

RPNB[®]

**Smart Touchscreen Home Safe
RPHS Series Instruction Manual**





Thank You for Your Recent Purchase

At RPNB Safe, we believe that everyone should have access to high-quality protection where they need it most. Whether you're looking to protect your most cherished people or possessions, we are here to help you find the right safe for your needs.

Our mission is simple: Create a safer world.

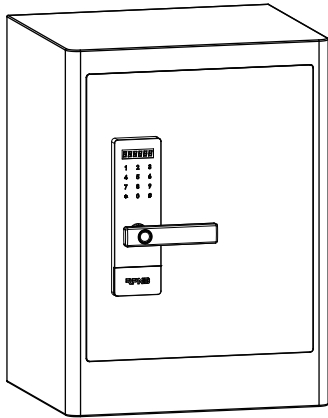


www.rpnbsafe.us

scan QR code to learn more

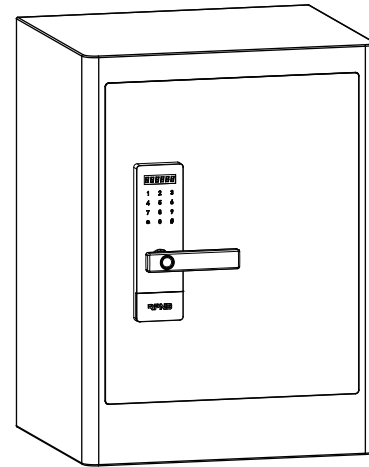


RPHS Series



RPHS 45

1.6 Cubic Feet

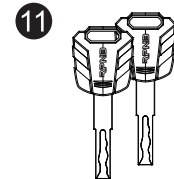
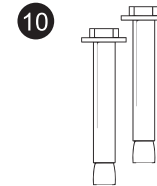
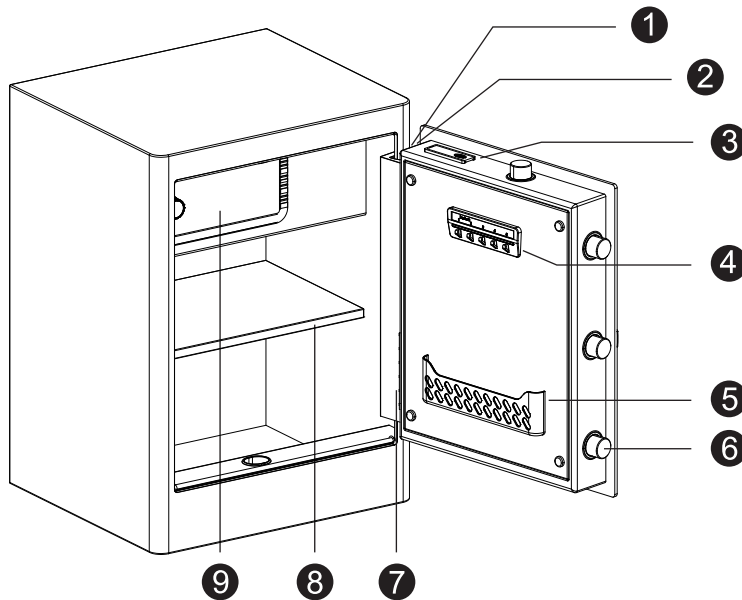


RPHS 60

2.8 Cubic Feet



Box Contents



① Red Program Button

④ Key Hooks

⑦ LED Interior Light

⑩ Expansion Bolts

② Green Program Button

⑤ Document Folder

⑧ Removable Shelf

⑪ Backup Keys (2)

③ Battery Compartment

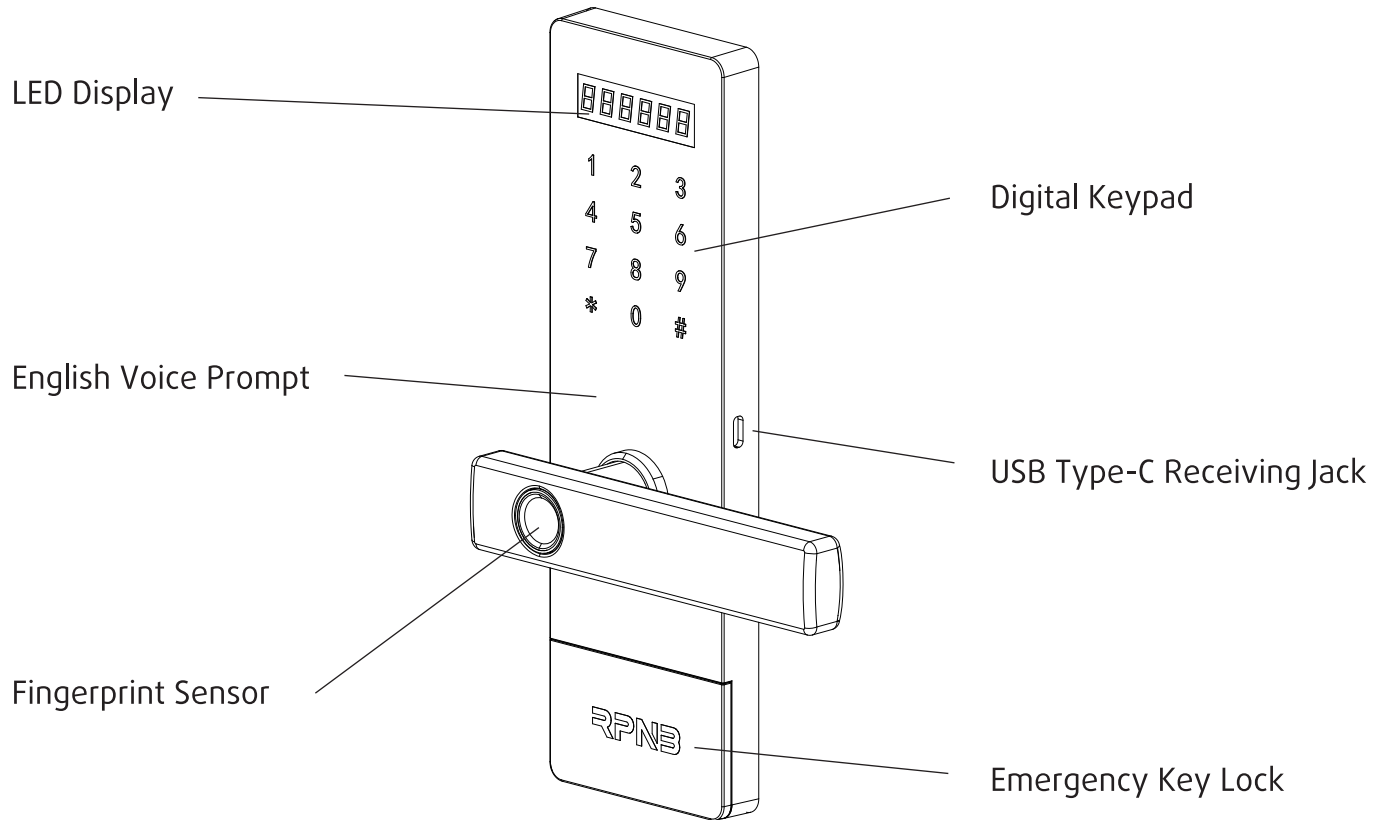
⑥ Live Bolts

⑨ Interior Box

⑫ Owner's Manual/ Quick Start Guide



Touchscreen Overview



Warning

To prevent damage to your RPNB® unit or bodily injury, read the following safety precautions before using this unit.

**DO NOT PLACE OR STORE THE BACKUP KEYS INSIDE THE SAFE AT ANY TIME.
IF THE BATTERY FAILS, YOU WON'T BE ABLE TO OPEN THE SAFE.**

DO NOT expose to extreme heat or cold. Battery power may be affected.

DO NOT store loaded guns in this unit. Firearms are serious in nature and must be handled with respect. Store responsibly.

ALWAYS check to make sure the safe is closed and locked when it is not in use.

Disclaimer

Neither seller nor manufacturer shall be liable for unauthorized access, any injury, loss or damage to personal property direct or consequential, arising out of the use of, or the inability to use the RPNB® Safe.

The user shall determine the suitability of the RPNB® Safe before the intended use and user assumes all risk and liability whatsoever in connection therewith, RPNB® Safe are not intended to protect against environmental hazards including fire and water.

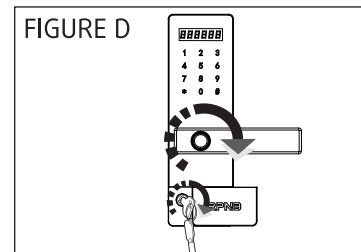
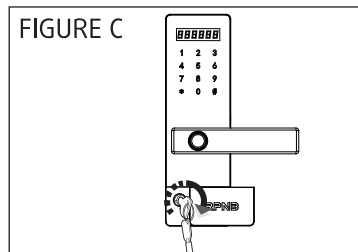
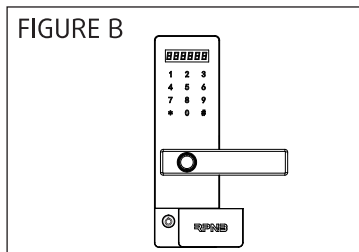
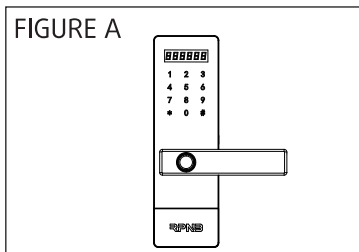
Be sure and follow all local and state firearm laws.

DO NOT operate a firearm without proper training and experience.



Opening the Safe with the Backup Key

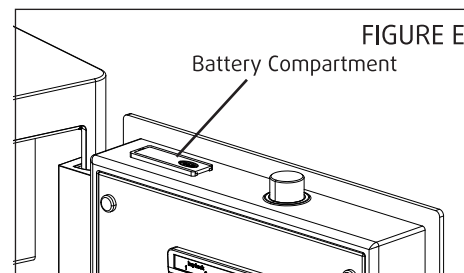
- 1 Slide the backup key cover to the right. (see Figure A&B)
- 2 Insert the backup key, turn it clockwise and hold (see Figure C), then turn the handle clockwise to open the door. (see Figure D)



NOTE : Turn the door handle counterclockwise to close the door.
Do not place or store the backup keys inside the safe at any time.

Battery Installation

- 1 Remove the battery cover. (see Figure E)
- 2 Insert 4 AA Alkaline batteries (not included) into the battery compartment matching the polarity (+/-) indicated.
- 3 When the batteries are inserted correctly, the touchscreen and fingerprint sensor will light up 1 time, the message "HELLO" appears with the voice prompt "HELLO WELCOME".

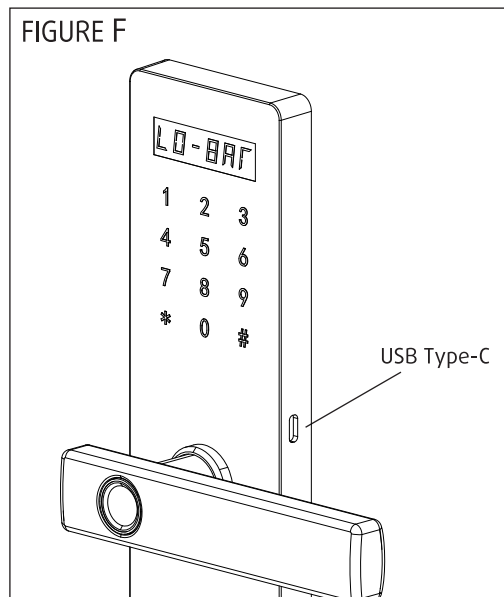


NOTE: Use 4 NEW AA Alkaline batteries. New batteries can not be used together with old batteries.



Low Battery Warning

- When you activate the touchscreen you will hear a voice prompt "Low battery please replace batteries" with the message "LO-BAT". (see Figure F)
- Replace all batteries with NEW ones making sure polarity (+/-) is correct. Mixing batteries may cause device to become unusable.
- When the batteries are depleted, you can plug a USB Type-C cable (not included) into the USB Type-C receiving jack located at the side of touchscreen and connect to a standard USB Type-C port with a external power supply (see Figure F).



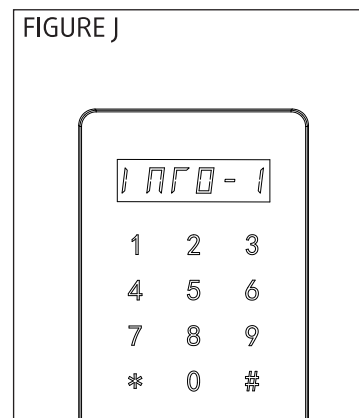
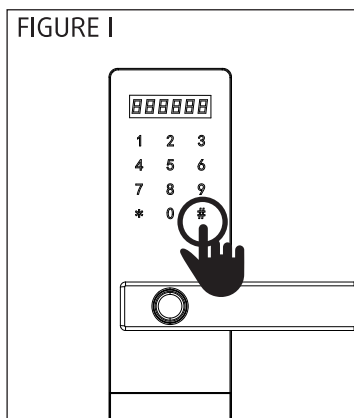
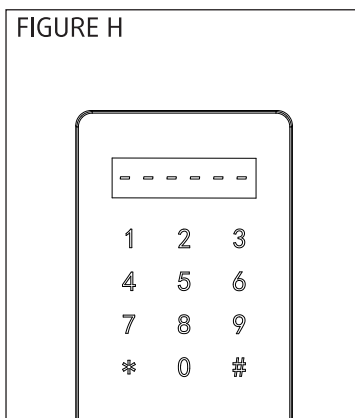
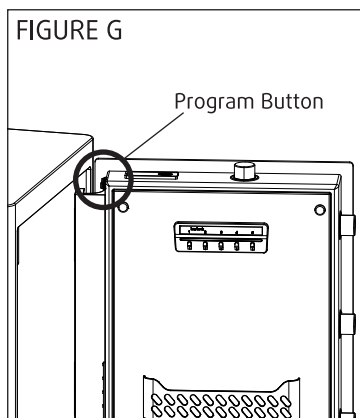
Master Code Programming

- First time users should change the default code as soon as possible to prevent unauthorized access to your safe. The code should be kept confidential.
- Programming a new code will overwrite your previous code.
- Touch the screen until the panel lights to wake up system before entering your passcode.



Master Code Programming

- 1 Enter default code 1-2-3-4 and press "#" button to confirm, then turn the handle clockwise to open your safe.
- 2 With the safe open, press the GREEN program button once and release it (see Figure G), the touchscreen lights up WHITE 1 time, the message "-----" will appear with the voice prompt "Please enter the passcode". (see Figure H)
- 3 Enter your NEW passcode (3-8 digits) within 10 seconds.
- 4 Press "#" button to confirm (see Figure I). The message "INT0-1" will appear (see Figure J) with the voice prompt "New passcode successfully added". If it times out, the touchscreen panel will be locked with the voice prompt "Operation timeout", repeat the above steps to reset the code.
- 5 Now test the passcode. If you set the passcode unsuccessfully, the message "-----" will appear with voice prompt "Error, please try again".



Registering Fingerprints

- 1 With the safe open, press the RED program button once, the fingerprint sensor lights up BLUE 1 time, the message "Add" will appear with the voice prompt "Please place your finger".
- 2 Place your finger on the fingerprint sensor for the 1st of 3 scans. Remove your finger after the fingerprint sensor lights up GREEN with the voice prompt "Please place your finger". Place your finger again over the sensor until the fingerprint sensor lights up GREEN with the voice prompt "Please place your finger". You will repeat this process until the fingerprint sensor lights up GREEN, the message "INTO-1" will appear with the voice prompt "Fingerprint ID successfully added".
- 3 Now your fingerprint has been successfully registered. Close the door and test your fingerprint.
- 4 If you made a mistake, the new fingerprint will not work. The voice prompt "Fingerprint ID added failed". You must repeat the above steps.

IMPOTANT Note:

- **You cannot register more than 30 fingerprints. If the message "FULL" appears with the voice prompt "Fingerprint limit reached" when you register your fingerprint, it means the fingerprint storage capacity is full. (see Figure L)**
- **If you register your fingerprint past the allotted time, the touchscreen panel will be locked with the voice prompt "Operation timeout".**

FIGURE L

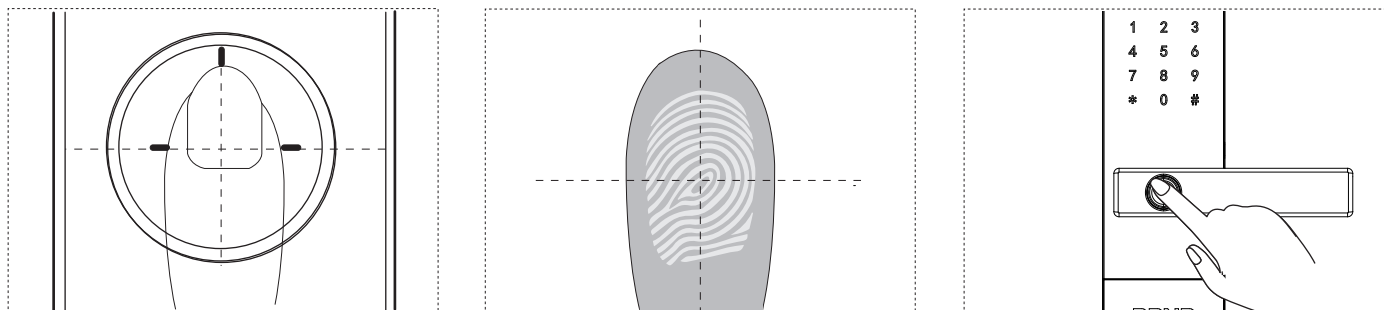


Registering Fingerprints

Helpful Programming Tips:

- 1 Place your finger on the center of the sensor (this allows the sensor to read where most of the fingerprint detail is located).
- 2 Adjust your finger slightly between scans for increased accuracy.
- 3 Excessive moisture, lotion, or dirt will affect your fingerprint and may cause inaccurate sensor reading.
- 4 If you are experiencing difficulty, try different fingers. Each finger is unique, and some fingers such as your thumb, contain more readable information than others.
- 5 To increase your success rate, please register the same fingerprint multiple times.

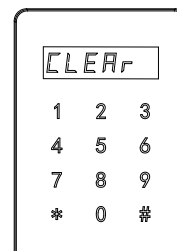
FIGURE K



Delete the Registered Fingerprint

- 1 Press and hold the RED program button (5 seconds), until the message "CLEAR" appears with the voice prompt "All fingerprint IDs erased. Now you may set up new fingerprint ID". (see Figure M)
- 2 Now all previously registered fingerprints are erased.

FIGURE M



Opening Mode Setting

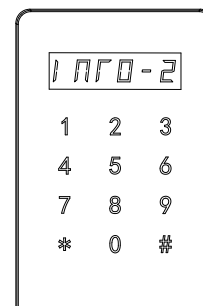
Option 1 : One-Factor Authentication

In initial status, open the safe using a valid passcode, registered fingerprint or the backup keys.

Option 2 : Two-Factor Authentication

- For your security, please turn on two-factor authentication to open the safe by a valid passcode and registered fingerprint.
- Enter the number "1", and press the GREEN program button once, the message "INTO-2" will appear with the voice prompt "Two-factor authentication activated". (see Figure N)
- To go back to One-Factor Authentication, enter the number "1", and press the GREEN program button once, the message "INTO-1" will appear with the voice prompt "Two-factor authentication disabled".

FIGURE N



Dual Warning System

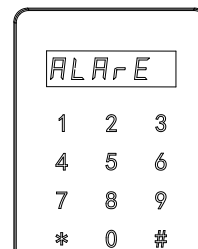
Failed Entry Alarm

For your security, the cabinet will sound an alarm for 1 minute if 3 incorrect entries are made. If wrong passcode is entered another 3 times, the cabinet will go into a lock-down mode for 5 minutes and the message "LOCK" will appear.

Vibration Alarm Setting

Touch the screen until the panel lights up, enter the number "1" and press "#" button to confirm. The message "Alarm" will appear with the voice prompt "Monitoring vibration". (see Figure O) When the cabinet experiences blunt force, the alarm will sound for 1 minute.

FIGURE O



- During the alarm, the safe can still be opened by the correct passcode, registered fingerprint and backup keys.
- After the alarm is deactivated, you need to reset the above steps.

Silence Mode Setting

- 1 To silence the audible sound of the electronics, press the "0" and then press "#", the message "A-OFF" will appear with the voice prompt "Voice prompt off". (see Figure P)
- 2 To turn the sound back on, press the "0" and then press "#", the message "A-ON" will appear with the voice prompt "Voice prompt on". (see Figure Q)

FIGURE P

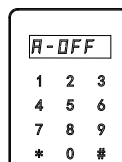
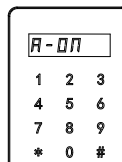


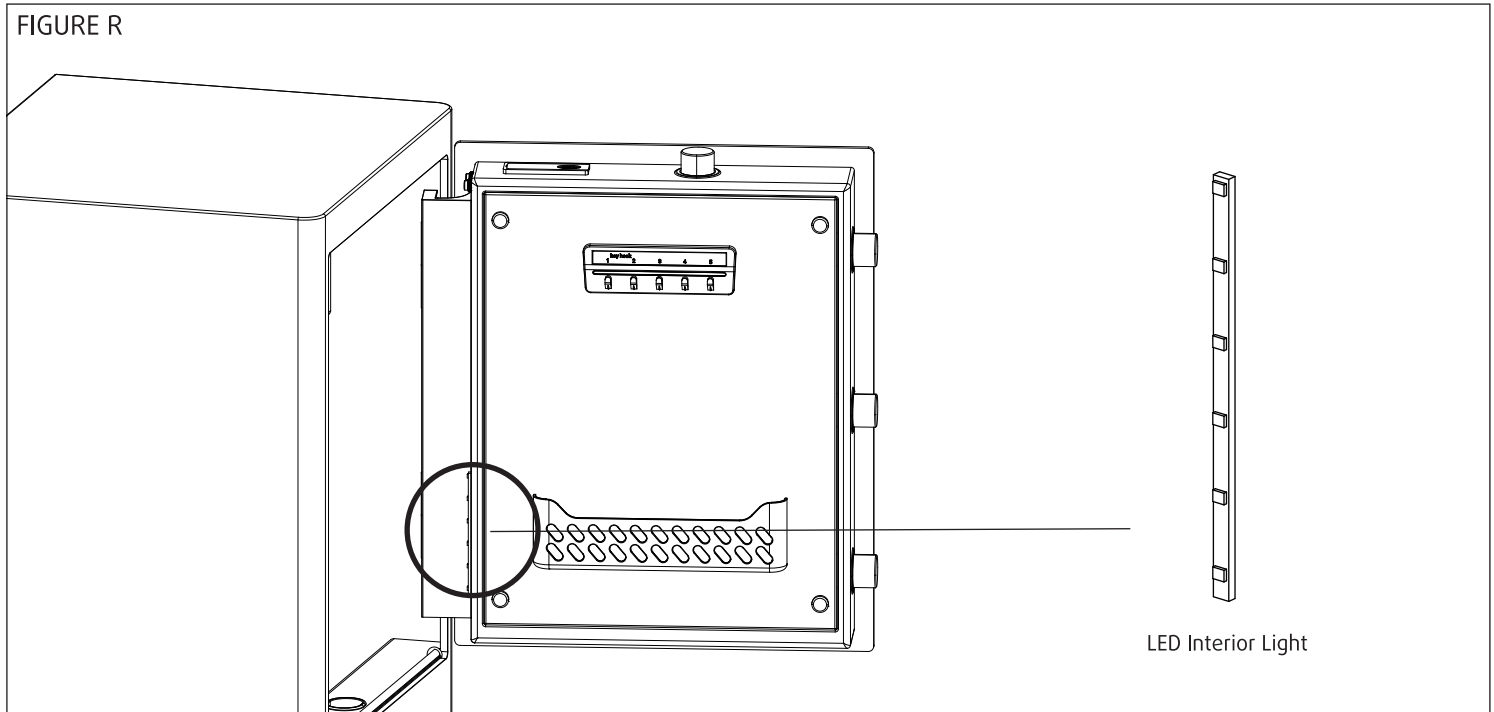
FIGURE Q



Interior Lighting

Interior light will automatically illuminate for 30 seconds when the door is opened. After 30 seconds the light will automatically turn off. (see Figure R)

FIGURE R



Securing Your Safe

There are some mounting screws included to mount your RPNB® safe to a flat surface using the pre-drilled holes on the bottom.

Using the Mounting Screws

TIP : Make sure you have enough clearance for the lid to open properly before mounting the safe.

- 1 Position the safe on a flat surface where you want to mount it.
- 2 Use a pencil to mark the holes for drilling.
- 3 Drill pilot holes.
- 4 Position safe in place and install screws through safe into pilot holes. Tighten screws.

IMPORTANT :

Use the expansion bolt when there is a concrete wall surface. Use the clamping screw when there is a wooden wall surface.



How shall I view tutorial videos?



RPNB[®]

<http://www.rpnbsafe.us>

- 1 Go to our website via: **www.rpnbsafe.us**
- 2 Select "**Customer Service**" on the navigation bar
- 3 Click "**How to Use**"
- 4 Click the **Product Model** you purchased

How shall I replace keys?

- 1 Go to our website via: **www.rpnbsafe.us**
- 2 Select "**Customer Service**" on the navigation bar
- 3 Click "**Replace Keys**"
- 4 Fill in the required information

How shall I order accessories?

- 1 Go to our website via: **www.rpnbsafe.us**
- 2 Select "**Accessories**" on the navigation bar
- 3 Select the product model you purchased

 More online at **www.rpnbsafe.us** under support



Customer Support/Warranty

Customer Support

If you have a problem with your RPNB® safe that is not answered in the FAQ section of this manual, we encourage you to email us: CUSTOMERSUPPORT@RPNBSAFE.COM

Linked Warranty (Terms and Conditions)

RPNB® is committed to building high quality products and will make every effort to ensure our products are free from any defects. We guarantee your safe will be free of defects in materials or workmanship for a period of one year from the date of purchase. This warranty does not cover abuse, misuse, use in any manner for which is not designed, neglect, modification, damage inadvertently caused by the owner, accidents, and/or tampering.

If your safe is determined to be defective and we are responsible for the cause we will have it repaired at our expense, or we will send a new replacement at no cost to you. You will be required to return your existing unit as well as all included accessories to RPNB® prior to replacement of the defective unit along with your proof of purchase.

If it is determined your safe needs to be returned, our customer support team will provide you with a return details.

Please have the following information available when contacting us:

- Purchaser's name and mailing address, email address, and phone number
- Online order number
- Detailed description of problem



HOW TO CONTACT?

Go to Your Orders, find your order in list, and click get product support.

You can e-mail the seller by doing the following:

Account&Lists Orders Try Your Account Your Account Your Orders  Your Dash Buttons Your Lists	Your Orders Orders Open Orders Digital Orders  1 order placed in past 6 months 	Get product support  Write a product review Archive order	Talk to an expert Figure out and fix what' s wrong,get phone chat  if a new window doesn' t appear,chan
1.Go to your account find the order	2.Find your order item	3.Click get product support	4.Give the seller 24hours to respond



Please email us to get a special **VIP** discount code before your next order.



Problem with the order? Please email us, give us a chance to help you first.



Do you love your new RPNB product? Help others find it by leaving a product review online !





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