

INSTALLATION SUPPORT FOR CANON A4/A3 PRINTERS AND LIDE SCANNERS SPECIFIED IN APPENDIX- A & B ('PRODUCTS/PRODUCT') DURING WARRANTY TERM

Canon India Private Limited (CIPL), provides installation support through service engineers of its authorized service providers for specified model of Products mentioned in Appendix A without any additional cost during its warranty term, subject to the following terms and conditions:

“installation support” shall mean hardware installation, downloading the drivers from CIPL’s support site, if necessary, installing the driver on end user / customer device, printing a test page and demonstration on operating the Product.

TERMS AND CONDITIONS:

1. One-time installation support without any additional cost, shall be provided for the Products specified in **Appendix – A** of this document during the warranty term applicable on the Product.
2. Installation support for the Products specified in **Appendix -A** shall not be applicable if Product is in use prior to raising the service request.
3. To avail installation support end user/customer shall raise a service request through any of the following:
Call center number: 18601803366, 18002083366
Online: www.canon.co.in
Whats app number: 9108510853:
4. End user / customer shall be required to provide copy of Product purchase invoice for validation of warranty term either at the time of registering service request at call center or at the time of visit of service engineer visiting end user / customer premises.
5. In case end user / customer is not able to provide Product purchase invoice for validation of warranty term the applicable warranty term on the Product shall be determined through CIPL’s Online Warranty Serial No. Tracking system (WMS).
6. To read and understand the warranty terms and conditions applicable on the Product, please visit www.canon.co.in

APPENDIX – A LIST OF PRODUCTS COVERED UNDER INSTALLATION SUPPORT WITHOUT ANY ADDITIONAL COST

Product Category	Product Model
Inkjet	PIXMA G series models - G1010, G2000, G2010, G2012, G3000, G3010, G3012, G4010, G5070, G6070, G7070, G1020, G2020, G2021, G3010, G3021, G2060, G3060
Inkjet	PIXMA GM series models – GM2070, GM4070
Inkjet	PIXMA G series models – G570, G670
Inkjet	MAXIFY GX series models – GX6070, GX7070, GX5070, GX3070, GX3072, GX4070
Inkjet	Maxify series models – iB4170, MB5170, MB5470



Inkjet	PIXMA iX6770, iX6870, iP8770, TS707, PIXMA PRO 200, imagePROGRAF PRO 300 models
Laser	All Single Function (A4 & A3) Color Lasers and All Multifunction (A4) Color Lasers
Laser	All Multi Function A4 Mono Lasers 40ppm and above 40ppm (Print speed on A4)
Laser	All Single Function A4 Mono Lasers 40ppm and above 40ppm (Print speed on A4)
Laser	Mono multifunction MF449x and Mono Single Function LBP228x
Laser	All Single Function A3 Mono Lasers

EXCEPTION :

Installation support for the Products specified in **Appendix - B** of this document shall be provided only on chargeable basis. Applicable charges shall be informed at the time of end user / customer raising the service request.

APPENDIX – B
LIST OF PRODUCTS WHEREIN INSTALLATION SUPPORT SHALL BE PROVIDED ON
CHARGEABLE BASIS

Product Category	Product Model
Laser Printers which are NOT covered under Free Installation scope	LBP2900b, LBP6030b, LBP6030w, LBP6230dn, LBP161dn, LBP162dw, LBP113w, LBP913w, LBP151dw, LBP226dw, MF3010, MF241d, MF235, MF237w, MF246dn, MF249dw, MF441dw MF445dw, MF261d, MF264dw, MF266dn, MF269dw, MF113w, MF913w,
Inkjet Printers which are NOT covered under Free Installation scope	MG2570, MG2570s, MG3070, MG3070s, TS3370, TS3370s, E410, E470, E3370, E510, E560, E4270, E4570, TS207, TS307, MG2470, MG2577s, E477, TR150,
LiDE Scanners which are NOT covered under Free Installation scope	LiDE 300, LiDE 400

