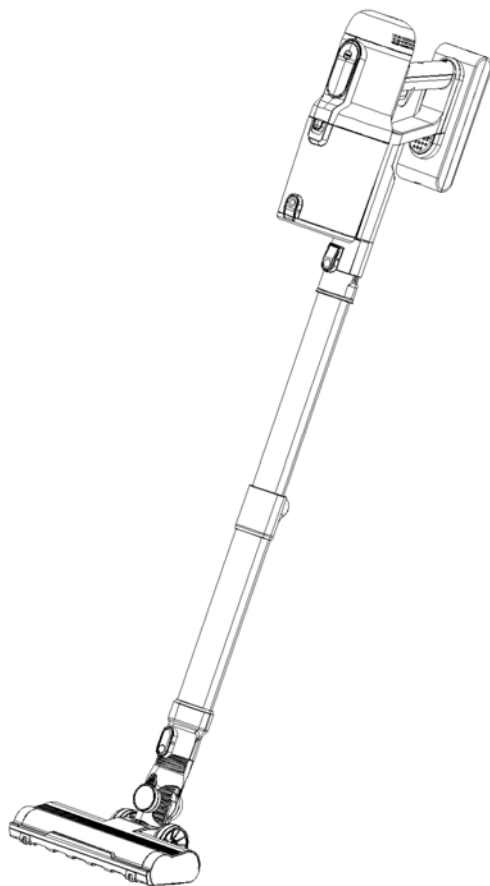




MX12 PRO CORDLESS STICK VACUUM CLEANER

KAVACSTM12X

Safety & Warnings	3
Components	6
Overview	7
Assembly	9
Operation	11
Cleaning and Care	14
Troubleshooting	17
Specifications	18



SAFETY & WARNINGS

Read all instructions in this guide before using this product. Retain this guide for future reference. Do not skip, substitute or modify any steps or procedures in this guide, as doing so could result in personal injury or product damage.

To reduce potential fire risks, electric shock or injury, always observe the basic safety prevention measures during use, including but not limited to the following:

Power safety:

- Ensure that the power supply voltage matches the voltage marked on the charger.
- Do not store the charger by wrapping the charger wire around the charger.
- The charger wire must be kept away from hot surfaces or sharp objects.
- The charger wire cannot be replaced. If the charger wire shows any signs of damage, cease use immediately and contact **help.Kogan.com** for support.
- Do not touch the charger or the appliance with wet hands.
- When cleaning and maintaining the machine, ensure that appliance has been disconnected from the power supply.
- Always hold by the power plug when connecting and disconnecting to avoid damaging the cord.
- Never immerse any part of the plug or vacuum cleaner in water or other liquids.
- Never leave while the vacuum cleaner is working.

Battery safety:

- Only use the original battery supplied by Kogan.com. Do not use any other model or capacity of the battery.
- Do not burn or expose the battery for to high temperatures.
- Only use the original battery. Replacing with a difference battery may cause safety risks.
- Do not disassemble, expose to impact, squeeze or place the battery into the fire.
- If the battery has any malfunction or abnormality, cease use immediately and contact **help.Kogan.com** for support.
- Do not short circuit the metal contacts on the battery. Doing so may cause the battery to overheat and lead to personal injury.

During use:

- This product is not intended for use by persons (including children over 10 years old) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product in a safe way by the person responsible for their safety, and understand the hazards involved.
- Children over 10 years old must only use this appliance under the supervision of their guardians.
- Do not allow children under 10 years old to operate or play with this appliance.
- During operation or when performing maintenance, children under 10 years old should be kept away from the appliance.
- Do not use this machine outdoors or in humid areas or grasp it with wet hands.
- If the machine becomes physically damaged, placed outdoors or falls into water, cease use immediately and contact **help.Kogan.com** for support.
- To avoid blockages, don't place large objects into the suction nozzle of the vacuum cleaner. Keep the suction nozzle away from lint, hair and other objects that may cause a blockage and frequently clean the appliance.
- To avoid injury, keep your hair, clothes, fingers and other body parts away from the suction nozzle and movable parts.
- Avoid sucking in any burning or smoking garbage, such as cigarette ends, matches, soot and other objects.
- Do not use the vacuum cleaner to clean flammable substances or liquids, such as gasoline or places where there may be gasoline, kerosene, paint, alcohol, detergent, etc.
- Keep this appliance away from hot surfaces or sources of heat.
- Do not use the vacuum cleaner before installing the filter.
- Turn off the machine before connecting or replacing any accessories.
- Keep the vacuum cleaner indoors and use it in dry rooms only.
- Do not use it for other purposes unless otherwise specified in this user guide.
- Do not use the vacuum cleaner as a toy. Children nearby must be supervised.
- Be careful when cleaning stairs.
- Only use accessories included with this product and recommended by Kogan.com.
- This vacuum cleaner is not suitable for cleaning water or other liquids. Do not vacuum water or wet debris.
- Do not use on concrete pavement, asphalt pavement and other rough surfaces.
- The vacuum cleaner is designed for household use only. Do not use it in factories or commercial environments.
- Do not vacuum construction waste or heavy metal dust.

- Pay close attention when pets are near the vacuum cleaner.
- Do not leave the power on when the vacuum is unattended.
- Disconnect the charger when not in use after full charging or before maintenance.
- If the power cord is damaged, cease use immediately and contact **help.Kogan.com** for support.

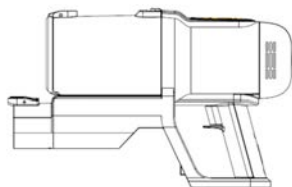
Cleaning & Maintenance:

- To ensure the correct operation of the vacuum, the filter and dust cup will need to be emptied and cleaned regularly.
- To ensure optimal performance of the vacuum, follow the “Cleaning and Care” instructions outlined in this user guide.
- To prevent personal injury and avoid irreparable damage, do not modify this product in any way
- Only use replacement parts or spare parts provided by Kogan.com.

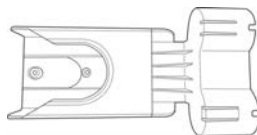
WARNING:

- Do not use water, solvents or polishing agents to clean the surface of the appliance. Clean with dry cloth.
- Do not to submerge the vacuum cleaner in water or use a machine to clean it.

COMPONENTS



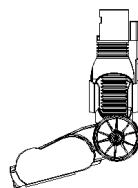
Vaccum body



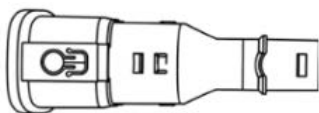
Wall bracket



Retractable extension tube



Electric brush



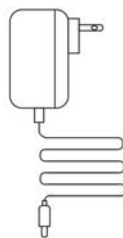
2-in-1 Bristle Brush



Crevice tool

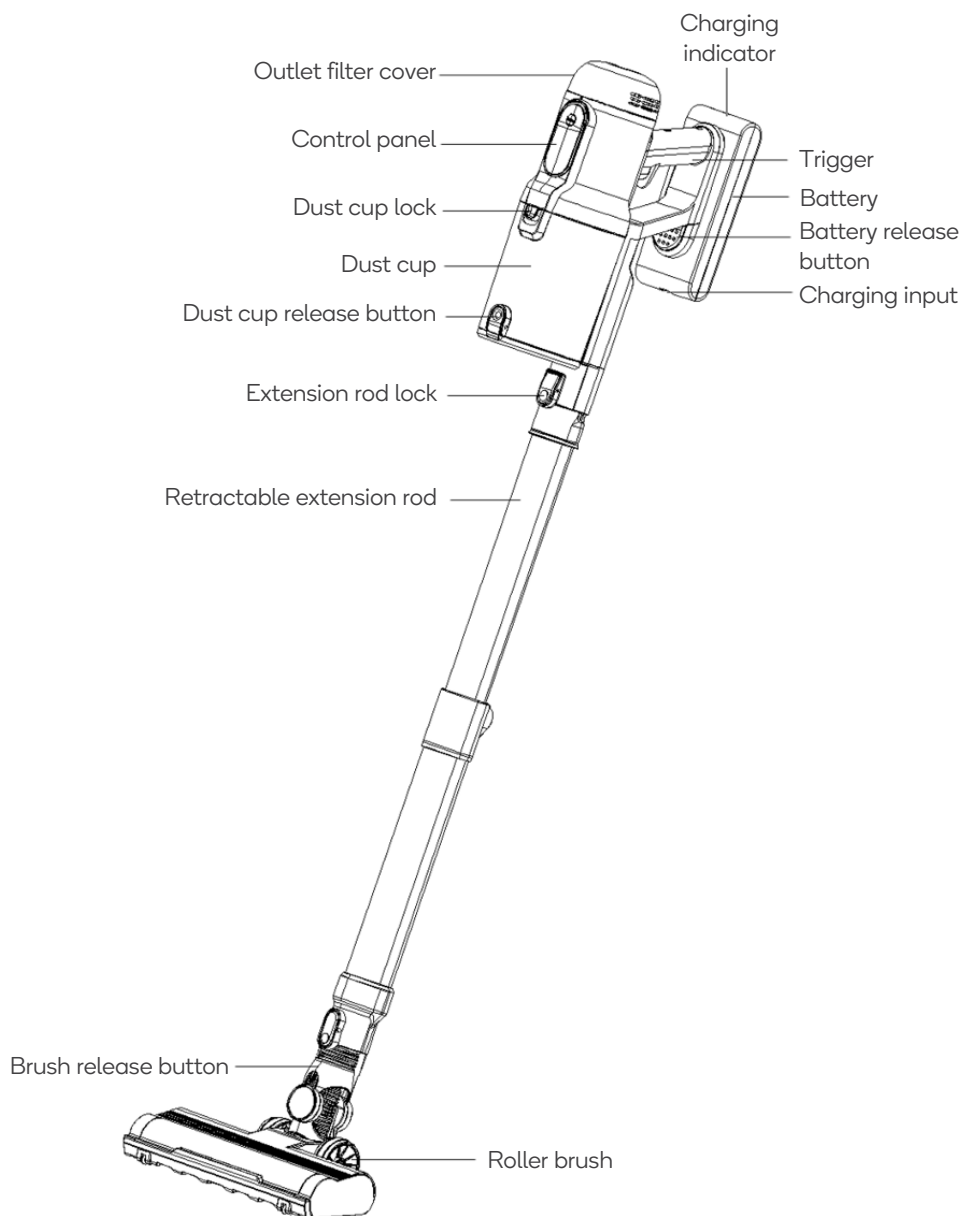


Battery

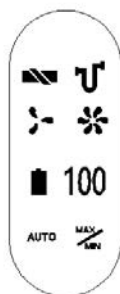
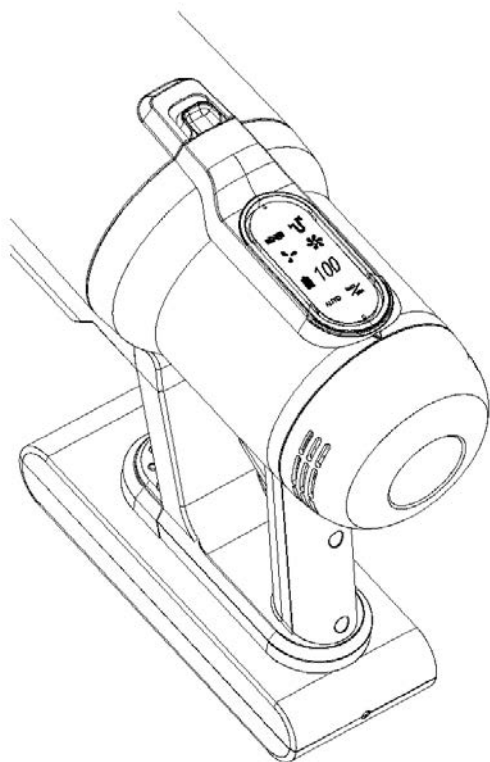


Charger

OVERVIEW



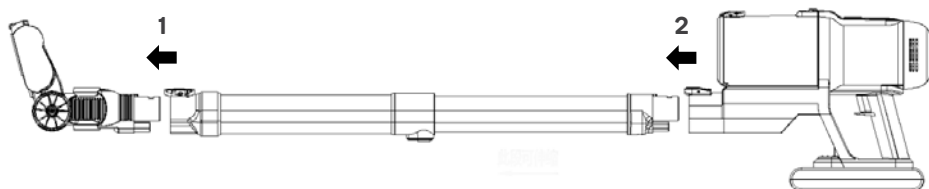
Control Panel



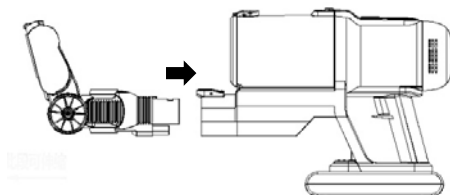
-  Brush blockage indicator
-  Air-duct blockage indicator
-  Eco Speed indicator
-  Normal Speed indicator
-  High Speed indicator
-  Battery level indicator
-  Automatic mode
-  Suction control

ASSEMBLY

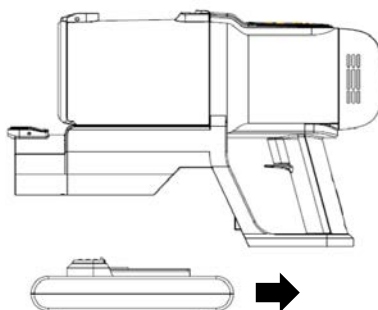
1. Align the roller brush to the retractable extension rod and push it gently. It will connect with an audible click.
2. Align the retractable extension rod with the vacuum cleaner body and push it gently. It will connect with an audible click.



3. The roller brush and other brush heads can be connected directly to the vacuum cleaner body when a more compact unit is desired (for example, cleaning a car interior).



4. Slide the battery along the guide slot towards the rear of the vacuum main body until it locks firmly in place.

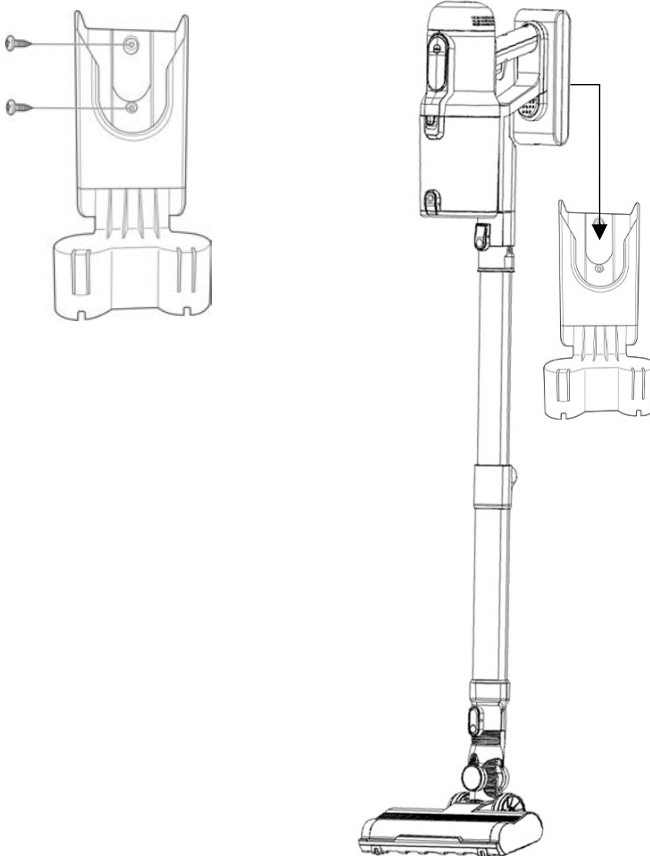


Wall Bracket

1. Select a location that is easily accessible and has enough room for the vacuum to be mounted vertically. Ensure that the mounting location is close to an electrical outlet so that you can plug in the vacuum charger.
2. Using the wall bracket as a template, mark the location of the holes that will need to be drilled.
3. Attach the wall bracket to your chosen location:
 - If mounting into a wall stud, use screws to attach the wall bracket to the wall.
 - If mounting into plaster or masonry, wall anchors will need to be used for added support.

Note: Screws and wall anchors not supplied.

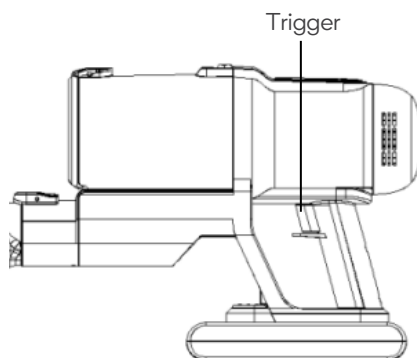
4. Once the wall bracket is securely attached to the wall, you can hang the vacuum cleaner on it.



OPERATION

Turning the Vacuum On/Off

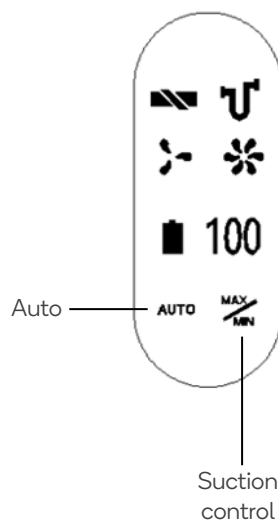
1. Once assembly is complete, press the trigger to turn on the vacuum.
2. Pressing the trigger a second time will turn the vacuum off.



Suction Control

Suction power can be set to three levels (ECO, Normal & High) by pressing the suction control button.

1. When the vacuum is turned on, the machine will operate at the suction level set during the previous usage.
2. Press suction control button and the vacuum will shift between ECO, Normal & High mode. The corresponding indicator(s) will illuminate.



Auto Mode

Press the “Auto” button to place the vacuum into Auto modes. In this mode the vacuum automatically adjusts the suction power depending on the surface that is being cleaned.

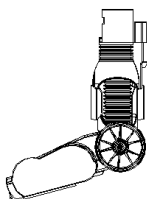
Retractable Extension Rod

Used for cleaning high places such as ceilings, roofs, air conditioners and curtains. Compatible with the included brush heads.



Electric Brush

Used for cleaning hard floors and carpet.



2-in1 Bristle Brush

- The bristle brush is suitable for cleaning places such as curtains, car interior and air conditioners or any areas where hair can collect.
- The fine hairbrush can deeply clean small areas such as computer keyboards.
- The retractable brush can suck and clean simultaneously to remove dust efficiently.



Crevice Tool

This is suitable for cleaning various crevices and narrow areas in the household and the car.



Charging

1. Hang the vacuum on the wall bracket, connect the charger to an electrical outlet, and plug the charger into the charging input on the wall bracket. The charger can also be plugged directly into the charging input on the battery.
2. When charging, the charging indicator will flash GREEN. When the battery is fully charged the indicator will stay on.

WARNING:

To avoid damaging to the vacuum cleaner, charge only with the supplied charger.

Battery Replacement

1. To replace the battery, press the battery release button and pull the battery away from the machine body.
2. Attach the replacement battery to the machine body, the battery will “click” into place when it is correctly installed.

CLEANING & CARE

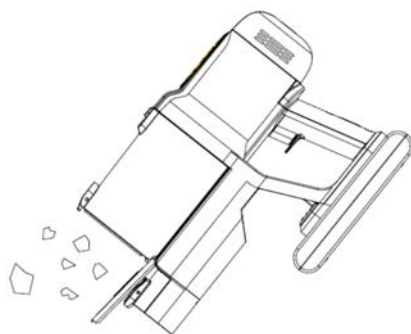
- Only the dust cup, outlet filter, 2-in-1 bristle brush and the crevice tool can be washed with warm soapy water. After cleaning, they must be thoroughly dried before being reinstalled into the vacuum. Never immerse any other parts in water or other liquids.
- Only use a soft, slightly damp cloth to clean the housing of the vacuum cleaner. Do not allow any liquid substances to enter the vacuum cleaner.
- Do not clean using any corrosive chemicals or abrasives.
- Do not use when the filter is damaged or worn.

During Operation

- Do not let the unit get close to heaters or any other sources of heat (ovens, radiators etc.).
- To prevent damage, before vacuuming, remove large and sharp objects from the area to be cleaned. Do not vacuum any inflammable objects or liquids, such as gasoline, cigarettes or alcohol.

Emptying the Dust Cup

Press the dust cup release button on top of the dust cup. The bottom cover of the dust cup will open allowing the contents to be emptied.

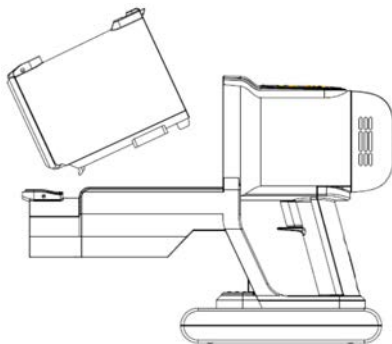


Note:

To maintain proper suction and operation, ensure the dust cup is emptied after each use and cleaned regularly.

Cleaning the Dust Cup and Filters

1. Press and hold the dust cup lock to separate the dust cup from the vacuum body.
2. Remove the filter assembly by pulling the handle away from the dust cup.
3. Separate the HEPA filter from the metal filter by rotating it counter-clockwise.
4. Use a soft brush to clean the dust from components.
5. Wipe the dust cup with a damp cloth.
6. Rinse the metal filter with clean water.



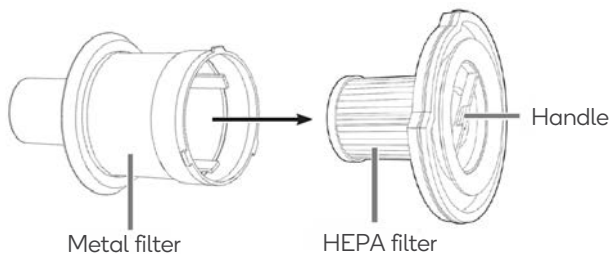
Note: Do not clean the HEPA filter with water.

7. Allow the dust cup and filters to thoroughly air dry for 24 hours before reassembly.

Note: Do not use the vacuum filters without the filters installed.



Dust cup



Metal filter

HEPA filter

Handle

Notes:

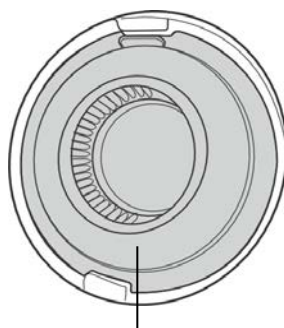
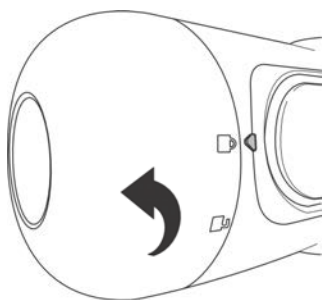
To ensure optimal performance, it is recommended to replace the filter every three months (depending on the usage).

WARNING:

To avoid damaging to the vacuum cleaner, do not use any equipment to clean or dry the filters. Allow to air dry naturally.

Cleaning Outlet Filter

1. On the back of the vacuum body, rotate the outlet filter cover in an anti-clockwise direction so the arrow is pointing to the unlock icon.
2. Remove the outlet filter cover from the vacuum body. **Note:** If the filter is damaged or worn, it must be replaced with a new filter.
3. Separate the outlet filter from the cover and wash the filter with warm water.
4. After washing, ensure the filter is left to air dry for at least 24 hours before reassembly. **Note:** Do not use the vacuum filters without the filter installed.
5. Replace the filter cover and rotate in a clockwise direction to secure it place (arrow is pointing to the lock icon).



Outlet filter

Cleaning the Roller Brush

To allow for cleaning the roller can be removed from the roller brush by following the below steps:

1. Move the lock (indicated by lock symbols) on the right side of the roller brush to the open lock position and take out the retaining bracket.
2. Remove the roller and clean off any debris.
3. Reinstall the roller in reverse order: reinsert the retaining bracket and press it down until it clicks back into place.

Storage

- Store the vacuum in a cool, dry place that's away from direct sunlight and inaccessible to children and pets.
- To store the device, hang it on the wall bracket. The 2-in-1 brush and crevice tool can be attached to the wall bracket for convenient storage.
- If the vacuum is not being used for an extended period, remove the battery from the vacuum body and recharge it prior to the next use.

TROUBLESHOOTING

Issue	Possible Cause	Solution
Weak suction power.	- Dust cup and filters are filled with dust. - The brush head is blocked by hairs.	- Empty the dust cup and clean the filters. - Clean the brush head.
Abnormal sounds.	The extension rod is blocked.	Clear the blockage inside of the extension rod. If abnormal noises continue, cease use and contact help.Kogan.com for support.
Brush blockage indicator flashes.	The roller brush head is dirty.	Clean the roller brush.
Air duct blockage indicator flashes.	Air duct or dust cup is blocked.	Clear the blockage and empty the dust cup.
Battery will not charge	Using a third-party charger to charge the product.	Use the supplied charger.
Roller brush/LEDs is not working.	Roller brush is wrapped in hair and debris.	Clean the roller brush.
Vacuum wont power on.	The battery is depleted.	- Charge the battery. - Replace the battery if required.
	The suction nozzle or air duct is block.	Clear the blockage.
	The suction nozzle is blocked.	Clear the suction nozzle.
Auto mode failure.	Dust blocking the dust sensor on the inlet of the vacuum body.	Clean the roller brush and extension tube.

SPECIFICATIONS

Voltage supply	29.6V (Li-ion 2500mAh)
Power	450W
Charging time	Approx. 5-6 hours
Operating time	Up to 50 mins (when the battery is full charged)

Charger

Input	100-240V~ 50/60Hz 0.5A MAX
Output	35V DC, 0.5A
Protection Class	II

Disposal

	This marking indicates that this appliance should not be disposed with other house-hold wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.
---	--



NOTES

[illegible]

Need more information?

We hope that this user guide has given you the assistance needed for a simple set-up.

For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com**

kogan.com