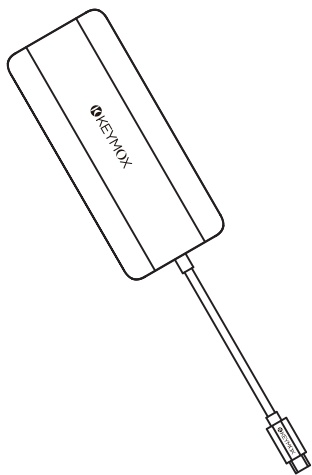


KEYMOX



User Manual

USB-C 11 in 1 Aluminum Multiport Hub

Introduction

USB-C 11 in 1 Aluminum Multiport Hub, USB TYPE-C Adapter Docking with 4K @30Hz HDMI*2 & VGA & USB 3.0 x2 & SD/TF Card Readers & 100/1000M Ethernet & USB-C PD100W Charging Port For 2016/2017/2018 MacBook Pro, MacBook, Huawei MateBook, Surface Book, Samsung S8/S9, Huawei Mate 10 / 20 and More USB C Laptop and smartphone.

Product Schematic



Features

HDMI Portx2:

Support DP alt mode (Compatible thunderbolt 3), enables you to mirror or extend the display of your laptop to your TV, monitor or projector in up to 4K (3840x2160@30Hz) resolution, Downward compatible with 1080P/24/50/60Hz, 1080/50/60Hz, 720p/50/60Hz, etc. Support 4K (3840x2160@30Hz) resolution while the HDMI port *2 are used at the same time.

VGA Port:

Enables you to mirror or extend the display of your laptop to your TV, monitor or projector in up to 1920*1080@60Hz resolution, Downward compatible with 1680*1050@60Hz, 1366*768@60Hz, 1280*800@60Hz, 800*480@60Hz, etc.

NOTE: Support 1080P resolution while the HDMI port x2 and VGA port are used at the same time.

USB-C PD Port:

Support 100W (up to 20V/5A) power charging your devices by your power delivery (PD) adapter.

USB 3.0 A port x2:

Support 5Gbps transmission speed each port, Downward compatible with USB2.0 480Mbps. USB 3.0 Port support BC 1.2 charging protocol up to 5V/1.5A output while you connect your PD charger by USB-C PD Port.

USB 2.0 A port x2:

Support 480Mbps transmission speed each port, support BC 1.2 charging protocol up to 5V/1.5A output while you connect your PD charger by USB-C PD Port.

SD & TF Card Reader:

Support to access external memory for the computer, Read and write speed depends on the cards' quality.

* The SD and TF card can be used simultaneously.

RJ 45 Ethernet:

Access to stable wired Internet connection speeds up to 1000Mbps. Downward compatible with 10M/100Mbps networks.

Dimension: 130*56*16mm

Weight: 113g

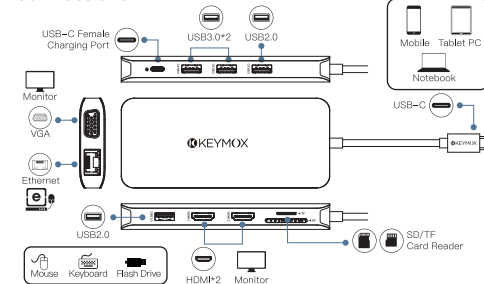
Operating Environment Temperature: 0~40°C

Certification: CE, FCC, RoHS

Package Details

USB-C 11 in 1 Aluminum Multiport Hub x1
User Manual x1

Connections



FAQ

Why there is no video output?

Reply: Please make sure your USB-C source devices support video output (DP Alt-mode)

Please check the connection is well

Please use High speed HDMI cable by Certified HDMI adapter

Why there is no audio output from HDMI port?

Reply: Please make sure that there is audio output function on the monitor.

Please set the external monitor as default audio output device.

Sometimes WiFi stopped working while hard disk connected to hub, how to do?

Reply: 2.4G network is easily disturbed. You can switch to 5G network, or you can adjust the placement of the hard disk, move to suitable place.

What to do if USB driver cannot be identified?

Reply: Restart the computer and reconnect the product.

If display stopped after connect high current hard disk, how to do?

Reply: Must be charged. Please supply by power adapter. Advice only connect one hard disk max.

Why TF & SD cannot be found and read?

Reply: Restart the computer and reconnect

For Mac OS, the card must be EFAT or FAT format

Please supply power by power adapter.

When the computer is charged, the surface temperature of the product is high, it is normal?

Reply: It is normal, but it is also in the range of the normal working temperature. After fully charged, the product will go back lower temperature.

Attention

Improper use may result in product damage.

Check the PINs of Plug/Jacket are well, before use.

Do not drop, bump, throw or shake the unit, this may damage internal components

Do not disassemble or try to repair or modify

Do not allow the unit to come in contact with water or moisture

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and, (2) this device must accept any interference received, including interference that may cause undesired operation.

