



GAOMON Driver Installation

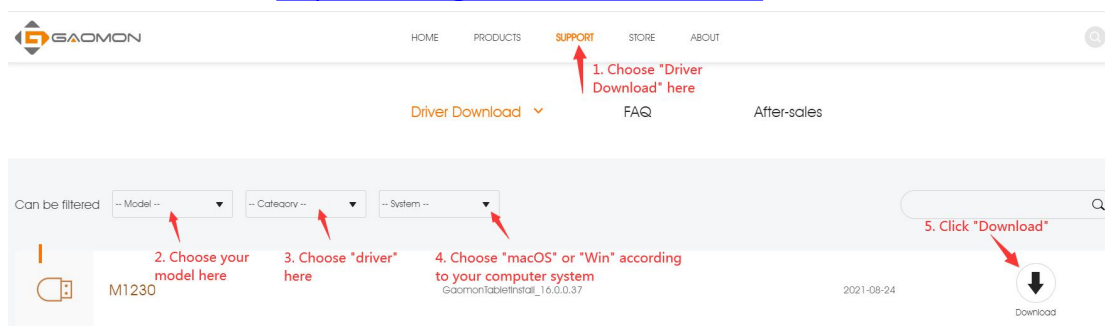
For Windows User

1. Make sure all the cables are well connected.
2. Close all **art programs** and **anti-virus program** first.
Make sure there is no anti-virus program running here.(You can still run anti-virus program while the issue get confirmed and fixed)



3. Please uninstall the previous GAOMON driver clearly first.
Go to Control Panel -- Programs and Features -- uninstall current GAOMON Driver -- also make sure **no other brands tablet driver. (VERY IMPORTANT)**

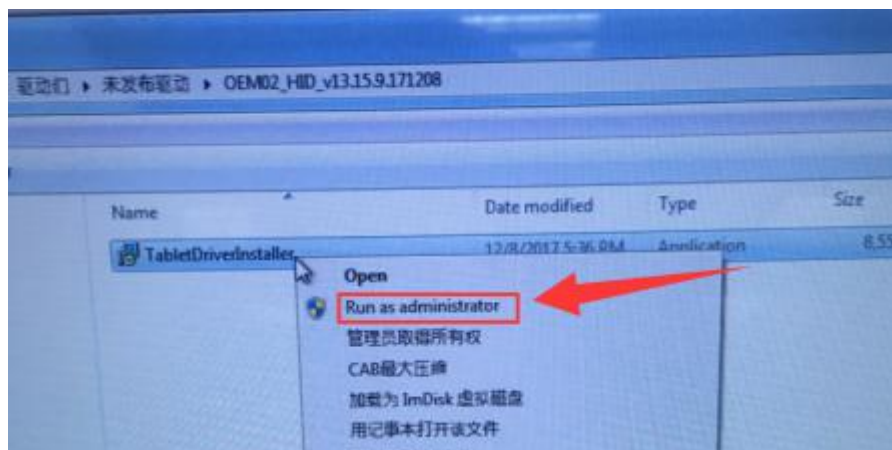
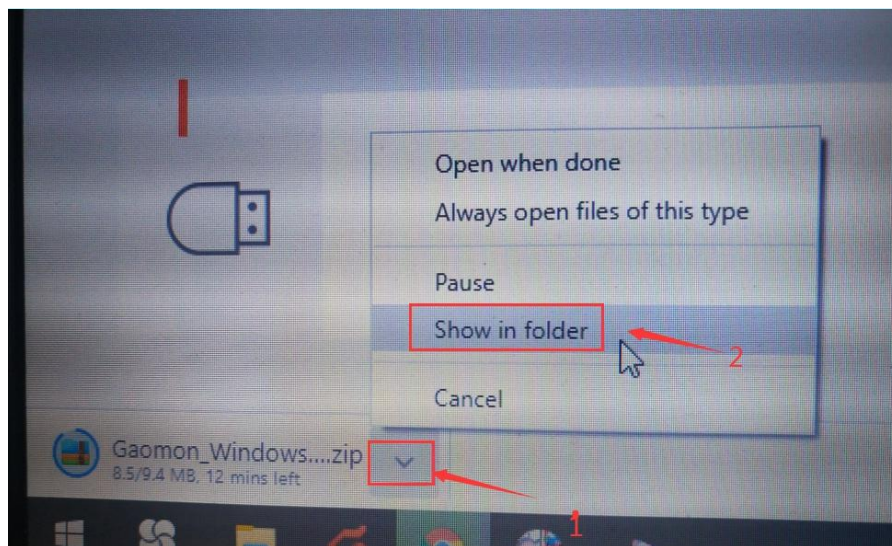
4. Download and install GAOMON driver.
Download link here: <https://www.gaomon.net/download/>



- (1) Please right-click the driver setup icon, whose file extension is 'exe', in the installation file and select '**Run as administrator**' from the dropdown list.



(Run as an administrator before installation , not after installation.)

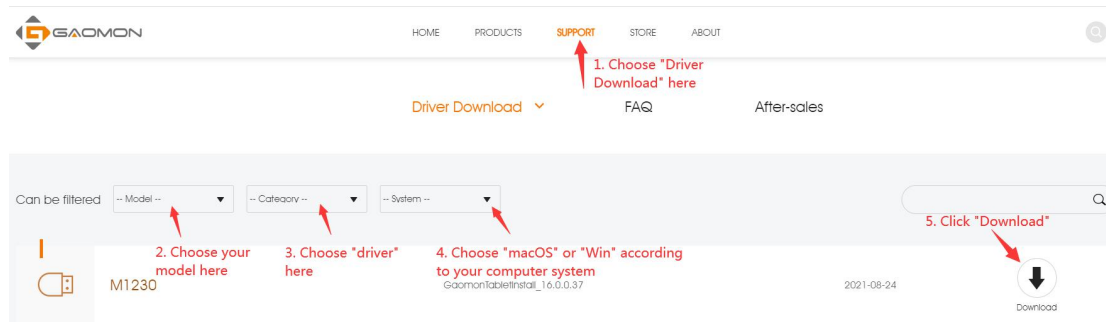


(2) Don' change the installation path. The default path is Disk C:

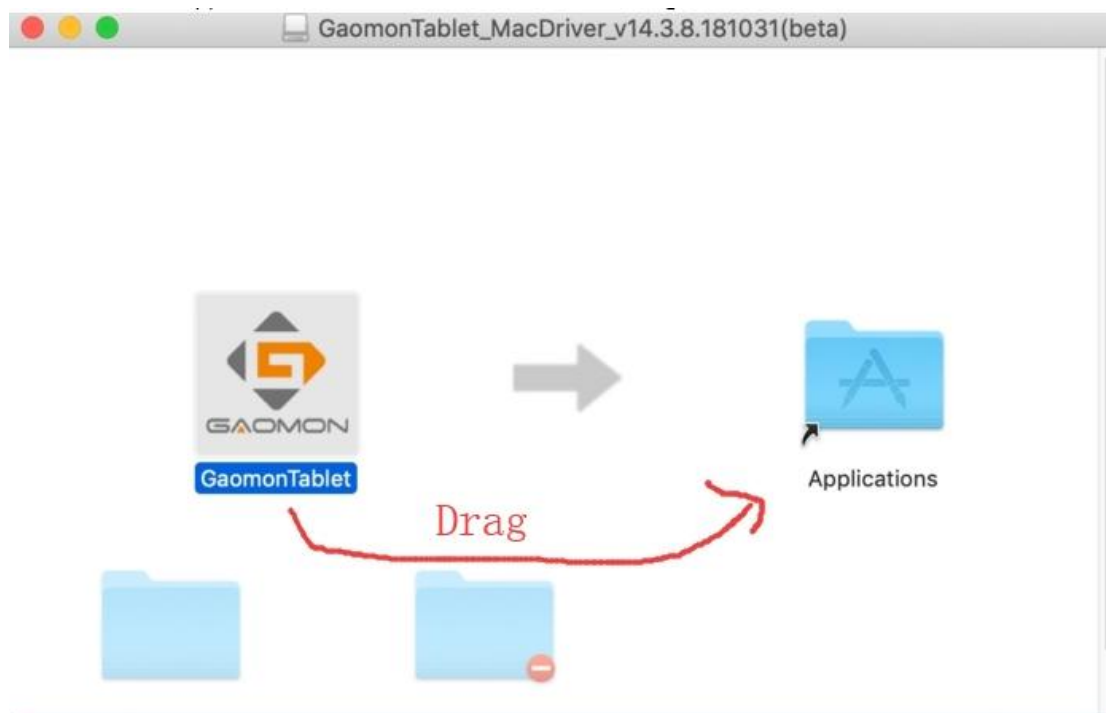


For Mac User

1. Make sure all the cables are well connected.
2. Download GAOMON driver here: <https://www.gaomon.net/download/>



3. Install the downloaded driver as below shows:
Click the installation package -- Drag 'GaomonTablet ' icon upon 'Applications' and hold on for a while until it enters in 'Applications' folder -- Double click 'GaomonTablet' and select 'Open' to run the driver.

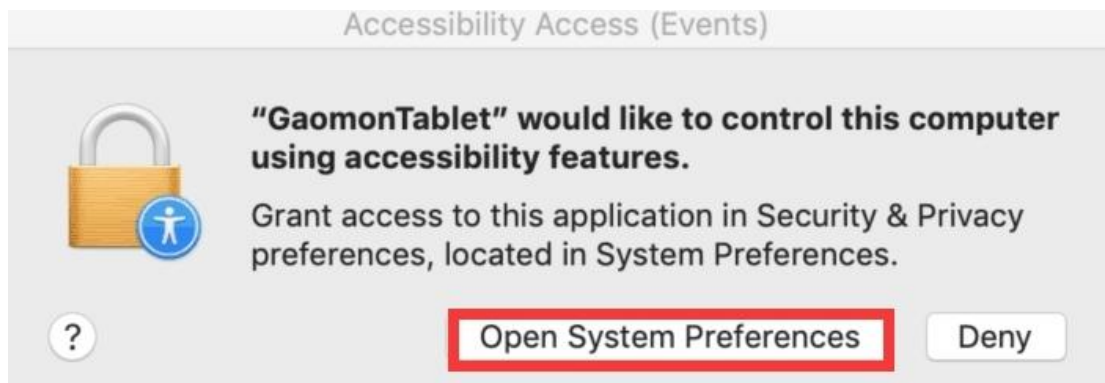


Here is the end of installing the driver completely.

If OS version are **mac 10.14 or later/mac Big Sur** , please kindly remember to add the GAOMON driver to the 'whitelist' to ensure that the tablet works normally. If it is below mac 10.14, please skip the following 2 steps.

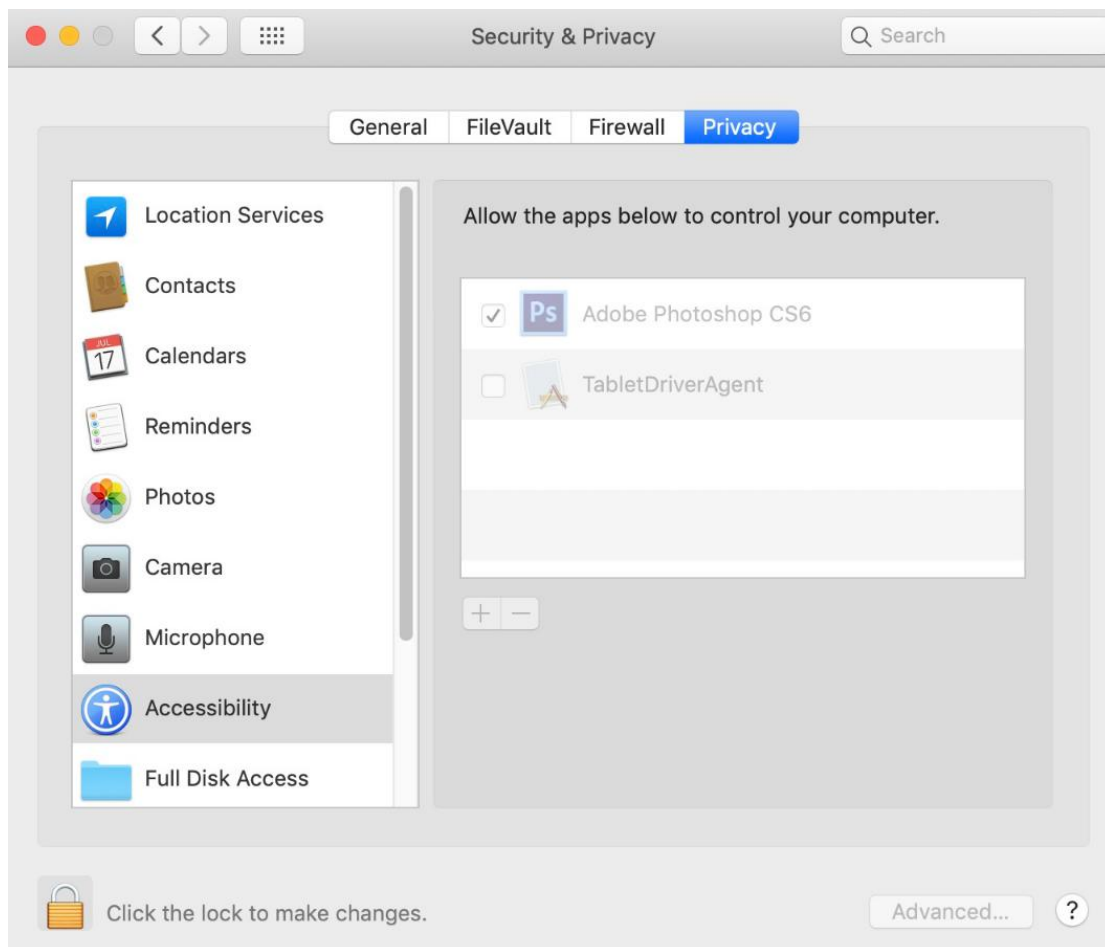


4. After installation, **press one of the express key on the tablet** and it will pop out a box 'Accessibility Access' . Then click 'Open System Preferences' to bring out 'Security & Privacy' box. **Don't click "Deny"!**



5. **Set Up 'Security & Privacy' to add 'TabletDriverAgent' in the whitelist** as below shows:

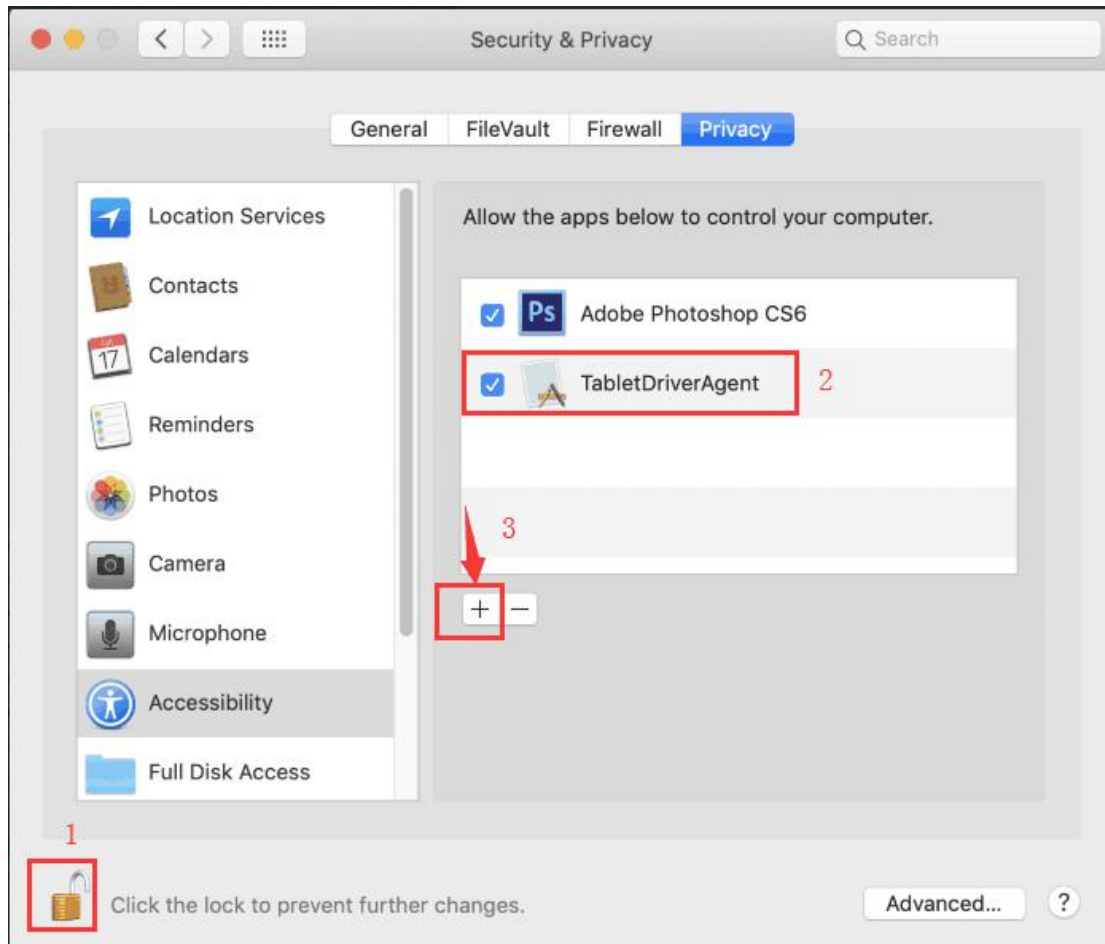
Bring out 'Security & Privacy' and put '**TabletDriverAgent**' into the whitelist of mac OS



you can see '**TabletDriverAgent**' is already in the whitelist, but it is not checked. Then you need to do:



- Click the lock icon  to unlock and input your password
- Then **tick 'TabletDriverAgent'**
- Click '+' and it will bring out another box
- Click the lock icon  to lock



Any suggestions and questions, please feel free to tell us. You can find us from

► 【GAOMON SUPPORT TEAM: <https://www.gaomon.net/after-sales/>】

Thank you!

