

Dreame P10 Pro

Cordless Stick Vacuum User Manual

dreame



THANK YOU

FOR PURCHASING THIS DREAME VACUUM CLEANER.

Registration Quick Start

Welcome to register a Dreame account by scanning the QR code.

You are available for the User Manual and Special Offers.



With it you are obtaining a high quality product that is engineered for optimal performance. If you have any questions on the product, please contact us: aftersales@dreame.tech.



Safety Instructions

To prevent accidents including electric shock or fire caused by improper use, please read this manual carefully before use and retain it for future reference.

Warning

- This product can be used by children aged from 8 years and above and persons with physical, sensory, intellectual deficiencies, or limited experience or knowledge under the supervision of a parent or guardian to ensure safe operation and to avoid any risk of hazards. Cleaning and maintenance shall not be made by children without supervision.
- The vacuum is not a toy. Children shall not play with or operate this product. Please exercise caution when using the vacuum near children. Do not allow children to clean or maintain the vacuum unless supervised by a parent or guardian.
- Do not use the vacuum outdoors or on wet surfaces. Only use the vacuum on dry indoor surfaces. Do not touch the plug or any part of the vacuum with wet hands.
- To reduce the risk of fire, explosion, or injury, check to make sure the lithium battery and charging adapter are undamaged before use. Do not use the vacuum if either the lithium battery or charger is damaged.
- The soft roller brush bar, battery, metal connector pin, and vacuum are electrically conductive and should not be immersed in water or other liquid. Make sure to dry all filters after cleaning.
- Prevent injury caused by moving parts. Turn off the vacuum before cleaning the soft roller brush bar. The soft roller brush bar, dust bin and filter must all be properly installed before using the vacuum.
- Only use the original charging adapter. Never use an unoriginal adapter, as this may cause the lithium battery to catch fire.
- Do not use the vacuum to pick up flammable or combustible liquids, such as gasoline, or bleach, ammonia, drain cleaners or other liquids.
- Do not use the vacuum to pick up sharp or hard objects, such as glass, nails, screws, or coins, which may damage the machine. Do not use the vacuum to pick up drywall particles, ashes like fireplace ash, or smoking or burning materials such as coal, cigarette butts or matches.
- Check the area to be cleaned before use. To prevent the openings from being blocked, clear the larger paper, spitball, plastic cloth or sharp objects (such as glass, nails, screws, coins, etc.) and any object which is larger than openings.
- Keep hair, loose clothing, fingers and other parts of the body away from the vacuum's openings and moving parts. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
- Do not put any object into the vacuum's openings. Do not use the vacuum with any opening blocked. Keep free of dust, lint, hair, or other items which may reduce airflow.
- Do not rest the vacuum against a chair, table, or other unstable surface, as this may cause damage to the machine or personal injury. If the vacuum becomes damaged from being knocked over or is otherwise malfunctioning, please contact our authorized service department. Never attempt to disassemble the device on your own.



- All instructions in the manual for recharging the battery must be strictly followed. Failure to properly charge the battery within the specified temperature range could damage the battery.
- Please be extra careful when using the vacuum to clean stairs.
- Make sure the vacuum is unplugged when not used for extended periods as well as prior to performing any maintenance or repairs.
- Do not install, charge, or use this product outdoors, in bathrooms, or around a pool.
- Fire Hazard Warning: Do not apply any type of fragrance to the vacuum's filter. These types of products are known to contain flammable chemicals which may cause the vacuum to catch fire.
- This product is designed for home use only.
- Only use the original charger (Model YLS0251B-E300080). Failing to do so may cause the lithium-ion battery to catch fire.
- Do not use and store in extremely hot or cold environments (below 0°C /32° F or above 40°C /104° F). Please charge the cordless vacuum in temperature above 0°C /32° F and below 40°C /104° F.
- Only use the approved battery type (Model P2125-7S1P-SCA). Failing to do so may cause the lithium-ion battery to catch fire.

We, Dreame Trading (Tianjin) Co., Ltd., hereby, declares that this equipment is in compliance with the applicable Directives and European Norms, and amendments. The full text of the EU declaration of conformity is available at the following internet address: www.dreame-technology.com

For detailed e-manual, please go to <https://www.dreame-technology.com/pages/user-manuals-and-faqs>



Product Overview

Accessories List



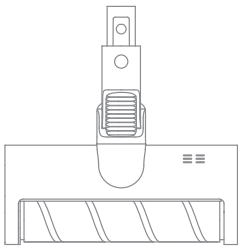
Extension Rod



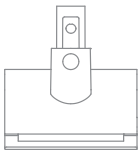
2-in-1 Crevice Nozzle



Power Adapter



Soft Roller Brush Bar



Mini Motorized Brush



Attachment Clip



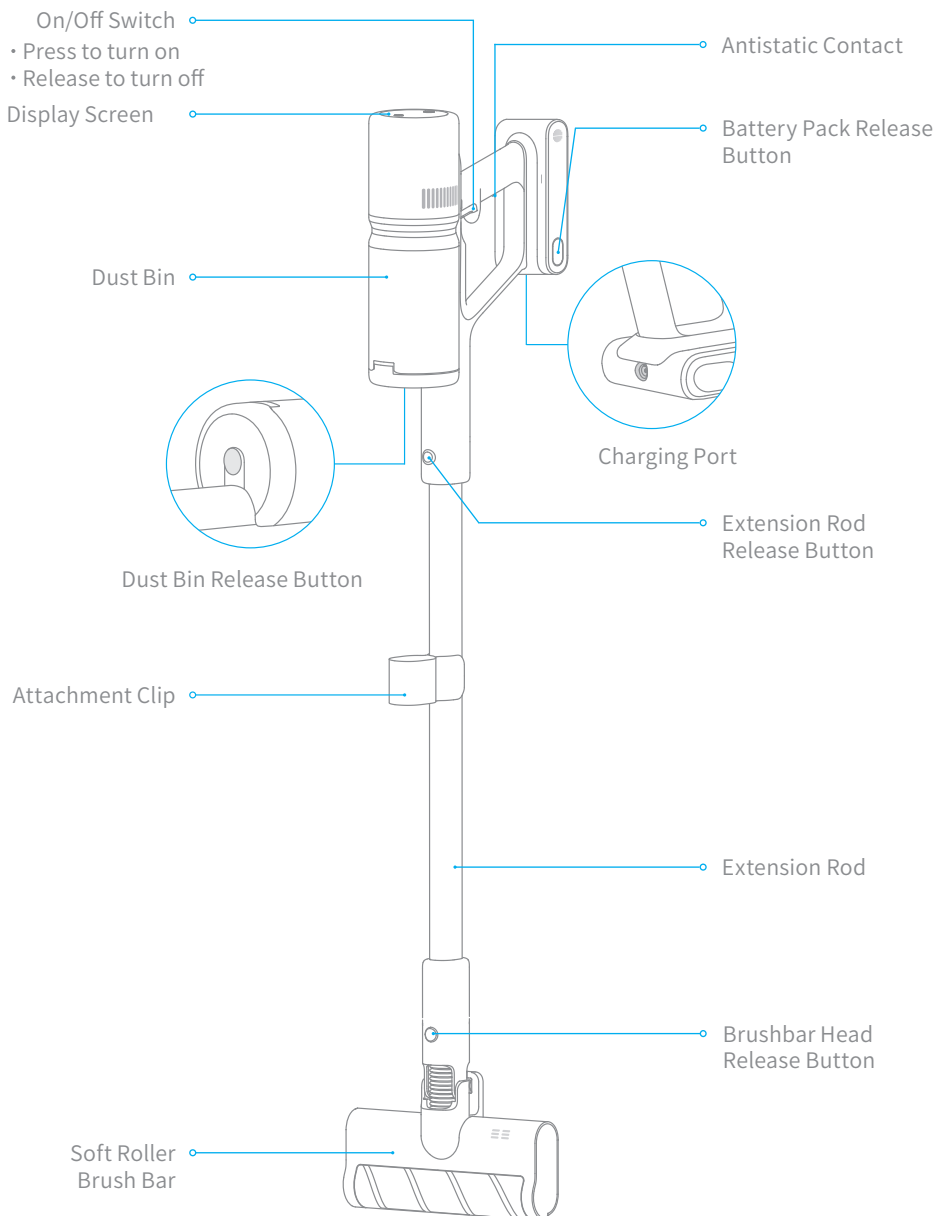
Wall Mount
(Including screws ×2,
wall plugs ×2)

Note: The illustrations in this manual are indicative only. The actual product may differ.



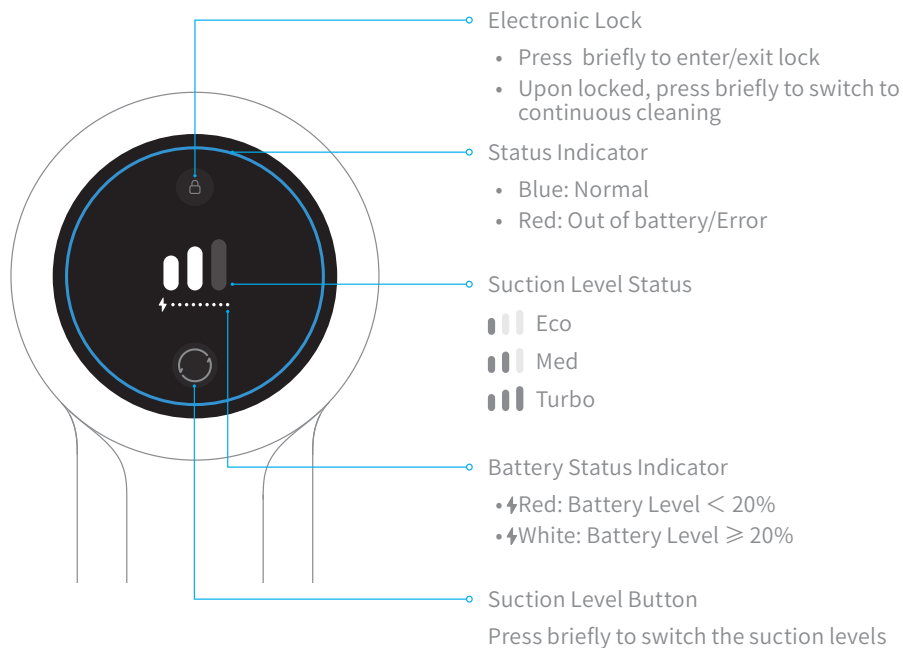
Product Overview

Component Names



Product Overview

Display Screen

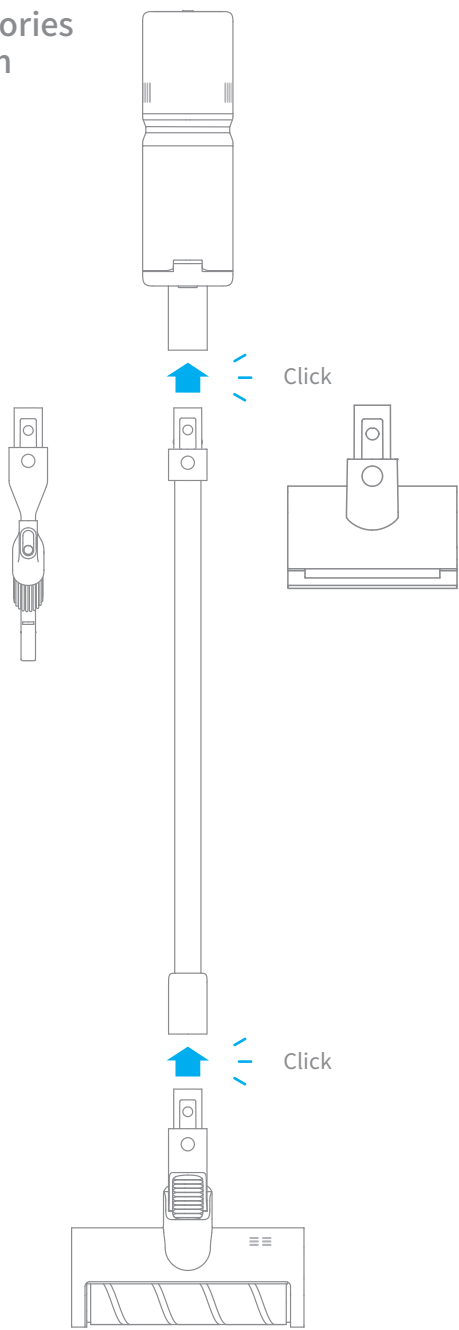


Note: If the vacuum is not working properly, the screen display will produce an error message. Please refer to the troubleshooting section to find your solution.



Installation

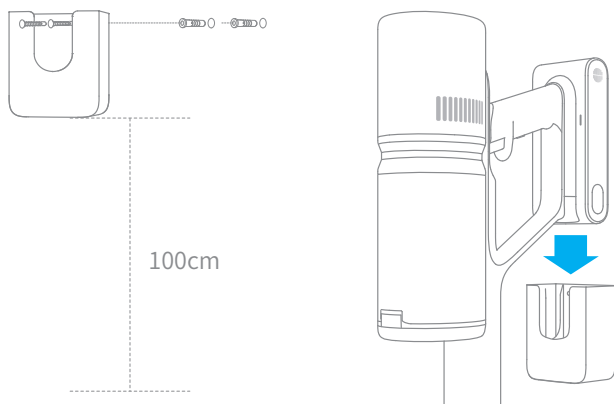
Vacuum and Accessories Installation Diagram



Wall Mount Installation Diagram

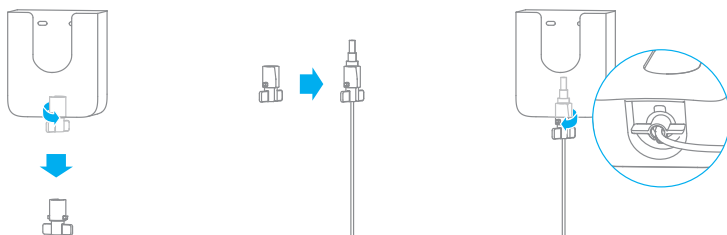
The mount should be installed in a cool, dry place near a power outlet. Make sure the installation area is clear of any pipes such as gas or water lines, and air ducts, electric wires and cables, or drainage lines.

1. Before installation, measure the wall in the height of 100cm above the ground.
2. Mark and drill two 8mm diameter holes into the wall with an electric drill. Insert the wall plugs into the holes.
3. Align the position holes on the mount with the holes on the wall. Fasten it to the wall with the included screws.



Connecting the Charging Adapter to the Wall Mount

1. Rotate the clip in the bottom of wall mount 90 degrees counterclockwise to remove it from the mount.
2. Insert the charging adapter cord into the notch on the clip.
3. Rotate the clip 90 degrees clockwise until it clicks into place.

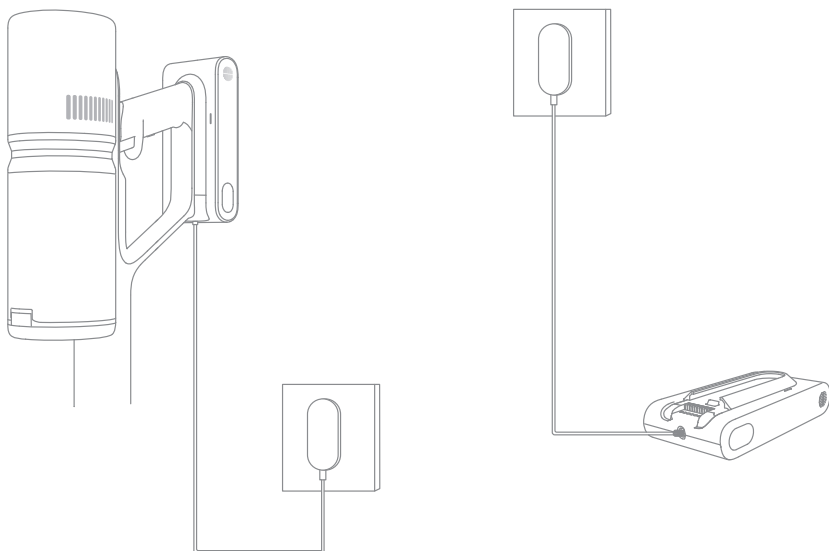


Charging

Charging Methods

Note:

- The vacuum cannot be used while charging.
- Fully charge the vacuum before using it for the first time. This will take about 3 hours.
- Vacuuming at Turbo mode for a prolonged period will cause the battery to heat up, which increases charging time. Allow the vacuum to cool down for 30 minutes before charging it.



Display Screen

Battery Status Indicator

- ⚡ Red: Battery Level < 20%
- ⚡ White: Battery Level ≥ 20%

Battery Indicator

The battery indicators flash and then turn bright constantly in sequence depending on the battery condition.

Note: The screen will turn off if there is no operation for more than 30 seconds.

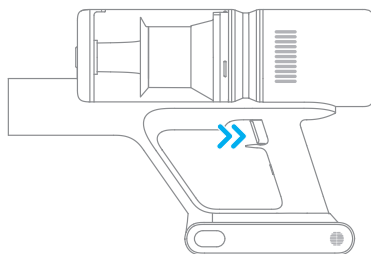


Working Methods

Select from two working methods for the vacuum, based on your needs.

Method 1: Discontinuous Cleaning Mode

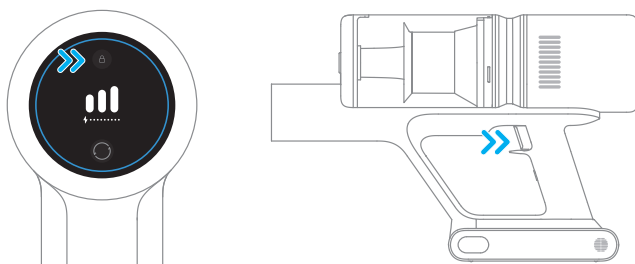
Press and hold the on/off switch to power it on, and release it to stop immediately.



Method 2: Continuous Cleaning Mode (Electronic Lock)

Click the  button to switch to Continuous Cleaning Mode and the  button is on. Then release the on/off switch to make the vacuum in Continuous Cleaning Mode.

Use the electronic lock to free your fingers and avoid finger fatigue caused by holding the switch.



Notes:

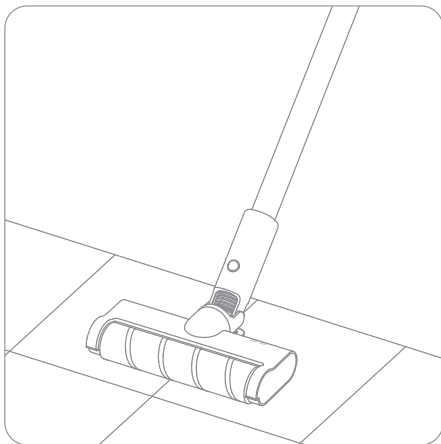
- In this mode, briefly press the switch to suspend the operation or start again, and the working mode of the vacuum will not change.
- Click the electronic lock again to quit the Continuous Cleaning Mode.



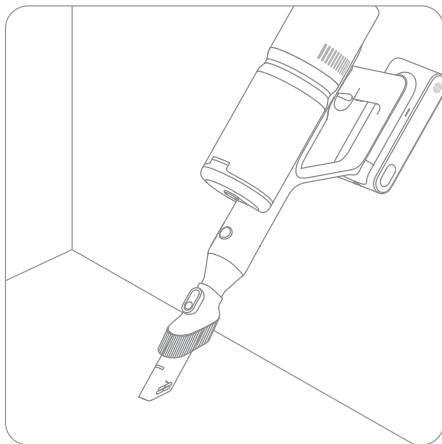
How to Use

Using Different Accessories

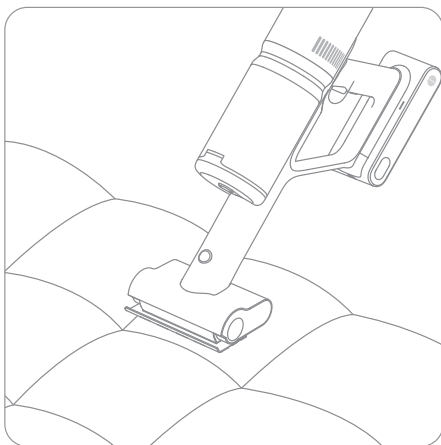
Soft Roller Brush Bar: Suitable for vacuuming wood, tile, marble, and other hard floor surfaces as well as for vacuuming up larger pieces of dirt and debris.



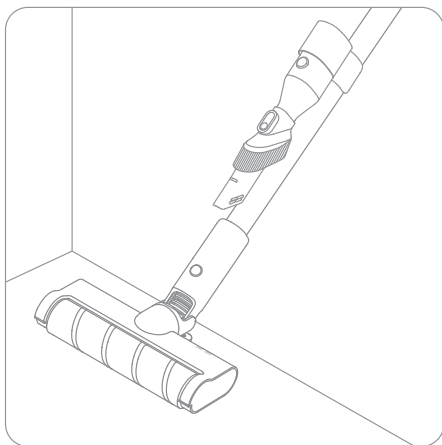
2-in-1 Crevice Nozzle: Suitable for vacuuming cracks, corners of doors and windows, stairs, and other hard-to-reach places.



Mini Motorized Brush: For vacuuming dirt, pet hair, and other stubborn debris from sofas, bedding, and other fabric surfaces.



Attachment Clip: The 2-in-1 crevice nozzle can be stored in the attachment clip as shown when not in use.



Note:

- If any rotating part becomes stuck, the vacuum may shut off automatically. Remove any trapped foreign objects, then resume use.
- When the battery becomes overheated, the vacuum will automatically shut off. Wait until the battery temperature returns to normal, then resume use.



Tips:

1. Always use genuine parts to keep your warranty from being void.
2. If the vacuum is not used for an extended period, fully charge it, unplug its charger, and store it in a cool, low-humidity environment away from direct sunlight. To avoid over-discharging the battery, recharge the vacuum at least once every three months.

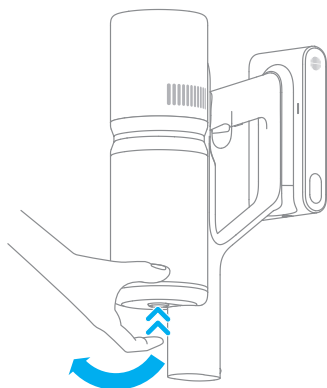
Cleaning the Vacuum

Wipe the vacuum with a soft dry cloth.

Cleaning the Dust Bin & Pre-Filter

Before cleaning the dust bin, disconnect the adapter and keep the vacuum's power switch in the off position.

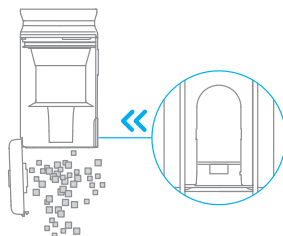
1. Press the dust bin release button and hold the dust bin to remove from the vacuum in the direction of the arrow.



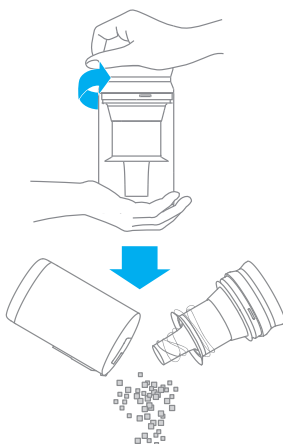
2. Empty the bin.

Note: It is recommended to clean the dust bin after use.

Method 1: Press the release button on the bottom of the bin.

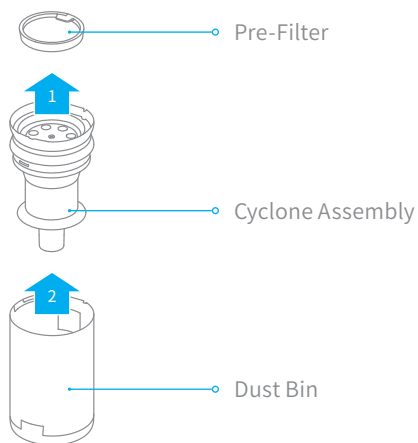


Method 2: Hold the upper cover of dust bin, then remove the cyclone assembly.

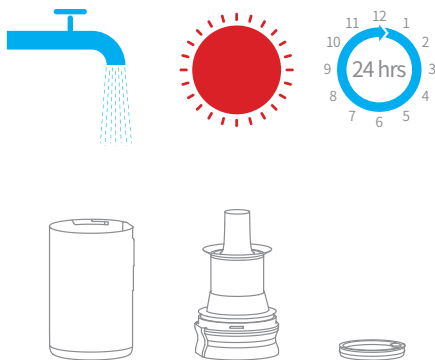


Care & Maintenance

3. Remove the pre-filter. Rotate the cyclone assembly slightly to remove from the dust bin.



4. Rinse the cyclone assembly, pre-filter, and dust bin until they are clean. After washing, air dry for at least 24 hours.



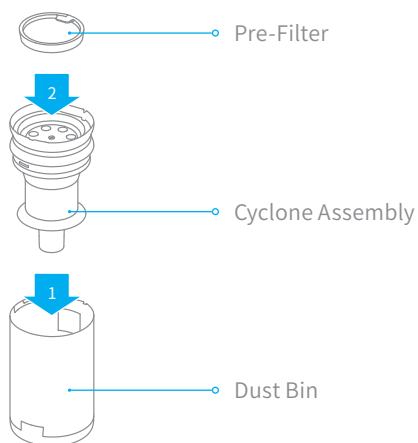
Note:

- It is recommended to clean the dust bin once every month.
- It is recommended to clean the cyclone system and pre-filter at least once every 3 to 4 months.

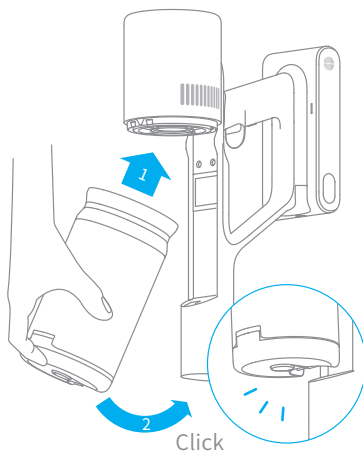
Installing Dust Bin Assembly

1. Install the cyclone assembly and pre-filter into the dust bin.

Note: Make sure all filters are completely dry before re-installing.



2. Align the slots on the dust bin with the notches on the vacuum. Pull down the dust bin until you hear a click.

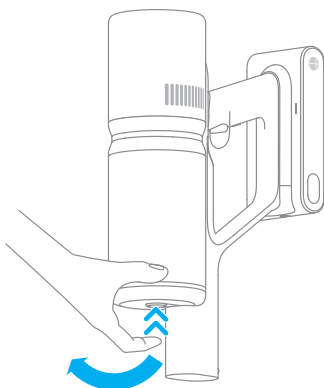


Care & Maintenance

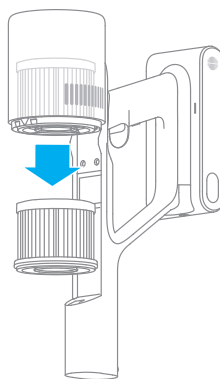
Cleaning the Filter

It is recommended to clean the filter once every 4 to 6 months.

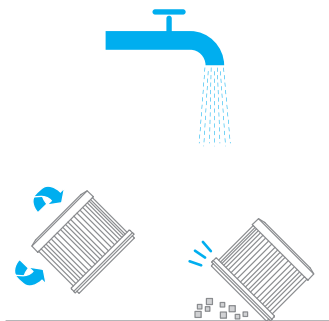
1. Remove the dust cup as shown in the figure.



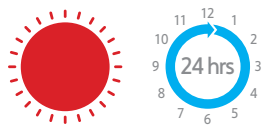
2. Remove the filter from the vacuum by pulling it down in the direction shown in the figure.



3. Clean the filter with clean water. Make sure you rotate the filter 360° to thoroughly and remove all dust caught in the filter. Lightly tap the filter several times to remove any excess dirt.



4. Allow the filter to air dry for 24 hours.

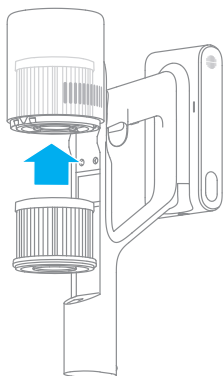


Note:

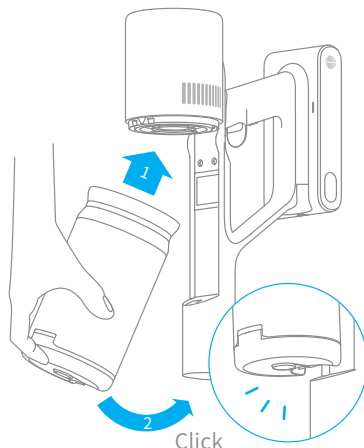
- Only use clean water to wash the filter. Do not use detergent.
- Do not attempt to clean the filter with a brush or finger.

Installing the Filter

1. Insert the filter into the vacuum and gently press down, as illustrated.



2. Reinstall the dust bin.

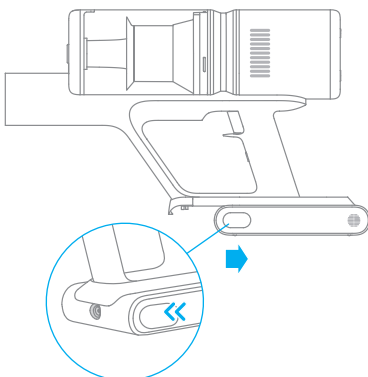


Battery Pack

The vacuum contains a removable rechargeable lithium-ion battery pack which has a limited number of recharge cycles. After extended use, the battery pack may no longer hold a charge. If this happens, it means the battery pack has reached the end of its life cycle and needs to be replaced.

1. Press down the battery pack release button and slide the battery pack to the right, as illustrated, to remove it.

2. Install the new battery pack.



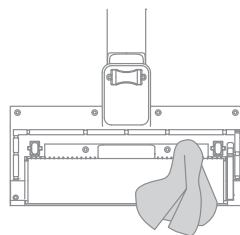
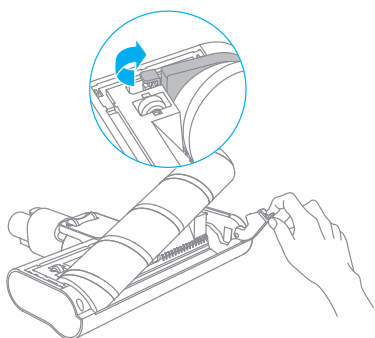
Care & Maintenance

Cleaning the Soft Roller Brush Bar

1. Push the brushbar head release button in the direction of the arrow until the cover of the brushbar head pops to open, then remove the brushbar head by lifting it in the direction indicated.

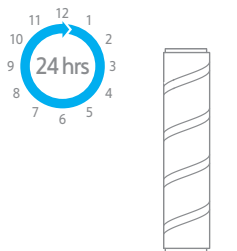
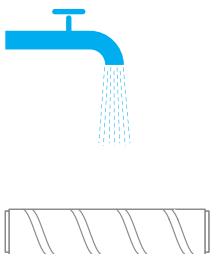
2. Use scissor to cut off the hairs and fibers that stick on the roller brush. Wipe the dust from the notch and transparent cover with a dry cloth or paper towel.

Note: Use small tools to pry the clip away.



3. Remove the pre-filter. Rotate the cyclone assembly slightly to remove from the dust bin.

4. Rinse the cyclone assembly, pre-filter, and dust bin until they are clean. After washing, air dry for at least 24 hours.

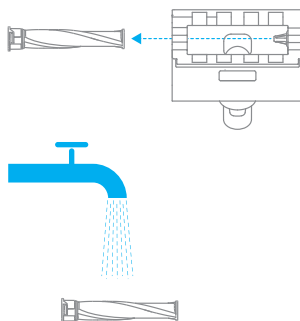


Cleaning the Mini Motorized Brush

1. Use a coin as illustrated to rotate the lock counterclockwise until you hear a click.

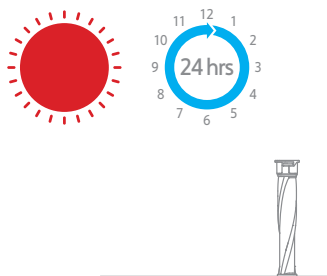
Note: It is recommended to clean the mini motorized brush after every use.

2. After unlocking the mini roller brush, remove it from the mini motorized brush, then rinse and clean the brush head.



3. Stand the mini roller brush upright in a well-ventilated area for at least 24 hours until it is fully dry.

4. Once the mini roller brush is dry, reinstall it by following the disassembly steps in reverse.



EN

Specifications

Vacuum Cleaner			
Model	VPD2	Charging Voltage	30 V ---
Rated Power	410 W	Rated Voltage	25.2 V ---
Charging Time	Approx. 3 hours	Nominal Capacity	2500 mAh
Soft Roller Brush Bar			
Model	AVB11		
Rated Power	40 W	Rated Voltage	25.2 V ---
Mini Motorized Brush			
Model	VPA1		
Rated Power	20 W	Rated Voltage	25.2 V ---
Power Adapter			
Model	YLS0251B-E300080	Input	100-240 V~50/60 Hz 0.8 A Max
Output	30 V --- 800 mA	Average Active Efficiency	88.53 %
Efficiency at Low Load (10%)	78.66 %	No-load Power Consumption	0.09 W
Rechargeable Lithium-Ion Battery Pack			
Model	P2125-7S1P-SCA	Nominal Capacity	2500 mAh
Nominal Voltage	25.2 V ---	Energy	60.48 Wh

The lithium-ion battery pack contains substances that are hazardous to the environment. Before disposing of the vacuum, please first remove the battery pack, then discard, or recycle it in accordance with local laws and regulations of the country or region it is used in.



If the vacuum is not working properly, please refer to the table below.

Errors	Possible Causes	Solutions
Vacuum does not work.	Vacuum is out of battery or low on power.	Fully charge the vacuum, then resume use.
	Overheat protection mode triggered by a blockage.	Clean the suction openings or air duct. Wait until the vacuum cools down, then reactivate it.
	Suction opening or airway passage is blocked.	Clear any blockage from suction opening or air duct.
Weak suction force.	Dust bin is full and/or filter assembly is clogged.	Empty the dust bin and clean the filter assembly.
	Attachment is blocked.	Clear any blockages in the attachment.
Motor makes a strange noise.	Main suction opening or extension rod is blocked.	Clear any blockage in the main suction opening or extension rod.
The battery indicator does not light up when charging.	The charger does not plug into the vacuum well.	Check whether the charger is properly plugged into the vacuum.
	The battery is charged and switches to Sleep Mode automatically.	The vacuum runs normally.
	If the problem persists after ruling out the above two possibilities.	Please contact the after-sales service department for maintenance.
Charging too slow	Battery temperature is too low or too high.	Wait until the battery's temperature returns normal, then resume use.



EN Troubleshooting

If the vacuum is not working properly, the screen display will show an error message. Please refer to the troubleshooting table to find your solution.

Error Icon	Possible Causes	Solutions
	Clean the brush	Refer to the maintenance guide [Cleaning the Soft Roller Brush Bar] section to clean the fiber material and hairs wrapped around the roller brush.
	Air duct blocked	Check whether the dust bin, extension rod, and soft roller brush bar are blocked.
	Error	Please contact our after-sales service department for maintenance.
	Overheating	Please wait and continue to use after battery temperature is normal.

WEEE Information



All products bearing this symbol are waste electrical and electronic equipment (WEEE as in directive 2012/19/EU) which should not be mixed with unsorted household waste. Instead, you should protect human health and the environment by handing over your waste equipment to a designated collection point for the recycling of waste electrical and electronic equipment, appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. Please contact the installer or local authorities for more information about the location as well as terms and conditions of such collection points.