

CCTV SECURITY CAMERA TRAILER

Customer Guide



1. Download the free 'XProtect app' and put in the user/pass provided by Master Hire. You can scan the QR code above or visit the Apple or Android stores.



ADD SERVER > ADD SERVER MANUALLY

Name: Master Hire #

Address: mhtrailer#.dyndns.org

8081 8082 (default)

Automatic Connection: TURN OFF

Secure Connection: TURN OFF

User name: your@email.address

Password: Pw!XXXXXX

Save Credentials: ON

Default Server: OFF

Receive Notifications: ON

SAVE SERVER SETTINGS

*Red items will be different based on your hire.

2. Place the trailer on site in the desired location.
3. Wind up the mast to the desired height and check on the XProtect app to confirm the camera coverage. The four cameras provide 360 degrees of coverage.
4. If Notifications are required this may incur an extra setup fee and Master Hire will require the following information:
 - a. Which cameras require notifications
 - b. Site activity hours (e.g. 7am to 5pm Monday to Friday)
5. Playback footage:
 - a. It is best practice to playback footage before the end of hire and within 2 weeks of the event. Leaving the playback longer than this will risk the footage being overwritten.
 - b. You can playback footage through the 'XProtect app'.



The following screenshots are taken from page 49-50 of the MilestoneXProtectMobileClient_UserManual_en-US.pdf manual published by the app vendor Milestone and available from their website.

The system connects via Telstra 4G, there must be Telstra 4G reception in the area for connectivity to work. The cameras will still record when out of reception but they will not be contactable until they return to a reception area.

Find and view video recordings

In playback mode, you can access the recorded video from a camera.

View video recordings from a camera

How you access recordings depends on the operating system of your device.

1. In the view that contains the camera, tap the preview image for the camera.
2. Tap  (Android) or  (iOS).
3. To view a list of recordings from the camera:

- Android - Tap 
- iOS - Tap 

-  - Tap to open the time picker or scroll the timeline to go to a specific time in the recording (see [Using the playback timeline \(explained\) on page 50](#))
-  - Speed up or slow down the playback
-  (Android) or  (iOS) - Play the video backward or forwards, and pause the video by tapping  (Android) or  (iOS)
-  (Android) or  (iOS) - Go to the previous or next sequence
-  (Android) or  (iOS) - Go one frame forward or one frame backward in the sequence

In playback mode, you can also:

-  - Hide or display live video from the camera in a picture-in-picture window (see [Use picture-in-picture on page 47](#))
-  (Android) or  (iOS) - Add a bookmark to quickly locate relevant video sequences (see [Bookmarks \(usage\) on page 40](#))

