



# RAZER HAMMERHEAD TRUE WIRELESS

MASTER GUIDE

Light up your immersion with the new **Razer Hammerhead True Wireless**—cutting-edge earbuds destined to dominate the soundstage. Designed to dazzle in a blaze of RGB glory and decked out with ANC and a 60ms low latency Gaming Mode, brace your senses for an audio experience like never seen before.



## CONTENTS

|                                        |    |
|----------------------------------------|----|
| 1. WHAT'S INSIDE / WHAT'S NEEDED ..... | 3  |
| 2. LET'S GET YOU COVERED .....         | 4  |
| 3. TECHNICAL SPECIFICATIONS.....       | 5  |
| 4. GETTING STARTED .....               | 6  |
| 5. USING YOUR EARBUDS.....             | 9  |
| 6. SAFETY AND MAINTENANCE .....        | 14 |
| 7. LEGALESE.....                       | 15 |

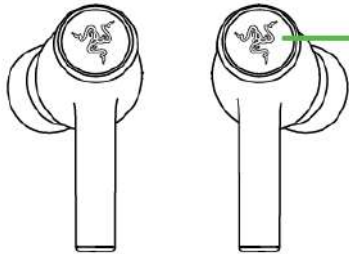


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## 1. WHAT'S INSIDE / WHAT'S NEEDED

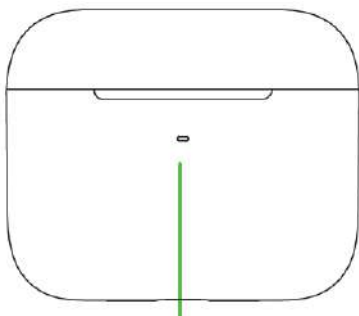
### WHAT'S INSIDE

- Razer Hammerhead True Wireless earbuds

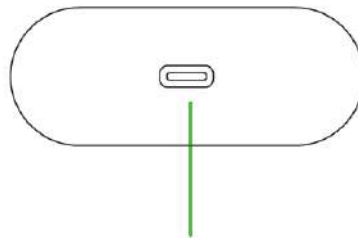


Backlit function button  
Powered by Razer  
Chroma™ RGB

- Charging case

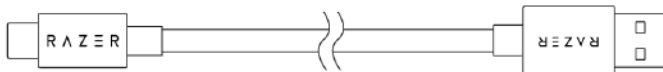


Battery indicator



Charging port

- Charging cable



- Silicone ear-tips in 3 sizes (S, M\*, L)

*\*Pre-installed with the earbuds.*

- Important Product Information Guide

### WHAT'S NEEDED

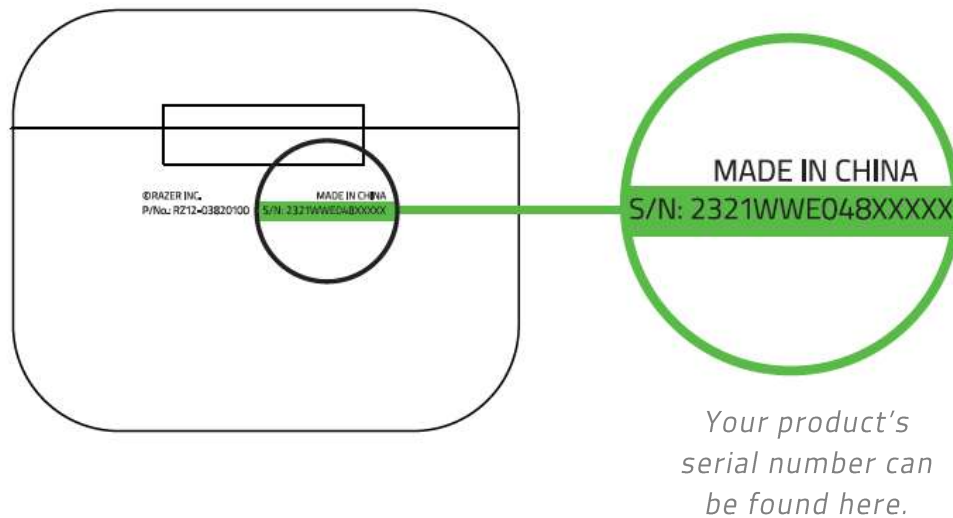
- Devices with Bluetooth audio capability
- Internet connection for app installation



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## 2. LET'S GET YOU COVERED

You've got a great device in your hands, complete with a 2-year limited warranty coverage. Now maximize its potential and score exclusive Razer benefits by registering at [razerid.razer.com](https://razerid.razer.com)



Got a question? Ask the Razer Support Team at [support.razer.com](https://support.razer.com)



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### 3. TECHNICAL SPECIFICATIONS

- Headphone frequency response: 20 Hz – 20 kHz
- Headphone impedance: 16  $\Omega$
- Headphone sensitivity: 91 dB @ 1mW / 1 kHz
- Headphone input power: 5 mW (max input)
- Headphone drivers: 10 mm
- Headphone Connector: Bluetooth 5.2
- Microphone pick up pattern: Omnidirectional
- Microphone signal-to-noise ratio: 64 dB
- Microphone sensitivity: -26 dBFS
- Compatibility:
  - Devices with Bluetooth audio capability
  - Smartphone app available for Android and iOS
  - Supported Codecs: SBC, AAC

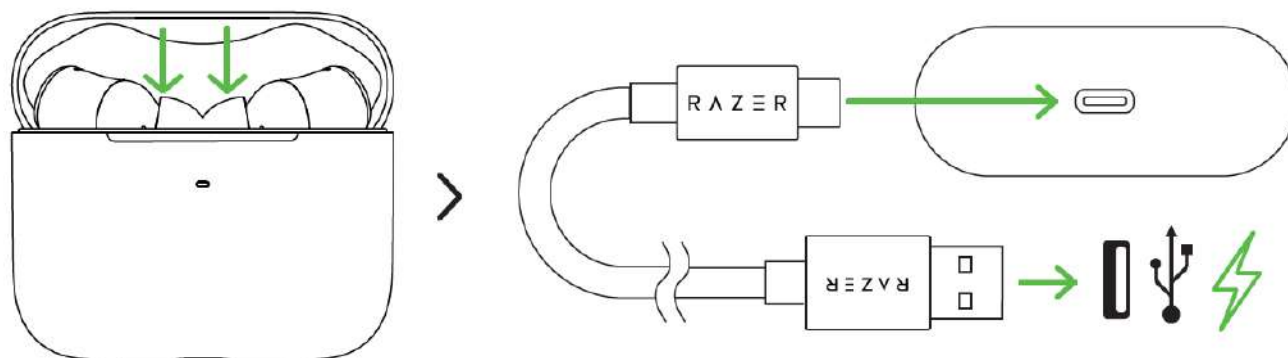


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## 4. GETTING STARTED

### CHARGING YOUR RAZER HAMMERHEAD TRUE WIRELESS

For first time use, connect the charging case to a USB port using the charging cable without removing the earbuds. For subsequent use, the charging case and the earbuds can be charged independently.



Wait until your Razer Hammerhead True Wireless is fully charged.

### BATTERY INDICATOR FOR THE CHARGING CASE

#### When Plugged In

|                                                                                                  | Status        |
|--------------------------------------------------------------------------------------------------|---------------|
| Static red    | Charging      |
| Static green  | Fully charged |

#### When Unplugged

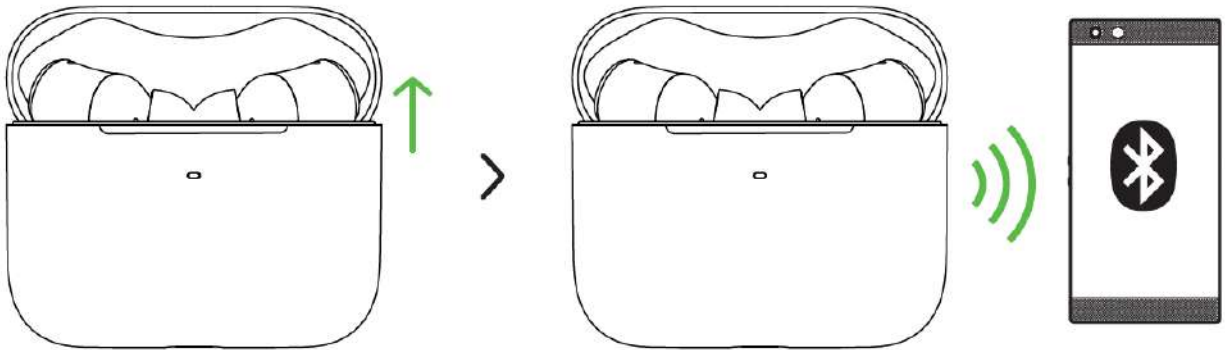
|                                                                                                     | Status           |
|-----------------------------------------------------------------------------------------------------|------------------|
| Static green   | Battery full     |
| Static orange  | Battery low      |
| Blinking red   | Battery critical |



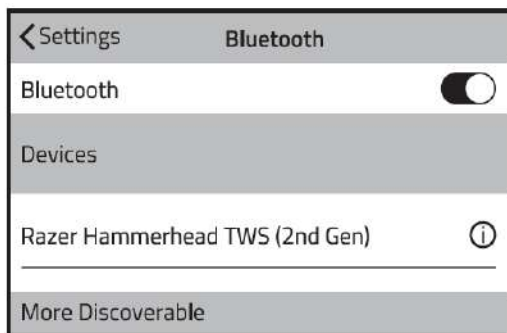
## PAIRING TO A MOBILE DEVICE

When trying to connect your Razer product, remember to keep it within 1 meter of your mobile device.

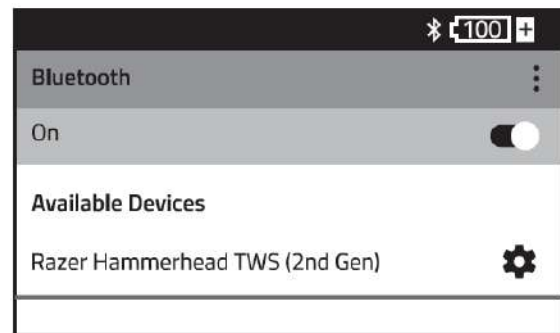
1. While inside the charging case, simply open the lid to enter pairing mode.



2. Enable Bluetooth on your mobile device and select **Razer Hammerhead TWS (2nd Gen)** from the list of devices found.



iOS



Android

3. Wait for pairing to complete. You will hear an audio prompt when the earbuds have successfully paired and connected to your device.



If the earbuds fail to connect to your audio source, the earbuds will stay in search mode then power off after 3 minutes. If this happens, simply repeat the steps again to pair.



*Once the earbuds have been paired, it will automatically try to connect to that paired mobile device every time the charging case's lid is opened, or the earbuds are powered on. Your earbuds can only connect to one mobile device at a time.*

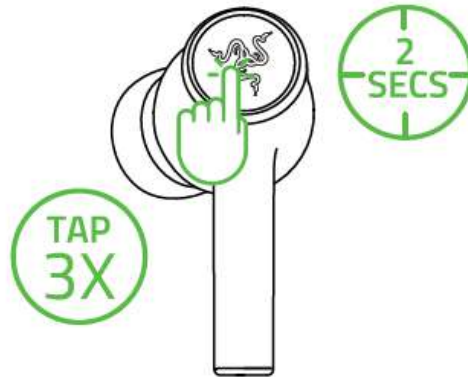


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## 5. USING YOUR EARBUDS

### GAMING MODE

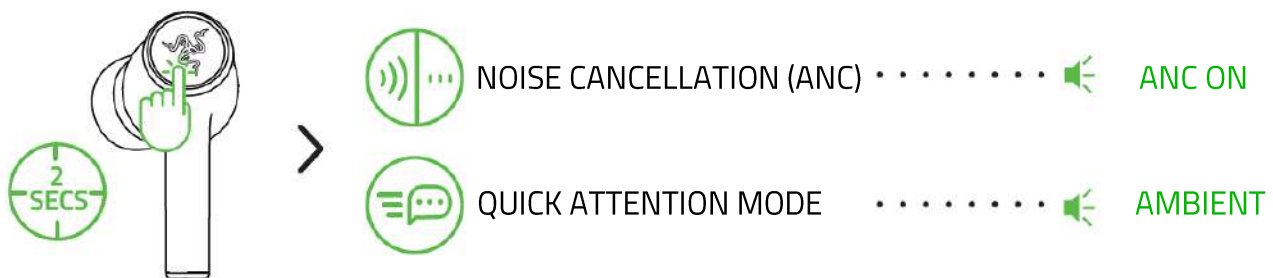
While connected, triple tap then hold the last tap for at least 2 seconds on any earbud to activate gaming mode. Once enabled, your earbuds will function at a lower latency; giving you real-time audio feedback while gaming. Repeat the same gesture to disable gaming mode.



**i** For best performance, it is recommended to keep your earbuds within a very close distance of the audio source.

### ACTIVE NOISE CANCELLATION (ANC) / QUICK ATTENTION MODE

Active Noise Cancellation helps eliminate background noise while Quick Attention Mode allows you to hear your surroundings without needing to remove the earbuds. While connected, tap and hold on any earbud for at least 2 seconds to activate ANC and repeat to activate Quick Attention Mode.

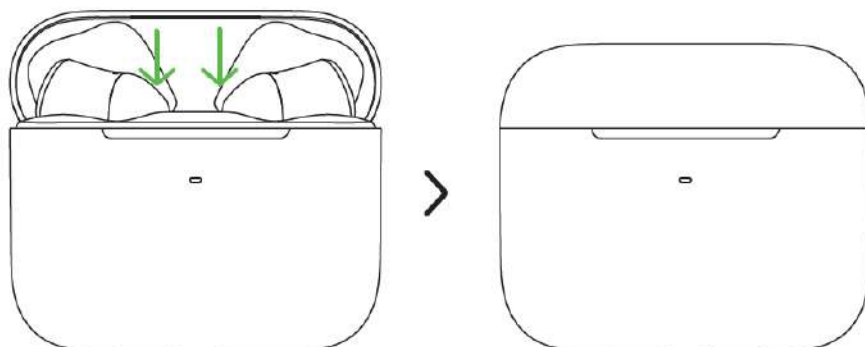


**i** An audio prompt will notify you when ANC and Quick Attention Mode have been enabled. Complete customization of these functions can be made using the Razer Audio app.



## POWER ON/OFF

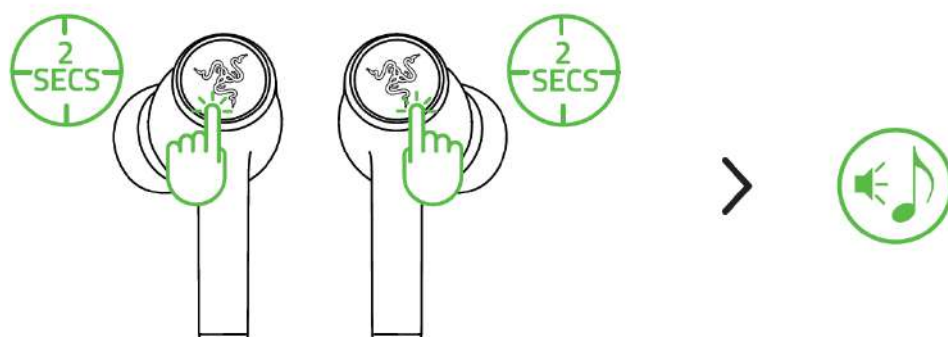
To power off the device, simply place the earbuds back inside the charging case and close the lid. Opening the lid if they are in the charging case will power them on.



If the earbuds are left idle outside the charging case for a few minutes, you will hear an audio prompt and then the earbuds will power off.

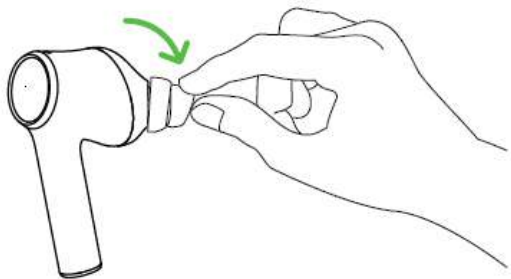


Tap and hold the function button on each earbud for at least 2 seconds to power them on again. You will hear an audio prompt from each earbud once they are powered on.

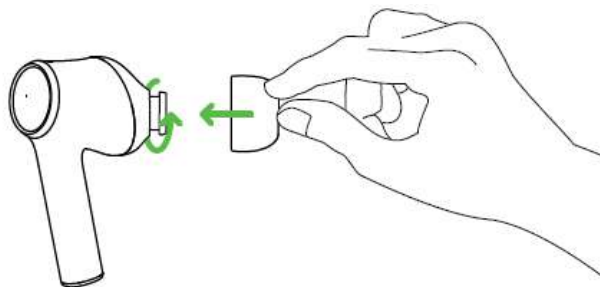


## USING THE SILICONE EAR-TIPS

The silicone ear-tips offer increased comfort, sound isolation, and security. Various size options let you achieve a comfortable and secure fit that effectively reduces unwanted noise.



**Removal**



**Replacement**

**i** Due to the different ear canal sizes of individuals, it's recommended to interchange the ear-tips to a larger or smaller size to improve comfort and sound quality and achieve a proper seal.



## FUNCTION BUTTON QUICK REFERENCE

The following default gestures are only available when the earbuds are paired to a mobile device.

| ACTION                                          | EFFECT                                                   | AUDIO PROMPT |
|-------------------------------------------------|----------------------------------------------------------|--------------|
| Tap                                             | Answer call                                              | Voice        |
|                                                 | End call                                                 | Tone         |
|                                                 | Play/pause media                                         | None         |
| Tap and hold for 2 seconds                      | Cycle between Enable ANC and Enable Quick Attention Mode | Voice        |
|                                                 | Power on the corresponding earbud                        | Voice        |
|                                                 | Reject incoming call                                     | Voice        |
| Tap and hold for 4 seconds                      | Activate pairing mode for the corresponding earbud       | Voice        |
| Double tap                                      | Accept incoming call or switch calls                     | None         |
|                                                 | Skip to the next track when playing media                | None         |
| Double tap then hold the last tap for 2 seconds | Decrease volume (on the left earbud)                     | None         |
|                                                 | Increase volume (on the right earbud)                    |              |
| Triple tap                                      | Return to the previous track when playing media          | None         |
| Triple tap then hold the last tap for 2 seconds | Enable/disable Gaming Mode                               | Voice        |
|                                                 | While in pairing mode, clear paired devices              | Voice        |

 The default gestures can be remapped using the Razer Audio App.



## PERSONALIZE YOUR MOBILE EXPERIENCE

### RAZER AUDIO APP

Making advanced customization just got a whole lot easier for your Razer Hammerhead True Wireless. With the Razer Audio App, you'll be able to customize its EQ settings and auto shutoff feature, remap touch gestures, update to the latest firmware, and much more — anytime, anywhere.

### RAZER CHROMA RGB APP

With 16.8 million colors and a suite of effects to choose from, use the Razer Chroma RGB app to bring out your style and stand out from the crowd with the ultimate wireless earbud flex.



1. Download the mobile app on your mobile device.
2. Launch the app and follow the onscreen instructions.



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## 6. SAFETY AND MAINTENANCE

### SAFETY GUIDELINES

In order to achieve maximum safety while using your Razer Hammerhead True Wireless, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting does not work, unplug the device and contact the Razer hotline or go to [support.razer.com](https://support.razer.com) for assistance.

Do not take apart the device (doing so will void your warranty) and do not attempt to operate it under abnormal current loads.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

The device isolates external ambient sounds even at low volumes, resulting in lowered awareness of your external surroundings. Please remove the device when engaging in any activities that requires active awareness of your surroundings.

Listening to excessively loud volumes over extended periods of time can damage your hearing. Furthermore, legislation of certain countries permits a maximum sound level of 86db to affect your hearing for 8 hours a day. We therefore recommend that you reduce the volume to a comfortable level when listening for prolonged periods of time. Please, take good care of your hearing.

### MAINTENANCE AND USE

The Razer Hammerhead True Wireless requires minimum maintenance to keep it in optimum condition. Once a month we recommend you clean it using a soft cloth or cotton swab to prevent dirt buildup. Do not use soap or harsh cleaning agents.



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## 7. LEGALESE

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