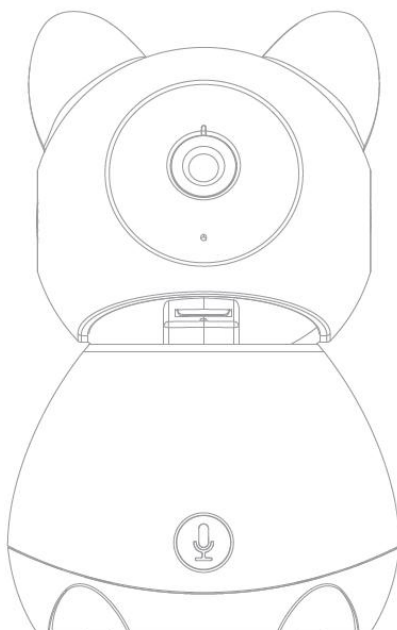


Quick Start Guide

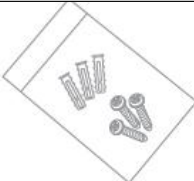
Mirabella Bebe Full HD Wi-Fi Pan & Tilt Baby Camera



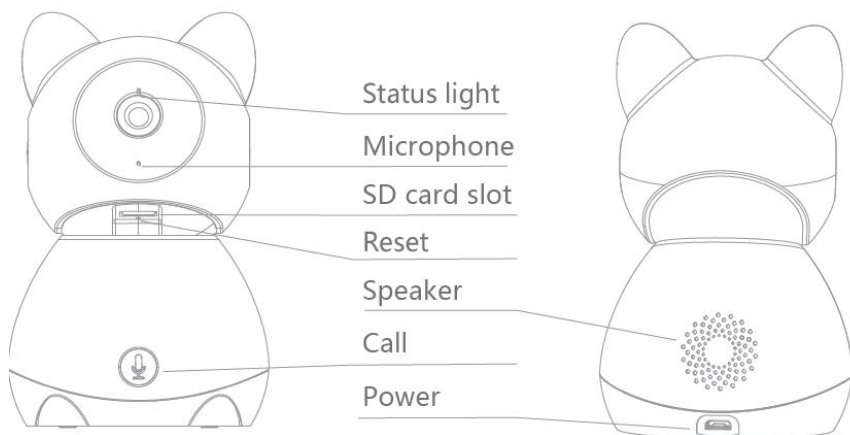
Model: I002867



What's included

			
Speed 9S	Bracket	Power Adaptor	screw sets

Product Details



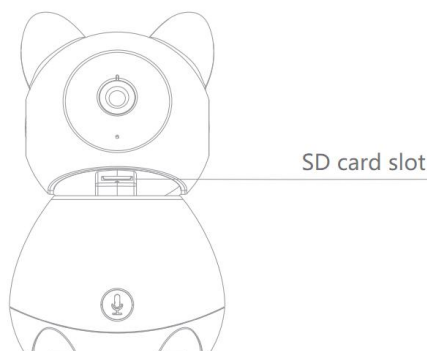
Install the APP and register Account

Download the "Mirabella Genio" APP to your smartphone from App Store or Google Play, or you can also scan the QR code below, the APP icon will be displayed after installed successfully



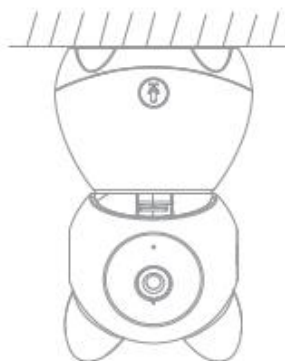
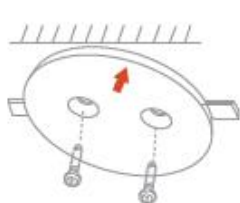
Launch the app from your smartphone and click the Sign Up button. Follow the on-screen instructions.

Insert the Micro SD card (not included) this is optional and the camera will work without it. Insert the Micro SD card gently into the SD card slot. Please pay careful attention to the orientation of the Micro SD card. Micro SD card size needs >8GB and can support up to Max of 128GB, FAT32 format only. Does not support NTFS file system.



1. Camera Installation

Use the included mounting bracket to fix the camera to a clean surface



Or put the camera on a flat surface

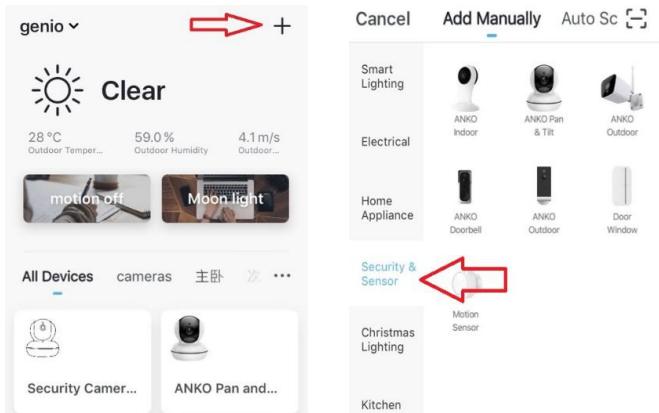


2. Pairing the camera using Mirabella Genio App

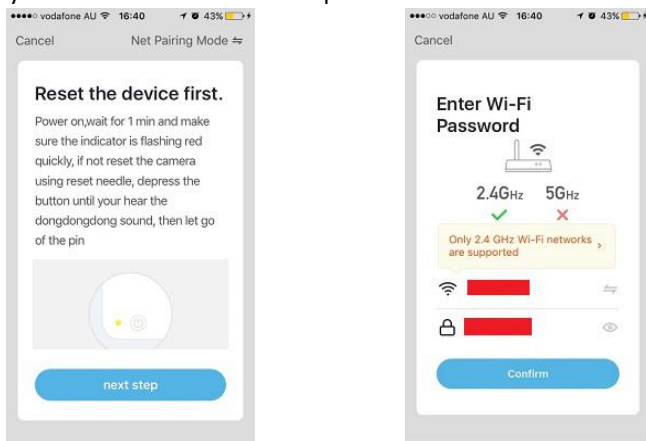
1. Connect the supplied 5V 2A adaptor to the camera and turn on the power switch
2. Wait for 6-10 seconds, status light will begin to blink RED fast and then camera will be in the pairing mode and is ready to pair.



3. Please ensure your mobile phone is connected to your 2.4Ghz Wi-Fi network (the baby cam is not compatible on 5GHz Wi-Fi network)
4. Launch Mirabella Genio APP, tap on **+**, then choose **Security & Sensor**, select your **camera** from the list of smart devices icon



5. Ensure the LED indicator light is blinking red fast, tap **next step** and enter your 2.4GHz Wi-Fi name and password



6. Tap **continue** and QR code will appear, face this QR code in front of the camera approximate 15-20cm, until your hear a “dongdongdong” sound,



7. Please wait for indicator light to switch to solid blue, then tap the **beeped/indicator switch** button
8. Camera is now successfully added into your APP. **Please refer to the FAQ section for troubleshooting if this method does not connect.**

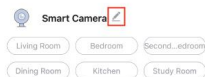
Connecting

Make sure your router, mobile, and device are as close as possible



- ✓ Device found
- ✓ Register device to the smart cloud
- ✓ Initializing device

Device added successfully



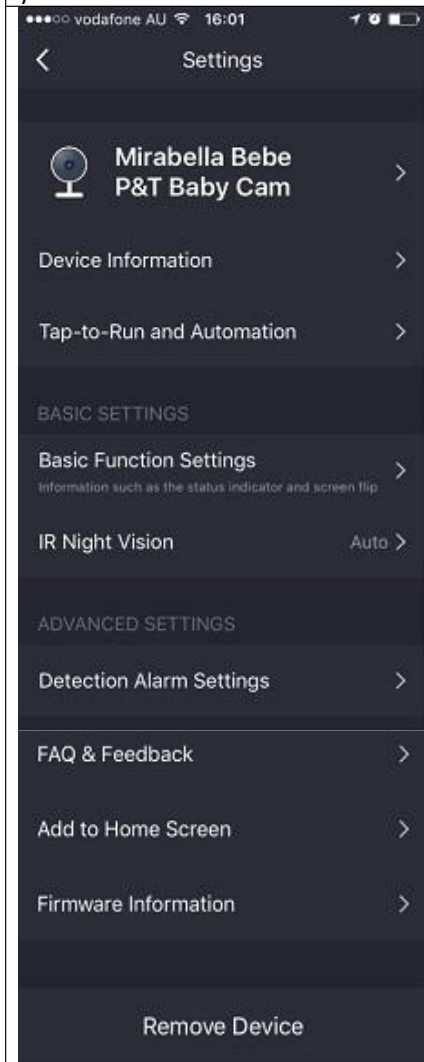
Camera Guide Tips (the user interface is subject to slight alterations based on firmware updates)

Tap on the **pencil** icon to access the cameras **Settings**

	 Screenshot to take snapshot of the screen and save it to phone's camera roll  Speak tap to speak to the camera  Record record live footage into your phone's internal storage  Playback access to the footage recorded on the Micro SD card  Alarm to turn on or off the motion detection alarm  Lullaby play the built in lullaby melodies
 turn on/off the sound  change video quality , high definition HD or Standard definition SD  access to camera's settings  switch to full screen view mode	

Signal: 85%

: Wi-Fi signal, if signal is less than 65% you should consider improving your Wi-Fi network conditions



Device information: detailed

information for this camera, owner information, Virtual ID, IP address etc

Basic Function Settings: access to status indicator on/off, Flip screen, Time Watermark option

IR Night Vision: on/off or Auto

Detection Alarm Settings: access to motion detection, sound detection, cry detection options

Memory Card Settings: this option will only appear when 8GB-128GB FAT32 format Micro SD card is inserted

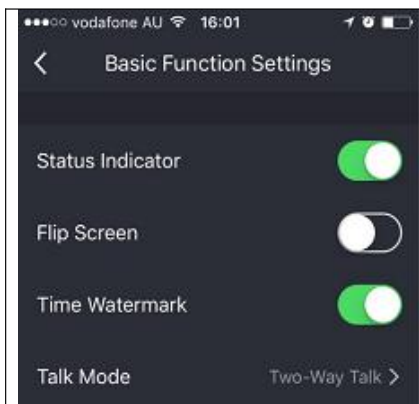
Share Device: sharing this camera with other Genio accounts

FAQ & Feedback: read FAQ or sending improvement suggestion or product issue via online feedback system

Add to Home Screen: add a quick access link to your phones home screen

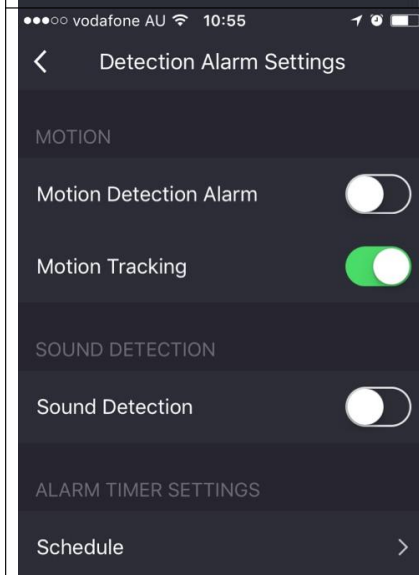
Firmware information: when new firmware is released for this camera you will see a notification icon next to it.

Remove Device: remove the device from current account so you can re-pair it again or pair under a different account or different Wi-Fi network



Status indicator: This is to turn off the blue status indicator light on your camera

Talk Mode: You can either select one way or two way talk mode



Detection Alarm Settings

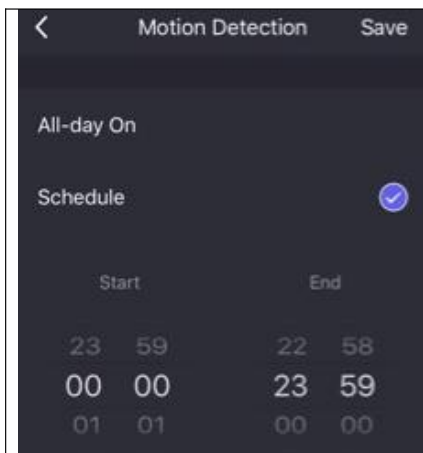
Motion Detection: turn on/off motion detection or adjust the sensitivity level

Motion Tracking: camera will automatically rotate keeping the moving object in the centre of the screen and give you the best view

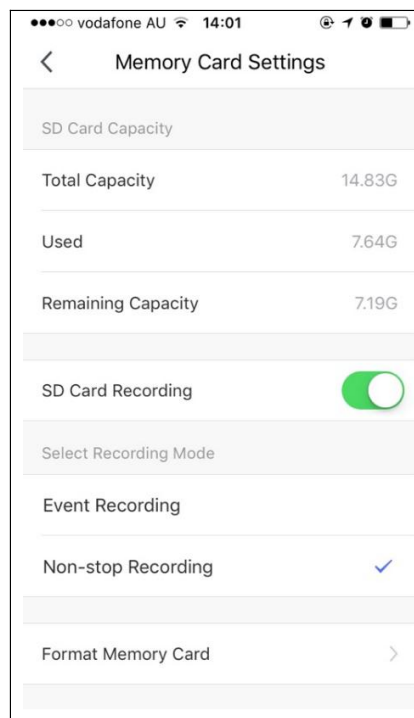
Sound Detection: detects sound that is less than 60dB, sensitivity level Low or High

Detect Baby Crying:
Detect sound dB which is greater than 65dB





Schedule: All-day on or Schedule for the time that meets your needs



Memory Card Settings

SD Card Recording: this option must be turned on if you want to record footage onto your SD card and view it on your playback

Event recording: only records if it detects motion movement, motion detection option must be on at same time for it to work

Non-stop Recording: camera will start to record 24/7, when SD card is full, it will automatically overwrite previous recordings

Format Memory card: delete all the contains on the SD card and format SD into FAT32 format

When using non-stop recording a 32GB card can record up 6 days of footage. Event recording can record up to 4 weeks of footage.

The performance of your Wi-Fi camera relies on the performance of your Wi-Fi connection and router.

If you are using a dual-band router that only has one network SSID, you will need to disable the 5GHz for the connection process and then re-enable the 5GHz once you are connected.



Connection Preparation

It is important that your phone is connected to 2.4GHz home Wi-Fi network and not the 5GHz,

To verify your mobile device is set to a 2.4Ghz WIFI network, navigate to the **Setting** menu and click on **Wi-Fi**. In this menu you will see all detectable networks in your area. Locate the SSID for your network, select a Wi-Fi SSID that doesn't end with 5G.



Check you have a strong Wi-Fi signal (ideally full bars) in the location where the smart camera is installed.

If you do not see two SSIDs, one with 5G and one without 5G, you will need to log into the router and manually disable the 5GHz Wi-Fi signal if you're having a connection issue, such as connection time out or device is not found error.

Please contact your router provider if you do not know how to disable the 5GHz on your router.



FAQs

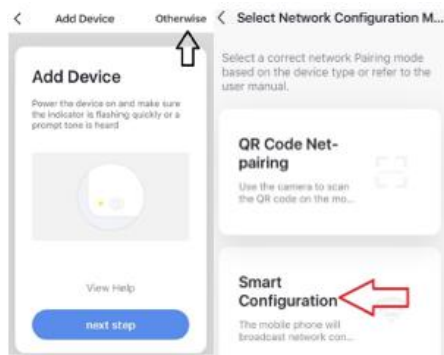
Q. LED indicator light is not blinking red rapidly when turned on

A. power off the camera, wait for 20 sec, use the reset pin, depress the reset hole(small hole under the micro SD slot) until you hear the “dongdongdong” sound, then release the reset pin, wait for another 30-40sec until the light starts to blink red fast

Q. Camera doesn't scan the QR code and make “dongdongdong” sound

A. Please ensure camera is in the pairing mode, indicator light is blinking red rapidly as per APP screen and not slowly blinking

If your camera is having difficulty scanning the QR code, please use alternative **SmartConfiguration** method, by tapping on Otherwise -> Select “smartConfiguration”



Q. After scanning the QR code, my indicator light doesn't turn into solid blue?

A. This is an indication of communication error on the router, please ensure you manually disable the 5GHz Wi-Fi signal on the router setting

Q. How to connect camera to another Wi-Fi network?

A. Go into the camera settings, tap on "remove device" to remove it and reset the camera and pair it again through the app.

Q. Poor performance, takes a long time to load the live footage?

A. Please check the Wi-Fi signal, if it is a weak signal, you may require moving the camera closer to your router or improvements to your router.

Q. Camera has gone offline and will not reconnect on its own?

A. Go to the camera settings, look for "remove device" remove it and reset the camera and pair it again through the app.

Q. Followed the pairing process but received error cannot find Device?

A. Check the following;

1. 5GHz Wi-Fi signal on the router setting has been disabled
2. Indicator light is blinking red rapidly as per APP screen
3. Please ensure you entered the correct Wi-Fi SSID and password
4. Please ensure phone is on the 2.4GHz Wi-Fi not 4G mobile data or 5GHz

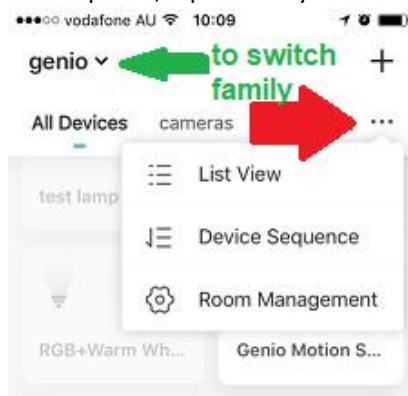
Q. How to turn on or turn off notifications?

A. In the Genio APP home screen, Tap on **Me -> Settings -> Push Notification -> turn on/off Enable notifications**



Q. How to change view or arrange device sequences and manage room?

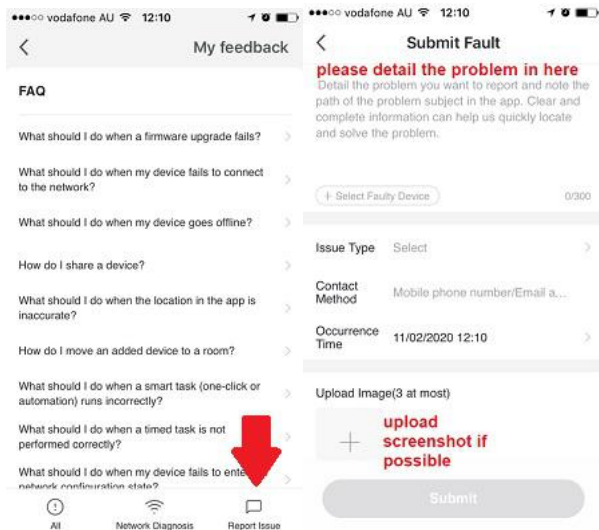
A. In the genio APP home screen, tap on ... on the top right corner, to access these options, tap on family name to switch below rooms



Q. Need more help or further technical assistance from Mirabella support?

A. In the genio APP home screen, tap on, **Me**, -> **FAQ & Feedback** -> **Report issue**

Fill the fault information or suggest for the APP/product, then submit



Status Light:

Solid Blue	Camera is online, running correctly
Blinking Blue	Camera is trying to connect to cloud service
Blinking red fast	Camera is ready to pair, to scan QR code
Blinking red slow	Camera is in the AP mode, ready to pair via SmartConfig method
No LED light	Camera has no power, please check adaptor and power outlet and ensure it is switched on



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