



Instruction Manual

OMEGA OVEN

OBO699W



Thank you for purchasing an Omega appliance

Tailored for the modern aesthetic and lifestyle of busy people, your new Omega Appliance will make a welcome addition to the family.

Omega caters to style-savvy customers who look for balance between stunning form and clever function. This means a combination of sleek, chic, sophisticated design yet effortless functionality. And we source from the best. The best craftsmanship. The best innovation. From the best international design-houses.

All brought together under an appliance that stands for design-led balance.

Please take the time to read through the following instruction manual to familiarise yourself with the installation, operation requirements and maintenance to ensure optimum performance.

Further Information

For important information about your Omega Appliance such as warranty registration, manuals, features, and specifications please visit omegaappliances.com.au (if you are in Australia) and omegaappliances.co.nz (if you are in New Zealand) or contact our Customer Care team on the below email or phone numbers.

Registering Your Warranty

For peace of mind you can register your warranty at omegaappliances.com.au. Further information on the Warranty can be found at the end of this manual.

Contact Us

Our customer service team is here to help you with any question or concern. They are on call Monday to Friday 8.30am to 5.00pm and of course you can always send a email at your convenience.

Email: customercare@omegaappliances.com.au

Phone: 1300 739 033

To stay up to date and find simple and easy recipes, follow us on our socials:

facebook.com/omegaappliances

instagram.com/omegaappliances_au



READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

It is important that you retain these instructions, proof of purchase as well as other important documents about this product for future reference.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.

Due to continual product development, Omega reserves the right to alter specifications and appearances without notice.

Contents

Important Safety Warnings.....	1
Appliance Details.....	2
Electrical Connections.....	2
Installation Instructions.....	3
Operating Instructions	5
Cooking Table.....	15
Accessories.....	16
Cleaning.....	19
Troubleshooting	19
Australian Product Warranty Statements of Standard Warranty Conditions.....	20
New Zealand Product Warranty Statements of Standard Warranty Conditions	21

Disposal Information

- Most of the packaging materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them into appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.



Important Safety Warnings

IMPORTANT: Read the assembly instruction section and safety precautions of this booklet carefully before removing the contents of this carton.

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
2. In certain circumstances electrical appliances may be a danger hazard.
3. Do not place heavy objects in or on these appliances, or use for storage, or let children play or swing from the door. These appliances are designed for cooking food only.
4. This appliance is designed for domestic household use only and for the cooking of domestic food products. Use as a commercial appliance will void the warranty. It should not be used in a marine environment or outdoors.
5. The ovens are supplied with a set of cables for single phase connection. This is a high powered appliance and is required to be installed by an authorised person.
6. If the electrical supply cord is damaged, either when being installed or after installation, it must be replaced by the manufacturer, its service centre or similarly qualified persons in order to prevent a hazard.
7. The electrical connection must be accessible after installation. The appliance must be electrically isolated before any maintenance can be performed, which includes changing a lamp.
8. Electrical connection must be made as per local wiring rules and regulations. Do not disconnect the appliance with wet hands or bare feet, and do not disconnect the power cord with extreme force.
9. Always grasp the oven door in the centre of the handle as the areas around the door edges may be hot due to the escape of hot air.
10. Ensure that the kitchen is well ventilated or mechanical ventilation is in use while cooking in this appliance.
11. Do not store or use flammable materials or aerosols near the oven. Items made from aluminium, plastic or plastic film should also be kept away from the appliance, as they may fuse to the surface.
12. Never line the oven bottom with aluminium foil, as the consequent accumulation of heat could compromise the cooking and even damage the enamel.
13. **WARNING** - The oven will become hot during and directly after use. Do not touch any components during this time, as they may be hot and can cause burns. Do not touch the heating elements inside the oven to avoid burns. Children should be kept away. Use heat resistant cooking gloves where-ever possible when moving food and cooking utensils in and out of the oven.
14. Cleaning may only be commenced on the appliance once it has cooled down (best slightly warm). The appliance should be disconnected from the power outlet or turned off at your isolation switch before commencing any cleaning process. Do not use a steam jet or any other high pressure cleaning equipment to clean the appliance. Follow oven cleaner directions if these are being used.
15. Wash all accessories in hot soapy water or in a dishwasher, wipe dry with a paper or cloth towel. If you use your oven for an extended period of time, condensation may form. Dry it using a soft dry cloth.
16. When the appliance is not being used, the knobs must be kept in the 'OFF' position.
17. Where this appliance is installed in a caravan, it shall NOT be used as a space heater.
18. Do not modify this appliance.
19. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass as it can scratch the surface, which may result in the glass shattering. Clean the glass door using warm damp cloth and dry it with a soft cloth.
20. All cabinetry and materials used in the installation must be able to withstand a minimum temperature of 50°C above the ambient temperature of the room it is located in, whilst in use. Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures outside the guidelines given above. Any damage caused by the appliance being installed without adhering to the temperature limits set out above will be the liability of the owner.
21. This appliance must be correctly installed by a suitably qualified person, strictly in accordance with the manufacturer's instructions. Please see the specific section of this booklet that refers to installation.
22. The appliance must be installed and put in operation by an authorised technician under the conditions provided by the manufacturer in this manual. The manufacturer cannot be held responsible for any damage that might occur due to faulty installation.
23. The values indicated on the printed documents found on the product are values obtained in laboratory environment according to relevant standards. These values may vary according to the usage and environment conditions of product.



Appliance Details

Electrical Details

Model	OBO699W
Voltage Rating	220-240V ~50Hz
Power Rating	2400-2800W

Dimensions

LENGTH (mm)	WIDTH (mm)	HEIGHT (mm)
595	575	595

Electrical Connections



LOCAL AUTHORITY REQUIREMENTS

Installation is only permitted by a licensed electrician, and carried out according to instructions provided by the manufacturer. Incorrect installation might cause harm and damage which the manufacturer accepts no responsibility.

ELECTRICAL INSTALLATION FOR THE LICENSED ELECTRICIAN

This oven must be connected to a 220-240V 50Hz power supply. It is earthed via the cord. Before carrying out the connection to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be suitable for the oven's power rating (also indicated on the appliance identification plate). A circuit breaker with a contact opening of at least 3 mm must be installed inside the supply circuit.

The switched outlet must be connected to a suitable earth wiring, in conformity to current safety regulations. It should not be located above the appliance and no more than 1.25m away from it. The power supply cord must not touch against any hot surfaces and must be placed so that its temperature does not exceed 75°C at any point along its length.

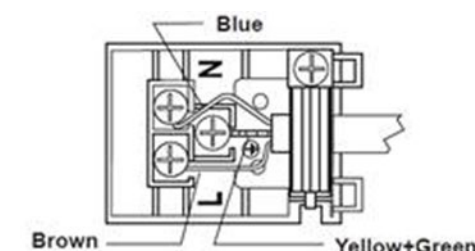
After having installed the appliance, the switched outlet must always be in an accessible position.

NOTE: For connections to the mains power supply, never use adapters, reductions or multiple power points as these may overheat and catch fire.

The mains terminal block is located on the back of the oven and the terminals are accessible by opening the terminal block cover. Note: The terminal cover should not be opened when the mains power is still connected to the appliance and never by an unauthorized person.

The electrical safety of this appliance can only be guaranteed if the oven is correctly and efficiently earthed. The manufacturer declines all responsibility for damage resulting from an installation which has not been earthed correctly.

The use of adapters, multiple sockets and/or extensions, is not allowed.



Installation Instructions



This appliance must be installed by an authorised service person or qualified technician, according to the instructions in this guide and in compliance with the current local regulations.

- Incorrect installation may cause harm and damage, for which the manufacturer accepts no responsibility and the warranty will not be valid.
- Prior to installation, ensure that the local distribution conditions (electricity voltage and frequency) and the adjustments of the appliance are compatible. The adjustment conditions for this appliance are stated on the label.
- The laws, ordinances, directives and standards in force in the country of use are to be followed (safety regulations, proper recycling in accordance with the regulations, etc.).

Instructions for the Installer

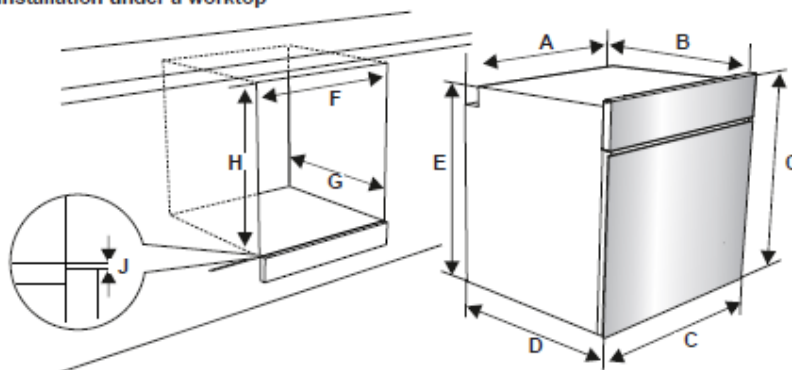
- After removing the packaging material from the appliance and its accessories, ensure that the appliance is not damaged. If you suspect any damage, do not use it and contact an authorised service person or qualified technician immediately.
- Make sure that there are no flammable or combustible materials in the close vicinity, such as curtains, oil, cloth etc. which may catch fire.
- The worktop and furniture surrounding the appliance must be made of materials resistant to temperatures above 100°C.
- The appliance should not be installed directly above a dishwasher, fridge, freezer, washing machine or clothes dryer.

Installation of the Oven

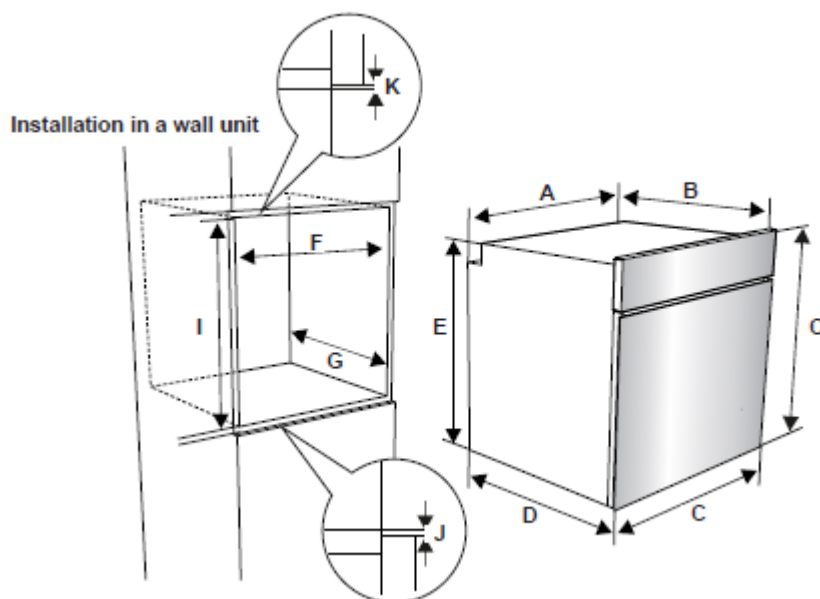
The appliances are supplied with installation kits and can be installed in a worktop with the appropriate dimensions. The dimensions for hob and oven installation are given below.

A (mm)	557	Min/Max F (mm)	560/580
B (mm)	550	Min G (mm)	555
C (mm)	595	Min H/I (mm)	600/590
D (mm)	575	Min J/K (mm)	5/10
E (mm)	576		

Installation under a worktop



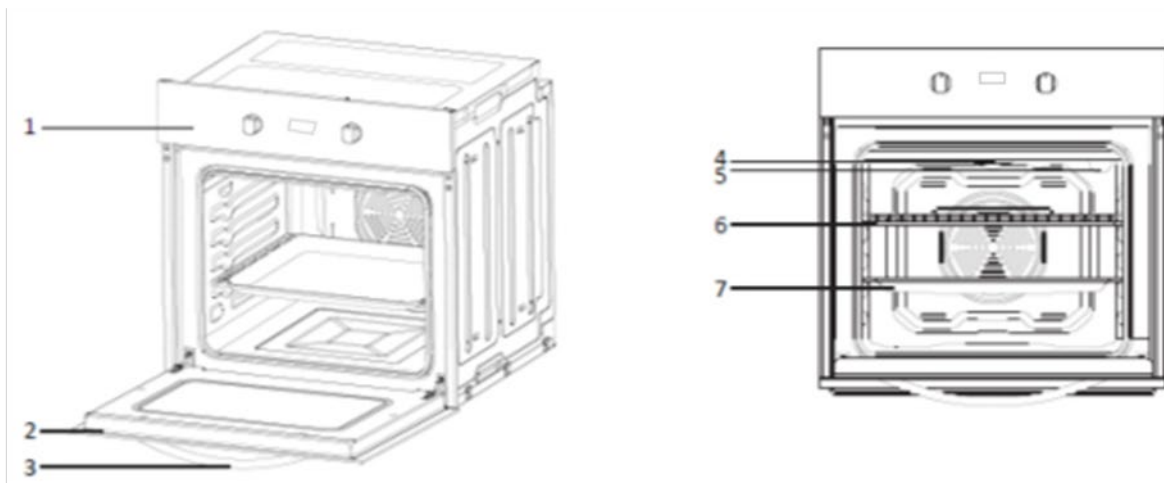
Installation Instructions



After making the electrical connections, insert the oven into the cabinet by pushing it forward. Open the oven door and insert 2 screws in the holes located on the oven frame. While the product frame touches the wooden surface of the cabinet, tighten the screws.

Operating Instructions

Internal View



1. Control Panel
2. Oven Door
3. Handle
4. Grill Element

5. Oven Lamp
6. Wire Grill
7. Shallow Tray with grill insert
8. 8 mm Deep Tray

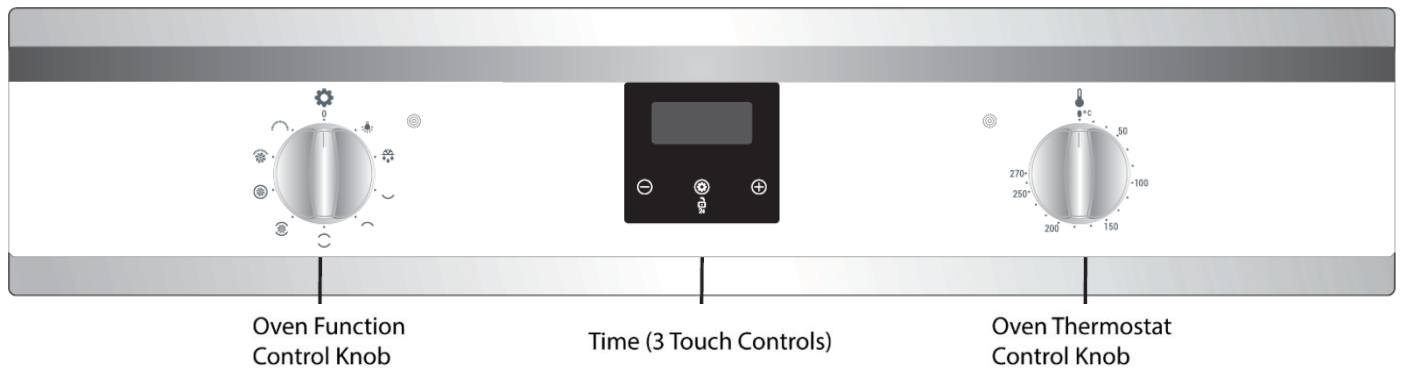
When you first run your oven a certain smell will be emanated arising from the insulation materials and the heater elements. For this reason, before using your oven, run it empty at maximum temperature for 45 minutes. At the same time you need to properly ventilate the environment in which the oven is installed. In order to cook in your oven, the oven function and temperature setting controls need to be adjusted and the oven timer, if available, needs to be programmed. Otherwise, the oven will not operate.

Unplug your appliance when it is not in use.

Protect your appliance from atmospheric effects. Do not leave it under the effects of the sun, rain, snow, dust etc.



Operating Instructions

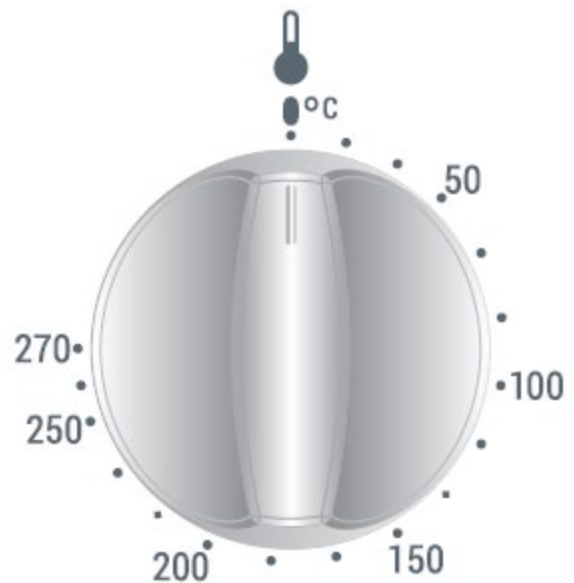


OVEN THERMOSTAT CONTROL

The oven thermostat control knob is used to select the desired temperature for cooking. When the temperature inside your oven reaches the value set, the thermostat will cut the circuit and the thermostat light will go off. When the temperature falls below the set value, the thermostat will again be turned on alongside the thermostat light. It is normal for this to occur during the cooking process, particularly when the door has been opened.



Function Selector



Thermostat Control

Operating Instructions

During heated oven functions a cooling fan in the top of the oven will operate in order to cool down the oven door and kitchen cabinet as well as reducing condensation in the oven. There will then be a slight release of warm air from the top of the closed oven door. This is not a leak in heat from the oven cavity.

Oven Functions



Internal Oven Light

The oven light is in operation. A purely decorative function not used for cooking.



Defrost Function

The oven fan operates only, circulating ambient air throughout the cavity. Used for defrosting foods at ambient temperature inside the oven.



Bottom Heating Element

This function is particularly indicated for cooking from bottom, warming up food or sterilizing glass jars. It is also recommended for foods requiring long and slow cooking, i.e. casseroles.



Top Heating Element

The top heating element operates on its own. This function is ideal for warming up precooked food that doesn't require intense heat.



Conventional Cooking Function

Both the lower and upper heating elements operate together. This function is perfect for most cooking needs such as, baking a cake.



Fan Assist Function

Both the lower and upper heating elements operate simultaneously with fan. A baker's dream function, used for many different dishes but particularly good for baking cakes and biscuits with an even heat distribution across multi shelf levels.



Fan Forced Function

Both the fan and the rear circular heating element operate simultaneously. An ideal function for cooking many different types of meals, perfect for roasting.



Maxi grill + Fan Function

The inner grill element operates with the top heating element whilst the fan circulates the heat for more even distribution. With the fan in operation, the intense heat is less direct allowing better penetration into the food without burning, perfect for sausages or even steak.



Maxi-Grill Function

The inner grill element operates with the top heating element. This function is for intense heat for short periods of time, such as grilling bacon or cheese on toast.



Operating Instructions

ENERGY SAVING

Choose cookware of an appropriate size. Using a lid will reduce cooking times.
Minimize the amount of liquid or fat to reduce cooking times.
Oven door should not be opened often during cooking period.

USING THE DIGITAL TIMER



Function Description	
A	Auto cooking
flame	Manual cooking
key	Key Lock
bell	Minute minder
Mode	Mode function
-	Decrease timer
+	Increase timer
23:59	Timer display



Operating Instructions

Time Adjustment

The time must be set before you start using the oven. When the oven is first connected to the power supply, the symbol “A” and “00:00” or “12:00” will flash on the display.

1. Press the “**MODE**” button for 2 seconds to deactivate keylock. The dot in the middle of the screen will start to flash.



2. Adjust the time while the dot is flashing using the “+” and “-” keys.



3. Once the time is set, do not press any buttons and after a few seconds the dot will stop flashing and the time will be saved.



Key Lock

The key lock automatically activates after the timer has not been used for 7 seconds. The “K” symbol will appear and remain illuminated. To unlock the timer buttons, press and hold the “**MODE**” button for 2 seconds. The desired operation can then be carried out.

Operating Instructions

Audible Warning Time Adjustment

The audible warning time can be set to any time between “00:00” and “23:59” hours.

The audible warning time is for warning purposes only. The oven will not be activated with this function.

1. Press “**MODE**”. The “**Q**” symbol will begin to flash and “00:00” will be displayed.



2. Select the desired time period using the “+” and “-” keys while “Q” is flashing.



3. The symbol “Q” will remain illuminated, the time will be saved and the warning will be set.



When the timer reaches zero, an audible warning will sound and the symbol “Q” will flash on the display. Press any key to stop the audible warning. Press “**MODE**” for 2 seconds. The “Q” symbol will disappear and the clock will be displayed.

Operating Instructions

Semi-automatic Time Adjustment (Cooking Period)

This function helps you to cook for a fixed period of time. A time range between 0 and 10 hours can be set. Prepare the food for cooking and put it in the oven.

1. Select the desired cooking function and the temperature using the control knobs.
2. Press **"MODE"** until you see **"dur"** symbol on the display screen. The symbol **"A"** will flash.



3. Select the desired cooking time period using the **"+"** and **"-"** keys.



4. The current time will reappear on the screen, and the symbols **"A"** and **"☑"** will remain illuminated.



When the timer reaches zero, the oven will switch off and an audible warning will sound. The symbol **"A"** will flash. Turn both control knobs to the **"0"** position and press any key on the timer to stop the warning sound. Press **"MODE"** for 2 seconds and the **"A"** symbol will disappear and the timer will switch back to manual function.

Operating Instructions

Semi-automatic Time Adjustment (Finishing Time)

This function automatically starts the oven so that cooking will finish at a set time. You can set an end time of up to 10 hours after the current time of day. Prepare the food for cooking and put it in the oven.

1. Select the desired cooking function and the temperature using the control knobs.
2. Press **"MODE"** until you see **"end"** symbol on the display screen. **"A"** and the current time of day will flash.



3. Use the **"+"** and **"-"** buttons to set the desired finishing time.



4. The current time will reappear on the screen, the symbols **"A"** and **"⌚"** will remain illuminated.



When the timer reaches zero, the oven will switch off and an audible warning will sound. The symbol **"A"** will flash. Turn both control knobs to the **"0"** position and press any key on the timer to stop the sound. Press **"MODE"** for 2 seconds and the **"A"** symbol will disappear and the timer will switch back to manual function.

Operating Instructions

Full-automatic Programming

This function is used to start cooking after a certain period of time and for a certain duration. A time of up to 23 hours and 59 minutes after the current time of day can be set. Prepare the food for cooking and put it in the oven.

1. Select the desired cooking function and the temperature using the control knobs.
2. Press **"MODE"** until you see **"dur"** symbol on the screen. The symbol **"A"** will flash.



3. Select the desired cooking time period using the **"+"** and **"-"** keys.



4. Press **"MODE"** until you see **"end"** symbol on the screen. The time and the symbols **"A"** will flash.



Operating Instructions

5. Select the desired finishing time using the “+” and “-” keys. “” symbol will disappear. Add the cooking period to the current time of day. You can set a time of up to 23 hours and 59 minutes after this.



6. The current time will reappear on the screen, and the symbols “A”, and will remain illuminated.



The operating time will be calculated and the oven will automatically start. The “” symbol will reappear on the screen so that cooking will finish at the set finishing time. When the timer reaches zero, the oven will switch off, an audible warning will sound and the symbol “A” will flash. Turn both control knobs to the “0” position and press any key to stop the sound. The symbol will disappear and the timer will switch back to manual function. Press “**MODE**” for 2 seconds and the “A” symbol will disappear and the timer will switch back to manual function.

Sound Adjustment

To adjust the volume of the audible warning sound, while the current time of day is displayed, press “+” and “-” keys and the dot in the middle of the screen will start to flash. Press “**MODE**” to display current signal sound. After this, each time the “-” button is pressed, a different signal will sound. There are three different types of signal sounds. Select the desired sound and do not press any other buttons. After a short time, the selected sound will be saved.

Cooking Table

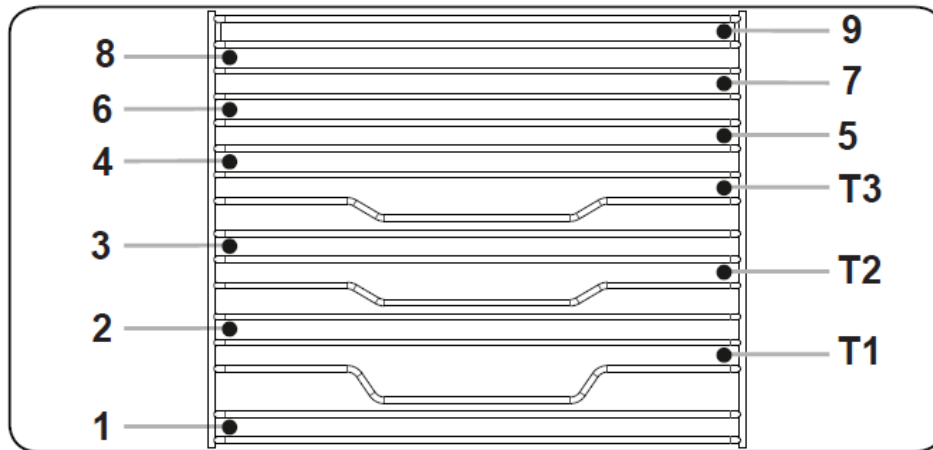
Function	Dishes			
Turbo	Puff Pastry	1 - 2 - 3	170-190	35-45
	Cake	1 - 2 - 3	150-170	30-40
	Cookie	1 - 2 - 3	150-170	25-35
	Stew	2	175-200	40-50
	Two-tray cake	1 - 4	160-180	30-40
	Two-tray pastry	1 - 4	170-190	35-45
Grilling	Grilled meatballs	4	200	10-15
	Chicken	*	190	50-60
	Chop	3 - 4	200	15-25
	Beefsteak	4	200	15-25



Accessories

Easy Fix Wire Rack

Clean the accessories thoroughly with warm water, detergent and a soft clean cloth on first use.



- Insert the accessory to the correct position inside the oven.
- Allow at least a 1 cm space between the fan cover and accessories.
- Take care removing cookware and/or accessories out of the oven. Hot meals or accessories can cause burns.
- The accessories may deform while with heat. Once they have cooled down, they will recover their original appearance and performance.
- Trays and wire grids can be positioned on any level from 1 to 9.
- Telescopic rails can be positioned on levels T1, T2, T3, 4, 5, 6, 7, 8, 9.
- Level 3 is recommended for single level cooking.
- Level T2 is recommended for single level cooking with telescopic rails.
- Level 2 and Level 4 are recommended for double level cooking.
- Level T1 and Level T3 are recommended for double level cooking with telescopic rails.
- The turnspit wire grid must be positioned on Level 3.
- Level T2 is used for the turnspit wire grid position with telescopic rails.

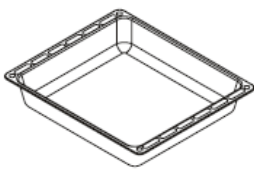
****Accessories may vary depending on the model purchased.

Accessories

It is recommended that you use the containers indicated depending on the food you will cook in your oven. You can also use glass containers, cake pans and special oven trays suitable for use in your oven (available in kitchenware shops). Pay attention to the information given by the supplier for use of this cookware. The information given below should be implemented for enameled containers.

If the food to be cooked does not completely cover the oven tray, if the food is taken out of the deep-freezer or if the tray is used to collect the dripping juices of the foods during the grill operation, deformation might be observed on the tray over time due to high temperatures forming during the cooking/baking operation. This is a normal, physical state that results during the heat transfer. Do not leave a glass tray or container in a cold environment immediately after cooking in them. Do not place them on cold and wet surfaces. Ensure that they slowly cool off by placing them on a dry piece of cloth or wooden board, otherwise, the glass tray or container might break. If you are going to use the large wire oven rack/grill, insert a tray into one of the lower racks to collect fat or oil. To make cleaning easier, add some water into this tray. In a grilling operation, use the shelf in one of the top positions.

Each wire grid comes with a built-in safety feature to help minimise them being accidentally pulled fully out. This comes in the way of a “step”, positioned part-way in from the rear of the accessory. To fit them into the oven, push the wire grid or tray part way into the oven until the step “catches”, then angle the part over the step & fully insert. To remove, repeat the operation in reverse.



The 8 cm-deep Tray

The 8-centimetre-deep tray is best used for cooking stews.

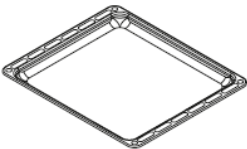
Put the tray into any rack and push it to the end to make sure it is correctly placed. For the most efficient use, place the tray on the third shelf.

WARNING: The 8 cm-deep tray should not be used on the first (lowest) shelf. It is not recommended to simultaneously cook food using two 8 cm-deep trays.



The Wire Grid for Deep Trays

Make sure the wire grid is correctly placed within a deep tray. It is recommended to use this accessory for grilling steaks, meatballs, and similar food.



The Shallow Tray

The shallow tray is best used for baking pastries. Put the tray into any rack and push it to the end to make sure it is correctly placed.



The Wire Grid

The wire grid is used to grill or to place different cookware on it. To locate the wire grid correctly in the cavity, put it to any rack and push it up to the end.

Removal of the Wire Shelf

To remove the wire rack, pull the wire rack as shown in the figure. After releasing it from the clips (a), lift it up.



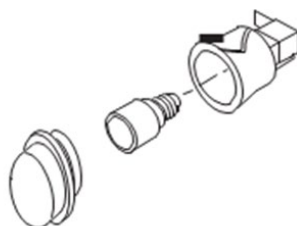
Replacing the Oven Lamp

- The appliance must first be disconnected from the power outlet or turned off at your isolation switch.
- Unscrew the glass cover attached to the lamp holder; anti-clockwise.
- Unscrew the lamp and replace it with another high-temperature lamp with the following characteristics:

Type	E14
Voltage Rating	220-240V
Power Rating	25W
Temperature Rating	300°

- Remount the glass cover and reconnect the appliance to the power supply

NOTE: Should you experience any difficulty please contact your nearest after-sales service centre.



Cleaning



NOTE: Cleaning and maintenance operations must only be carried out when the oven is cool. The appliance should be disconnected from the power outlet or turned off at your isolation switch before commencing any cleaning process.

Cleaning the oven exterior

Before starting to clean your oven, be sure that all control buttons are off and your appliance has cooled off. Unplug the appliance.

Do not use cleaning materials containing particles that might scratch the enamelled and painted parts of your oven. Use cream cleaners or liquid cleaners, which do not contain particles. As these cleaners may damage the surfaces, do not use caustic creams, abrasive cleaning powders, rough wire wool or hard tools. In the event of any excess liquids spilling over your oven surface during cleaning, clean up immediately so as to prevent possible damage to the enamel or metal surface. Do not use steam cleaners for cleaning the oven.

Cleaning the interior of the oven

Make sure to unplug the oven before starting to clean it. You will obtain best results if you clean the oven interior while the oven is slightly warm (the oven should not be operating). Remove the internal wire shelves by unclipping them from the sides (these can be washed in soapy water but do not use a dishwasher). Wipe your oven with a soft piece of cloth (e.g. dish cloth) dampened with warm soapy water after each use, rinse cloth in warm water then wipe oven again and then finish by wiping with a dry cloth. For a complete cleaning process, use dry and powder type oven cleaners, following the oven cleaning product's instructions. Re-fit the wire shelves.

Troubleshooting

If the oven does not operate:

- The oven may be unplugged from the power source or switched off at the power source.
- The household fuse has blown or household power supply is off.
- The Timer (if available) may not set correctly.

If the oven does not heat:

- The heat may not be set correctly with the oven's temperature setting.

If the interior lighting lamp does not light:

- The lamps are defective. If they are defective, you can change them following the instructions within this manual.

Cooking (if lower-upper part does not cook equally):

- Control the shelf locations, cooking period and heat values according to the manual.

Unit smoking when first used:

- This is a result of protective oils being removed and is to be expected with a first use.

Oven fan is still running even though knobs in off position:

- The cooling fan has activated to cool down the control, this is normal and may stay on for some time.

Clock Flashing on Display

- Power failure or interruption

If you have any further problems with your product, please call your Authorised Service Centre.



Australian Product Warranty Statements of Standard Warranty Conditions

Australian Customers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Our Warranty

This product is also covered by the manufacturer's warranty set out in this document (Our Warranty).

Our Warranty is for a period of twenty four (24) months from the date of purchase and for refrigeration appliances will have an additional thirty six (36) months after the first twenty four (24) months on the Sealed System (PARTS only) Compressor & condenser etc. The labour cost to replace these parts is the responsibility of the customer. This is in addition to (and does not exclude, restrict or modify) any rights or remedies to which you may already be entitled under the Australian Consumer Law or the New Zealand Consumer Guarantee Act 1993 relating to this product. Our Warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components, or faulty workmanship. The product will be repaired or replaced at the option of Omega, and all costs of installation, removal, cartage, freight travelling expenses and insurance are to be paid by the customer.

Our Warranty is subject to the following conditions:

1. That the purchaser contact Omega prior to any product repair.
2. That the purchaser carefully follows all instructions provided with the product and complies with all relevant electrical & plumbing regulations in their State when installing the product.
3. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the DOMESTIC use for which it has been designed. If the appliance is used in commercial applications or for rental purposes, Our Warranty is limited to a warranty of Twelve (12) months covering all parts with Three (3) months on any labour cost of service or repair.

Service Area

The provision of service under Our Warranty is limited by the boundary / territory area of the nearest service centre. Travelling cost incurred for service outside this area is not covered by Our Warranty

and service will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area. These costs will be disclosed to you for acceptance by you prior to your claim being processed. Microwave ovens must be returned to your nearest Authorised Service Centre for repair as they are a carry in serviceable appliance.

What is Covered by our Warranty

During the warranty period, Omega or its authorised Service Centre will, at no extra charge, if your appliance is readily accessible without the need of special equipment and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

What is not Covered by our Warranty

1. Products installed damaged or incomplete or not in compliance with the relevant electrical & plumbing regulations in their State.
2. Normal wear and tear e.g. cleaning, light globes, filters etc.
3. Failure resulting from power surges and electrical storms.
4. Insect or vermin infestation.
5. Unauthorised repairs or use of non-genuine Omega parts.
6. Any failure caused by the product not being used in accordance with the instruction and the installation manual provided with the product.
7. Misuse or abuse, including failure to properly maintain or service.
8. The clearing of blockages in pumps and hoses.
9. Damage which occurs during delivery or installation.
10. Claims to product surface coating due to liquid or solid spill-overs, accidental damage or damage caused from cleaning products not recommended by Omega.

How to Claim Our Warranty

While registering your warranty is not a requirement, for peace of mind you can register your warranty at omegaappliances.com.au.

To make a claim under Warranty you will need to contact Omega in Australia or New Zealand by using the contact details below.

If you are contacting Omega regarding any warranty claims and spare parts inquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number/s
3. Purchase Date (as per invoice or proof of purchase)
4. Purchased From
5. Warranty Registration Number (if registered)

Contact Us Australia

Omega is a division of Shiro Australia Pty Ltd
Phone: 1300 739 033
Email: customercare@omegaappliances.com.au



New Zealand Product Warranty Statements of Standard Warranty Conditions

Nothing herein contained shall be construed in any way as excluding or limiting your rights under the Consumer Guarantee Act 1993.

OUR WARRANTY

This product is also covered by the manufacturer's warranty set out in this document (Our Warranty).

Our Warranty is for a period of forty-eight (48) months from the date of purchase.

This is in addition to (and does not exclude, restrict, or modify) any rights or remedies to which you may already be entitled to under the New Zealand Consumer Guarantee act 1993 relating to this product.

Our warranty (which is subject to the conditions below) covers rectification free of charge of any fault arising from defective materials or components or faulty workmanship.

The product will be repaired or replaced at the option of Omega.

Our warranty is subject to the following conditions:

1. That the purchaser contacts Omega prior to any product repair.
2. That the purchaser carefully follows all instructions provided with the product and complies with all relevant electrical & plumbing regulations when installing the product.
3. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the DOMESTIC use for which it has been designed.

WHAT IS COVERED: By Our Warranty

During the warranty period, Omega or its authorised Service Centre will, at no extra charge, if your appliance is readily accessible without the need of special equipment and subject to the terms and conditions of this warranty, repair or replace any parts which it considers defective.

WHAT IS NOT COVERED: By Our Warranty

1. Products installed damaged or incomplete or not in compliance with the relevant electrical & plumbing regulations in their State.
2. Normal wear and tear e.g., cleaning, light globes, filters etc.
3. Failure resulting from power surges and electrical storms.
4. Insect or vermin infestation.
5. Unauthorised repairs or use of non- genuine Omega parts.
6. Any failure caused by the product not being used in accordance with the instruction and the installation manual provided with the product.
7. Misuse or abuse, including failure to properly maintain or service.
8. The clearing of blockages in pumps and hoses.
9. Damage which occurs during delivery or installation.
10. Claims to product surface coating due to liquid or solid spill overs, accidental damage or damage caused from cleaning products not recommended by Omega.

HOW TO CLAIM YOUR WARRANTY

Please refer to our website address below for Omega to register your warranty online.

If you are contacting Omega regarding any warranty claims and spare parts inquiries, please make sure you have the following information on hand:

1. Product Name/Model Number
2. Serial Number/s
3. Purchase Date (as per invoice or proof of purchase)
4. Purchased From
5. Warranty Registration Number

www.omegaappliances.co.nz

Omega is division of Monaco Corporation Limited
(Member of Shriro Australia PTY LTD)

Phone: (09) 415 6000

Email: customercare@monacocorp.co.nz

omegaappliances.co.nz



