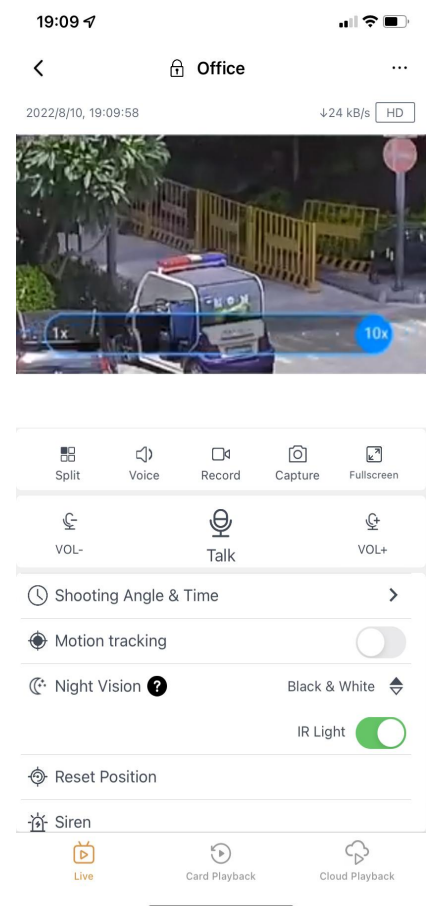
(Figure 21)



(Figure 22)



(Figure 23)



FAQ

Q: How to handle the poor camera connection?

- A:1. Check that the WIFI that you are connected to has a normal network or that the installation location is beyond WiFi coverage.(It is recommended that the camera is now configured and reinstalled)
2. Check that the WIFI you are connected to is 5Gwifi (device only 2.4GWiFi)
Please switch to 2.4G WiFi to connect again.
3. Check that the router has wireless hiding on and turn off for reconnection.

Q: Is the wired connection supported?

- A:1.This device supports wired and wireless functions beyond the wireless signal coverage.

Q: How to check it using offline for a period of time?

- A:1.Check that the power adapter is working properly and that the work indicator is on.
2. Is it too far away from the router?Or is the signal disturbed by other objects?

Q: What if the camera cannot recognize the memory card or fail the video recording?

- A:1. Format the memory card and insert the slot (insert the card after the camera is off)
2. recommends using branded or good quality cards and banning inferior and fake memory cards to avoid device damage.



Notice

- The memory card does not support hot plug card with power off.
- It is recommended to use brand or good quality cards and use inferior fake memory cards so as to avoid equipment damage.
- Do not install the equipment in a wet, dusty, and easily accessible to children.
- When there is no professional, do not open or damage the equipment without permission, otherwise the warranty is not allowed.

Special statement

- ◆ The product shall be subject to it in kind, and the instructions are for reference only.
- ◆ The instructions may contain technically inaccurate places, or places inconsistent with the function of the product or misprinted, whichever is the Company's final interpretation of the product.

