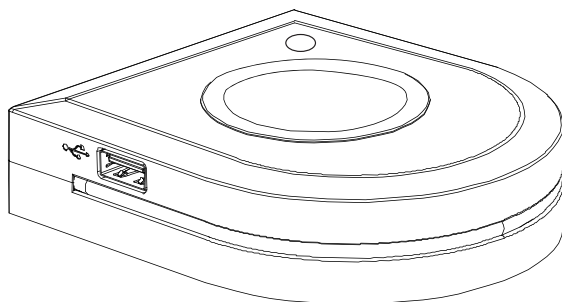


Black Monitor Stand RGB Accessory with USB

Instruction Manual



SKU: STAND-AC02U



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-ac02u>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com
Chat live with an agent!



309-278-5303





WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



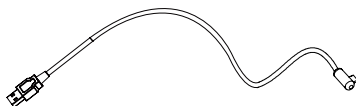
WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



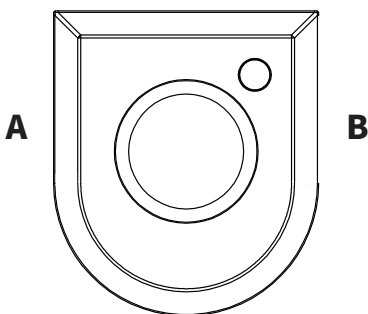
A (x1)
Pole Cover



B (x1)
Power Cable



C (x1)
Soft Pad



TWO USB PORTS

- A. Can provide power and data transmission.**
- B. Can provide power only.**

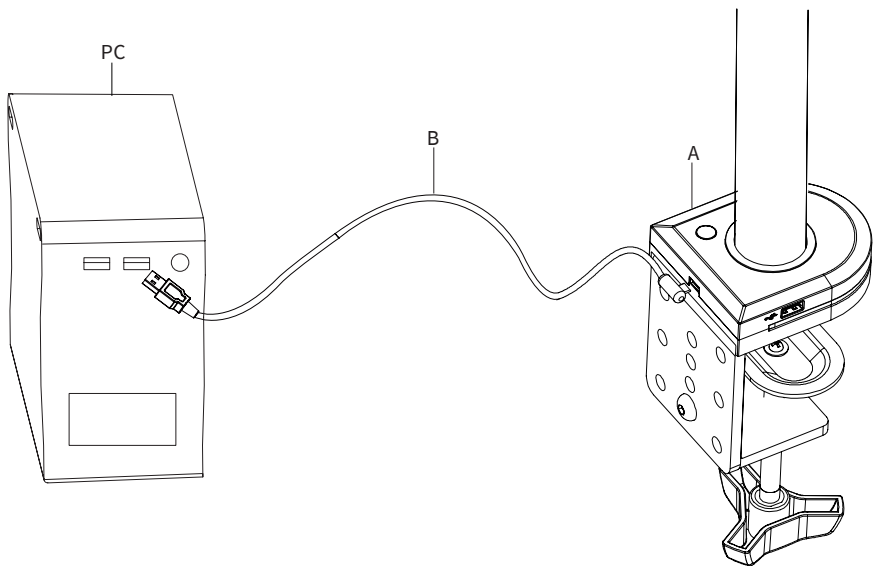
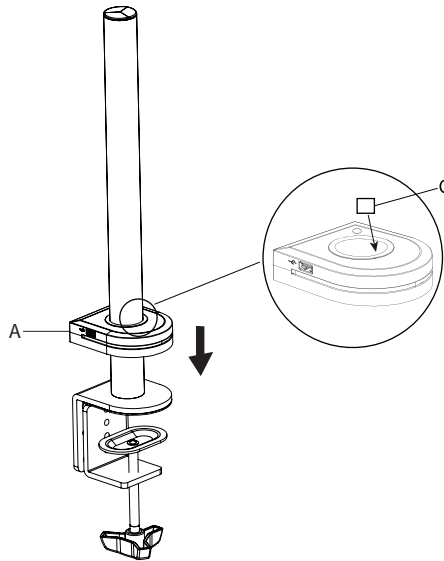
BUTTON OPERATION

- 1. Hold for 3 seconds to turn on/off lighting.**
- 2. Quick press to cycle color options.**

STEP 1

Remove adhesive backing from Soft Pad (C) and place it on the inside of Pole Cover (A). Slide Pole Cover (A) onto the pole of your existing stand. Plug Power Cable (B) into the back of Pole Cover (A) and plug the other end into your PC.

Cable Connection Type: Plug into PC for data transmission and slow charging. Plug into wall outlet for fast charging.





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LAST UPDATED: 06/20/2022
REV1



Open **Monday - Friday 7:00am - 7:00pm CST**,
our dedicated support team can offer immediate assistance with rapid response times. If any
parts are received damaged or defective, please contact us. We are happy to replace parts to
ensure you have a fully functioning product.



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AVG. RESOLUTION TIME *(within office hrs):* **5M 4S**



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AVG. RESOLUTION TIME *(within office hrs):* **< 15 M**



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AVG. RESPONSE TIME *(within office hrs):* **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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