

Nekteck

KNEADING SHIATSU FOOT & BACK MASSAGER WITH HEAT



Model No.: NK-FW01

Questions or Concerns?
Contact support@nekteck.com

Thank You

Thank you for purchasing Nekteck Kneading Shiatsu Foot & Back Massager with Heat. Nekteck is committed to providing our customers with high-quality products and great services. Should you have any questions or concerns about using your new product, feel free to contact our helpful customer support team at support@nekteck.com.

We hope you enjoy your new product!

Explore more surprises at
 www.nekteck.com

The following pages of this manual have the instructions for all the functions and features of your Shiatsu foot & back massager. Please read the user's manual carefully.



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| SAFETY INSTRUCTIONS

Please read ALL instructions carefully before using the Foot & Back Massager for the first time. We recommend that you keep this manual for future reference, even if you are familiar with the product. Improper use or unauthorized repairs are not permitted for safety reasons and will lead to loss of warranty. The basic safety precautions should always be followed. Failure to comply with this manual may cause fire, electric shock, and other serious injuries.

- This product is not intended to diagnose or treat any medical condition or to replace the treatment from healthcare professionals. Always consult your physician before using any massagers. Please **STOP** using and consult your healthcare provider immediately when you feel uncomfortable during use.
- This product should **NOT** be used by people with reduced physical, sensory, or mental capabilities or lack of experience and knowledge, unless they are supervised or given instructions concerning the use of this product in a safe way and understand the hazards involved.
- This product is **NOT A TOY**. Please ensure adequate supervision when the product is used by or near children.
- The product is intended for **Household Use ONLY**. Only use this unit according to the intended purpose as stated in the instructions.
- In case of pregnancy, heart disease, hypertensive disease, osteoporosis, or other illnesses, consult your doctor before using this product.
- Never use this product directly on swollen or inflamed areas or skin eruptions.
- **DO NOT** use or store the product near sinks, baths, or showers containing water or near running water.



- **DO NOT** operate the product if any water or other liquids get into the massager.
- **DO NOT** leave the product unattended when plugged in.
- **DO NOT** use the product outdoors.
- **DO NOT** sit or stand on the massager. This product is not designed to support your full body weight.
- **DO NOT** put any foreign objects into any of the openings on the massager.
- **DO NOT** place any part of this appliance on or near a hot area. For example, hot gas, electric burner, or heated oven, otherwise, the plastic will melt and cause a fire.
- **DO NOT** use the product until the massager fabric cover is equipped.
- **DO NOT** let the skin directly touch the kneading rollers to avoid damage to your skin.
- **DO NOT** pull the massager fabric cover forcefully.
- The device is fitted with a heating function and has hot surfaces. Persons who are sensitive to heat must be careful when using the device.
- **Stop** using it if there is any abnormal or severe pain during use.

Electric Safety:

- Before connecting the device to the power supply, please ensure that the supply voltage stated on the rating plate is compatible with your main supply.
- **DO NOT** operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- The appliance can only be used with the power adapter that comes with the appliance.



- Unplug IMMEDIATELY and do not use the product if it has malfunctioned or has been damaged in any way. Inspect the product by a qualified person.
- Always unplug this product from the electrical outlet after use and before cleaning.
- **DO NOT** use this appliance if it has been dropped or any part of the appliance (including the massager fabric cover, cord, or power adapter) has been damaged.
- **DO NOT** operate the appliance with wet hands or wet feet to reduce the risk of electric shock.

PACKAGE CONTENTS

- | | |
|---|----|
| • Nekteck Kneading Shiatsu Foot & Back Massager with Heat | X1 |
| • User Manual | X1 |
| • Controller | X1 |
| • Power Adapter | X1 |
| • Warranty Card | X1 |

PRODUCT FEATURES



3D Kneading Shiatsu
Rollers



Soothing Heat



Versatile Massager for
Full Body



Removable & Washable
Top Cover

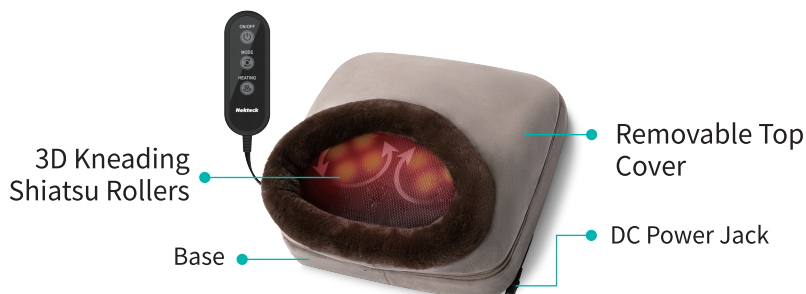
SPECIFICATIONS

Product Name	Nekteck Kneading Shiatsu Foot & Back Massager with Heat
Model Number	NK-FW01
Rated Voltage	DC 12V==2.5A
Rated Power	30W
Dimensions	11.8 x 11.6 x 7.3 in / 30 x 29.5 x 18.5 cm
Net Weight	Approx. 2.4lbs / 1.1kg

KNOW YOUR FOOT MASSAGER

Nekteck Kneading Shiatsu Foot & Back Massager combines the Kneading massage with heat therapy to effectively relieve your tension and fatigue. Designed with a removable top cover, this versatile massager can be used not only on your feet and back, but also on other body areas, like the neck, thighs, and calves. Rejuvenate your body with the Kneading Shiatsu Foot & Back Massager from Nekteck!

Massager Component



Controller



- **ON/OFF Button:**
For turning on or off the massager.
- **Mode Button:**
For adjusting the rotating directions of kneading rollers or turning on/off the kneading function.
- **Heat Button:**
For turning on or off the heating function.

OPERATING INTRODUCTIONS

Setting Up

- Remove all packing material from the massager, and make sure there is no packaging underneath or around the massager. Check if there are any parts damaged or missing during transportation.
- Unwind and plug the power cord into the DC power jack on the massager.
- Connect the power adapter to the socket, then the massager will be ready to work.
- Place the massager on a flat floor in front of your chair.

Note: If you want to turn it into a back massager, a full body massage cushion, or heating pad, unzip the removable top cover and use it to massage your thigh, calves, or back area.

Now your **Shiatsu foot & back massager** is ready for use!

Massage Operation

Step 1: Turn on the massager

Press the  button on the controller. The massager will start a 15-minute massage session. By default, the massager will rotate in a clockwise direction and the heating function will be turned on automatically with illuminated red light on the kneading rollers. If you want to cancel the heating function, press the  button, and the red light on the kneading rollers will be turned off.

Note: The kneading function and the heating function can work independently.

Step 2: Adjust the kneading rollers

Press the  to adjust the rotating directions of kneading rollers or turn on/off the kneading function. Each press and its corresponding status are shown in the chart below.

ACTIONS	STATUS
Turn On (Default Setting)	The kneading rollers start to rotate in a clockwise direction
Press Once	The kneading rollers start to rotate in an anti-clockwise direction
Press Twice	The kneading rollers turn off / stop working
Press Thrice	Back to the default setting
Note	Changing the rotation direction or switching on or off the heating function will not interrupt the 15-minute massage session.



Notes:

- The massager will turn off automatically after a 15-minute massage session.
- Each individual should NOT use the massager or the heating function for over 15 minutes at a time, and NOT use it for over 30 minutes a day.
- Allow the massager to cool down for 30 minutes between uses. Extensive use could cause the appliance to overheat and reduce its lifespan. It is highly recommended to wear socks while using this foot massager.
- Do not use the massager with shoes.

Press the ON/OFF button to stop the massage anytime during the session.

- DO NOT attempt to stand on this foot massager. Use ONLY when you are seated.

CLEANING AND MAINTENANCE

To Clean

- Unplug the massager and allow it to cool down before cleaning.
- Clean the base only with a soft, slightly damp sponge or cloth.
- DO NOT allow water or any other liquids to get into the massager.
- DO NOT immerse the product in any liquid to clean.
- DO NOT use abrasive cleaners, brushes, or strong chemicals to clean the product, for it might cause damage to the product.



The Fabric Top Cover:

- The fabric top cover can be removed for cleaning
- Hand wash it with water temperature below 30°C
- Do not dry clean
- Do not tumble dry
- Do not iron
- Do not bleach

To Store

- Place the massager in its package box or store it in a safe, dry, and cool place.
- Avoid sharp edges and pointed objects to protect the product from scratching or damaging.
- DO NOT wrap the power cord around the product to avoid breakage.
- DO NOT hang the product with the controller cord.
- Keep out of high temperatures.

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the Kneading Shiatsu Foot & Back Massager still does not operate correctly, it may be defective. Please contact a qualified technician. DO NOT try to repair it by yourself. Otherwise, there is a risk of electric shock.

PROBLEMS	POSSIBLE CAUSES	SOLUTIONS
The product does not work	The adapter is not plugged properly	Plug the adapter properly
	The ON/OFF button is not pressed	Press the ON/OFF button
	The adapter is not plugged in properly	Plug the adapter properly
The product suddenly stops working	This is normal. The product has turned off automatically after a 15-minute session	If you want to start another session, press the ON/OFF button again.
	The DC connector is not connected properly to the DC power jack	Check and reconnect the connector and jack port
	The product is overused and the overheat protection turns on	Unplug the product and let it cool down completely before using it again
	The device is pressed too hard and the kneading rollers get stuck	Press the ON/OFF button to switch on the massager again
The product stops heating	The heat button has not been pressed	Press the Heat Button, and the kneading rollers should illuminate with red light
The product is abnormally warm	The product is likely to be overused	Unplug the product and let it cool down completely before using it again

LIMITED WARRANTY

Nekteck provides all of our customers with a warranty of 12 Months from the date of purchase. Please contact our customer service team at support@nekteck.com if you have any questions.

Order ID: _____

Date of Purchase: _____

**For your own reference, we recommend that you record your order number and date of purchase.*

DISCLAIMER

Nekteck and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some countries or states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you.

IMPROPER USE OF NEKTECK'S PRODUCTS INVOLVES SERIOUS RISKS INCLUDING INJURY AND DISABILITY. YOU UNDERSTAND THAT BY KEEPING, USING, OR ALLOWING USE OF NEKTECK'S PRODUCTS, YOU AGREE TO THE FOLLOWING:

(1) NEKTECK ACCEPTS NO RESPONSIBILITY FOR ANY INJURY WHICH MIGHT OCCUR WHILE USING NEKTECK'S PRODUCTS.



(2) USE LIMITATION. YOU MAY NOT MODIFY AND REPRODUCE NEKTECK'S PRODUCTS. YOU SHALL CAREFULLY INSPECT NEKTECK'S PRODUCTS BEFORE EACH USE TO ENSURE IT HAS NOT BEEN DAMAGED AND IS FULLY FUNCTIONAL.

| CUSTOMER SUPPORT

Feel free to contact our friendly Customer Support Team if you have any questions or concerns regarding your new product. Your satisfaction is our priority.



Email: support@nekteck.com

We will reply to your message within 24 hours!

Please include your Order ID in your email when you are contacting Customer Support for faster solutions.

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