

DB7 user manual

36.6 x 10.5 折页 工艺：150g铜版纸 + 压痕 + 折叠 CMYK 4色

LaView
LaView
LaView

TROUBLESHOOTING GUIDE

Push Notification

What can I do if I cannot receive notifications?

- Ensure the motion detection alarm is turned on.
- Ensure your phone notification setting is enabled for LaView APP.
- Ensure the phone has decent network bandwidth.
- Ensure the camera is online.

What can I do if I receive too many notifications?

- Ensure the Human AI detection filter is enabled. LaView camera uses the advance 3D AI Humanoird Analysis technology that only send notifications when a human is detected.
- Objects with human body shape such as stuffed toys may be detected as human and trigger the alerts, remove those if they constantly show up in the camera.
- Adjust the sensitivity of PIR function to low level.

Battery

What can I do if the battery of the battery drains too fast?

The battery life of the camera varies based on actual using environment and scenario. It would mainly relate to the recording frequency and the length of each recording clip. Check the chart and the following example for reference.

Maximum Recording Time	Recording Frequency	Length of Each Recording Clip
Up to 180 days	10 clips	10 seconds per clip
Up to 90 days	20 clips	10 seconds per clip
Up to 30 days	20 clips	30 seconds per clip

- Cold temperatures affect battery's capacity because of their chemistry. If you install the camera outside in cold temperatures, you might notice a shorter battery duration for the camera, or a faster than expected drop in the displayed battery capacity.
- If the camera is placed at a location with high traffic, we recommend relocating it to a place with less traffic to receive less alerts and extend battery life.
- Try positioning the camera closer to the M2 Base Station as it uses more battery power if it is positioned farther away from the M2 Base Station.

Night Vision

The camera is equipped with infrared LED technology to capture black and white night vision image in detail at night However the night vision image quality may be affected by the following factor:

- There are high contrast light sources such as car headlight pointing to the camera
- The camera is facing reflective surfaces, such as windows and mirrors.




Daytime Night

Waterproof and Outdoor Use

The camera is IP66 rated for totally dust tight and protection against low-pressure jets of directed water from any angle. The camera can operate between -4°F ~122°F (-20°C~50°C) for all weather use. We recommend placing the camera under the eave and avoid heavy rain or snow to maximize camera life span.

FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 1- this device may not cause harmful interference.
 2- this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
 To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body. which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

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CUSTOMER SERVICE

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LIVE CHAT:
In LaView APP or on [laviewusa.com](https://www.laviewusa.com)

Email: info@laviewusa.com
Our professional technicians are committed to reply all your requests within 24 hours

a If you purchased from Amazon, you can also contact our professional customer service team in your Amazon account

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