



Operating Instructions

2000W Flame Effect Heater



Model: GFE370

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General Care and Safety Guide

YOUR SAFETY IS IMPORTANT TO US. PLEASE ENSURE YOU TAKE NOTE OF THE INSTRUCTIONS AND WARNINGS OUTLINED IN THIS MANUAL.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they are supervised or have been given instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

WARNING: You must not cover this appliance. Covering this appliance presents fire risk and will activate the safety fuse; permanently disabling the unit.

WARNING: Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

WARNING: To reduce the risk of fire, keep textiles, curtains, or any flammable material a minimum distance of 1 metre from the air outlet.

- Use only the voltage specified on the rating label of the appliance.
- Keep all objects at least 1 metre from the front, sides and rear of the appliance.
- This appliance is intended for household use only and not for commercial or industrial use.
- Indoor use only.
- Use this appliance only as described in this manual. Any other use is not recommended by the manufacturer and may cause fire, electric shock or injury.
- Do not use the appliance if it has been dropped or damaged.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.

General Care and Safety Guide

- Never use the appliance to dry clothes.
- Always unplug appliance when not in use.
- When the appliance has been unpacked, check it for transport damage and ensure all parts have been delivered. If parts are missing or the appliance has been damaged, contact the Customer Services Team.
- Do not use if there are visible signs of damage to the appliance.
- Do not connect the appliance to mains supply until completely assembled and adjusted.
- Ensure hands are dry before handling the plug or main unit.
- Ensure appliance is on a flat, stable, heat-resistant surface.
- Do not operate with cord set coiled up as a heat build up is likely, which could be sufficient to become a hazard.
- Carry out regular checks of the supply cord to ensure no damage is evident
- Do not operate this appliance with a damaged cord, plug or after the appliance malfunctions or has been dropped or damaged in any manner. Take to a qualified electrical person for examination, electrical service or repair.
- Do not twist, kink or wrap the cord around the appliance, as this may cause the insulation to weaken and split. Always ensure that all cord has been removed from any cord storage area and is unrolled before use.
- It is recommended that this appliance is plugged directly into the wall socket. Power boards are not rated to supply power to high wattage appliances.
- A correctly specified, undamaged extension cord may be used with this appliance provided it is used in a safe manner.
- Do not remove plug from power socket until the appliance has been switched off.
- Do not remove plug from power socket by pulling cord; always grip plug.
- Do not place cord under carpet or cover with rugs or furniture. Arrange the cord so it cannot be tripped over.
- Don't place appliance on bedding or on thick & long carpet where the openings may get blocked.
- Switch off and use handle provided when moving
- Do not place appliance close to radiant heat source.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening, as this may cause an electric shock, fire or damage to the appliance.
- Do not sit on the appliance.
- Do not use abrasive cleaning products on this appliance. Clean with a damp cloth (not wet) rinsed in hot soapy water only. Always remove plug from the mains supply before cleaning.
- Do not operate in areas where petrol, paint or other flammable liquids are used or stored.
- Do not use this appliance in the immediate surrounds of a bath, a shower, or a swimming pool or other liquids.

General Care and Safety Guide

- The appliance must not be immersed in any liquids.
- There are no user serviceable parts installed in the unit.
- Do not place the unit in wardrobes or other enclosed spaces as this may cause fire hazards.
- This unit is not supposed to be used in or around locations where foodstuffs, works of art or delicate articles of science, etc. are stored.
- If your appliance does not work, or is not working properly, contact the place of purchase or the Customer Services Team.

The remote control supplied with this appliance uses a **CR2025** coin type battery.

DANGER IF SWALLOWED OR PLACED INSIDE ANY PART OF THE BODY

WARNING!



**THIS PRODUCT CONTAINS
BUTTON/COIN CELL BATTERIES**



**KEEP OUT OF REACH
OF CHILDREN**

Button/Coin Cell Batteries are hazardous and must be kept out of reach of children at all times, whether the battery is new or used. These batteries can cause severe or fatal injuries in 2 hours or less if swallowed or placed inside any part of the body. Dispose of used batteries immediately.

If it is suspected a button/coin cell battery has been swallowed or placed inside any part of the body, seek medical attention immediately or for 24/7 fast, expert advice, contact

Australian Poisons Information Centre on 13 11 26
New Zealand National Poisons Information Centre on 0800 764 766

Operating Your Heater

Always choose a safe location for the heater, keeping in mind the safety precautions outlined. Ensure all packaging has been removed from the unit before use. Please follow the below instructions.

WARNING: In order to avoid overheating or fire, do not cover the heater.

WARNING: Keep all objects at least 1 metre from the front, sides and rear of the appliance.

WARNING: Do not use this heater with a programmer, separate timer, remote-control system or any other device that switches the heater on automatically, since a fire risk exists if the heater is covered or positioned incorrectly.

WARNING: Never leave this heater unattended when in use.

Ensure heater is on a flat, stable, heat-resistant surface.

Once the heater is in a safe operating position and all switches are in the off position, insert the power plug into the mains outlet and switch on.

CAUTION: Ensure the power cord is not tight because if pulled it may partially pull the plug from the socket. A partially inserted plug will overheat the plug and socket and could result in fire.

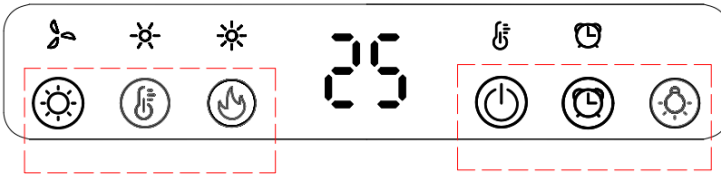
Note: When the appliance is turned on for the first time, it may release a slight odour or smoke. This odour or smoke is a normal occurrence caused by the initial heating of the internal heating elements and should not occur again.

WARNING: This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Operating Your Heater



Power Switch / Standby Mode



Control Panel



Remote Control



POWER

Turns unit on or off



FAN

Indicates fan is in operation



LOW HEAT

Indicates Low Heat is in operation



HIGH HEAT

Indicates High Heat is in operation



TEMPERATURE +/-

Set/Adjust the set temperature



TIMER +/-

Set/Adjust the countdown timer



FLAME EFFECT

Turns the flame effect on or off



LIGHT

Turns the control panel display on or off



HEATING

Select between Low or High Heat setting

The remote control supplied with this appliance uses a **CR2025** coin type battery.

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New Zealand National Poisons Information Centre on 0800 764 766

Operating Your Heater

HEATER CONTROL

Ensure heater is on a flat, stable, heat-resistant surface. Once the heater is in a safe operating position and all switches are in the off position, insert the power plug into the mains outlet. Turn the Power Switch at the back of the heater to the 'I' position. The heater is now in STANDBY mode and the  indicator light will illuminate.

POWER: Press the power button to turn the heater ON. The ambient temperature will appear on the display and the heater will be in 'Fan Only' mode.

Press the power button again to turn the heater OFF. Note- the fan will run for 30 seconds before the appliance shuts down.

HEAT SETTINGS: Press the heat setting button to change between 'Fan Only' 'Low Heat' and 'High Heat'. The relevant indicator light will illuminate:

 Low Heat Setting

  High Heat Setting

 Fan Only – No Heat

Pressing 3 times will turn the heating function off.

TIMER: Press the timer button to turn on the countdown timer. Each press will increase the timer amount by 1 hour, between 1-8 hours. The LED display will flash up with the relevant timer duration for 5 seconds, and the  indicator light will illuminate.

TEMPERATURE SETTING: Press the temperature setting button to increase the desired temperature by 1°C. Choose between the range 10-49°C.

To set the temperature on your remote control, increase/ decrease by pressing "+" and "-".

Note:

When the room temperature is 4°C lower than the set temperature, the heater will operate on high heat.

When the room temperature is between 0°C and 2°C lower than the set temperature, the heater will operate on low heat.

The heater will switch off when the room temperature reaches or goes above the set temperature. It will switch on again when the room temperature falls 2°C below the set temperature.

FLAME EFFECT: Press the flame effect button to turn the flame effect ON/OFF.

LIGHT: Press the light button to turn the control panel display lights OFF. This will put the heater into sleep mode. Pressing again will exit sleep mode and the control panel display lights will be ON.

Operating Your Heater

SAFETY DEVICES

This appliance has two protection devices:

- Tilt Switch - this will automatically turn the appliance off if the appliance is not in the correct operating position.
- Resettable Thermal Link - this will automatically disconnect the power to the appliance at a pre-set overheat temperature. To reset the appliance, disconnect the appliance from the mains supply for at least 15 minutes. Reconnect the supply to the mains and switch on the appliance. If this occurs, investigate what is causing the appliance to overheat.

CAUTION: The appliance generates heat during use. Precautions must be taken to prevent the risk of burns, scalds, fires or other damage to persons.

CARE AND CLEANING

- The heater requires regular cleaning to ensure trouble free operation:
- Unplug the heater from the mains supply before cleaning.
- Ensure that the heater has been allowed to cool down completely before cleaning.
- The common cause of overheating is deposits of dust or fluff in the appliance. Ensure these deposits are removed regularly by unplugging the appliance and vacuum cleaning the air vents and grills.
- Use a damp cloth (not wet) to wipe the exterior of the heater to remove dust and dirt.
- Never use solutions such as petrol, thinners or polishing agents.
- Ensure the heater is dry before plugging back into the mains supply.
- Do not attempt to dismantle the appliance.
- There are no user serviceable parts. For service or repair, contact an authorised electrical service technician

PROOF OF PURCHASE

To receive warranty retain receipt as proof of purchase.

Goldair  
Model No: GFE370
Supply: 220-240VAC 50Hz
Wattage: 2000W
Approval: GMA-512414-EA
QC Passed: PO#-WWYY
MADE IN CHINA
CUSTOMER SUPPORT
NEW ZEALAND PH: 0800 232 633
AUSTRALIA PH: 1300 465 324

Goldair™

SUPPORT AND TECHNICAL ADVICE

Goldair – New Zealand

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Phone +64 (0)9 917 4000
Phone 0800 232 633
info@cdb.co.nz

Goldair – Australia

Monday – Friday 8am-5pm
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Phone 1300 465 324
info@cdbgoldair.com.au



Two Year Warranty

Thank you for purchasing this Goldair product. Your product is warranted against faults and manufacture when used in normal domestic use for a period of **two years**. In non-domestic use Goldair limits the voluntary warranty to **three months**.

Goldair undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period.

This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than a qualified electrical service technician.

PLEASE KEEP YOUR RECEIPT AS THIS WILL HELP VERIFY YOUR WARRANTY.

The benefits given to you by this warranty are in addition to other rights and remedies available to you under law in relation to the goods or services to which this warranty relates.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993).

Goldair – New Zealand

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Goldair – Australia

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Phone 1300 GOLDAIR (1300 465 324)
www.goldair.com.au

Goldair Two Year Warranty (IMPORTANT: Please complete and retain this warranty card)

Name

Address

Place Of Purchase

Date Of Purchase

Name Of Product

Model Number

Attach a copy of the purchase receipt to this warranty card

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