

WARRANTY POLICY

2-year emission related warranty. Limited warranty on product that may have an engine which meets U.S. EPA emission standards.

1-year limited warranty on PRORUN gas power equipment and portable power for personal, family, household or, (non-commercial) use.

2-year limited warranty on PRORUN gas digital inverter Generator for personal, family, household or, (non-commercial) use.

3-year limited warranty on PRORUN battery packs for personal, family, household or, (non-commercial) use.

3-year limited warranty on PRORUN cordless power equipment for personal, family, household or, (non-commercial) use.

90-day limited warranty on PRORUN gas power equipment and portable power, with exception of 30-day limited warranty on PRORUN earth augers, for commercial use.

Please contact PRORUN Customer Service Toll-free at 1-844-905-0882 or Email info@proruntech.com any time you have questions or warranty claims.

LIMITED SERVICE WARRANTY

PRORUN products are warranted against defects in material or workmanship from the date of original retail purchase for the applicable warranty period. Defective product will receive free repair.

This warranty applies only to the original purchaser from an authorized PRORUN retailer and may not be transferred.

1.The warranty period for reconditioned or factory certified products used for residential purpose is 1 year, for industrial, professional, or commercial purpose is 90 days.

2.This warranty is void if the product has been used for rental purpose.

3.The warranty does not cover routine maintenance parts, such as, but not limited to, ride-on mower seat, wheels, tires, anti-scalp wheels, brake disc, friction block, blades, trimmer heads, chain bars, saw chains, belts, scraper bars, rubber paddles, auger, skid shoes, blower nozzles, and all other PRORUN accessories for residential purpose.

4.This warranty does not cover the damage resulting from modification, alteration, or unauthorized repair.

5.This warranty only covers defects arising under normal usage and does not cover any malfunction, failure or defect resulting from misuse, abuse (including overloading of the product beyond capacity and/or immersion in water or other liquid), accidents, neglect or lack of proper installation, and improper maintenance or storage.

6.This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discoloring by heat, abrasive, and chemical cleaners.

HOW TO OBTAIN SERVICE

For warranty service, please contact PRORUN customer service toll-free at 1-844-905-0882 or Email info@proruntech.com. When requesting warranty service, you must present the original dated sales receipt. An authorized service center will be selected to repair the product according to the stated warranty terms. When bringing your product to the authorized service center, there may be a small deposit that will be required when dropping off your tool. This deposit is refundable when the repair service is deemed to be covered under warranty.

ADDITIONAL LIMITATIONS

To the extent permitted by applicable law, all implied warranties, including warranties of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE, are disclaimed. Any implied warranties, including warranties of merchantability or fitness for a particular purpose, that cannot be disclaimed under state law are limited to the applicable warranty period defined at the beginning of this article. SUNFUTURE Inc. is not responsible for direct, indirect, incidental, or consequential damages. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. For customer service contact us toll-free at: 1-844-905-0882 or Email info@proruntech.com.

PRORUN Customer Service
200 Overhill Dr. Suite A
 Mooresville, NC 28117

