

Quick Guide

1. Before Installing

Congratulations on purchasing your **AudioCodes C455HD for Microsoft Teams IP Phone**!

Before installing your phone, make sure the following items are included in the shipped box / boxes:

- ✓ C455HD IP Phone
- ✓ Expansion Module (optional, supported on C455HD models whose CPN suffix is **DBW** and purchased separately).
- ✓ AC power adapter (optional)
- ✓ Cat 5e Ethernet cable
- ✓ Handset
- ✓ Handset cord
- ✓ Desktop stand
- ✓ Wall mount

2. Physical Description





Note: The Expansion Module option is purchased separately as a standalone unit. For instructions on how to connect it to the phone, see the *C450HD and C455HD Expansion Module Installation Guide*.

3. Cabling the Phone

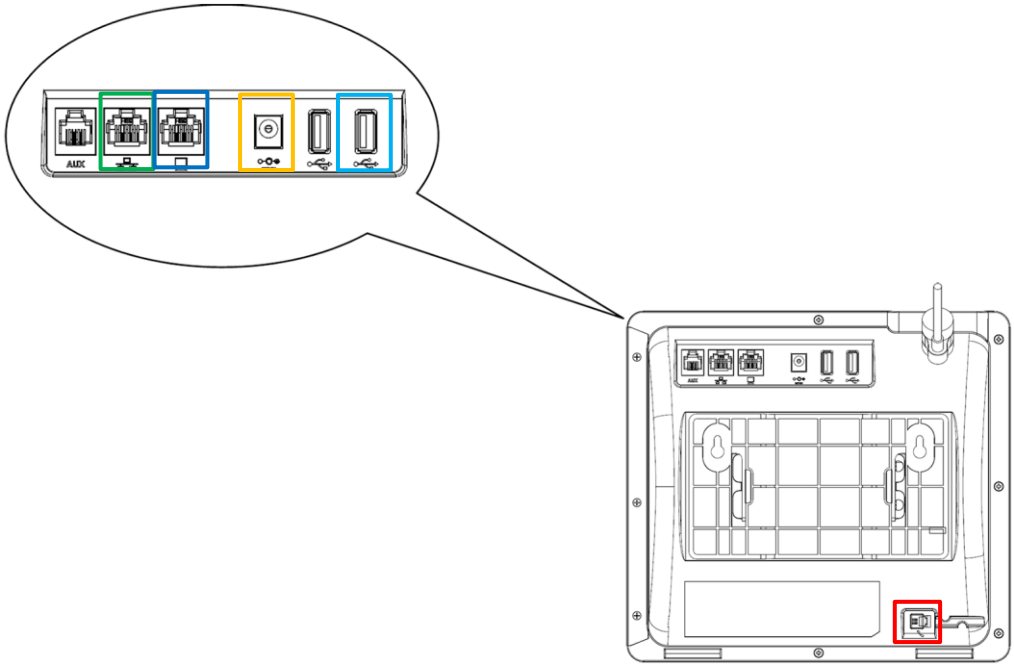


Warning: Prior to connecting power, refer to the *Compliance and Regulatory Information* document at <https://www.audiocodes.com/library/technical-documents>.

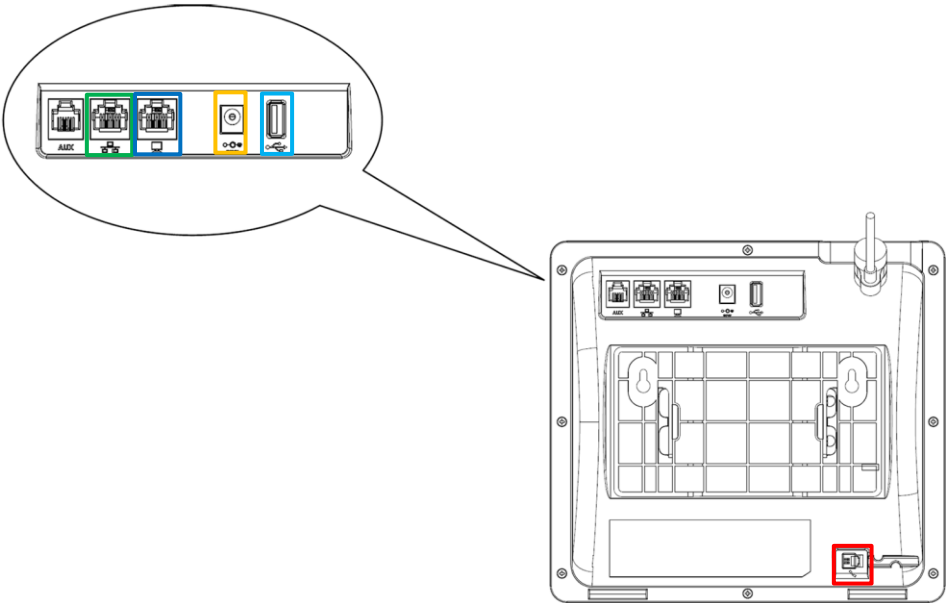
To cable the phone:

1. [Refer to the illustration below] Connect the short, straight end of the phone cord to the handset and the longer straight end of the cord to the **handset jack** on the phone.
2. (Optional) Connect a headset:
 - ✓ With the **C455HD DBW model**: Connect it to the **USB 'Device port'** shown rightmost in the next figure.
 - ✓ With the **C455HD non-DBW model**: Connect it to the **USB 'Host port'** shown rightmost in the figure below the next figure; this model features a *single* USB 'Host port'. The model also does not feature an Expansion Module option.
3. Connect the **RJ-45 LAN port** to your LAN network (LAN port or LAN switch/router) with a CAT5 / 5e Ethernet cable.
4. Connect the **RJ-45 PC port** to a computer with a CAT5 / 5e straight-through Ethernet cable.
5. Connect the connector tip of the AC power adapter to the phone's **DC 12V power socket** and connect the two-prong AC adapter directly to the electrical wall outlet. When the phone powers up, all the LEDs momentarily light up.

C455HD DBW model



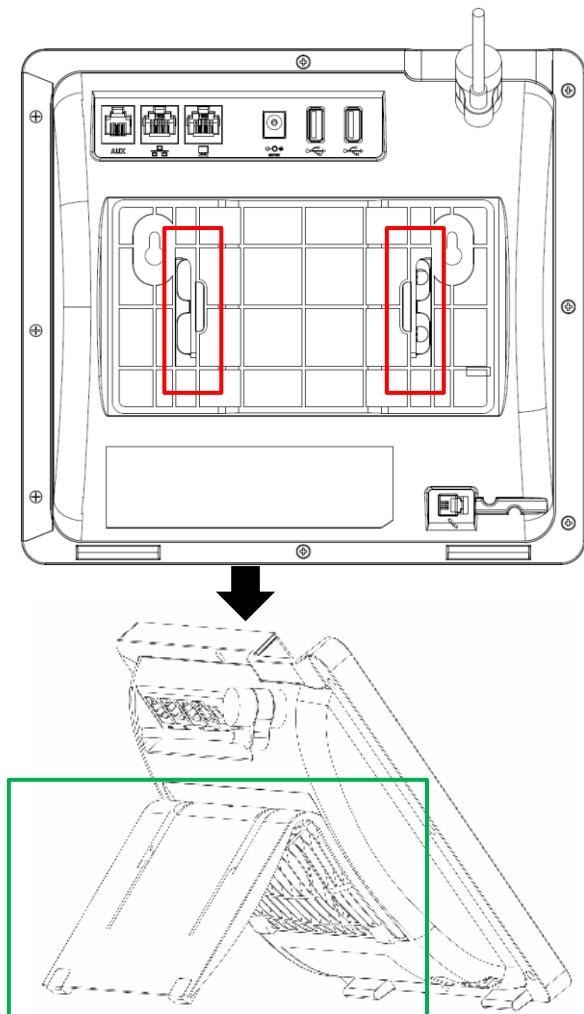
C455HD non-DBW model



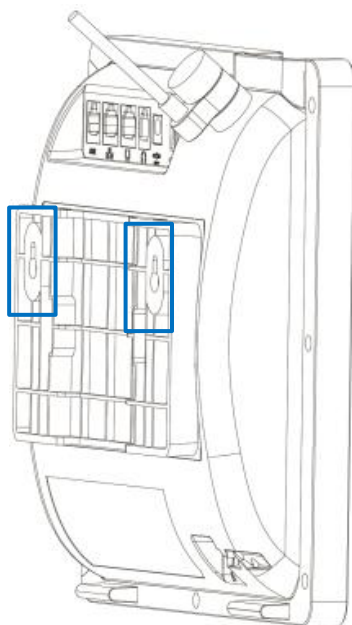
4. Mounting the Phone on a Desktop or Wall

- ✓ **Desktop:** Slide the L-shaped stand's short or long edge **slots** onto **these** rails.
- ✓ **Wall:** Slide the **wall mount fitting** onto **these** rails.

Desk Mount



Wall Mount



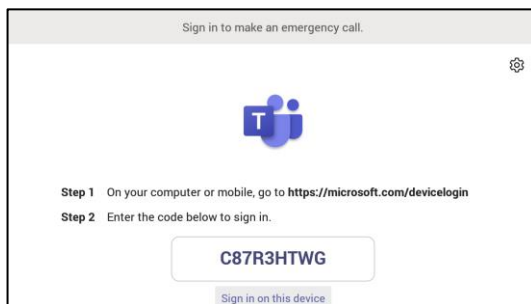
5. Signing in

See also [here](#) a brief introductory video clip demonstrating signing in to AudioCodes Teams phones.

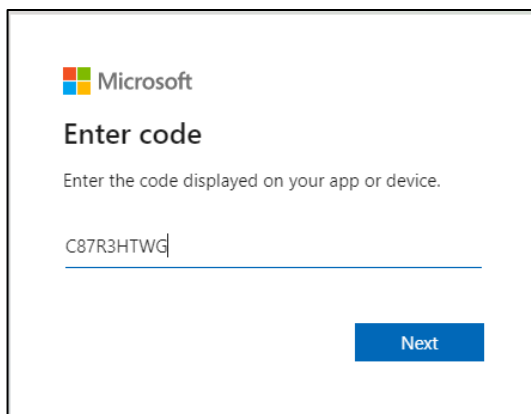


To sign in to your account:

1. Connect the device to the network.

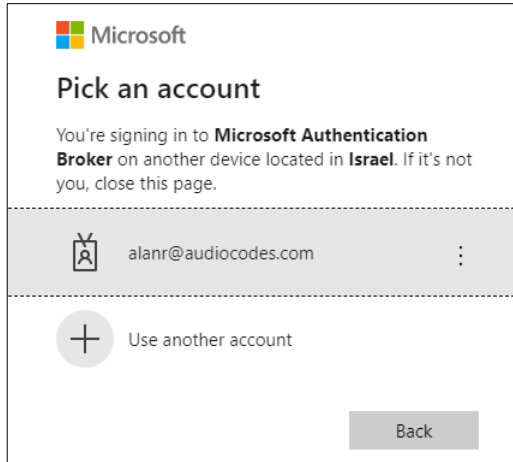


2. Point your browser to <https://microsoft.com/devicelogin> as instructed.

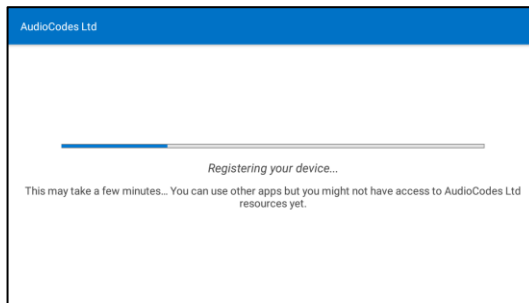


3. In the browser, enter the code as shown and click **Next**.





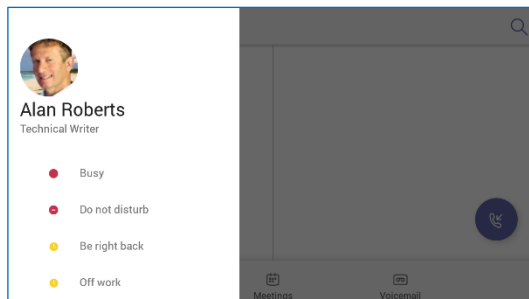
4. Click the account, close the 'Microsoft Authentication Broker' window, and then **Continue**.



5. View the home screen; you've successfully signed in.

6. Changing your Presence Status

- To change your presence status:** Swipe right, touch the current presence status, and then select the status you require.



7. Basic Phone Operations

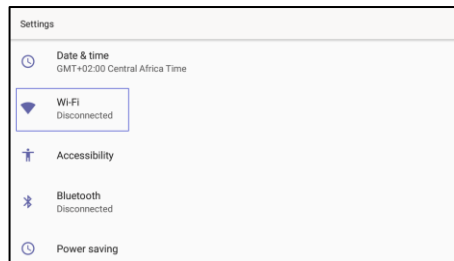
For basic phone operations, refer to Microsoft documentation and the *User's and Administrator's Manual*.

8. Connecting to a Router via Wi-Fi



Note: This section is applicable only to models with Wi-Fi functionality (models whose CPN suffix is **DBW**).

The phone can connect to an Access Point via Wi-Fi. The Wi-Fi interface can be used to make VoIP calls over Wi-Fi when the phone is installed in an environment free of LAN/cables.

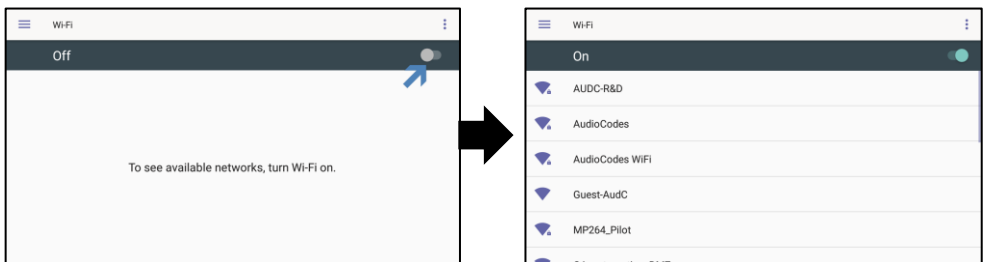


✓ You can connect to Wi-Fi by navigating to the 'Settings' menu, and then selecting the **Wi-Fi** option.

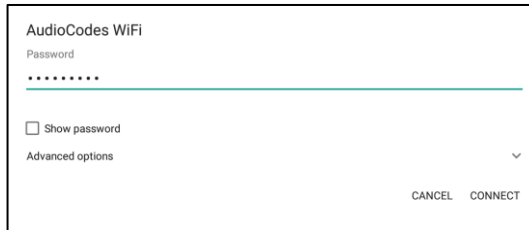
9. Enabling or Disabling Wi-Fi

☛ **To enable Wi-Fi:**

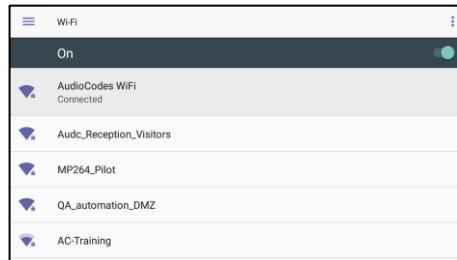
1. Turn Wi-Fi on by moving the switch in the upper right corner (Wi-Fi is disabled by default).



2. After enabling Wi-Fi, "Searching for Wi-Fi networks..." is displayed. The phone then displays the available Wi-Fi Access Points. Select the desired Wi-Fi Access Point (network).
3. Enter the Wi-Fi password if needed, and then tap **Connect**.



4. When connected to the Access Point, "Connected" is displayed:



10. Configuring Bluetooth

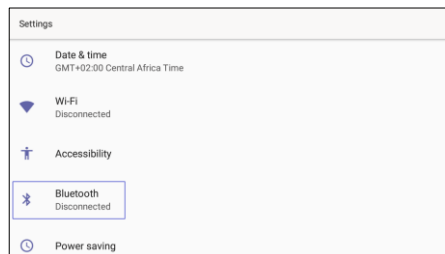


Note: This section is applicable only to models with Bluetooth functionality (models whose CPN ends with suffix **DBW**).

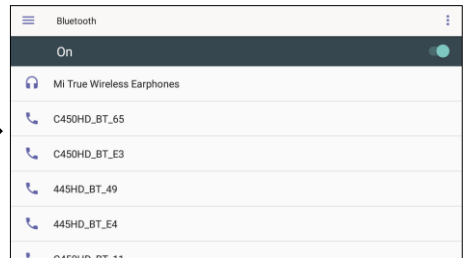
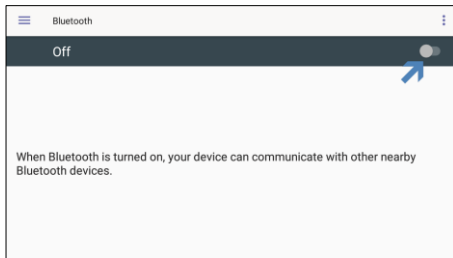
The Bluetooth interface is used to connect the phone to a wireless headset or speaker.

To pair and connect a remote Bluetooth device:

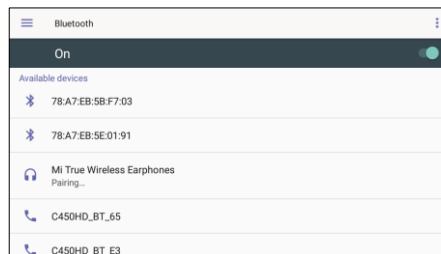
1. Press the phone's **MENU** hard key to access the 'Settings' menu.



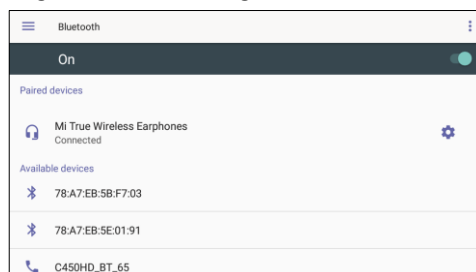
2. In the **Settings** screen, select the **Bluetooth** option, and then in the Bluetooth screen, move the switch to **On** to start Bluetooth scanning.



3. Select the desired Bluetooth device to pair. If prompted for the Bluetooth Pairing code, enter it, and then touch **Pair**.



4. Once successfully paired, the Bluetooth audio device appears under the 'Paired devices' section. To connect, touch the device name.
5. To unpair, touch the gear icon ⚙️ on the right of the device name, and then click **Forget**.





FCC WARNING

Prior to operating this device, refer to the device's [Regulatory Information and FCC warnings](#).

Notice Information

Information contained in this document is believed to be accurate and reliable at the time of printing. However, due to ongoing product improvements and revisions, AudioCodes cannot guarantee accuracy of printed material after the Date Published nor can it accept responsibility for errors or omissions. Updates to this document can be downloaded from <https://www.audiocodes.com/library/technical-documents>.

This document is subject to change without notice.

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