

PowerXL™ *products that excel*

STEAM CLEANER



Owner's Manual

Save These Instructions - For Household Use Only

MODELS: PAL-SC01

When using electrical appliances, basic safety precautions should always be followed. Do not use the **PowerXL Steam Cleaner™** until you have read this manual thoroughly.

Visit **TristarCares.com** for tutorial videos, product details, and more.
Guarantee Information Inside



PowerXL Steam Cleaner

BEFORE YOU BEGIN

Thank you for choosing the **PowerXL Steam Cleaner**. Before you begin, it's very important that you read this entire manual, making certain that you are totally familiar with this appliance's operation and precautions.



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IMPORTANT SAFEGUARDS

WARNING

PREVENT INJURIES! - CAREFULLY READ ALL INSTRUCTIONS BEFORE USE!

When using electrical appliances, always follow these basic safety precautions.

1. Read and follow all instructions carefully.
2. This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge unless they are under the supervision of a responsible person or have been given proper instruction in using the appliance. This appliance is not intended for use by children.
3. If the supply cord is damaged, it must be replaced by Tristar in order to avoid a hazard.
4. Do not leave this appliance unattended while it is plugged in.
5. Do not open the filling aperture during use.
6. The appliance is not to be used if it has been dropped, if there are visible signs of damage, or if it is leaking.
7. Keep the appliance out of the reach of children when it is turned on or cooling down.
8. Steam must not be directed toward equipment containing electrical components, such as the interior of ovens.
9. This appliance must be unplugged after use and before carrying out user maintenance on the appliance.
10. This appliance must be unplugged before cleaning or maintaining the appliance.
11. **WARNING: DANGER OF SCALDING** If this symbol () is shown on the appliance, hot steam is being emitted.
12. Prior to plugging in the appliance, check that your voltage is the same as the one indicated on the product label.
13. The main connection cable must not be tangled or wrapped around the product during use.
14. Do not pull on the cord in order to unplug it.
15. Do not use, connect, or disconnect the device if your hands or feet are wet.
16. Do not use this appliance to clean chemical fibers or silk.
17. To prevent windows from cracking in winter, keep the Jet Nozzle 12 inches/30 cm away from cold glass.
18. Proceed according to the maintenance and cleaning section of this manual for cleaning.
19. Unplug the product immediately in the event of any breakdown or damage and contact Customer Service using the contact information on the back of this manual.
20. In order to prevent any risk of danger, do not open the device. Contact Customer Service if any repairs need to be performed on this appliance.
21. Any incorrect use or improper handling of the product shall render the guarantee null and void.
22. This appliance is designed exclusively for domestic use. In no case should it be used for commercial or industrial use. Any case of misuse or tampering with the appliance will void the guarantee.
23. TRISTAR PRODUCTS, INC. disclaims all liability for damages that may occur to people, animals, or objects resulting from the non-observance of these warnings.

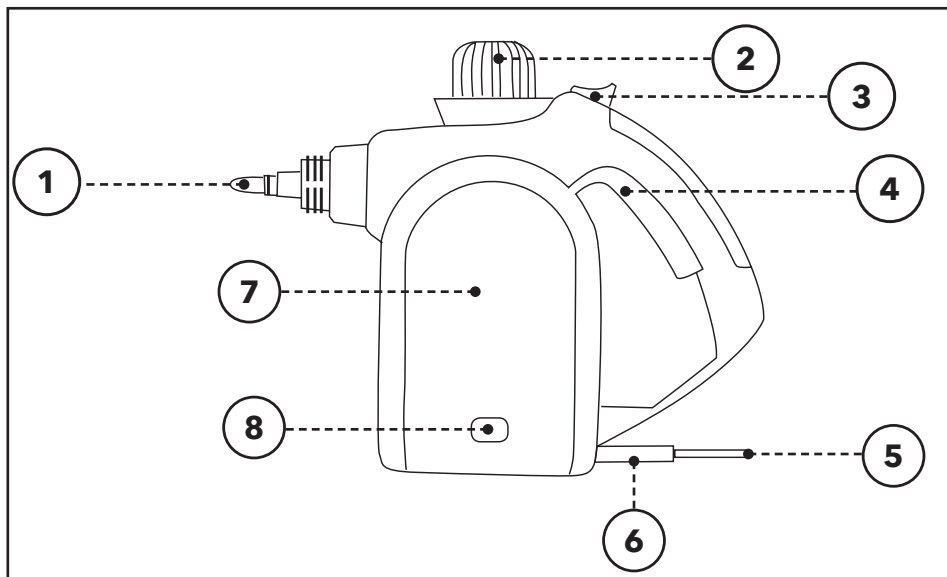
SAVE THESE INSTRUCTIONS – FOR HOUSEHOLD USE ONLY



Parts & Accessories

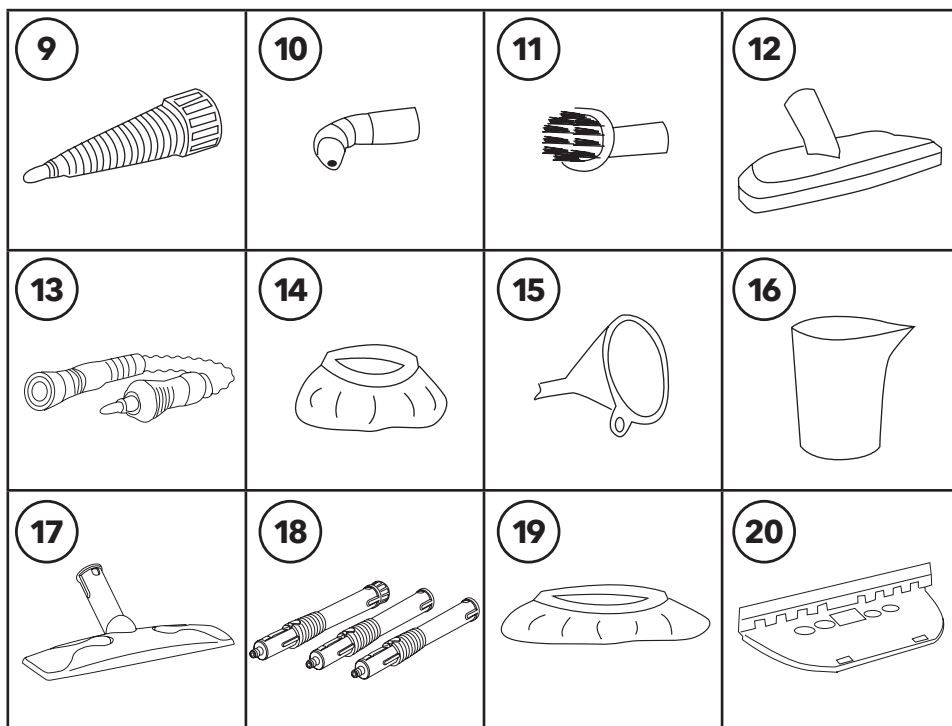
MAIN BODY

1. SMALL STEAM NOZZLE
2. SAFETY VALVE
3. CHILDREN LOCK
4. STEAM RELEASE BUTTON
5. POWER CORD
6. POWER CORD SHEATH
7. MAIN BODY
8. INDICATOR LIGHT



ACCESSORIES

9. STRAIGHT NOZZLE
10. BENT NOZZLE
11. NYLON BRUSH
12. IRONING BRUSH
13. EXTENSION HOSE
14. CLOTH FOR IRONING BRUSH
15. FUNNEL
16. MEASURING CUP
17. FLOOR BRUSH
18. EXTENSION TUBES
19. CLOTH FOR FLOOR BRUSH
20. GLASS SCRAPER



NOTE: Contents vary by model and some components may be sold separately.

WARNING: HOT STEAM.

IMPORTANT: Please make sure that your *PowerXL Steam Cleaner* has been shipped with the components that you ordered (some accessories may be sold separately). Check everything carefully before use. If any part is missing or damaged, do not use this product. Contact the shipper using the customer service number located on the back of this manual.



Instructions for Use

Before First Use

1. Remove all the packaging material.
 2. Remove any stickers or labels from the appliance.
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Using the PowerXL Steam Cleaner

1. Attach any accessories to the appliance that you want to use.
2. Turn the Safety Valve counterclockwise to access the appliance's water tank.
3. Use the Funnel to fill the water tank with water (max capacity is 250 ml) and then turn the Safety Valve clockwise to close. Only use clean drinking water in this appliance.
NOTE: Never attempt to fill this appliance with any detergents or other additives.
4. Plug in the appliance. The Indicator Light will turn red, which means the appliance is heating up.
5. When the appliance is ready for use, the Indicator Light will turn green.
6. Press the Child Lock and the Steam Release Button at the same time to begin steam cleaning.
NOTE: For materials that are sensitive to heat or humidity, test a small piece of material first to ensure the appliance does not damage the material.
7. When the appliance is no longer releasing steam, open the Safety Valve and refill the water tank with water.
NOTE: The Safety Valve cannot be opened when there is hot water boiling inside the appliance to create steam. You must first release all the steam by holding the Steam Release Button down before opening the Safety Valve.
8. To turn off the appliance, hold the Steam Release Button down until no steam comes out of the appliance. Unplug the appliance and pour out any water left in the water tank. Let the appliance cool down completely before storing.
NOTE: Never attempt to cover the appliance immediately after use. Do not leave the appliance near any heat source, and store the appliance in a dry area with good ventilation.

Product Disposal

This product complies with European Directive 2012/19/EU on electrical and electronic devices, known as WEEE (Waste Electrical and Electronic Equipment), provides the legal framework applicable in the European Union for the disposal

and reuse of waste electronic and electrical devices. Do not dispose of this product in the garbage, instead go to the electrical and electronic waste collection centre closest to your home.





STEAM CLEANER

60-Day Money-Back Guarantee

The PowerXL Steam Cleaner is covered by a 60-day money-back guarantee. If you are not 100% satisfied with your product, return the product and request a replacement product or refund. Proof of purchase is required. Refunds will include the purchase price, less processing and handling. Follow the instructions in the Return Policy below to request a replacement or refund.

Replacement Guarantee Policy

Our products, when purchased from an authorized retailer, include a 1-year replacement guarantee if your product or component part does not perform as expected, the guarantee extends only to the original purchaser and is not transferable. If you experience an issue with one of our products within 1 year of purchase, return the product or the component part for replacement with a functionally equivalent new product or part. The original proof of purchase is required, and you are responsible to pay to return the appliance to us. In the event a replacement appliance is issued, the guarantee coverage ends six (6) months following the receipt date of the replacement appliance or the remainder of the existing guarantee, whichever is later. Tristar reserves the right to replace the appliance with one of equal or greater value.

Return Policy

If, for any reason, you would like to replace or return the product under the money-back guarantee, your order number can be used as the return merchandise authorization number (RMA). If the product was purchased in a retail store, return the product to the store or use "RETAIL" as the RMA. Return your product to the address provided below for a replacement, which will incur no additional processing and handling fees, or for the refund of your purchase price, less processing and handling. You are responsible for the cost of returning the product. You can locate your order number at www.customerstatus.com. You can call customer service at 973-287-5183 or email info@tvcustomerinfo.com for any additional questions. Pack the product carefully and include in the package a note with (1) your name, (2) mailing address, (3) phone number, (4) email address, (5) reason for return, and (6) proof of purchase or order number, and (7) specify on the note whether you are requesting a refund or replacement. Write the RMA on the outside of the package.

Send the product to the following return address:

PowerXL Steam Cleaner
Tristar Products
500 Returns Road
Wallingford, CT 06495

If the replacement or refund request has not been acknowledged after two weeks, please contact Customer Service at 973-287-5183.

Refund

Refunds requested within the money-back guarantee timeframe will be issued to the payment method used at purchase if the item was purchased directly from Tristar. If the item was purchased from an authorized retailer, proof of purchase is required, and a check will be issued for the item and sales tax amount. Processing and handling fees are non-refundable.



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STEAM CLEANER

We are very proud of the design and quality of our
PowerXL Steam Cleaner™.

This product has been manufactured to the highest standards.
Should you have any questions, our friendly customer service staff
is here to help you.

Visit us at www.TristarCares.com, email us at
customerservice@tristarproductsinc.com,
or call us at **973-287-5183**



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