



# SMART WASH & DRY ELECTRIC BIDET TOILET SEAT

KAPWDBIDETA





# SAFETY & WARNINGS

Read all instructions before use and retain this user guide for future reference.

Read all following safety precautions carefully before use.

All images within this user guide are for reference only, refer to the actual product.

## Symbols on the product and in this user guide:

|                                                                                                  |                                                                                                                  |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
|  <b>WARNING!</b> | <b>Warning:</b> Failure to follow instructions with this symbol may result in serious injury or death.           |
|  <b>Caution</b> | <b>Caution:</b> Failure to follow instructions with this symbol may result in injury and property loss / damage. |
|                 | <b>Forbidden:</b> Statements with this symbol are forbidding an action as described.                             |
|                 | <b>Alert:</b> Statements with this symbol are alerting the user to an enforced, compulsory action.               |



### WARNING:

- Do not touch the electrical outlet with wet hands, or it may cause electric shock.
- Do not pour water, hot water or detergent on the top of the toilet or electrical outlet, as it may cause fire, electric shock, heat or short circuit. It may also cause injury and indoor water seepage due to damage of product.
- Never attempt to disassemble, repair or alter the product yourself, as it may cause fire, electric shock, heat or short circuit.
- Do not install the toilet in car, ship or any other moving object, as it may cause fire, electric shock, short circuit or fault. The ceramic, seat and main part may be damaged from falling down due to motion.
- If the product is not working, stop using immediately.
  - Under the following conditions, immediately disconnect the power supply and turn off the water angle valve:
    - Water leakage from pipe or inside of the product
    - Crack or damage on the product
    - Unusual sound or smell
    - Smoke
    - Unusual heating

- Block
- Fall out of the cushion
- The continued use of the product, by ignoring the above faults, may result in fire, electric shock, heat, short circuit, injury and indoor water seepage.
- Do not use any type of water except tap water or drinkable well water (underground water). Do not use seawater. Use of other waters may cause skin inflammation or fault.
- Do not touch the electrical plug during thunder, as it may cause electric shock.
- Do not let the water inlet soft pipe connect to the electrical plug and outlet, as it may cause fire, electric shock, heat, short circuit because of moisture condensation.
- Do not destroy or damage the power cable or plug.
- Do not damage, strike, yank, twist, excessively bend, bind, pinch or in any way alter the electrical cords. Do not place anything heavy on the cords. Failure to follow this instruction may cause fire, electric shock, heat and short circuiting.
- Do not use a loose or faulty electrical outlet or it may cause fire or short circuit.
- Do not use any power supply other than AC 220V, 50Hz.
- Do not place fingers or anything else into the warm air outlet, and do not place objects or clothes on the air outlet or cover it. Failure to follow this may cause scalding, electric shock or fire damage to accessories.
- Keep open flames (matches, cigarettes, etc) away from the product at all times, as it may cause fire.
- The toilet seat will only function when the seating sensor on the seat ring detects that there is a person seated (you will hear a beep sound when seated).



**Caution:**

- Pay attention to low temperature scalding.
  - Improper use of the seat warmer may cause low temp scalding. If sitting for a long time, turn the temp setting to “off”.
  - Turn the seat temp setting to “off”, and warm air-dry temp to “low”, under following conditions:
    - Being used by children, older people, or people who cannot adjust the temperature settings.
    - People with disabilities who may be unable to adjust the temperature settings
    - People who have taken medicine causing drowsiness (cold medication, sleeping pills, etc), under the effects of alcohol, or are otherwise inebriated.
- As this an electrical product, do not install it in a location where it can easily get wet or a location with high humidity. If installed in bathroom, please also install ventilator to maintain the bathroom ventilation. Failure to do so may cause fire or electric shock.
- Do not install close to a bathtub.
- Ensure the product is connected to cold water supply, or it may cause body burn or machine fault.
- The product must be connected to the ground correctly. If not connected to the ground, it may cause electric shock. Only use with supplied 3-prong (grounded) electrical plug.
- Use only an electrical outlet with leakage switch (rated induced currents below 15mA) or insulating transformer (1.5kVA~3kVA) to protect outlet loop. Failure to do so may cause fire or electric shock.

- Ensure the plug is firmly inserted into the wall outlet at all times, or it may cause fire, heat or short circuit.
- When removing the plug from wall outlet, remove by holding the plug. Do not pull on the cord.
- If the power soft wire is broken, cease use immediately and contact Kogan.com for replacement or repair.
- Turn off the power before doing any general maintenance or spot checks. Nozzle clean will require power to check.
- People in need of supervision or a guardian (people with disability, children, older people) must not be left unattended with the device.
- Do not let children play this product.
- Do not throw lit cigarettes, matches, or any other flaming material into the toilet.



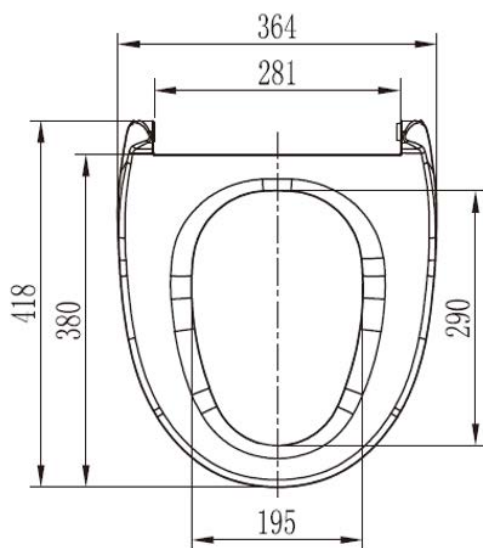
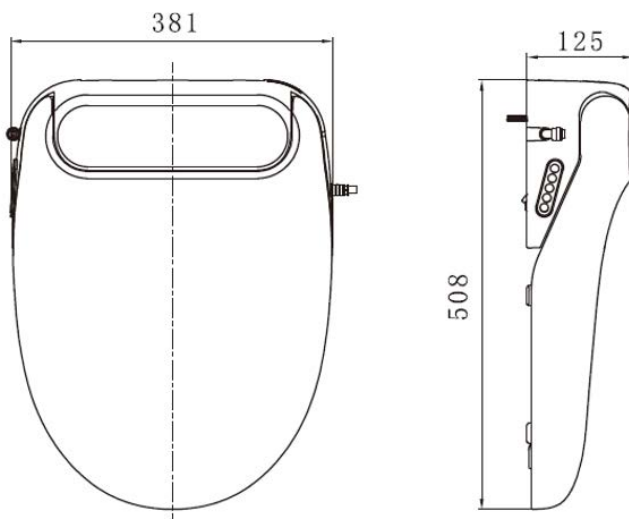
### **General safety notices:**

- Do not use the product when it is loosely fitted. The toilet and seat may separate and fall off, causing body injury.
- If damaged, do not touch broken area. Cease use and contact kogan.com for assistance.
- Do not impact forcefully, put heavy weight upon, crouch on, or stand on the product. This may cause product damage, personal injury, or indoor water seepage.
- Do not use the seat for anything other than what it was designed for. Do not pull the product by holding the seat or cover, and do not attempt to sit on it while it is not in position. Failure to do so result in product damage or injury.
- Use kitchen detergent (neutral) to clean the plastic parts (seat cover, etc) and water inlet soft hose. Do not use the following materials: bathroom detergent, house detergent, petrol, banana oil, cleaning powder, nylon brushes, etc. These products may damage the plastic parts, cause cracks, or may cause water leakage because of damaged soft hose.
- To avoid sudden water leakage, do not remove the water inlet filter when angle valve is open. Refer to Cleaning and Care section of this user guide.
- Do not crush or bend water inlet hose, as it may cause water leakage.
- If replacing another bidet, use the new hose supplied with this product. Do not reuse the previous hose, as it may cause water leakage.
- Do not pour hot water into toilet, as it may cause body injury or indoor water seepage due to toilet damage.
- Do not flush with large amount of toilet paper or other subjects except sewage and small amount toilet paper, as it may cause toilet damage. Do not flush tampons, condoms, or sanitary products.
- Do not lean on the toilet cover while using, it may damage the seat cover.
- Close the angle valve when water leaking
- When room temperature is below 0°C, to avoid piping or soft hose damage, anti-freezing measures should be adopted. If water Inlet soft hose is frozen it may destroy main body or piping, leading to water leakage. To avoid damage, please pay attention to room temperature adjustment.
- When not use for a long time, drain the inlet soft hose and disconnect from power. When next using, open the angle valve and let water connect first, or it may cause skin

inflammation due to poor water quality. It may cause fire or overheating if the power supply is always connected.

- Confirm that the filter is screwed to correct position installed, prior to using. It may cause water leakage if not screwed tight.
- When the toilet drain outlet is blocked, cut off the power then clean the obstruction. Otherwise sewage may overflow, causing indoor water seepage because of auto flush function.
- Flush the toilet after each use. Failure to do so may result in difficulty cleaning the toilet, blocked drain outlet or sewage overflow, resulting in indoor water seepage.
- After each use, if there is any mess on floor, always clean immediately to prevent corrosion or unhygienic build-up.
- Extended heating without sufficient water supply will lead to the heater becoming burned.
- Directly exposing the remote control to water may cause the remote to cease functioning.

# DIMENSIONS



# COMPONENTS

Ensure you have all of the components listed in this user guide before disposing of any packaging.



## Toilet Seat



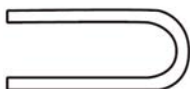
## User guide



Front wash nozzle



Rear wash nozzle



PE Intel Pipe



Rubber gasket



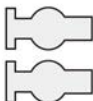
## Spanner



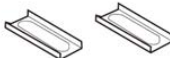
T Valve with filter



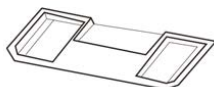
Mounting bolts (x2)



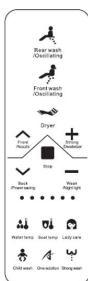
Rubber sleeves  
(x2)



Metal gasket (x2)



Fix bracket



## Remote control



## Remote bracket

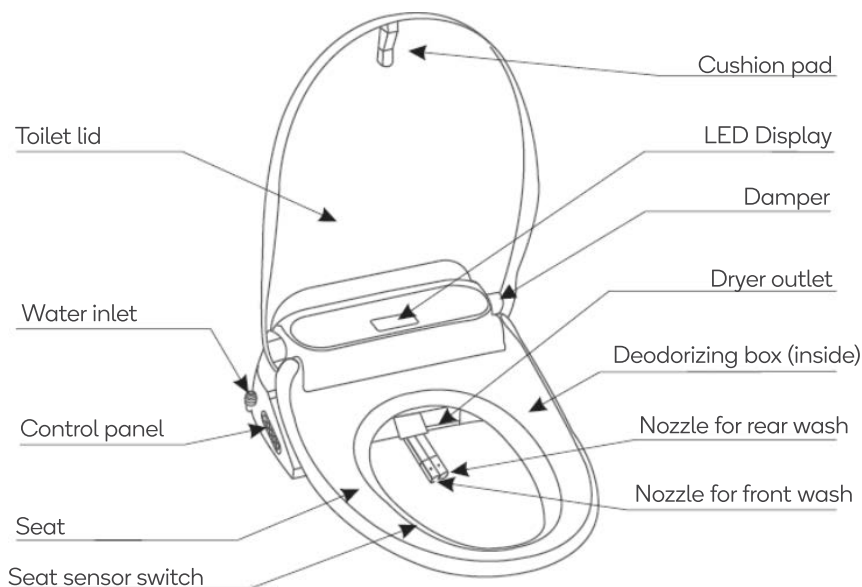


AAA alkaline  
battery (x2)



Double sided tape

# OVERVIEW



**Note:** Ensure the screen protector is removed prior to first use.

# INSTALLATION

## Precautions before Installation

- Before installation ensure toilet wall, floor tiles, ceramic toilet have all been installed. Your bathroom should have water supply and power socket nearby toilet.
- Water pressure should be between 0.06Mpa (flow) - 0.75MPa (Static), water temperature 5°C - 35°C.
- In case of transportation in subzero (freezing) condition, place the product in a warm place and wait for any residual water to thaw before installing.
- Connect daily-use water pipe only. Use tap water or drinkable well water only. Do not connect to recycled water or industrial water supplies, due to possible contamination as this would cause jamming or internal damage.
- Be sure to use T valve and filter.
- Ensure the water supply is fully connected before connecting the bidet to the power outlet.

## 1. Install T valve with filter

- Lock inlet valve to remove water pipe (Figure 1).
- Connect T valve with filter and inlet valve (Figure 2).
- Install flush tank and inlet pipe (Figure 3).

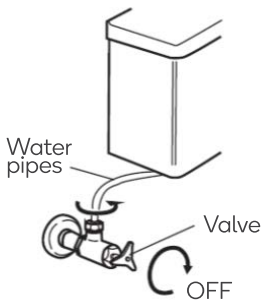


Figure 1

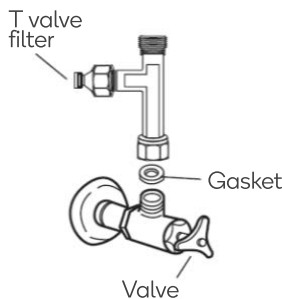


Figure 2

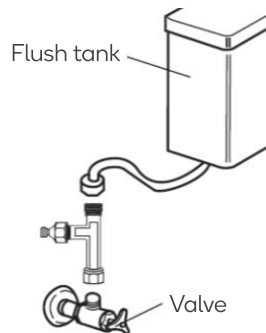
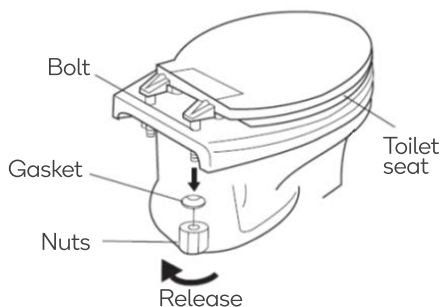


Figure 3

## 2. Toilet Seat Installation

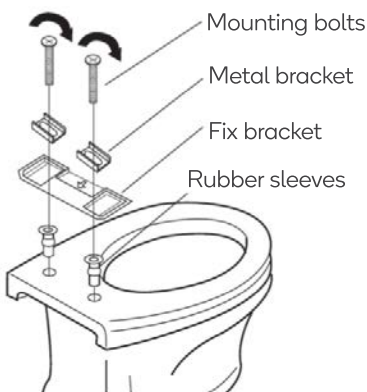
### Remove original toilet seat

- Loosen bolts with wrench
- Remove the nut and gasket, remove the toilet seat



### Install fix bracket

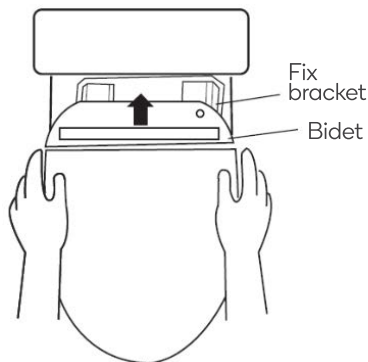
- Before the installation, place the product on the toilet bowl to check for correct fitting.
- Embed and install the rubber sleeve, fix bracket, metal bracket as shown below.
- Insert the mounting bolt and tighten it so that the fix bracket cannot move.
- If the product does not match the toilet bowl ideally, loosen the mounting bolts, remove the metal gasket, readjust the position of the fix bracket, then replace the metal gasket and tighten the bolts.



The fix bracket can adjust the range between 130-170mm.

### 3. Install bidet

- Aim the bottom card slot of the seat to the edge of fixed bracket, slide in gently. You will hear a “click” sound when it is correctly placed.
- Ensure the bidet fits into the area before placing, then lift bidet to fit it in correct position.
- Ensure the installation is correct before use. Long term uneven force will lead to cracking of the seat ring.

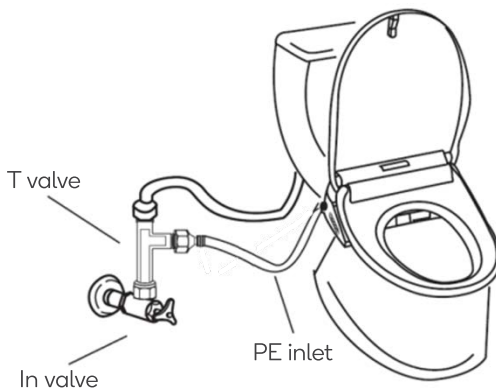


#### Note:

Do not forget to allow space for the power cable between the toilet and bidet.

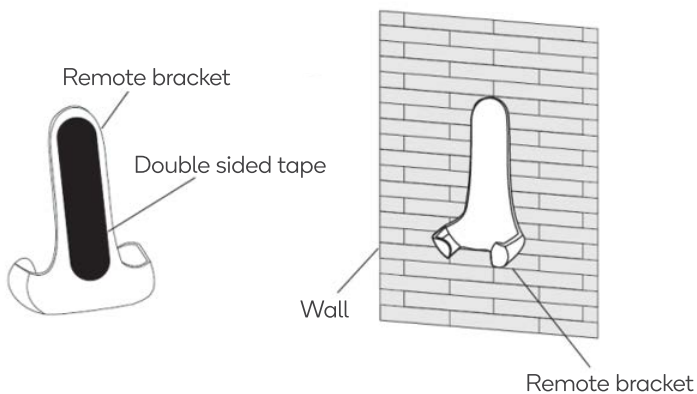
### 4. Connect Inlet Pipe

- **Connect T valve:** Hold PE inlet and push it towards the connector of T valve.
- **Connect bidet:** Hold PE inlet and push it towards the connector of bidet.
- Turn on the inlet valve after connecting to check the connectors for signs of leakage.



## 5. Installing the Remote Bracket

- Ensure the installation area is thoroughly cleaned and dry before proceeding. Apply the supplied double sided tape to the rear of the remote bracket.
- Adhere the remote control bracket to the wall pressing firmly. Allow the remote bracket to bond for 15 minutes before placing the remote control in it.



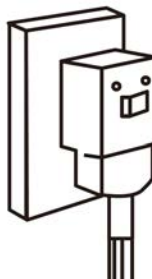
# OPERATION

## Preparation for Water Supply and Test for Operation

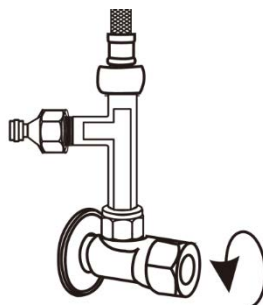
1. Insert the power plug into the electrical socket.
2. When the indicator light is on, water starts to flow into the inner water tank. The process will take approximately 11 seconds. Water then sprays out from the nozzle. All indicator lights will then turn off with a sound.
3. Press the power button on the toilet or on remote control, then the power indicator light or power icon on the LED display will turn on.
4. Adjust the temperature of water and toilet seat to an appropriate level.
5. Follow the instructions to operate, press buttons as instructed and test every operation.
6. The toilet seat will only function when the seating sensor on the seat ring detects that there is a person seated (you will hear a beep sound when seated).

## Preparation

1. Ensure the plug is inserted into the power socket then press the reset button on the residual current device (RCD). The indicator turns from black to slightly red.



2. Open the water inlet valve



- Confirm the power icon in LED display is on.

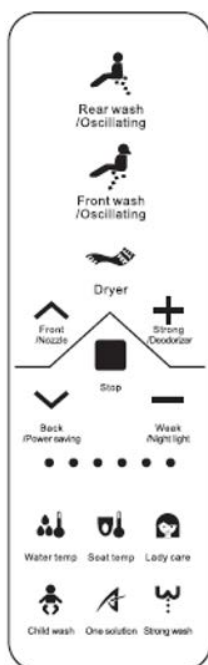


- If the power light on the product indicator panel is not lit, all functions will be unavailable. Press the power button on the control panel to activate.

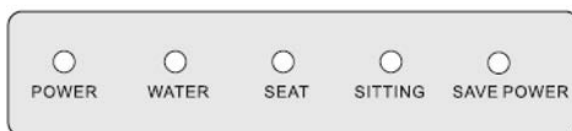


## Controls & Display

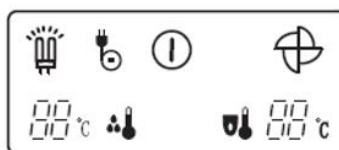
This product is controlled mainly using the remote control, with the control panel as a secondary measure.



Remote control



Indicator panel



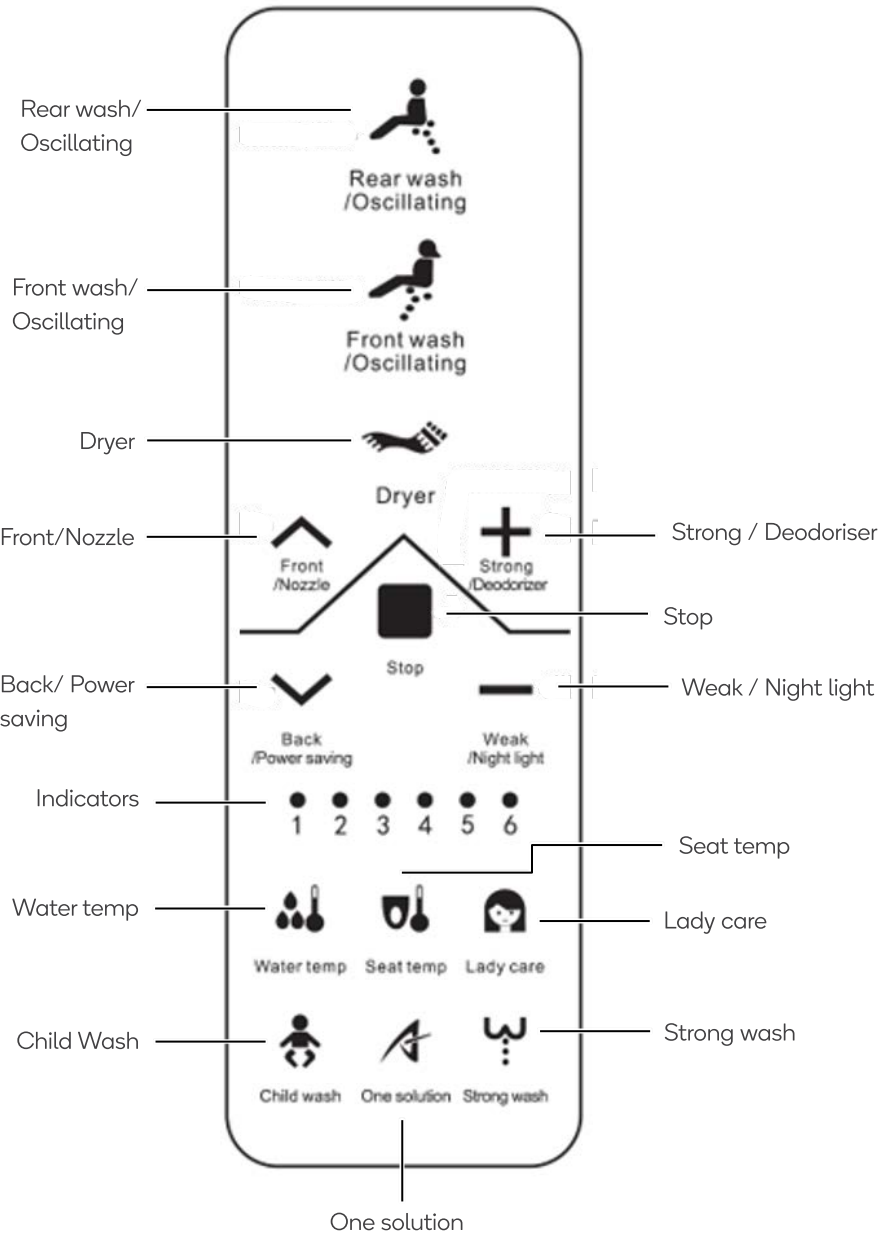
LED Display



Control Panel

Remote Control

This product is controlled mainly using the remote control, with the control panel as a secondary measure.



**Rear wash/Oscillating:**

Press this button and the rear wash nozzle will extend for operation. Press again to change to rear oscillating cleansing. The #1 indicator will blink on the remote control, while the nozzle repeatedly swings back and forth. Press again to stop oscillating cleansing and switch back to rear wash.

**Front wash/Oscillating:**

Press this button and front wash nozzle will extend for operation. Press again to change to front oscillating cleansing. The indicator #1 will blink on the remote control, while the nozzle repeatedly swings back and forth. Press again to stop oscillating cleansing and switch back to front wash.

**Stop:**

Stop the current operation. Press and hold this button for 3 seconds to shut down toilet seat.

**Nozzle position adjustment:**

Press the “Front” and “Rear” buttons to adjust the position of the nozzle. The nozzle position cannot be adjustment while oscillating.

**Water pressure adjustment:**

During wash operation press the “Strong” or “Weak” buttons to adjust the water pressure.

**Dryer:**

Press this button to start the warm air-drying operation. This operation automatic ends after 4 minutes or when the user presses the “Stop” button.

**Warm air temperature adjustment:**

Whilst drying, press the “Strong” or “Weak” buttons to adjust warm air temperature to suit your needs.

**Nozzle self-cleaning:**

Press the “Nozzle” button on remote control while in standby mode. The water will start to flow to clean the nozzle. Press this button repeatedly and the nozzle switches between rear and front cleansing and then you can clean and replace the nozzle.

**Note:**

Standby mode means that the toilet seat is in an operational state. The toilet seat is not in the state of washing, drying, nozzle self-cleaning, etc.

**Water temperature adjustment:**

The water temperature can be adjusted between 4 different levels. Press the “Water temp” button to cycle through the preset temperatures. The number indicators will display the current setting as shown below:

|                                    |              |              |              |
|------------------------------------|--------------|--------------|--------------|
| Room temperature<br>(No indicator) | 39°C<br>(#1) | 36°C<br>(#2) | 33°C<br>(#3) |
|------------------------------------|--------------|--------------|--------------|

**Night light:**

Press the “Night light” button whilst in standby; the #4 indicator will blink and the light will turn on. Pressing the button again will turn off the light.

**Seat temperature adjustment:**

The seat temperature can be adjusted between 4 different levels. Press the “Seat temp” button to cycle through the preset temperatures. The number indicators will display the current setting as shown below:

|                                    |              |              |              |
|------------------------------------|--------------|--------------|--------------|
| Room temperature<br>(No indicator) | 39°C<br>(#4) | 36°C<br>(#5) | 33°C<br>(#6) |
|------------------------------------|--------------|--------------|--------------|

**Note:** To prevent the low temp burn, the temperature will automatically reduce to below 35°C after sitting on the seat for 10 minutes.

**Power saving:**

Press the “Power saving” button whilst in standby; the #3 indicator will blink and toilet seat will go into power saving mode. Pressing the button again will cancel the operation.

**Deodoriser:**

The deodoriser feature is on by default. During drying, the deodorising function is temporarily stopped, and it will automatically resume after the drying is completed. When a person leaves the seat, the deodorising function will continue to work automatically after 90 seconds.

To disable the feature, press the “Deodoriser” button whilst in standby; the indicator #2 will blink. The deoderiser is now switch off. Press the button again to turn the feature back on.

**Lady care:**

Cleansing suitable for menstruation. Whilst in standby, press the “Lady care” button to begin operation. The nozzle extends out to and water temp is set to the highest level (39°C). Water temperature and pressure is not adjustable however the nozzle position can be adjusted to suit your needs. This operation automatic ends after 2 minutes or when the user presses the “Stop” button.

### Child wash:

A warm water gentle cleansing suitable for children. Whilst in standby press the “Child wash” button. The front wash nozzle extends out with nozzle position at the front. The water pressure is low and the temperature is set at 36°C. This operation automatic ends after 30 seconds or when the user presses the “Stop” button.

### One solution:

Pressing “One solution” button will start the following operations in the order shown below:

- Rear wash for 40 seconds
- Oscillate wash for 20 seconds
- Warm air dryer for 2 minutes

The user can end the operation at any time by pressing the “Stop” button.

### Strong wash:

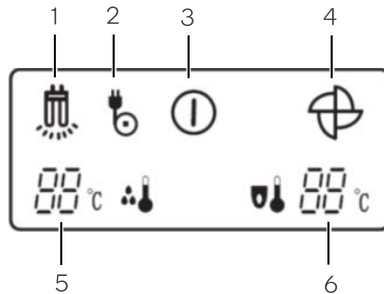
Whilst in standby, press “Strong wash” button. The rear wash nozzle extends and the water pressure will be set to the highest mode. This operation automatic ends after 2 minutes or when the user presses the “Stop” button.

### Indicator Panel



- **Power:** When the power is on, the indicator turns on. If there is something wrong with flushing components, the indicator light will blink.
- **Water:** When the water is heating, the indicator light is on. If it is over heated, the indicator light will blink.
- **Seat:** When the toilet seat is heating, the indicator light is on. If it is over heated, the indicator light will blink.
- **Sitting:** When the toilet seat detects a person, the indicator light is on.
- **Save Power:** When it enters energy saving mode, the indicator light is on.

## LED Display



- **1. Night light:** illuminates when the night light is on.
- **2. Power saving:** illuminates when the power saving mode is on.
- **3. Power:** illuminates when the power is on.
- **4. Deodoriser:** illuminates when the deodoriser is enabled and user sits on the seat.
- **5. Water temp:** When the water is heated, the temperature will be displayed in numerals. If an error occurs, the temperature figure will display letters:
  - **D:** heater problem.
  - **E:** water temperature sensor problem.
  - **F:** current water temperature is high.
- **Save Power:** When it enters energy saving mode, the indicator light is on.

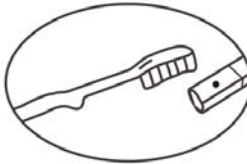
# CLEANING & CARE

## Toilet bowl cleaning

- Ensure the power is switched off at the power outlet and removed prior to cleaning.
- Use a damp, soft cloth to wipe the toilet shelf and seat. Dirt should be cleaned as soon as possible. If it's difficult to clean, you can use neutral detergent.

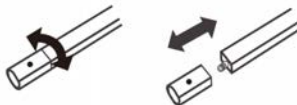
## Nozzle cleaning

- Power needs to have to be connected for Nozzle cleaning.
- Press the “Nozzle” Button and water sprays out.
- Press the button a second time, the rear nozzle extends
- Press the button again and the front nozzle extends too.
- Clean the nozzles with a brush.



## Replacing the nozzle tip

- With the nozzle extended, hold the front of the nozzle and turn it counter clockwise to remove the old nozzle tip.
- To replace the tip, insert into the nozzle and turn it clockwise.
- Do not force the nozzle tip out or bend it.



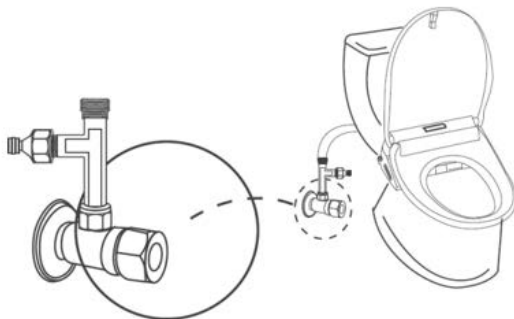
## Cleaning the filter

When the water pressure becomes low or insufficient, the filter will need to be cleaned.

1. Close the water inlet valve to stop water supply.

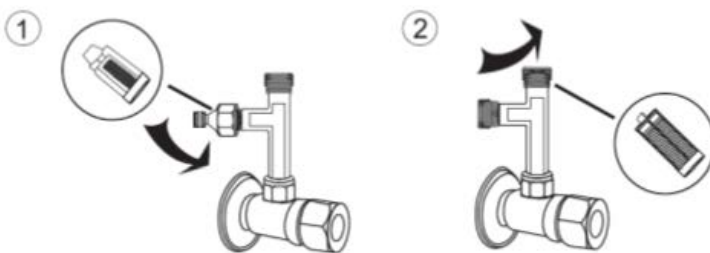
### Note:

Do not remove the filter without closing the valve. Otherwise, water will spray out.



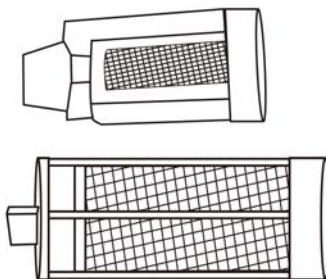
2. Remove the T valve filter.

Unscrew the connector using a spanner and then remove the filter. Refer to the images below.



### 3. Clean the filter

Remove the filter and clean it thoroughly. Rinse off dirt or clean the filter with a toothbrush.



#### **Note:**

- Do not use any cleaning agents. Clean it with water only.
- Do not use excessive force when cleaning, otherwise the filter will be deformed or damaged, affecting normal use.

### 4. Reattach the filter

Reinstall filter based on the removal sequence, following the steps in reverse order until complete.

#### **Note:**

Open the water inlet valve after installation and confirm there's no water leakage.

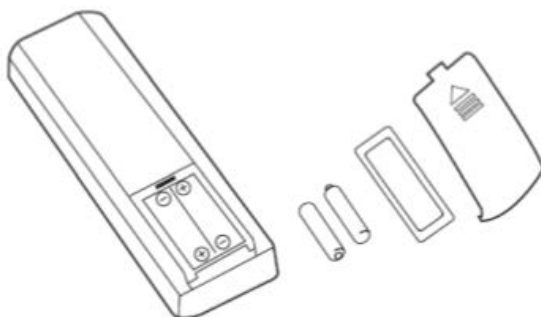
### Extended periods without use

If the toilet set is not being used for an extended period of time. Turn off the inlet valve and power supply. Do not turn off the inlet valve and power if the room temperature will be lower than 0°C, your bidet will enter the anti-freeze program automatically.

### Replacing the remote control batteries

If the batteries are running low, the remote control can become unresponsive. You should replace the battery at this point.

- Remove the battery compartment cover and discard the old batteries.
- Insert x2 AAA alkaline batteries paying attention to the polarity symbols.
- Replace the battery compartment cover.



# SPECIFICATIONS

|                               |                                                                                                                                        |
|-------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| Rated voltage                 | AC 220-240V, 50Hz                                                                                                                      |
| Rated power consumption       | 1520W (When the inflow water is 15 degrees, set the outflow temperature and strength to the maximum.)                                  |
| Power cord length             | 1.5m                                                                                                                                   |
| Dimensions                    | 508 x 381 x 125mm                                                                                                                      |
| <b>Cleansing and flushing</b> |                                                                                                                                        |
| Water pressure range          | 0.06MPa (dynamic)-0.75MPa (Static)                                                                                                     |
| Water pressure adjustment     | Adjustable in 4 levels                                                                                                                 |
| Water temperature adjustment  | Adjustable in 4 levels: 33°C, 36°C, 39°C (Room Temperature)                                                                            |
| Safety device                 | Temperature control system; Over-heated protection mechanism; Over-dried protection mechanism; water and electricity isolation system. |
| General cleansing flow rates  | 0.5-0.9L/min (Minimum required water pressures 15MPa)                                                                                  |
| Feminine cleansing flow rates | 0.5-0.9L/min (Minimum required water pressures 15MPa)                                                                                  |
| <b>Seat heating</b>           |                                                                                                                                        |
| Surface temperature           | Adjustable in 4 levels: 33°C, 36°C, 39°C (Room Temperature)                                                                            |
| Safety device                 | Temperature control system; Over-heated protection mechanism                                                                           |
| <b>Warm air dryer</b>         |                                                                                                                                        |
| Warm air temperature          | Adjustable in 4 levels from 32°C to 52°C                                                                                               |
| Safety service                | Temperature reset switch/Temperature fuse                                                                                              |
| <b>Deodoriser</b>             |                                                                                                                                        |
| Method                        | Chemical absorption by deodoriser cartridge                                                                                            |

# TROUBLESHOOTING

|               |                                                                                                                                                                                                                                                                                                                                        |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Buzzer</b> | <p>Buzz once: Sit on seat condition, all the functions are available.</p> <p>Buzz twice: Off the seat condition, parts of the functions are available.</p> <p>Buzz three times or more: There are faults of the product.</p> <p><b>Note:</b> Buzzer only works when operate on remote controller or side button or initialisation.</p> |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| Problem                                        | Possible Cause                                                                                 | Troubleshooting                                                                                                              |
|------------------------------------------------|------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| No power                                       | The electrical outlet is not connected to power supply or the plug is not insert to the bottom | Check if the electrical outlet is connected to the power supply; press the reset key on the plug                             |
| No water comes out while cleaning              | Low pressure of water supply                                                                   | Raise the water pressure                                                                                                     |
|                                                | Water inlet filter blocked                                                                     | Remount and clean the filter according to the instruction                                                                    |
| Cleansing water in not warm enough             | Water temp setting is incorrect                                                                | Readjust temperature                                                                                                         |
| Seat does not heat                             | Seat temp setting is incorrect or the product is in power saving mode                          | Readjust temperature                                                                                                         |
| Seat and cover are loose                       | Fixed bolts are loose                                                                          | Tighten the bolts                                                                                                            |
| No response when pressing the key              | Key fault                                                                                      | Reboot or contact <a href="http://Kogan.com">Kogan.com</a> for assistance                                                    |
| Product ‘Buzz’ three times and then turns off. | The heater has entered self-protection mode.                                                   | Check whether the water supply to bidet is normal. Disconnect the power and wait 5 seconds and then turn on the power again. |
| Remote isn’t working.                          | Batteries are flat.                                                                            | Replace the batteries.                                                                                                       |

NOTES

[illegible]

### **Need more information?**

We hope that this user guide has given you the assistance needed for a simple set-up. For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **[help.kogan.com](https://help.kogan.com)**

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