



SHORT & SWEET

Smart Pet Nail Grinder

User Manual

Model: DG01



www.dogcare.net

+1-833-220-1900

9am – 9pm EST, 6am – 6pm PST



dogcare@afterservice.vip



[@dogcareglobal](https://www.facebook.com/dogcareglobal)



[@dogcare_global](https://www.instagram.com/dogcare_global)

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS PRODUCT READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL.

KEEP AWAY FROM WATER.

DANGER

To reduce the risk of electric shock:

1. Do not place or drop into water or other liquid.
2. Do not use while bathing or in a shower.
3. Do not handle any part of the charger or product with wet hands.
4. Do not place or store the product where it can fall or be pulled into a tub or sink.
5. If the product falls into water, unplug it immediately. Do not reach into the water.
6. Turn off and unplug the product before cleaning.
7. Always unplug the product immediately after charging.

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

1. The product is intended for household use only.
2. Do not use the product for any other purpose than grooming the toe-nails of a dog or cat.
3. Some pets may resist nail grinding or even exhibit aggressive behavior. Before using the product, be sure to desensitize your pet (for details, please refer to the guide on the reverse side of this manual).
4. The product is not intended for use by, on, or near young children, invalids or infirm persons with reduced physical, sensory, or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
5. Use only as described in this manual. Do not carry out any maintenance other than shown in this manual. Do not use attachments not recommended by DogCare.
6. Do not store or charge near heat sources.
7. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
8. Do not use the product with a damaged or broken grinding wheel as injury may occur.
9. Use only the power cable provided for charging this product. Do not

use with a damaged cable.

10. If the product is not working as it should, if it has received a sharp blow, if it has been dropped, damaged, or dropped into water, do not use and contact the DogCare customer support.
11. Contact the DogCare customer support when a service or repair is required. Do not disassemble the product as incorrect reassembly may result in an electric shock or fire.
12. Contact the DogCare customer support to replace or recycle the battery. Do not attempt to open the product to remove or replace the built-in battery. The battery used in this product may present a risk of fire or chemical burn if mistreated.
13. When not in use, the product should be unplugged, stored in a safe and dry location, out of reach of children.
14. The ambient temperature range for operation and charging should be 32 °F to 104 °F.

THIS DOGCARE PRODUCT IS INTENDED FOR HOUSEHOLD USE ONLY.



Do not use the product for any other purpose than grooming the toe-nails of a dog or cat.



The product is not waterproof. Keep away from water.



Keep pet hair away from the spinning grinding wheel.



Do not use the product with damaged grinding wheel or power cord.



Do not store or charge near heat sources.



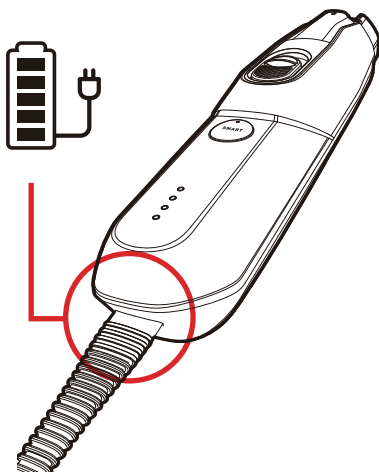
Store in a stable and safe place, out of reach of children.

READ AND SAVE THESE INSTRUCTIONS

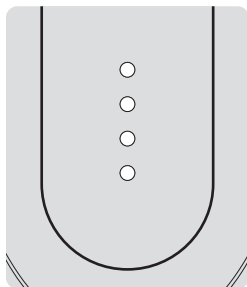
Quick Start

Charging

Your nail grinder will need to be fully charged before first use.



Battery is fully charged when the 4 LEDs are steady white.



Power Modes

Your nail grinder has three power modes for different tasks.

Quiet:

Slow and gentle grinding. Runs at a very low volume. Especially suitable for sensitive pets.

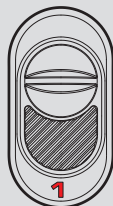
Turbo:

High speed and powerful grinding with a moderate running volume.

Smart:

Ideal performance for any nail type. Senses the thickness and hardness of the nail, then automatically adjusts to the optimal grinding speed.

Quiet



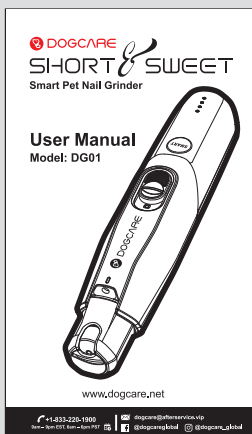
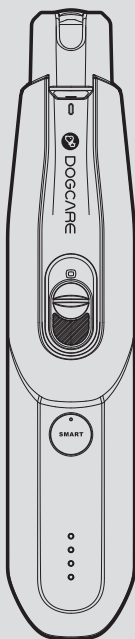
Turbo



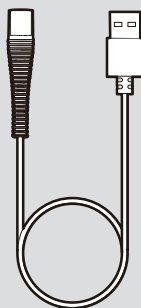
Smart



In the Box



User Manual



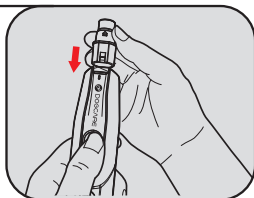
Power cable



Cleaning brush

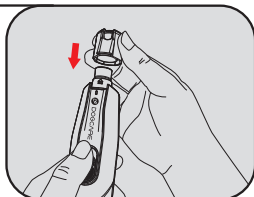
Attaching the grinding wheel

Ensure the grinder is turned off before installing the grinding wheel. Hold the grinding wheel by its plastic base and snap the wheel firmly to the grinder until you hear a click.

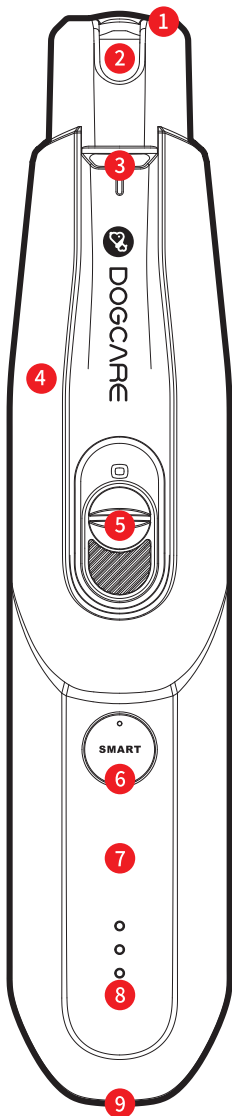


Attaching the protective cap

Ensure the grinder is turned off before installing the protective cap. Snap the protective cap firmly to the grinder until you hear a click.



Functions



1 Protective Cap

The cap with two openings collects nail dust and helps keep the nail in place. 3 nail grinding methods—free, small opening, and large opening—are suitable for pets of all sizes.

2 Diamond Grinding Wheel

The industrial-grade grinding wheel is more wear-resistant and dust-free than the sanding band used in most competing products.

3 Auxiliary light

Illuminates the nail quick for easier and safer trimming. Double press the SMART button to switch on or off the auxiliary light.

4 Heavy-Duty Motor

The optimum balance between performance and quietness.

5 Power Switch/Quiet Mode/Turbo Mode

Easily switch between Quiet mode (position 1) and Turbo mode (position 2) using the sliding switch.

6 Smart Mode

Easily change to DogCare's original Smart mode by using the SMART button. Senses the thickness and hardness of the nail, then automatically adjusts to the optimal grinding speed.

7 High-Capacity Li-Ion Battery

The built-in lithium-ion rechargeable battery delivers up to 2 hours of runtime per charge (subjective to the operating environment and the selected power mode).

8 LEDs

The remaining battery is displayed in real-time.

9 Charging Port

Recharges with standard USB included in the box, which works with computer ports, portable power banks, and existing USB power adapters.

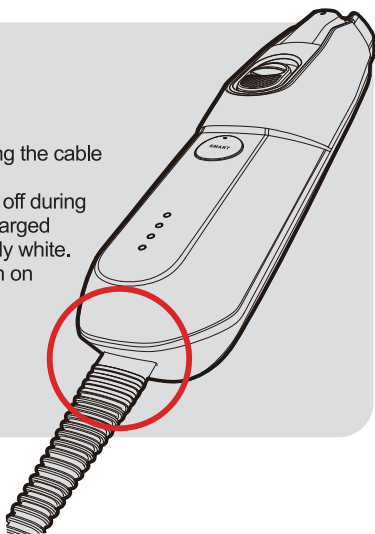
Turning on or off the auxiliary light

- Use the auxiliary lighting function when you need it—according to the current lighting needs and your pet's tolerance to light.
- To turn on or off the auxiliary light, with the nail grinder powered on, double press the SMART button.



Charging

- Connect to a USB port using the cable included in the box.
- The LEDs will flash on and off during charging. Battery is fully charged when the 4 LEDs are steady white.
- The nail grinder will not turn on while being charged.



Power Modes

Your nail grinder has three power modes for different tasks.

Quiet Mode

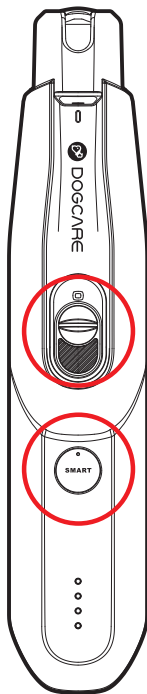
- Turn the sliding switch to position 1 to switch to Quiet mode.
- In Quiet mode, the nail grinder features a gentle speed and operates at an extremely low volume. It is suitable for small and delicate nails. When using the nail grinder for the first time, and for grooming skittish or nervous pets, it is recommended to try Quiet mode first.

Turbo Mode

- Turn the sliding switch to position 2 to switch to Turbo mode.
- In Turbo mode, the nail grinder features a fast speed and operates at a moderate volume. It is suitable for thick and hard nails and helps reduce trimming time.

Smart Mode

- Press the SMART button in either Quiet or Turbo mode to switch to Smart mode. Press the SMART button when in Smart mode to exit Smart mode and return to the previous mode.
- In Smart mode, the nail grinder senses thickness and hardness of the nail, then automatically adjusts to the optimal grinding speed. When the nail is small and delicate, the speed is set to gentle. When the nail is thick and hard, the speed is set to turbo.



Maintenance and Cleaning

Remove and Install the Attachments

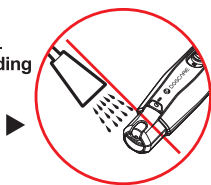
- To remove the protective cap, with the nail grinder off, detach the cap from the grinder body. To re-attach the protective cap, with the nail grinder off, snap the cap firmly to the grinder until you hear a click.
- To remove the grinding wheel, with the nail grinder off, hold the grinding wheel by its plastic base and pull it off from the grinder. To re-attach the grinding wheel, with the nail grinder off, hold the grinding wheel by its plastic base and snap the wheel firmly to the grinder until you hear a click.
- **When removing and installing the attachments, please avoid violent operations, otherwise you may cause injury to yourself.**

Cleaning the Attachments

- After each use, remove the attachments from the nail grinder to clean out any nail dust.
- Clean the protective cap with the included brush. Or wash the protective cap with water and dry thoroughly with a soft cloth before re-attaching on the nail grinder.
- Clean the grinding wheel with the included brush. **Do not use water to clean the grinding wheel.**
- **Do not attempt to clean the nail grinder by inserting pointed objects through an opening.**

Replacing the Grinding Wheel

- For maximum efficiency, replace the grinding wheel when worn.
Do not use the nail grinder with a damaged or broken grinding wheel as injury may occur.
- You can purchase the replacement grinding wheel by visiting DogCare's Amazon store or www.dogcare.net.



Maximizing Battery Life and Lifespan

- If not using the nail grinder for a prolonged period of time, please charge it every three months to preserve battery life.

Troubleshooting

✖ Will not charge

- ✔ Check that the household electrics are on—test by plugging in another appliance.
- ✔ Test the nail grinder in a different USB port.
- ✔ Check the power cable for signs of damage. If damaged, stop using and contact DogCare Customer Support.

✖ Running time is too short

- ✔ Make sure that the nail grinder is fully charged before each use.
- ✔ The grinding wheel may be clogged. Clean the grinding wheel as described in Maintenance and Cleaning on page 7-8.
- ✔ It is normal to have a moderate reduction in battery discharge time due to battery age or use.

✖ Will not switch off

- ✔ The nail grinder is switched off using the sliding switch.

✖ Stops working or LEDs do not light up

- ✔ Fully charge the nail grinder.
- ✔ The nail grinder has a built-in safety mechanism that will automatically stop it if exceeds the safe operating temperature range or if the grinding wheel become blocked.
- ✔ The grinding wheel may be clogged. Clean the grinding wheel as described in Maintenance and Cleaning on page 7-8.
- ✔ The ambient temperature range for operating and charging should be 32 °F to 104 °F. Do not use it outdoors.
- ✔ Switch the nail grinder on again after trying the above steps. If the nail grinder is still not working properly, please contact DogCare Customer Support.

✖ No speed difference between modes

- ✔ The Smart mode automatically adjusts speed only upon detecting the nail condition. The speed under Smart mode may have no difference to Quiet mode if the nail grinder is not actually grinding nail.

✖ Unusual noise

- ✔ The level of sound from your nail grinder will vary depending on the power mode selected. To decrease the noise, use the sliding switch to select Quiet Mode.
- ✔ If the noise is louder than usual, clean the grinding wheel as described in Maintenance and Cleaning on page 7-8.
Do not use the nail grinder with a damaged or broken grinding wheel as injury may occur. Replace the grinding wheel.

✖ Nail grinder body overheats

- ✔ The ambient temperature range for operating and charging should be 32 °F to 104 °F. Do not use it outdoors.
- ✔ The grinding wheel may be clogged. Clean the grinding wheel as described in Maintenance and Cleaning on page 7-8.

- ✓ Do not use the nail grinder with a damaged or broken grinding wheel as injury may occur. Replace the grinding wheel.
- ✗ **Grinds inefficiently or unevenly**
- ✓ The grinding wheel may be clogged. Clean the grinding wheel as described in Maintenance and Cleaning on page 7-8.
- ✓ Do not use the nail grinder with a damaged or broken grinding wheel as injury may occur. Replace the grinding wheel.

Contact Us



Live Chat

Live chat with us 24/7 on

www.dogcare.net or on Facebook **@dogcareglobal**.



◀ Scan the QR code to access



Phone

1-833-220-1900

Our helpline hours:

- 9am - 9pm EST, 6am - 6pm PST
- 7 days a week



Email

dogcare@afterservice.vip

To help us address your inquiry as quickly as possible, please include the following in your email:

- Your name
- Phone number
- Product name or model number

We will respond to your inquiry within 12 hours.

Guarantee Terms and Conditions

DOGCARE CUSTOMER CARE

Thank you for choosing to buy a DogCare product.

Your DogCare product will be covered for parts (excluding grinding wheel and battery) and labor for 12 months from the date of purchase, subject to the terms of the guarantee. However, indispensable legal rights of the final consumer under applicable national legislation governing the sales of consumer goods are not affected by the terms of the guarantee.

If you have any queries regarding your DogCare product, visit www.dogcare.net for online help, general tips and useful information about DogCare.

If your DogCare product needs a repair, call DogCare (toll free) at 1-833-220-1900 so we can discuss the available options. If your DogCare product is under guarantee, and the repair is covered, it will be repaired at no cost.

LIMITED 12-MONTH WARRANTY

Terms and conditions of the DogCare 12-month limited guarantee.

WHAT IS COVERED

Your DogCare product is warranted against original defects in materials and workmanship for a period of 12 months from the date of purchase or delivery, when used in accordance with the DogCare User Manual. Please retain your proof of purchase.

This warranty provides, at no extra cost to you, all labor and parts (excluding grinding wheel) necessary to ensure your product is in proper operating condition during the warranty period (if any part is no longer available or out of manufacture, DogCare will replace it with a functional replacement part).

This warranty is only valid if the product is used in the country in which it was sold.

WHAT IS NOT COVERED

DogCare shall not be liable for costs, damages or repairs incurred as a result of, due to, or from:

- Accidental damage, faults caused by negligent use or case, misuse, neglect, careless operation or handling of the product which is not in accordance with the DogCare User Manual.
- Use of the product for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the DogCare User Manual.
- Use of parts and accessories other than those produced or recommended by DogCare.
- Faulty installation (except where installed by DogCare).
- Repairs or alterations carried out by unauthorized parties or agents.
- Normal wear and tear (e.g. grinding wheel etc.).
- Reduction in battery discharge time due to battery age or use.

If you are in any doubt as to what is covered by your warranty, please contact DogCare.

WARRANTY LIMITATIONS AND EXCLUSIONS

To the fullest extent permitted by applicable law, any implied warranties relating to your product including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.

To the fullest extent permitted by applicable law, your remedy for breach of this warranty is limited to the warranty service described below. DogCare will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your product.

This limited warranty gives you specific legal rights. You may also have other rights which vary by State.

This limited warranty is not transferable.

SUMMARY OF COVER

The repair or replacement of your DogCare product under guarantee will not extend the period of guarantee.

The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

The guarantee becomes effective from the date of purchase (or to the date of delivery if this is later).

You must provide proof of (both the original and any subsequent) purchase/delivery before any work can be carried out on your DogCare product. Without this proof, any work carried out will be chargeable.

Keep your receipt or delivery note.

All work will be carried out by DogCare or its authorized agents.

Any parts which are replaced by DogCare will become the property of DogCare.

CONFORMITY INFORMATION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful

interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Technical Specifications

Product Name	DogCare Smart Pet Nail Grinder
Model Number	DG01
Weight	7.4 oz
Dimensions	7.2 x 1.5 x 1.6 in
Motor Power	5.6W
Battery Type	Built-in rechargeable lithium-ion battery
Battery Capacity	2200mAh
Charging Time	Approx. 5 hours
Battery Life	Approx. 3 hours
Operating Ambient Temperature	32 °F to 104 °F

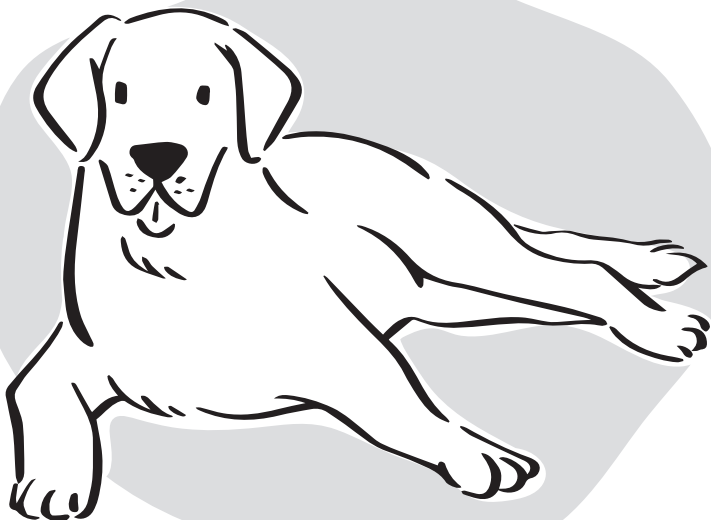


DogCare's Guide to Stress-Free Nail Grinding

Ease into Nail Grinding

1 Best Timing

Some pets do get anxious when it comes to nail trimming, so it is important to choose a time when your pet is relaxing. It can be helpful to have your pet lie on his/her side, which makes the paw-handling training easier.



2 Paw Handling

You need to get your pet used to having his/her paws touched handled before introducing the nail grinder. Massage the paw gently and touch the nails while offering your pet treats. Repeat this exercise a few times daily until your pet shows no resistance.



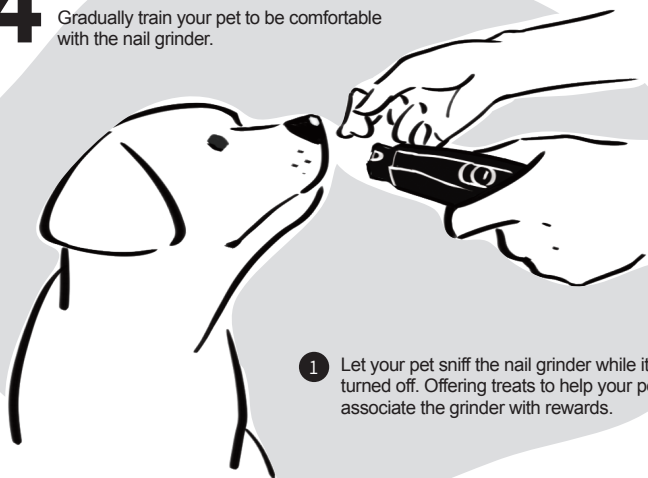
3 Check the Paws for Abnormalities

While you're at it, check the paws for debris, ticks, odd nail color, or any signs of injury. Bring any wounds to the attention of your veterinarian before you attempt to trim the nails.



4 Introduce the Nail Grinder

Gradually train your pet to be comfortable with the nail grinder.



- 1 Let your pet sniff the nail grinder while it is turned off. Offering treats to help your pet associate the grinder with rewards.



- 2 Turn the grinder on and run it near your pet's ear for him/her to get used to the sound.

- 3 When your pet starts to feel comfortable with the nail grinder turned on, try holding the grinder near your pet's paw. Do not do any actual grinding yet. You may need to repeat the above steps a few times until your pet consistently remains calm with the grinder.



Safety Tips



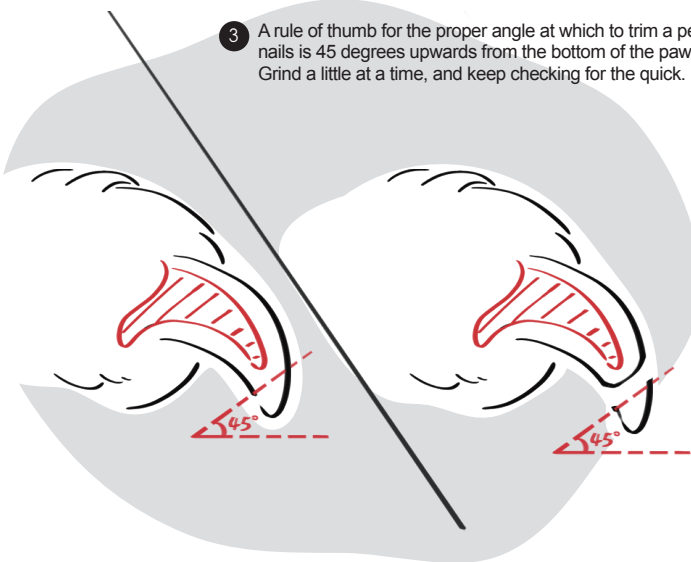
1 Identify the Quick

- 1 Before grinding your pet's nails, you need to be able to identify the quick of the nail. The quick is the soft core of the nail. The quick is very sensitive because it contains blood vessels and nerve endings. Should you accidentally cut or grind into the quick, the nail will start to bleed and it is painful for your pet.

- 2 For light-colored nails, the quick is usually pink. For dark-colored nails, the quick is usually a dark spot, which is harder to see. In both cases, turning on the auxiliary lighting helps to better observe the quick.



- 3 A rule of thumb for the proper angle at which to trim a pet's nails is 45 degrees upwards from the bottom of the paw. Grind a little at a time, and keep checking for the quick.





- 4 In case you accidentally grind into the quick, you can use styptic powder to stop the bleeding.

2 Secure Your Pet

Your pet may become nervous in the presence of the nail grinder so it is best to secure your pet. Since you will need both hands to grind the nails, it may be helpful to ask another person who is familiar with your pet to assist in restraining your pet.





3 Keep Hair away from the Grinding Wheel

If pet hair is accidentally caught in the nail grinder, immediately turn off the grinder and untangle the hair. For pets with particularly long hair, it is recommended to keep the protective cap on and grind through one of the openings.

How to Use DogCare Smart Pet Nail Grinder

- 1 Turn on the nail grinder and select a **power mode**. Use the Smart mode for most nail grinding needs. Use the Quiet mode for particularly skittish pets. Use the Turbo mode for large dogs.

Keep the nail grinder away from the nail when turning on, or the grinder may grab the nail cause loss of control or injury.

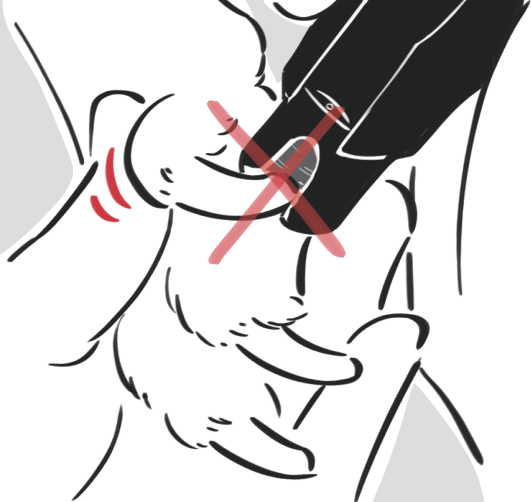




- 2** **Hold a paw with your non-dominant hand and spread the toes.** Carefully hold back fur so you can access the nails. Hold the grinder in your dominant hand and get your pet used to the sound. Support the paw in one hand while operating the nail grinder in the other hand. This is more comfortable for your pet as it lessens vibration on the paw.

- 3** **Press the grinding wheel lightly against the nail for 2-3 seconds at a time.** Use a continuous side-to-side motion when grinding each nail. Holding the tip in one place too long can cause unevenness and overheating. Do not keep the grinding wheel against the nail for longer than 3 seconds at a time.

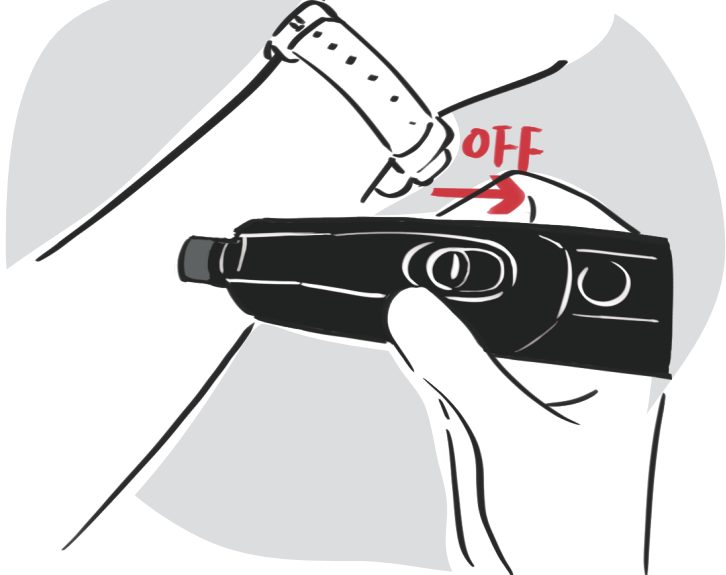




- 4** Do not apply excessive force to the nail when grinding. Let the speed of the grinder do the work. Pressure may cause the nail to get too hot, resulting in discomfort for your pet.

- 5** Instead of attending to one nail at a time, **you can also briefly grind each nail on one paw, and then the other, in several passes.** This allows time for the nails to cool. You may repeat this process as needed.





- 6** You can check periodically if the grinding wheel overheats. Make sure to turn the grinder off, wait for the grinding wheel to stop spinning, and then touch it quickly to the back of your hand. If it feels hot, let the nail grinder cool down before resuming grinding. Never touch the grinding wheel while it is still spinning.

- 7** Praise your pet frequently during the session and at the end. If possible, have a helper offer treats while you grind your pet's nails. Be patient. Take a break if your dog starts excessively growling, yelping, or otherwise seems too anxious to proceed.





HUMAN ∞ ANIMAL BOND